

## 60 - South Harbor Boulevard, Anaheim

### Positive

1. We had Hugo as our server who did a spectacular job and the food was amazing. I had the citrus salmon which was so delightful and the service was quick and delicious. Lots of booth seating which is always nice and a good playlist for the music too!

2. Awesome!

3. I just had breakfast and it did the trick.

4. The waiter was very friendly and accommodating. The food was hot and delicious. I would suggest that they clean the carpets, as they were very dirty. Thank you for having us, we will definitely be back.

5. Great food and great service. No wait.

6. The food was good and the service was excellent.

7. I just want to thank the staff at Mimi's for taking very good care of our dance groups from Australia. We booked multiple dinners at this location for our groups on April 2023, and the management, especially Monique and her GM, were fabulous; very flexible and worked so hard to ensure that we had an enjoyable dining experience. Thank you, Monique and team! We can't wait to see you again in July and beyond!

8. Amazing place, delicious food, and a wonderful atmosphere. Waiter Andre is the nicest; everything is well cooked, and you don't have to wait a long time for the food to arrive. It's next to Disneyland, so you can stop by if you get parched or hungry. I love it here ♥

9. Fidel was an incredible server and the food was delicious! We had thirty people and Fidel was on point and smiled the entire time! Thank you!

10. My wife and I were very sad to have found this place on our last night in town. It was a great way to end our night. Salvador was amazing; the best server we have had on our trip, hands down. I ordered the meatloaf and my wife got the half chicken. The meatloaf was fantastic; the brown gravy sauce was perfect. My wife's chicken was crispy and juicy. For dessert, we split a crème brûlée that was just perfect; a melt-in-your-mouth sweetness. I wish we had time to come back for more meals; I would definitely recommend this place.

11. My wife and I were very sad to have found this place on our last night in town. It was a really great way to end our night. Salvador was amazing; the best server we have had on our trip hands down. I ordered the meatloaf and my wife got the half chicken. The meatloaf was fantastic; the brown gravy sauce was perfect. My wife's chicken was crispy and juicy. For dessert, we split a crème brûlée that was just perfect, melting in our mouths with sweetness. I wish we had time to come back for more meals; I would recommend this place for sure.

### Negative

1. Terrible service - they were running around asking if we were okay, because they were seating more people than they could handle. The food was bland; my chicken was raw, so I returned it for salmon. I had to season it at my table with salt, pepper, and lemon from my drinking water. The garlic spinach was greasy. It was Mother's Day, and what a rip off!

### **33 - West Bell Road, Glendale**

#### **Positive**

1. Great breakfast. No skimping on the food. We will be back.
2. Thank you for making my 79th birthday so special. The food and drinks were wonderful. Thank you, thank you, thank you!
3. Amazing food and drinks.
4. I had a nice breakfast here! It was a pleasant experience and it made me feel like I was in Paris! The interior decor was charming and I enjoyed my coffee and quiche!
5. Very good food and very good service.
6. The atmosphere was warm and the breakfast menu had many choices.

#### **Negative**

1. The food was not as good as it had been previously.
2. We waited 25 minutes without getting served at all. Finally, a server by the name of Anya served us and she was great. I ordered coffee, a French dip with Caesar salad, and bread was served. My husband ordered his steak rare, he received his steak, but when he started to eat it, he had a big piece of something grainy and hard in his teeth. The bread had flies, bats, flies in the coffee cup, and plates. The server knew and she told the manager who never came out at all. Terrible experience.
3. Mimi's is honestly hit or miss. It used to be amazing, with great customer service and great food. My boyfriend and I went there for Mother's Day Brunch and the service was terrible. The waitress was rude; she had no personality and threw our straws down on the table. We only saw her four times: once to place our order, second to give us our first round of drinks (we didn't have enough champagne to fill all three of our mimosas), third to give us our food, and fourth to give us our check. I had to go to the bar to order our second round of drinks because our waitress was nowhere to be found. I ordered French toast (the bread was stale), eggs (ice cold), bacon extra crispy (it looked like it was barely cooked). My boyfriend ordered the Santa Fe omelet (the sauce was literally spaghetti sauce, there was no chipotle in it). I spoke to the manager later that morning and he said, "Well, there's nothing I can do now; next time come to me before you leave." I hate complaining, but this place ruined the two hours I had away from my kids. I just wanted to enjoy a good breakfast, but instead I spent the rest of my day sick to my stomach because of the horrible food. I understand restaurants get busy, but no one even apologized for anything, and the lack of service was rather frustrating. I love Mimi's, but I will never go back to this location.
4. The coleslaw was inedible.
5. I haven't been to a Mimi's in many years, and I am glad to see they are still around. However, my experience was a little disturbing and worthy of notice by others. I only ordered a two-pack of muffins and a small orange juice for breakfast after having fasted all night to take a blood test, so my blood sugar was low, I think. As I enjoyed the muffin, I looked around and noticed that all around the carpet was filthy dirty, stained, and spotted. I was shocked to see that the ownership would allow people to come into their "home" in that

condition! This customer wonders what else is not clean in their "home". But, the service was good.

6. Wanted to celebrate Mother's Day on Saturday night. Beat the Sunday crowd! Only one busboy, five waitresses, only seating at ten tables! Twenty minutes waiting to be seated! It wasn't the waitresses' fault! Food was okay. My waitress was at first mean but changed when my party of five were very respectful and polite. I can see how customers take out their frustration on the waitresses! Manager didn't make themselves known or apologize to customers! The food coming out was slow and had cold fries. They need to hire a lot of people! Put a bad taste in my mouth! I've loved Mimi's in the past and hope to return in a few months!

7. The food took over an hour to arrive at the table, the pancakes were hard and the sausage was cold. It was the worst experience ever and I won't be coming back.

8. I have been coming to Mimis every year for Mother's Day for the past fifteen years. However, I will never do so again. Our reservation was at 8:45, but we were not able to get a table for an hour. The waitstaff were arguing about the seating, and finally, after two hours, we got our food. Half of the food was hot and delicious, but the two people who got steak and eggs received it cold and asked to heat it up; it came back cold again. Who microwaves a steak? We paid the bill and said goodbye to Mimis. So long!

## **68 - Los Feliz Boulevard, Los Angeles**

### **Positive**

1. I was dining at breakfast/lunch with my sister. We chose the Walnut, Cranberry, Chicken salad. It was extremely tasty. The grilled cheese and corn chowder soup was delicious as well. Our server, Christina, was awesome. Christina's service was perfect. She attended to everything. Christina made our meal wonderful. Great job, Christina! Great food at Mimi's Cafe.

2. I've been to this restaurant before, but this is my first time writing a review. Today was amazing from start to finish. The host greeted us at the door, which was a really nice touch. He opened the door for us and took us straight to our table. It wasn't busy so we got personalized service. Even so, the host's service was outstanding. He recommended some drinks and served us very well. The food was delicious and the atmosphere was cozy and peaceful. This is our go-to place when we're passing by to go to the Dodgers. But today was extra special. I just wanted to say that. Thank you for the great service and delicious food.

### **Negative**

1. This particular branch has really declined; no wonder it's empty. Our crepes were freezer-burned and covered in Campbell's mushroom soup; the corn chowder comes from a can, and they don't have the nice bread basket anymore, just a few slices of French bread. To add insult to bad food, they didn't have dessert for the kids; they didn't forget since we reminded them twice; they just didn't have the fixings. We're not coming back to this location again.

## **19 - Griffin Way, Corona**

### **Positive**

1. I love it! The food is delicious!

2. The food was delicious and the service was great! Our server, Melissa, was

very attentive and kind; she made our dining experience wonderful!

