

## Michelle Hickey

Dublin, Ireland  
Mobile: 085 1681091  
Tel: (01) 4590808

**Email:** [michellehickey2@yahoo.ie](mailto:michellehickey2@yahoo.ie)  
**LinkedIn:** <https://www.linkedin.com/in/michellehickey1/>  
**General Portfolio:** <https://michellehickey.crevado.com/>  
**UX Portfolio:** <https://www.behance.net/michellehickey2>

### PROFILE

I am an avid learner with an wide academic experience who possesses a versatile skill set. I have a passion for technology and have been steadily growing my skills as evidenced by my Qualifications. I have a creative mind, always eager to take on new challenges and I relish the opportunity to generate innovative solutions. I have strong technical skills as well as excellent interpersonal skills, enabling me to interact and work well in complex settings.

### WORK EXPERIENCE

#### **Position: User Assistance Prototype Developer (SAP iXp Intern)**

June 2019 – March 2020 **SAP BusinessObjects, Citywest Business Campus, Dublin 24**

#### **Job Role:**

- Designed, developed, and tested proof of concept ideas.
- Took part in user research to investigate, build and test ongoing projects.
- Created wireframes and prototypes for new user interfaces.
- Facilitated Presentations and pitched new ideas.
- Collaborated with other developers to maintain and improve applications.
- Utilized design techniques, tools, and principles in the production of end products.
- Engaged in Design Sprints which stimulated innovative ideas.
- Managed individual workload and delivered to established project milestones.

### TECHNICAL SKILLS

**User Experience:** Experience in:

UX Design | UX Research | Personas | Wire framing | Mock-ups | Prototyping | User Journeys | UX Writing | User Flows | Storyboarding | Analytical Skills | Usability Testing | Worked with Invision, Balsamiq, Miro, and Figma

**Web/Graphic Design:** Experience in:

Designing Logos, Banners and Adverts | Adobe Creative Suite - Photoshop, Illustrator, Dreamweaver, InDesign | Branding | Typography

**Web Development:** Experience in:

HTML5 | CSS3 | JavaScript | jQuery | Node.js | MySQL | Building Responsive Websites | Content Creation | Using Bootstrap | Python | Search Engine Optimization | GitHub | Testing

**Project Management Skills:** Experience in:

Task Management | Organisational Skills | Multitasking | Prioritization | Problem-solving | Delegation | Task Separation | Scheduling | Critical Thinking

**Multimedia:** Experience in:

Video editing | Worked with Filmora and Camtasia | Presentation Skills

## EDUCATION

Mar 22 – Mar 2023	<b>Full Stack Software Development Diploma</b> Code Institute
April – Oct 2021	<b>Professional Diploma in UX Design</b> UX Design Institute
July – Sept 2020	<b>Women's TechSTART Live Programme</b> Technology Ireland Software Skillnet
April – July 2020	<b>INCO Academy's INCODE Programme</b> INCO Academy
Sept 2018 – Sept 2019	<b>Higher National Diploma in Science and Web Technologies</b> National College of Ireland

**Modules:** MySQL Database | Object Orientated Software Development | Server-Side Web Technologies | Web Application Development | Web Design | Digital Multimedia  
Final Project: Created an Application in Node utilizing MySQL and JSON files.

Oct 2016 – Oct 2017	<b>Bachelor's Degree in Digital Technology and Design</b> Dublin Institute of Technology
---------------------	---

**Modules:** UX & Concept Design | Digital Marketing Campaign Management | Web Graphics Design & Production | Entrepreneurial Creativity and Innovation | Training & Facilitation for Digital Teams | Proof of Concept Project | Front-end Web Development