

Personal Information

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Professional Summary

As a results-driven professional with a recent degree in Materials Science and Engineering, coupled with a multifaceted background encompassing roles as a waiter, tutor, and sales accelerator, I possess a unique blend of adaptability and effective communication skills. My journey reflects a keen interest in the intersection of technology and learning, positioning me as an ideal candidate for a Data Analyst role. Leveraging my academic and professional experiences, I excel in problem-solving, analytical thinking, and teamwork, with ongoing self-directed studies in Python, SQL and AI showcasing my commitment to expanding technical expertise.

My diverse professional background has equipped me with invaluable skills in facilitating efficient operations and effective communication. From developing tailored lesson plans as a tutor to contributing strategic insights as a sales accelerator, I have honed my organisational, multitasking, and collaborative abilities. This adaptability and willingness to learn are further augmented by my educational foundation in Materials Science and Engineering, providing a solid framework for handling diverse tasks and challenges.

Proficient in Excel, I take pride in my ability to leverage advanced tools and techniques to create polished and insightful dashboards. With expertise in pivot tables, XLOOKUP, and conditional formatting, I adeptly transform complex data sets into visually compelling and easy-to-understand formats. My commitment to precision and attention to detail ensures that every dashboard I produce not only meets but exceeds professional standards, delivering actionable insights that drive informed decision-making for organisations.

In addition to my technical proficiency and diverse skill set, including my current ongoing education in Python and SQL, my dedication to data analysis, combined with my proficiency in Excel, positions me as an ideal candidate for the role. My drive to explore data-driven solutions and extract actionable insights fuels my commitment to continuously enhance my expertise and contribute meaningfully to organisational success. What I envision for myself in this next phase of my career journey is to apply my unique blend of analytical prowess, adaptability, and effective communication in a dynamic Data Analyst role. With a commitment to excellence and a dedication to lifelong learning, I am poised to make significant contributions to any team or project I undertake.

Employment History

Sales Accelerator at Channel Partners Group

DECEMBER 2023 - PRESENT

- Successfully working my territory and getting a feel and gauge for the customers
- Pitching broadband for the biggest telecom company in the UK, BT
- Developing and nurturing relationships with clients, fostering trust and loyalty through effective communication and customer service
- Demonstrated an in-depth understanding of the product or service offered, and effectively communicating them to customers
- Collaborated with team members to share insights, strategies about how to work the field contributing to the overall success of the sales team

Tutor at Excel Tuition & Training Centre

MAY 2021 - DECEMBER 2023

- Teaching kids of various age ranges (Year 2 - Year 12) to help them prepare for various subjects and exams from primary school SATs, 11+, GCSE & AS Level
- Developing lesson plans and tailored my teaching methods to meet each student's needs.
- Communicating with centre staff to provide progress updates and address concerns.
- Maintaining a supportive learning environment to ensure every student can thrive

Waiter at Paprika Longbridge

MAY 2018 - MARCH 2020

- Welcomed customers, took orders, acted as a bridge of communication between the kitchen staff and those at the front, and provided attentive service to ensure a positive dining experience.
 - Made sure tables were spotless and overall maintained cleanliness of the dining area
 - Relayed customer complaints to kitchen staff and resolved their issues in a prompt and professional manner
 - Worked with all staff to ensure timely and efficient service
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Education

CIFA Level 4 certification in Introduction to UK Financial Regulation & Professional Integrity

JANUARY 2024 - PRESENT

Currently studying a CIFA Level 4 course which will lead to a CIFA examination. This will be 140 CPD hours (continuing professional development)

Certification in Python & AI at AICore

OCTOBER 2022 - PRESENT

Currently studying to gain practical experience with AI and Machine Learning whilst at the same time hone and refine my Python & coding skills

Bachelors of Engineering in Materials Science & Engineering at University of Birmingham

SEPTEMBER 2019 - JULY 2022

Graduated with Second Class Honors

Dissertation in Cryogenic Applications of Steel

A-Levels at King Edward VI Aston

SEPTEMBER 2016 - JUNE 2018

Graduated with 2As in Maths & Chemistry

Also graduated with A-Levels in Physics & Further Maths

Gold Award in Cambridge Chemistry Challenge

Skills

- Strong communication skills, both verbal and written.
 - Ability to handle customer inquiries and complaints in a professional and empathetic manner.
 - Great interpersonal skills allowing me to establish a positive relationship with the customer and build rapport.
 - Patience and adaptability to work with individuals with diverse backgrounds and needs.
 - Ability to work well under pressure and prioritise tasks effectively.
 - Excellent time management showcased in my ability to work my territory effectively
 - Incredible adaptability and ability to make quick and effective improvised decisions
 - Proficiency in Microsoft Word, PowerPoint especially using Excel for analytics.
 - Knowledge of Python to an intermediate level with good foundations in SQL.
- Full UK driving licence
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References

Available on request.