3. We had to grab a quick breakfast with my kid before she went back to Santa Barbara, so we stopped at Mimi's. Marissa, our server, was very attentive. She greeted us promptly and took our order. Our food came out fast and hot, and it was delicious. Marissa was very friendly and kept checking in on us. We will definitely be coming back.

4. Such quick and great service! Marissa was constantly checking on us to make sure we got everything we needed! The food also came out great!

5. Breakfast was delicious, Marissa, our waitress was very helpful and on top of it! Coming on a Thursday is a great time; there was no crowd.

6. The service and food were great. The server kept checking up on us to make sure everything was okay. I highly recommend this place.

7. Thank you, Laura, for such a great brunch experience! You rock!

8. The food was delicious and the customer service was great. Our server, Melissa, was nice and friendly, and made our time here wonderful.

9. Great lunch spot! Delicious sandwiches and soups, not to mention bread pudding! Heather provided great service; we will definitely be back.

10. I hadn't been here in years, since my last experience wasn't the greatest! Let me tell you, I was pleasantly surprised! The mushroom Brie burger was delicious! Juicy and cooked to perfection! Heather made our experience the best! Friendly, fast, and attentive service! Go now and ask for her to take care of you! You won't be disappointed!

11. The food was so fresh and good. Heather was amazing and took great care of us. We will definitely be returning.

12. Mimi's Cafe is an amazing restaurant to bring your family and friends over to. You can get any meal! The waitress, Heather, was amazing; she was kind and patient. I highly recommend coming to Mimi's Cafe! The food was excellent and cooked to perfection!

13. Mimi's never disappoints. I went with five friends for dinner and the staff was attentive and accommodating of dietary substitutions. Great menu. Lots of choices.

### **Negative**

1. We were ignored by the waiters for 10 minutes and ended up leaving before we even got to make an order.

2. Happy hour was good and reasonably priced, but the service was so bad that I will never return. My waiter was slow and he forgot everything. I waited 20 minutes for him to come back and take my order. The other guests were also complaining about his lack of service.

## **112 - Polaris Parkway, Columbus**

### **Positive**

1. I went to Mimi's last weekend with my family. They were very busy and we had to wait 20 minutes to get seated. My sister ordered Eggs Benedict, but the eggs

were hard. We talked to our server and soon after the manager, Haji, came. He was very pleasant and polite. He apologized to us and said he would personally take care of it. In no time, Haji brought my sister's dish exactly as she wanted it and also checked on our table later. It was greatly appreciated and we are definitely going back!

2. I attended a group dinner. The service was great and the food was good.

3. I went to Mimi's last weekend with my family. They were very busy and we had to wait 20 minutes to get seated. My sister ordered Eggs Benedict, but the eggs were hard. We talked to our server and soon after, the manager came. Haji was very pleasant and polite. He apologized to us and said that he would personally take care of it. In no time, Haji brought my sister's dish exactly as she wanted it and also checked on our table later. It was greatly appreciated and we are definitely going back!

4. Breakfast is my favorite meal, and Mimi's Cafe makes the most amazing breakfast. Get the steak and eggs; it's phenomenal.

5. Nice place for breakfast.

6. The food was delicious and the atmosphere was casual. I wish it wasn't raining so that we could go back and experience the patio!

7. We took my Mom and a party of five for Mother's Day. We had a blast. The food was very good! I ordered the grilled salmon with mashed potatoes and broccoli. It was superb! The atmosphere was great and the service was even better. You have to experience Mimi's Cafe!

8. It was very busy today, being Mother's Day. Our server, Gabriella, provided excellent customer service and the food was delicious.

### **Negative**

1. The food was delicious. Our server took our order and then gave us our check. The only extra service was a person who delivered the food. There were no refills on drinks, etc. I was very disappointed in the service.

2. The food was pretty average for the price. The server was nice though! I don't think I would come back.

3. We were seated quickly on Mother's Day. However, our waitress was nowhere to be found. Others were seated, received their drink orders and appetizers, but still no waitress. After my daughter notified someone, a waitress eventually appeared. She had no smile, no apologies, and no acknowledgement except for taking our orders.

4. We went to the restaurant with the family for brunch on Mother's Day and it was an awful experience from start to finish. It took over an hour for the food to arrive, with no real explanation as to why. I had to find the manager and ask for an update on the food, and he slammed down the book he was holding and got angry. I then went back to my table to leave, and the food arrived, or else we would have walked out. We were told we'd get a 20% discount on the bill, but it was brought to us without the discount applied. When we asked about the discount, we were offered gift cards that we would never use. It took them another 35 minutes to finally apply the 20% discount. Furthermore, they do not serve alcohol at the restaurant, which was very disappointing. I understand that a busy restaurant can have issues from time to time, but the customer service

was simply terrible. I would strongly recommend avoiding this place at all costs. I will never return.

5. The waiter said my food was done, then when she came back out she said something had happened to it and I never got my food. I got there at 1:17 and had been seated at the table since 2:33 without food to eat while others were eating. I was very upset.

6. I was very disappointed. I traveled from Pataskala to bring my mother for Mother's Day lunch. The service was horrible and the food wasn't good. The salmon was dry and the dessert was dry. Some of the food was cold when we got it. It was a very disappointing experience. We spent almost \$200.00 for five people and expected better than this. I will not be coming here again.

## **18 - Brookhurst Street, Fountain Valley**

### **Positive**

1. Great service! William and Lee were awesome with providing muffins for our school celebration for being one of America's Best Schools. They were prompt and the muffins looked amazing! Danbrook School thanks you!

2. The food at this particular location is really good! It's fresh, flavorful, well-plated, and there's an amazing variety, something for everyone including gluten-free and vegan options. There's a great selection of coffee drinks, cocktails, beer, wine, and of course their famous baked goods. Service is excellent, whether it's William, Faustino, or Lee the manager. They're always quick too! We do a monthly meeting in their banquet setting and Eric is an amazing server as well. I love our neighborhood "go-to" Mimi's here on Brookhurst and Ellis in Fountain Valley. It's great for a casual date night. The breakfast and brunch menu is available all day every day and it's extremely delicious. Try the malted waffles (old-fashioned recipe) or crab cake eggs Benedict! I love this charming, easy restaurant. It's easy to park, ADA compliant, the restrooms are clean, and the ambience is quaint and clean.

3. Great food, great service. Server Emma is awesome.

4. I've been coming to Mimi's for almost five years for lunch with my networking group. I must say, I'm always very pleased with the food and our regular server William is the best! He always has a smile and kind words to share along with his courteous and efficient service.

5. We go to Mimi's (Fountain Valley) weekly with our networking group, and Will at Mimi's is our server. Excellent breakfasts and excellent service from Will. Highly recommend for groups or morning breakfast. I look forward to my weekly breakfast at Mimi's with our group and Will; it makes the week better!

6. Mimi's in Fountain Valley is our "go-to" restaurant, close to our home and always plenty of parking. This morning we went for breakfast and our server was Eric. Eric is always friendly to us and provides excellent service. He came right over when we arrived (with his usual smile), took our order and the meal was served fresh and hot in no time at all. We always look forward to eating at Mimi's and seeing Eric and the rest of the friendly staff.

### **Negative**

1. Two stars because it was way too hot inside. I can't believe management doesn't keep it cooler for their staff! I was uncomfortable sitting there because it was too hot. Fine, I'll deal with it, but to have your hard-working

employees and cooks working like that... that's a poor working environment. Summer is coming; they deserve the AC to be on! Macy our service was very friendly and attentive. The food was okay; I got the meatloaf and it looked like dark spam. I don't think they actually make it there, but it tasted okay.

2. The eggs were not real. The service was not good.

## **97 - Amargosa Road, Victorville**

### **Positive**

1. Muy buen servicio, todo fue muy profesional. El personal y el ambiente eran muy agradables. El mejor lugar.

### **Negative**

1. This place has gone downhill. I will not be returning. The food was cold, the service was slow, and the bread was dry and stale.

