MICAH ORLEBAR-DAVID

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Profile: Recent Computer Science graduate with strong OOP (Java) skills and experience in Agile development. Proficiency in web technologies (HTML, CSS, JavaScript, Node.js). Proven client focus through customer facing work experience. Looking for graduate software development role to apply and enhance skills.

EDUCATION

2019-01 - 2022-01

BSc COMPUTER SCIENCE – 2:1
University of Kent – Canterbury
- Enhanced Object-Oriented Programming knowledge through Java assignments and learnt basic functional programming skills
- Electronic Commence in Website and Software Design (PHP)
- Web Page Development (HTML, JavaScript, CSS) and (Node.js) for Backend scripting projects
- Relational Database Design & DBMS such as MySQL and PostgreSQL
- Learnt basic C++ to program Internet of Things Project
- Collaborated on two group projects to design and deliver software including full cycle of software engineering using agile method
- Designed and delivered group and individual PowerPoint presentations in person and virtually
- Full stack development, developing a web application that used APIs to scrape data, store it in a database and render it on to the frontend within a team of students for final year project

2017-01 - 2019-01

BTech: ENGINEERING
Coulsdon College - Coulsdon, CRY
- Computer Science (B),
- Engineering (Distinction-Merit)

2012-01 - 2017-01

HIGH SCHOOL DIPLOMA
The Quest Academy - South Croydon
- 9 subjects A–C including Math A, Science A, Computer Science B

RELEVANT WORK EXPERIENCE

2022-06 - Current

FREELANCE WEB DEVELOPER
- Building e-commerce websites for clothing brands using predominantly CSS and HTML to fully personalise content managements platforms
- Created business website for a team of window engineers focusing on accessibility and brand awareness
- Generating business through promotion and word of mouth through clients
- Developing relationships with clients through maintaining sites and updating with new content and features
- Prioritizing workloads to ensure premium service clients receive fully developed sites in less than 14 days
- Meeting tight launch deadlines for clients whilst balancing a full-time job

OTHER WORK EXPERIENCE

2022-03 -
current

CUSTOMER SERVICE ADMINISTRATOR
CosySeal DG LTD, London
- Delivering customer service on the telephone and via email to build rapport and determine client needs
- Scheduling customer appointments for engineers, repairs, and installations requiring methodical thinking and diligence
- Processing data on customer service database with new contact details, address changes, adhering to GPDR regulations
- Identifying critical issues and escalating to customer service manager for resolution

2018-01 -
2022-03

SALES ASSISTANT
Toolstation Ltd, Croydon
- Developed client focus through serving customers and processing transactions
- Generated custom by building rapport with customers, advising on product location including signposting other sites and upselling
- Recorded daily activities through online customer database and developed knowledge of store's product database
- Collaborated in team of 10, adapted to different team members and mentored colleagues to encourage motivation and productivity

TECHNICAL SKILLS/KNOWLEDGE

- **Programming**: Good object oriented programming skills in Java, basic knowledge of C+
- **Web Technologies**: Proficient in HTML, CSS, PHP and SQL, also good knowledge of NodeJS for backend development and react for frontend. Able to build functional website with relational database
- **Agile**: Experienced with SCRUM and collaborating in sprints from University software development project, and using git for version control and test-driven development
- **Security**: understanding of cybersecurity principles, best practices, threats and vulnerabilities. Awareness of laws, regulations, and industry standards related to cybersecurity.
- **IT Support**: Google IT Support Certificate (2022) Completed 5 courses including hands-on assessments to prepare for entry-level roles in IT support
- **Operating Systems**: Basic understanding of Unix and Linux operating systems, commands and utilities and Shell Scripting
- **Applications**: Proficiency in Microsoft Office, including Word, advanced level of Excel and proficiency in video conferencing platform Teams

INTERESTS / HOBBIES

- **Technology** – Stay up to date with latest developments in technology, including new software, hardware, and trends. Learn and experiment with new programming languages to develop own computing projects
- **Sport/Fitness** – Follow football play casually and for local football team. Compete in running events such as 5k, 10k and enjoy mental and physical benefits of running
- **Travel** - Manage trips to new domestic and international destinations. Enjoy experiencing different cultures and cuisines