

INTRO

[IF Live] Hello, my name is **(caller name)**. I'm calling from CCL Research on behalf of Duke University to better understand important health issues in your community. I am NOT selling anything, and I will NOT ask you for a donation. **[IF IVR]** Hi, my name is _____. I'm calling from CCL Research on behalf of Duke University to better understand important health issues in your community.

WARMUP

1. In general, how would you describe your health? **[LIVE]** Would you say that in general your health is poor, fair, good, or very good? **[IVR]** Press 1 for poor, press 2 for fair, press 3 for good, or press 4 for very good.

Poor	1
Fair	2
Good	3
Very good	4

FILE MATCHING CHECK

2. **[IF Live]** And to ensure a representative sample, can you please tell me in what year you were born?

[RECORD 4-Digit YEAR OF BIRTH]

[If Refused: Record 9999 and TERMINATE]

[If YEAR>2002: TERMINATE]

[IF IVR] For statistical purposes only, please enter your age as a two-digit number. _____

3. **[IF IVR]** Press 1 if you are female or 2 if you are male.

[IF Live] Record Respondent Gender, Don't Read

[Codes are intentionally reversed from IVR version]

Male	1
Female	2

4. For statistical purposes, including yourself how many total people currently live in your household? **[IF IVR]** Please enter this as a single digit. If more than 9 people live in your household, just press 9. _____

5. And how many children under age 18 live in your household? **[IF IVR]** Press 1 for one, press 2 for two, press 3 for three or more, or press 9 for none.

One	1
Two	2
Three or more	3
None	9

Social Diary

6. About how many people that do not live in your household have you had physical, face-to-face interactions with in the past 24 hours? **[IF IVR]** Please enter this as a single digit. If more than 9 people, just press 9. _____

[ONLY IF Q6 > 0]

7. How many of those interactions were you able to stay at least 6 feet from the other person at all times? Six feet is just far enough that if you and the other person both reached out your arms, you couldn't touch one another. **[IF IVR]** Please enter this as a single digit. If more than 9 people, just press 9. _____

8. In the last three days, has any member of your household left your home and gone to another location for their job? **[IF IVR]** Press 1 for yes, press 2 for no, or press 9 for unsure.

Yes	1
No	2
Unsure	9

[ONLY IF Q5 = (1,2,3)]

9. Have any children in your household interacted in person with other children from a different household in the past 24 hours, including school or play dates? **[IF IVR]** Press 1 for yes, press 2 for no, or press 9 for unsure.

Yes	1
No	2
Unsure	9

10. In the last week, how many times did you spend time in a group of more than 20 people? **[IF IVR]** Please enter this as a single digit. If more than 9 times, just press 9. ____

11. **[LIVE/SMS]** For each of the following people, please let me know if you have been within 10 feet of them today. **[IF IVR]** I am going to give you a list of people. After I read each one please press 1 if you have been within 10 feet of them today, or press 2 if you have not.

- Family
- Friends
- Co-workers
- Clients, patients, or patrons
- Any other type of person not already mentioned

Best Practices

12. Approximately how many times, if at all, did you wash your hands in the past 24 hours? Your best guess is fine. **[IF IVR]** Please enter this as a single digit. If more than 9 times, just press 9. ____

13. Are you currently practicing social distancing, or in other words, are you deliberately increasing the physical space between you and other people from outside your household to avoid spreading illness? **[IF IVR]** Press 1 for yes, or press 2 for no.

Yes	1
No	2

General COVID-19 Concern

14. Do you feel sick today with any flu-like symptoms such as cough, fever and aches?? **[IF IVR]** Press 1 for yes, press 2 for no, or press 9 for unsure.

Yes	1
No	2
Unsure	9

15. Do you think it's likely that you'll get the coronavirus, also known as COVID-19? **[IF IVR]** Press 1 for yes, press 2 for no, or press 9 for unsure.

Yes	1
No	2
Unsure	9

16. How would you describe the way most North Carolinians are dealing with the coronavirus outbreak? **[IF LIVE]** Would you say that most North Carolinians are underestimating the risk, reacting appropriately, or overreacting? **[IF IVR]** Press 1 for underestimating the risks, press 2 for reacting appropriately, or press 3 for overreacting.

Most are underestimating the risks	1
Most are reacting appropriately	2
Most are overreacting to the actual risks	3

17. Have you made any changes to your routine as a result of the coronavirus outbreak? **[IF IVR]** Press 1 for yes, large changes; press 2 for yes, small changes; press 3 for no real changes; or press 9 for unsure.

Yes, I've made large changes	1
Yes, I've made small changes	2
No, I have not made real changes	3

DEMOGRAPHICS

18. Now for statistical purposes only, do you have a degree from a four-year college? Press 1 for yes or press 2 for no.

College graduate	1
Not College Graduate	2

19. Just to make sure we have a representative sample, **[IF Live]** are you from a Hispanic, Latino, or Spanish-speaking background? **[IF IVR]** press 1 if you are from a Hispanic, Latino, or Spanish-speaking background or press 2 if you are not.

Yes	1
No	2

[ASK IF Q19 = "2 - No"]

20. And also to make sure we have a representative sample, what best describes your race? **[IF IVR]** Press 1 if you are white, press 2 if you are black, press 3 if you are Asian, or press 9 if you are of another race.

White	1
Black	2
Asian	3
Another Race	9

21. Thank you for your responses. Would you be willing to participate in future surveys with Duke University during the next few months? **[IF IVR]** Press 1 for yes, or press 2 for no.

Yes	1
No	2

[Live/SMS Only: IF Q21=Yes]

22. Is there an email address that we can contact you with for those surveys? We will only use your email address for Duke University health surveys.

[IF LIVE] [THANK AND CLOSE]

[IF IVR] You have now finished the survey! Thank you very much; we greatly appreciate your responses. This call was conducted by CCL Research, 202-753-0019.