## **71 - North Stephanie Street, Henderson**

### **Positive**

1. My mom, my dad, and my wife really enjoyed this place. We were here on Mother's Day. The food was great. I ordered half a chicken and my wife ordered a pork shank. The food was very flavorful, and the service was great.

2. I ordered the pan-fried potatoes with sunny-side-up eggs and bacon. Always delicious.

3. My family and I came on Mother's Day. They were very busy, but we were patient. The food was good, and we will be back.

4. I want to thank Maria for giving us great service. We always make a stop when driving to Las Vegas. We love the service and atmosphere. Breakfast burrito is always my go-to.

5. Great experiences both times! Great service from Allie, it started on the phone and she followed through until my order was finished. She communicated the small wait time, was very nice, professional, and just all around pleasant. Thank you Allie for your speed, accuracy, and kindness!

6. I went to lunch at Mimi's and our server Maria was the best! She took the time to explain the menu and recommend the best walnut salad with chicken. It was delicious and light and I definitely will be going back for more!

7. Good service.

8. The s'mores muffin was so good.

9. Amber and her husband were very attentive. They are the best.

10. On this Mother's Day, Amber was the best and most informative waitress I've encountered in a very long time. She was personable and fun; she was a peach and a plum.

11. Our waitress Amber was amazing! The food and the experience were great. We will definitely come back.

### **Negative**

1. Came in for Mother's Day dinner at 6:30 and it was one of the worst dining experiences I have ever had. When my mom and brother arrived, they asked about ordering off the regular menu instead of the Mother's Day menu and were told it was possible, but because they were so busy it would take at least an hour to receive our food. Therefore, we opted for the Mother's Day menu. I did order an appetizer that was on the regular menu and the server gave me a lot of attitude about it. I also got a lot of attitude for asking for refills on my Diet Coke, which was so crazy to me. It still took over an hour to get our entrees and unbeknownst to us, two parties near us ordered off the regular menu and it came out in a more timely manner than our food off the Mother's Day menu. Not once were we asked if our food was good and I had to send my salmon back because it was burnt. Sending food back is something I never do. Also, a party of four came in as we were eating and asked to order off the regular menu, but were told they couldn't and they left, even though other people were literally eating off the regular menu. Then the server was talking badly about her customers to her table and saying she didn't care about today because she was running off to Disneyland tomorrow. The funniest thing about the entire night was the server was acting like she was slammed, but there were only about six tables she was actively serving. As a former server, it seemed really slow to me and she was just bad at her job. I used to love going to Mimi's for brunch and this was my first time going for dinner. Needless to say, I will never come back and they should really hire better waitstaff.

2. Today's customer service was horrible. On a Saturday around 11am, we stood waiting to be seated for several minutes before being acknowledged. After taking our order, we never saw our server again. We ordered iced tea and it was sour. When we told her about it after the meal (eaten without beverage), she questioned it. She said she'd see about taking it off the bill. The manager cleared away one of the empty plates but never asked how things were. The food was good but the service had been better in the past.

## **138 - Medical Center Parkway, Murfreesboro**

### **Positive**

1. Excellent!

2. Jas was simply amazing. I will be back!

3. Dani was fantastic. They were attentive without being overly so. The food was great. The manager greeted us and was very nice. We will definitely go back.

4. This place has a great variety of food! It's absolutely wonderful!

5. The staff was great, the food was excellent, and the service was quick.

6. Jas is the best server I've ever had in my life. Wow!

7. Our first time here! We'll definitely be back. We had a wonderful server, Nolan!

8. I got the fried Atlantic salmon with mashed potatoes and broccoli, a sweet tea, and their chocolate lava cake served with a scoop of ice cream. Everything was amazing - 10/10.

9. We had a great meal and Dani took great care of us while accommodating a party of twenty people.



10. Dani was funny and provided great service!
11. Jasmine was the best server hands down. Ten out of ten would recommend.
12. Jasmine!
13. Jasmine is the greatest waitress!
14. Excellent food and great service. Dani took excellent care of our party of ten!
15. Five stars for Dani, she was a great server. The food was decent. The mimosas were so good!
16. Dani is the best.
17. Dani, Oh my gosh, hands down the reason I will be back. Great food is one thing, but having someone serve you with genuine care is rare. We need more people like her in all these food places!
18. We had a group of eleven this time. Sometimes it's fifteen or more. Mimi's always accommodates and the food and service are great. Check it out; you won't be disappointed.
19. Mother's Day was very busy! With no reservations, we had to wait for about 35 minutes, which was understandable given the day. Joseph, the manager, was getting people through as quickly as he could. Watching him, he kept his cool and was extremely friendly to everyone he greeted! When we got seated, Lee was our waitress and she was wonderful! She made conversation with us, which I think is very important. She was also very busy, but handled it well! The food was fantastic! We had the mixed berry crepes and it was incredibly good. Kudos to Joseph and Lee! Great job!

### **Negative**

1. Okay, but not worth the price. The service was good.
2. The owner should just close down this place. We normally go there for breakfast and my fiancé wanted to try dinner so we went around 6 o'clock on Sunday night. When we first arrived, there were only two guests in the dining room. I ordered the French onion soup and the bread in it was so big and hard that I couldn't even bite into it. The lettuce in the house salad was so stinky that we sent it back and asked for a Caesar instead, but then the romaine lettuce was the same way when it came out. The server didn't seem concerned and didn't even ask how our food was. It was really a terrible experience.
3. After two visits, I don't think we'll be returning for a third. The atmosphere and service were good, but the food just wasn't. I think we had six different dishes and they ranged from "okay but not good" to borderline inedible. Combined with the higher-than-average prices and average-sized portions, it's just a terrible value.

## **61 - North Tatum Boulevard, Phoenix**

### **Positive**

1. Great food and staff. Mother's Day brunch was very nice.
2. The food was delicious.

3. This is a great place to eat.

4. The staff is wonderful. You have to try the French dip, it's delicious! My favorite Mimi's to go to.

5. My kids took me to Mimi's Cafe for Mother's Day brunch and I had an amazing time. The food was delicious, the service was friendly and great. The only thing I wish they had was gluten free options, but it was still great!

6. This establishment does it right! It's easy to get to, there's adequate parking, and the service is top of the line. The menu is varied enough to please everyone. Our choices were exquisite! I highly recommend the Eggs Benedict with corned beef hash. Enjoy!

### **Negative**

1. We came here on Mother's Day and it wasn't any busier than a normal Sunday. The food was horrible; I ordered a quiche and it looked and tasted like it had been sitting there for two days. It was very dry and the potatoes were cold. I was very dissatisfied with the food. The service was awesome though. The ambiance was fine. They really need to look at the quality of their food though.

2. Most of it was good. The service wasn't that good. I wouldn't recommend their coffee; it was very bitter. Even the macchiato was bitter.

3. I had a noon reservation for Mother's Day Brunch. I showed up 5 minutes early and was told I had a 20 minute wait, which defeated the purpose of the reservation. At 12:30, I asked if I was any closer to getting seated. The hostess' response was that there was a large group and they couldn't make them leave. She offered to show me where they were and I could go ask. I finally got seated at 12:40. Once all 12 of us sat down, we were told they were no longer serving breakfast. We ordered drinks, mostly water, and one drink came out at a time. We placed food orders. Ten of the twelve came out. The eleventh came out 10 minutes later, and the twelfth came out 10 minutes after that. If it wasn't for the company and the well-behaved children, this would have been a disaster. The only reason I didn't give it one star is because the food was very good. I was expecting more on a day for moms.

