Megan Gibbs

Mid-Michigan Area | (810)-882-1776 | MLGibbs232@gmaiI.com

Education

HIGHSCHOOL | 2018 | IMLAY CITY HIGHSCHOOL

· During high school I participated in many extra-curricular activities including but not limited to softball, basketball, student planning services, video services, and assisted in the MSHAA battle of the fans each year.

VOCATIONAL SCHOOL | 2018 | LAPEER COUNTY EDUCATION TECHNOLOGY CENTER

· Related coursework: Students in the Information Technology, networking and emerging trends class will cover skills for the CompTIA A+ certification, networking, and cybersecurity skills for the CCNA certification, and programming in Python, C++, and Java languages.

COMPUTER INFORMATIONS SYSTEMS | CURRENT 85 CR | SAGINAW VALLEY STATE UNIVERSITY

· Major: Computer Information Systems
· Minor: Cyber Security
· Related coursework: Education based in various programming languages, database systems, systems analysis and design that prepares you for a range of challenging career paths in industries including healthcare, education, insurance and more.

Skills & Abilities

MANAGEMENT

· Positions have required me to oversee others that I work with or manage the daily processes of the company. This requires training in leadership, communication, and critical thinking skills to solve problems and keep the shift running smoothly.

CRITICAL THINKING

· Some examples of how my abilities in critical thinking have been crucial to my work is in the fast-paced nature of my supervisor position with McDonalds and the ability to deescalate, evaluate, and repair an issue whether it be with a customer or another coworker.

LEADERSHIP

· Among some of the extra-curricular activities I had the opportunity to be a team caption for not only the softball team but also the basketball team. When working as a head lifeguard before my time in management for McDonalds, it gave me some incredible insight as to how its best to go about managing and arranging a shift rotation that benefits everyone.

Certifications

· CompTIA A+
· CCNA
· MS Office Specialist
· OTP2
· Serve Safe

Experience

SYSTEMS TECHNICIAN| TURNER TECHNICAL SERVICES | 2023 - CURRENT

· As a Systems Technician I am responsible for the installation, maintenance, and troubleshooting of complex computer systems and network infrastructure in various field settings including commercial and residential. I have a proven track record of successfully working with complex systems in diverse field settings and I'm committed to ensuring optimal system performance and providing exceptional customer support. This role demands a keen technical aptitude, strong problem-solving skills, and a commitment to ensuring optimal system performance.

FREELANCE | 2014 – CURRENT

· As a seasoned freelance web designer and developer, I possess a unique combination of skills, including designing visually stunning websites, hard coding HTML, JS, CSS for websites, setting up personal networks, and hard coding JAVA SRC's for modded video games. With a strong attention to detail and a collaborative approach, I pride myself on delivering projects that exceed client expectations and elevate their online presence.