Professional Certification Program from IBM

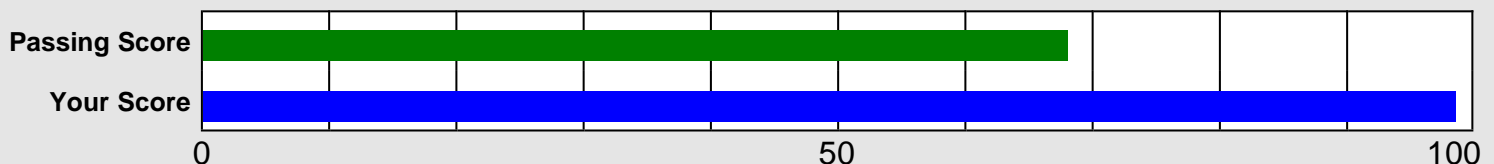## C9560-656-ENU: IBM SmartCloud Control Desk V7.5 Service Request Management Implementation

Examination Score Report

Candidate: Mohamed El Ghandour

Candidate ID: IBM000095803

Registration Number: 292860435

Exam Series: C9560-656-ENU

Date: 12/21/2015

Site Number: 55881

Passing Score: 67% (41 out of 61) Your Score: 97% (59 out of 61) Grade: Pass

The following shows each section/category and your related score.

Section/Category	Your Score
Overall	97% (59 out of 61)
Section 1 System Setup and Configuration	100% (7 out of 7)
Section 2 Work with Operational Data	89% (17 out of 19)
Section 3 Configure Service Desk	100% (21 out of 21)
Section 4 Configure Service Catalog	100% (11 out of 11)
Section 5 Integration	100% (3 out of 3)

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Certification, you may send an email to certify@us.ibm.com.