4. After traveling from Vegas, we decided on a mid-afternoon lunch at Mimi's, which was a quick on and off from the 101 and close to Mayo Hospital. It was Mother's Day and we expected a crowd, but it was not busy at all and we were seated quickly. The server was courteous and we had our meal within about 15 to 20 minutes. Sadly, the food was awful. My husband's club sandwich was okay, but his fries were hours old. My quiche Lorraine only had a tiny fragment of bacon in one bite and was barely room temperature. The crust was stale; again, hours old and straight from a warmer. We were starving, so I ate most of it, but left with an uneasy stomach. We won't make that mistake again.

## **16 - Barranca Parkway, Irvine**

### **Positive**

1. Do you want a cute brunch spot? Well, this is one of the most by-the-book cute brunch spots my dudes. Like if you haven't gone here, I'm gonna assume you didn't meet the reading goals in elementary school, 'cause really, that's how most folks are introduced to this place. It's either young kids with their reading rewards or geriatric folks enjoying a meal out. Sometimes it's a cute combo of the two, with the grandkid and the grandparent at the same table. It's also a solid spot for Mother's Day stuff, ya feel. So, mosey on down and enjoy

that French toast with that orange filling!

### **Negative**

1. Terrible service. I went there on Mother's Day. The waiter was kind, but didn't seem to care about us. I waited almost an hour but still didn't get my food, so I cancelled my order and left. The food was also bad; everything came late and cold. Terrible experience.

2. I came here for dinner, but I wasn't impressed. I might come back to try breakfast, but I'm not sure yet. The people weren't very approachable and the food was bland.

3. My family had terrible service and food.

## **102 - Day Street, Moreno Valley**

### **Positive**

1. Our server was good.

2. We had a group of nine people and we were all very pleased with the experience.

3. Great service, amazing food. Great price!

4. I love the artichoke spinach dip.

5. I really enjoyed my food; the brief wait for it was worth it. It didn't look too busy, but I don't know what an average level of busy is. Unfortunately, my group's orders were mixed up with another table's orders, and they didn't fully enjoy their meal even after most of it was fixed. The service was just okay, but the server became a lot friendlier after the order mistake. Overall, I enjoyed my time there.

6. My lovely people, go and check out my coffee. The breakfasts and lunches are delicious, I highly recommend them.

### **Negative**

*No negative reviews*

## **20 - Nordhoff Place, Los Angeles**

### **Positive**

1. Great that breakfast is served all day. Great diverse menu and reasonable prices! Good meals - no need.

2. Liz was amazing! She was super helpful and kind. The food was great. We were seated right away and Liz jumped right in to help us.

3. I love coming to Mimi's. We have been coming here for many years and it never disappoints. The food was great and the service was amazing. Liz was super friendly and attentive!

4. Food is very good; we come here often for years. We have a favorite server, her name is Johaira; she is a great waitress and we always ask for her. We love this place, and the muffins are so good.

5. The place was really cute and I enjoyed the atmosphere. Our waitress Jo was very kind and got our food and orders very quickly. 10/10 service! I definitely

recommend coming here and getting their chicken cheese pasta, it was very delicious! ■

### **Negative**

1. Not only were we treated very poorly by the staff members, but we ended up catching a severe case of food poisoning from their salmon dish that required medical treatment. The blinds at our booth were visibly dirty with dried brown fluids. I certainly hope none of this was intentional. Eat at your own risk.

2. The service was not good.

3. We were celebrating Mother's Day. The wait time to place our order was terrible, considering it was a limited Mother's Day brunch. The food was cold when we received it an hour later. My husband went to complain. The manager stated, "Sorry, we're busy. If you want to leave, we can give you the drinks for free." How's that for customer service? No reduction in the bill, nothing. We frequently visit this establishment and we (family of nine) will never return. The staff definitely needs customer service retraining.

## **55 - North Academy Boulevard, Colorado Springs**

### **Positive**

1. Mother's Day was our first visit to Mimi's and normally I don't even write reviews, but our server Kaitlyn made our first time at this restaurant an everlasting experience. So because of this, we will definitely be coming back for her and only her, per our kids' request! She not only made it a point to say "Happy Mother's Day" to my wife, but also to every other mother that was there. We saw she was helping with other servers' tables and greeting families with a friendly smile, all while making sure our experience still went smoothly. I also work in customer service, so to see her multitask and be genuine was a sight to see! It was so amazing my children even noticed and commented on it as well! Overall, the food was great, but the customer experience was top tier! Thank you, Kaitlyn!

2. We stopped by Mimi's after reuniting with family and we were spoiled by our waiter Mario. Our service was unmatched, and our food was exceptional. We are always impressed with Mimi's but this experience made our great day so much better. If you're able to, you need to request Mario.

3. Mario is so great.

4. I've always loved Mimi's, but this time was the best. It was graduation day and my family and I dined in and Mario, our waiter, was absolutely the best. On top of the food being amazing, he made it fun as well. He was constantly making jokes that were funny and always had a smile on his face. He seemed to love his job. As a fast food worker, I know it can be difficult to be happy to all of the guests, but he made it look so easy. To top it all off, he surprised me with a dessert and sang "Congratulations" by Post Malone. It was the best service I've had in a long time and I would definitely come back again.

5. Such a wonderful experience today with our server, Mario! The food was perfect and the atmosphere was delightful. We will be back soon!

6. Being a General Manager at another chain restaurant, I know the usual expectations of food quality and service that guests are supposed to receive. I came in last weekend and was blown away by my experience! The food was great, but the absolute best part was our server, Kaitlyn. She was attentive and

charming. She anticipated our needs before we had to ask and I left thinking about how I wanted her on my service team.

7. I had breakfast at Mimi's. Mario served me and he was the best waiter I have ever had. He was very friendly, observant, and attentive in just the right amount! Thank you Mario!

8. Mario was hands down the best service I have had since pre-COVID. Extremely positive attitude, with attentive service! My drink never made it half empty. He provided four-star professional and personable service that you expect from the finest dining in Colorado Springs, like The Rabbit Hole, The Till, or McKenzie Steak House.

9. I had a very enjoyable lunch today. The food was very good, but what really made the lunch special was the service. A very nice gentleman named Mario took care of me; he was professional, efficient, easy-going, and very friendly. I hope he's working the next time I visit Mimi's. Many thanks to Mario!

10. Best beef dip sandwich.

11. We dined at Mimi's for Mother's Day and had a wonderful experience! Mario was our server and he was entertaining, friendly, upbeat, and attentive to our needs! Naturally, being Mother's Day, the restaurant was crowded and service was a bit slow (due to the kitchen being slammed), but Mario made it so the wait was bearable. He checked in on us frequently and even serenaded us with a song or two; his voice is quite lovely! Thank you, Mario, for making Mother's Day memorable!

12. This review is specifically for our server, not the restaurant. Mario is an incredible server - one of the best I've seen at any restaurant I've been to in a long time! He is funny, energetic, dedicated, fast, responsive, and friendly. He stayed on top of our needs even though he had a large set of tables. Our kids loved him and thought he was funny. He went above and beyond in every way possible.

13. We enjoyed a delicious Mother's Day brunch yesterday with excellent service from Brett. The corned-beef hash eggs benedict with sautéed vegetables and potatoes was outstanding. Brett gave me a special white rose he made out of a simple napkin; it even had a leaf. Sometimes, it's the unexpected things that are the most memorable. Thank you, Brett; we'll definitely be back again.

14. I like the service we receive whenever we dine at Mimi's Cafe. My family loves the employees who work with a friendly attitude and prompt service, especially a gentleman named Mario who always has a bright smile and is ready to make our experience exceptional!

15. The service was awesome and the food quality was perfect. I cannot think of a more perfect place for the price.

16. Absolutely loved it, my table and I just had an awesome time. Our waiter Mario was fantastic; he had us laughing the whole time. Such good customer service!

17. Mario was fantastic! Great service and very friendly! Great strawberry lemonade!

18. Mario was excellent and convinced me to come back again! Amazing experience!

19. I am a huge fan of Mimi's Cafe. It always feels like I'm heading to my Nana's for a bite to eat, as the place feels like home rather than a restaurant. I enjoy the food, the customer service, and the atmosphere.

20. Let me tell you, I'm not one to overhype things, but the food was fantastic and the service from our waiter Mario did more than was expected. He split a shared order for us so we wouldn't have to do it. He treated us like we had known each other for years. I would definitely recommend it. It was definitely worth the two-hour drive.

21. Mario provides the best service and the food was amazing!

22. My server rocked it! The food selection was good.

23. Delicious!

24. I had a great Mother's Day breakfast with my wife. Thanks to Mario for making this morning extra special with his exceptional service and positive attitude.

25. Just got done eating here for my mom's Mother's Day dinner. The food was pretty good, but the star of the meal was our server Mario! He was attentive and helpful, and even gave my mom a napkin folded into flowers. Great experience overall.

### **Negative**

1. I ordered an omelette and it wasn't fully cooked. The potatoes were too spicy, and I didn't even get the muffin that it came with. It was the worst meal I have had at any restaurant. I didn't think it was possible to mess up eggs.

2. I had dinner here this past weekend. My French dip sandwich with fries cost \$17. I would have done better going to Arby's. The sandwich was on a small ciabatta roll and the only other item on the plate was a smattering of fries. No garnish, parsley, or an orange slice for heaven's sake. Never again.

3. The food was awful. It was very overpriced and of low quality, like a TV dinner. Additionally, I ordered a flight of three mimosas for brunch, which consisted of three glasses of juice and one tiny bottle of champagne. It cost me around twenty dollars. I will never go back to this restaurant.

## **73 - South State Street, Murray**

### **Positive**

1. Our waitress, who looked just like Sandra Bullock, was great! They were swamped, but she got our order right and the food out to us quickly. Highly recommend.

### **Negative**

1. The service was slow.

2. First time going here, my two stars has nothing to do with the service, which was great. I got the three-course meal which cost \$30 for the mashed potatoes and pot roast meal, and it wasn't that great; it had a weird taste to it, not gross but just odd. It didn't taste anything like the pot roast meals I have had in the past. It wasn't worth \$30 for mediocre food.

3. The first picture is what I ordered, and the second picture is what I

received - a French Dip with no meat or au jus. Do not waste your money here.

4. This place is overall overpriced. The service was terrible. Our waiter sat next to us while taking our order, which I had never experienced before. The quality of the food was mediocre and I wish it had been better for the price. Our waiter barely checked on us and we only had our drinks refilled once. I will not be returning here.

## **123 - East Interstate 20, Arlington**

### **Positive**

1. Great food! Wonderful service! Christine is the best!

2. This place is amazing. The server, Sharmekca, is really awesome. Great customer service skills.

3. The food, service, and atmosphere were awesome; I definitely will come back again.

4. The food and drinks were great; our waitress was amazing; they get five stars from me.

5. Mother's Day three-course meal was great. We loved the French pot roast. Gilbert was an excellent server.

6. Okay, I can tell you this: it was good and had me really tasting the chicken in the chicken parmigiana and the corn chowder. It was thick. This place is something you can really talk about to someone or take and enjoy quality time. I'd come again.

7. Great service!

### **Negative**

1. Corrected Text: The hostess was nice and seated us quickly. Our waiter served our coffee and took our order in a timely manner. Unfortunately, it did take a little bit for our food and my eggs and bacon were cold, while my husband's omelette was hot but his bacon was also cold.

2. Everything was just okay. When I go out to eat, I would like for everything to be fantastic! Sorry, the meatloaf was horrible! Too generic!

3. When we were there with my family to celebrate my sister graduating from UTA, we were told we could be seated if most of our party was present, a table of twelve, nine people were there and the manager would not seat us up. We told him my brother-in-law was parking the car (him and my two nephews). He did not take us to our table until they came in. The waitress had another big party, she was nice but very slow. I had to ask for the manager. I asked him if someone could help her with our order, we were seated there for over twenty minutes before they took our orders, appetizers came out with our meals. The food was okay (warm, not hot), the omelette was dry and the salmon Benedict was not cooked completely. I asked for fresh avocados, they came out brown and on a warm saucer.

4. The food was horrible, with no flavor and terrible service. The waiter, Oscar in particular, made assumptions. The prices were high for food that was so horrible and had a plasticity, artificial flavor. The ambiance was odd; it felt old-school and not well lit. The food took a long time to come out, even though

there were many people in the kitchen. Overall, it was a horrible experience.

5. Corrected Text: We had to wait an hour outside in the rain just to be told that they were only taking reservations! Communication is key.

6. The food was not worth the price, as it was flavorless and bland. I probably will not come back.

## **15 - Crenshaw Boulevard, Torrance**

### **Positive**

1. Mimi's Cafe, 25343 Crenshaw Blvd, Torrance California. The first time I had dinner at this restaurant was on my birthday (almost fifteen years ago). The waitresses made it special for me by providing a piece of cake with lighted candles and they all sang "Happy Birthday" to me. That was wonderful. You see, I had just moved to the South Bay area from Simi Valley and I was all alone, didn't know anybody in the area to celebrate my birthday with. So that was very special and I will always remember your kind waitresses. The restaurant inside and outside is well designed; it always makes one feel at home. The food is always delicious. Depending on what you choose on the menu, some are a little pricey and others are very reasonable. There is enough parking lot outside and the entrance is wheelchair accessible.

2. We love Mimi's Cafe. The menu can be described as a French diner - comfort food with a French twist, like potatoes au gratin, grilled chicken, and mimosas with French champagne. The place is huge and not crowded. The atmosphere is very pleasant. Waiters sometimes mix up orders, but they are kind and caring. Try their madeleines; they are delicious!

3. Plenty of parking. Seated quickly. Very friendly staff that remembers us when we come. Menu is good with fair prices. Muffins are fantastic.

4. Great

### **Negative**

1. The worst service I've had in years. It took over two hours, despite arriving at 5:30 pm. Our waitress said there was a large party and that delayed our food, but she served two other tables that arrived after us and they were gone before we got our check.

2. I made reservations for 11:30 am, but I didn't get seated until 12:10 because they didn't know when the others would be done. We got seated and got our drinks, but by 12:45 nobody had come to take our orders. The service was so slow! Our waiter kept saying he would be back, but he never did. I wouldn't recommend this location due to the slow service. Go somewhere else.

## **87 - Chesterfield Airport Road, Chesterfield**

### **Positive**

1. I had the best experience today when the entree I ordered wasn't the best. Server Kallie and Manager Hayley treated me with respect and I appreciate them for that. I have been a long-time patron of this Mimi's for many years and this encounter made me glad to continue to visit this establishment. Thanks, ladies!

2. Hayley provided incredible service while answering phones, seating parties, taking care of her section, and making sure all our food was satisfactory. Hayley made this experience enjoyable and made us want to come back.



3. We had a baby shower today at Mimi's and it was great! Our waiter, Chris, was awesome and handled a big party exceptionally. The food was good and arrived fairly quickly. I would highly recommend the private room for a shower; it held quite a few people and still had room to spare.

4. I had a group of 26 there on May 14, 2023. The enormous plates of food were delicious. Chris, Hayley, and Amima were fantastic with service. They kept our drinks refilled and were just exceptional. Did I mention "delicious, enormous plates of food?" Great restaurant. Very nice ambience too. I highly recommend it!

5. I initially contacted Matthew, the General Manager, and they were very prompt and accommodating. I was able to secure a reservation for approximately 28 people. The room fit everyone with plenty of space. Our waitress, Jasmine (I apologize if I am misspelling the name), was very kind and helpful. They were really great! I was nervous to bring a large group out, but Mimi's made it so easy and smooth. I received a lot of compliments about the food and most guests said they will be going back. Overall, I recommend it!

6. My daughter and I had a wonderful dinner at Mimi's. There was an issue with the food, but the management corrected it immediately thanks to our server, Kelly. She was kind, helpful, and professional. She helped us solve the problem right away and gave us some useful information and tips about a few other subjects. I hope to see her again and recommend sitting in her section if you can. :-)

7. The food was great and the service was great! The hibachi salmon was incredible!

8. Our family loved Mimi's Cafe! The food was delicious! Our server was kind and attentive when we needed her. We went during a time when the restaurant was not busy, but we waited about five minutes to be seated. The atmosphere was fantastic! Overall, we had a great experience!

### **Negative**

1. We went for lunch since we were in the area. An older gentleman, around 80 years old, sat us down. When he sat us by the bar, I asked to be seated in an area with less traffic. Unbelievably, he snapped back, "Where? This is a restaurant, there is traffic everywhere." Never have I been insulted as a customer to this degree. My wife had always liked this restaurant and had even asked to go there for her birthday. We immediately left and took our lunch at another establishment. I almost never write reviews, but I thought the owners needed to be aware of this horrible customer experience. Sean

2. Visiting from Florida, we used to love Mimi's Cafe close to our home, but after trying it here in Missouri we now understand why they closed their locations in Florida; the s'mores cappuccino was watery and had no flavor, served cold or lukewarm - what a disappointment! The breakfast potatoes were served pretty much cold from the time we sat down, and the service was just okay. Definitely not worth your hard-earned money!

3. The restaurant was cold, about 70°F. We had to hurry to eat so we could get into the warm weather outside.

## **37 - East Hospitality Lane, San Bernardino**

### **Positive**

1. The food was excellent and of high quality.
2. A refreshing and friendly bistro offering all-day breakfast. It really stands out among the sea of copy-pasted chain restaurants in the area. Incredible homemade corned beef hash.
3. I had a great breakfast with my mom. I loved their tall sweet coffee with whipped cream.

### **Negative**

1. When a customer visits Mimi's, the service is poor, slow, and unaware of how to handle the customer. No, this is not my first time visiting a Mimi's, but it is my last time visiting one in San Bernardino. The food was bland and unhealthy, and my child's hamburger was so greasy that I was unable to eat it. Instead, I requested the butter bread that Mimi's is known for providing, but the waitress never brought it to me. I don't want to think that it's because of the poor quality of both its restaurants and its care. Poor people who visit this location and are unaware of how they should be treated.
2. I did not like my food. It was from the one single menu for Mother's Day; some kind of roast sticking out of the middle of some mashed potatoes and some green beans around it. I just did not like the taste of that. I love the appetizer and the dessert and the peach tea, but that was it.

## **28 - Mission Center Road, San Diego**

### **Positive**

1. My girlfriend loved the egg white avocado croissant.
2. They were closing when I arrived, but they gave great takeout service.
3. Great roasted chicken, staff very accommodating, and Selena is awesome. The restaurant is clean and perfect for a healthy dinner.

### **Negative**

1. The food was horrible.

## **24 - Grand Avenue, Chino**

### **Positive**

1. I haven't been to Mimi's in a long time! It's so nostalgic for me to come here. Not only was the food great, but my server Jori was the best! She was very friendly and gave great suggestions. I would definitely come back and request her as a server again.
2. I love this place because the service was fabulous. Miss Jori was super helpful and consistent. 10/10
3. Amazing service! Omg, where do I start? Jori was amazing. We walked in and she treated us with a huge smile! My son had been sick for four days and finally wanted food, so we decided on Mimi Cafe. We were seated immediately and got our drinks right away. She was so kind to our son, making sure he got exactly what he ordered. The food came out quickly and looked amazing. Our drinks were topped off without even asking. Jori was a true delight, especially when you have a sick child! She made breakfast a true treat!
4. My server Isabella was so polite and brought everything out on time. She gave

us a calm and great experience! My daughter said she was so nice and had a welcoming smile on her face the whole time! Everything was delicious! Thank you, Isabella! The iced coffee was delicious too!

5. Great food and great coffee. The service provided by Delvin was excellent. It is always good at Mimi's.

6. We dined at Mimi's and had the Coastal Shrimp Pasta. It was delicious and our server, Noah, was very friendly and efficient. We were very happy with his service and dining experience. Thank you, Noah!

7. The Chicken and Quinoa Salad is always a favorite. Thank you, Isabella, for great service!

### **Negative**

1. My roommate brought me a take-out French dip sandwich home. The bread was soggy, the meat tasted bad, and who puts onions and peppers on a French dip? Two bites and it went into the trash. I'll never eat at Mimi's again. A peanut butter and jelly sandwich at home is a thousand times better than Mimi's terrible food.

2. The whole Mother's Day dining experience was terrible. We called and made a reservation for 5:30 and arrived at that time; they could not find our reservation, but it was no issue since it was practically empty inside. Our waiter, Noah, was either a new server or just a terrible one. He took our order and got half of it wrong. He brought out two of three salads, never bringing the third until we had to ask for it, and he got one of the dressings incorrect. He also brought out two of the three entrees; we had to ask for the third one to be brought out when he came to check on us (it was just a soup). He then refilled our drinks with the incorrect drinks. Also, the "white peach tea" is just regular tea with syrup (which was an extra 70 cent charge on top of the tea price listed). I would not recommend this place at all.

## **36 - Magic Mountain Parkway, Santa Clarita**

### **Positive**

1. The service was nice. The food was good.

2. Oh my goodness, the food was great and the service was great.

### **Negative**

1. My family and I made a reservation for this morning but were not seated for over an hour after the reservation. After we did sit, the service was absolutely awful; they took a long time just to get our drink orders (we could see them talking and laughing amongst each other in the serving area for a while). The food had no flavor and was extremely disappointing; this used to be my grandfather's favorite place before he passed away and it has really degraded since then. I would not recommend this place to anyone anymore. With the service we got, we really felt they didn't deserve the included gratuity. I would look somewhere else if you were thinking about going here.

2. I went to enjoy breakfast! The music was ridiculous! I felt like I needed to order a margarita. It was bar music! I am a regular. Please don't play this horrible music until Happy Hour. Otherwise, everything is great!

## **131 - Southwest College Road, Ocala**

### **Positive**

1. I loved the food; I had the fish and chips. My son fell in love with the chicken macaroni and cheese.
2. The food is delicious and the service is always excellent!
3. Fabulous!
4. I ordered the Mimosa Flight and it was very delicious. The flavors included Mango, Triple Berry, and White Peach.
5. I've been coming here when I'm in town for about two years and I must say it is more than satisfying. They've beaten out pretty much every local (and some) eatery. Perfect for breakfast, brunch, lunch, and/or early dinner. I'm a very hard to please food perfectionist, so without a doubt, no matter the mood I'm in Mimi's is the place to eat. Just looking for a refreshing drink? Check out their delicious mango tea!
6. Nice, comfortable place with delicious food, great service, and not too expensive but not too cheap.
7. Great quiche and the five-cheese grilled cheese was amazing. I had forgotten how special this place was and the exceptional service from Jordan reminded me why we should come more often.
8. This was my first time at Mimi's Café and we had brunch. It was delicious. My husband had the roasted turkey sandwich, I had the smoked salmon benedict, and my daughter had the pain perdu with mixed berries - all excellent. I will definitely recommend them and will be back.
9. They helped me to celebrate Mother's Day in a very special moment with my dear friend. As in previous times, I enjoyed every minute. Thanks!

### **Negative**

1. If you want to be judged by your waitress, go here. My waitress was Becca. When I ordered a fourth drink, she said, "Are you not driving?" I was with my husband, in a party of four. Rude. Hold your tongue.
2. For the price, I wish the breakfast was better; it didn't seem worth it.
3. Our server was very attentive. The food was okay - nothing special. It was sent back to the kitchen because it was incorrect and promptly remade, but I wasn't impressed.
4. The food was of good quality and cooked well. However, the service was insincere and not attentive on a slow lunch day.
5. We walked in twenty minutes before closing. The man at the door made sure to let us know the restaurant was closing soon and that he would be locking the door behind us. It has always been my experience that closing times were in place to allow customers in only before a certain time to allow the kitchen to begin a closing process that got everyone working there finished with work by a reasonable time. I try not to make a habit of showing up close to closing time, but I can definitely say no one has ever given me a guilt trip about walking in anytime near closing hour. I was so uncomfortable that I decided to leave. I am not sure if the food is good here, but it was not a pleasant experience, so we won't be back.

## **8 - Whittier Boulevard, Whittier**

### **Positive**

1. I should have posted this before, but we got our Easter dinner "feast" here. I think it was designed to serve 10, which was more than the six we needed, so we had plenty of food. I've tried these boxed holiday dinners from other restaurants and never had one I really liked. This one was excellent. The manager came out and walked me through everything. The various dishes were all designed to be warmed in sequence at the same oven temperature. The instructions were well-designed for clarity. The mashed potatoes were unusually good for this sort of thing, and the bread pudding desert was a nice touch and very good as well. There was a bean dish, as well as other items. We got a great many meals from this, and all were good. I truly appreciated the manager's help. He even carried the box out to my car. While this wasn't cheap, I thought it well worth it, especially since we got about 14 meals from it.

2. Great food and our server Jasmine was fantastic! Thank you for your excellent service!

### **Negative**

1. Good food and friendly service. The whole restaurant was unclean, dusty, and the bathroom was dirty with an unhygienic smell. It has the potential to be a great restaurant, to say the least...

## **6 - Imperial Highway, Yorba Linda**

### **Positive**

1. Delicious food and great service.

### **Negative**

1. My husband and I had dinner at Mimi's in Yorba Linda on Sunday, May 7th, 2023. It had always been one of our favorite places to go. I can't complain about the food, however the overall appearance of the restaurant was very noticeable as soon as we entered the front door. The smell was musty, and we noticed it throughout our dinner. The carpets were very dirty, and there were little black gnats flying around, probably why. The server, Anthony, said they had sprayed, but the gnats kept coming back. It was very disturbing, and probably why the place was empty except for two other couples on the other side of the restaurant. There used to be plants and lovely decor, but nothing like it used to be. Anthony said the restaurant was under new management. Maybe they need time to adjust and get things up and running. We'll wait a while before we return.

2. My family and I went for Mother's Day and it was the worst experience. They had a Mother's Day menu at \$32 per person after 11 am (no breakfast) and we arrived before 11, but because they seated us after 11, we were unable to order from the regular menu. There was a family that was seated 15 minutes after us and they were allowed to order from the regular menu. I normally don't like to complain or send food back, but when I got my food, the potatoes tasted as if they had been microwaved, the rice was rock hard, and the chicken was super dry, so I didn't eat. Management's response was "Sorry, we're super busy, but I'll give you 10% off". It was just a bad experience, and my family and I will not be returning.

## **63 - Kietzke Lane, Reno**

### **Positive**

1. Mother's Day brunch was spectacular! Great job, best peach mimosa ever!

### **Negative**

1. I waited five minutes to be acknowledged at the hostess table, but no one came by. It may be that they are understaffed. I have always had good service at the tables.

2. Poor service.

3. Terrible service. It took 15 minutes to get drinks alone, then we were asked to order immediately and weren't served until our food had arrived. There was very poor attendance, so we could have left after eating without even paying - there was nobody around.

## **76 - Candlewood Street, Lakewood**

### **Positive**

1. Monday, 8th May 2023 I came in for lunch and was seated right away. I had a Ham Turkey Swiss on rye, and my girlfriend had a tuna sandwich. We both had French onion soup and two iced teas. It wasn't crowded and there was nice, soft music. Everything was clean. Dalia was very attentive and did a great job - thank you, and I'm looking forward to seeing you again.

2. My husband and I came and enjoyed a pretty tasty meal. It was uncrowded, so we were able to get a nice booth. It had a French ambiance and French-inspired food. I had a delicious chicken pot pie and my husband had a rich tomato soup with quiche. The crust on the quiche wasn't outstanding, but it was decent. The service was good and we received our food quickly. I recommend this place for a low-key date night.

3. Excellent customer service, friendly employees, clean environment, short waiting time, overall a good experience!

### **Negative**

1. The server could have been more attentive.

2. We had dinner at Mimi's and the food was okay, except the marinara sauce I got was overly garlicky. We asked our server, Leila, to ask that our appetizers did not have onions. We got onions. She then forgot to bring a side order until we were halfway done eating. We had stacked our used plates on the side of our booth, she dropped off our bill but didn't remove any plates. She came back asking for payment, and I had to request that she take some plates. She did, but left about half of them. We paid cash and left a standard tip, but she never came out of the kitchen. We had to track her down to give her the money. Obviously, someone needs to train her. I speak as a former server. Lastly, the floor in the men's room was sticky. Not the best dining experience.

3. The food was good, but the server could have been better.

## **89 - North Durango Drive, Las Vegas**

### **Positive**

1. The food was good and the service was great.

### **Negative**

1. Nothing special. I actually got sick when I got home. My brother couldn't eat his sandwich because it was soggy, but my husband said his was good.

## **11 - Firestone Boulevard, Downey**

### **Positive**

1. Great service from Tony. The food was warm and delicious, and the service was attentive. Mimi's in Downey!
2. It was amazing! Great service from Tony. The coffee was fresh and the food was warm. Tony was very attentive and always made sure that everything was good.
3. Tony was very helpful and kind! The food was served quickly.
4. Great service and food from Tony.
5. The food was very great, the service was even better. The waitress was nice and friendly, always making sure we had everything we needed. Overall, it was a great place to come and eat.
6. Great food and service. Thanks, Tony!
7. Super great service! Our server, Tony, took great care of us, and our breakfast was delicious. We will definitely be coming back and highly recommend it.
8. Great service from Tony. Very attentive.
9. We had a wonderful lunch and our waiter Tony was amazing!
10. Great experience from the server Tony. The pork shank was fantastic. Highly recommend it, and being served by Tony.
11. It was a wonderful experience with Tony!
12. I came with my mom and my grandma and our waitress Darlene made us feel like we wanted to come back! The food was great and the corn chowder was amazing!
13. We came today for dinner and the customer service was amazing. The food was amazing and very welcoming. Darlene did a wonderful job. It was very clean. We got to try the amazing cheeseburger that Darlene recommended!
14. Darlene was amazing. She was very nice and helpful. The food was great. We will be back soon.
15. Today was a great experience at Mimi's Cafe. We had a great server named Tony, amazing customer service, and great food.
16. Tony is great! He was quick and attentive, and funny! The food is always great, so be prepared to wait, but it will be worth it.

### **Negative**

1. The service was horrible. They got the order wrong and forgot to give us part of the order. We had to ask for something multiple times because the server kept forgetting. We asked for the bill and waited another 35 minutes after watching him finally become unoccupied just to take more orders. To top it all off, we got home and saw that they charged my card twice. This was my first and last time at this place.
2. My visit at Mimi's was not very pleasant. First of all, the wait time was

promised to be 20 minutes, yet we waited for one hour. When we finally got our table, our waiter José Antonio (Tony) was not friendly. We only got a half greeting because he was so focused on the family next to us. It took 20 minutes for me to get a hold of him to ask for sugar for my coffee. He never checked up on us like other waiters do. I am very disappointed with his service. I will definitely not be coming back to this location.

## **56 - East Bidwell Street, Folsom**

### **Positive**

1. There were 24 people in our party at Mimi's in Folsom on May 7th. We had reservations and were seated promptly. Our waitress, Ashley, was very helpful when we realized we needed more seating. Her service was excellent. The food was delivered promptly and without any mistakes. She checked on us regularly to make sure we had whatever we needed, and the food was delicious. I just wish we had a Mimi's near us in Union City.

### **Negative**

1. The food was cold.

## **62 - Alta Arden Expressway, Sacramento**

### **Positive**

1. Impressions are quite satisfactory for an inexperienced consumer!)

### **Negative**

1. The Cobb salad was terrible in terms of price, taste, and quantity.

2. The hostess had to be summoned while tables went unfilled, the wait was lengthy and the food mediocre!

3. I recently dined at Mimi's Cafe and it left me utterly disappointed. The service was abysmal, to say the least. From the moment I walked in, I was met with indifference from the staff. They seemed more interested in chatting among themselves than attending to customers. It took an eternity for someone to take my order, and even then, my food arrived cold and unappetizing. The waitstaff appeared disinterested and unresponsive to my requests. It's safe to say I will never set foot in that restaurant again. The lack of care and professionalism demonstrated by the staff was appalling, and I wouldn't recommend it to anyone seeking a pleasant dining experience.

4. Corrected Text: My family and I went to Mimi's for an early Mother's Day brunch. There were about eight people dining and plenty of waitstaff. We arrived before multiple other parties, around 10 am. Two families showed up after us. All of the other families were served before us. We waited almost fifty-five minutes for our food, and when the food arrived, it was cold. Once we had finished our cold food, we asked for the bill. We asked a bald gentleman, and he stopped, made eye contact with us, then walked away. He did not respond to the request for the bill. After disregarding our request for the bill, he began engaging in a conversation with a table right next to us and continued to look away from us. Overall, this was a very disappointing experience. We had intended to have a nice Mother's Day breakfast, and instead, we were not welcomed. We were being ignored while other families were being treated like they owned the place.

5. Salmon was dry. Pot roast was very salty. The best thing was the lava cake.



6. We went there for Mother's Day today. It was horrible. The service was bad and the food was inedible. We spent \$167.00 for four people. We will never go back!

7. My recent visit to Mimi's Cafe left me utterly disappointed and frustrated. The experience was marred by a series of unfortunate events that highlighted the establishment's lackluster service and subpar food quality. Upon entering, my party and I were met with indifference from the staff. Despite there being numerous empty tables, we were left standing awkwardly, waiting to be seated. It was evident that the staff's focus was elsewhere, as they chatted amongst themselves, oblivious to our presence. The initial lack of acknowledgment set a negative tone for the rest of our visit. When we finally managed to secure a table, the ordeal was far from over. Unfortunately, the food itself was a major letdown. Not only did it take an excessive amount of time to arrive, but when it did, it was cold and unappetizing. The once promising menu items were executed poorly, lacking any semblance of flavor or freshness. It was evident that little care was put into the preparation of the dishes. As if the cold and tasteless food wasn't disappointing enough, the staff's response to our complaints was equally disheartening. They displayed a dismissive attitude, failing to address our concerns adequately. Their lack of accountability and unwillingness to rectify the situation only added to our growing dissatisfaction. Overall, my experience at Mimi's Cafe was incredibly disheartening. The combination of being ignored by the staff, along with the unappetizing and cold food, left me with a strong sense of disappointment. It is regrettable that a restaurant with potential fails to deliver on basic aspects of service and culinary quality. I cannot recommend Mimi's Cafe based on my experience, and I will certainly not be returning.

## **9 - West Huntington Drive, Monrovia**

### **Positive**

1. Our family visited from Ohio and we had a great time. Our waiter was a little short on patience, but overall we loved the food. The ambience was fantastic.

2. We had a pleasant experience here with a group of ten people. We made a reservation about a week and a half in advance and everything went smoothly. There was plenty of parking and a huge selection of food to choose from in the menu, with friendly servers. The pricing was average. We ordered a side of French onion soup and it was delicious. The real star, however, was the French toast. It tasted like a mix of French toast and a cinnamon roll and was delicious! It was very sweet, but I liked the level of sweetness, so I was okay with it. I would definitely come back for it! To top it off, our waitress went above and beyond and gave us all separate checks without us even asking. I was amazed and very grateful! It was a wonderful place to meet with large groups; most restaurants won't separate the checks like that.

3. We had a pleasant experience here with a group of ten people. We made a reservation about a week and a half in advance and everything went smoothly. There was plenty of parking, a huge selection of food to choose from on the menu, and friendly servers. The pricing was average. We ordered a side of French onion soup and it was delicious! The real star, however, was the French toast! It tasted like a mix of French toast and a cinnamon roll, and it was delicious! It was very sweet, but I liked the level of sweetness, so I was okay with it. I would definitely come back for it! To top it off, our waitress went above and beyond and gave us all separate checks without us even asking. I was amazed and very grateful! It is a wonderful place to meet with large groups, as most restaurants won't separate the checks like that.

4. Muy buen servicio, la comida muy sabrosa, el manejador Ramiro es muy amable. Te ayuda en lo que necesitas. Recomendando este establecimiento.
5. The waiters were very nice and the food was delicious.
6. Everything was very good, the service was excellent.
7. This is delicious and the service is great!

### **Negative**

1. The service at Mimi's was fair, but our waiter took our order and it took him fifteen minutes to give us our food. My dad's food was left out and my food was in the batter for too long, which resulted in me getting food poisoning. Furthermore, the bathrooms had a 1/10 rating as the doors never closed. I will never go to that place again.
2. We made a reservation for Mother's Day brunch. When we got there, they said that we still had to wait for 60-90 minutes! Who does that? Don't take reservations then. The food was only okay, but I liked the ambiance, especially for Mother's Day. We won't go there anymore, and please beware if you plan to make a reservation.

## **110 - West Friendly Avenue, Greensboro**

### **Positive**

1. I had an amazing experience! Thank you!
2. Service and food were excellent! The server was very helpful and friendly. The food was tasty and not heavy. I can't wait to eat there again!
3. Justin was an excellent service provider.
4. Justin was excellent and the food was good!
5. Justin was wonderful! The food was great, the service was quick, and I learned how to reheat my muffins: thirty seconds in the microwave!
6. I am a new member of the Mimi's Club! Justin was my server!
7. Justin
8. Justin was good! Food was delicious!
9. I just ate here and it was good! Justin was amazing, so I recommend trying it out!
10. Justin was my server! It was good!
11. Justin was my server! It was good!
12. Justin was our server and he was wonderful. The food was good.
13. Visited for the first time to celebrate my niece's graduation. Had the jambalaya (awesome!) and Justin did a wonderful job taking care of our party of twelve. The only feedback would be to serve tortilla chips with the artichoke dip instead of bread. Still delicious, though. Will definitely come back!

14. Lots of yummy choices and great service! Their menu is quite good-sized; it has something for everyone. We had brunch!

15. We always have breakfast there when we are craving French toast. The food is fresh and tasty. I've enjoyed the chicken and waffle as well. The cinnamon roll French toast is a bit dry for my liking. Great customer service.

16. Justin was great! Kyle should give him a raise right away!

17. Justin was my server and he was awesome! The food was delicious too.

18. Justin was an excellent server.

19. Justin was an amazing server.

20. Justin was my server and he was great!

21. Justin was my server! He did an amazing job.

### **Negative**

1. I received dirty flatware. The waiter didn't seem to think this was too much of a problem. After letting him know, he didn't remove the dirty flatware from the table. He didn't apologize for the problem. I was not impressed. I will not go back.

2. The menu was limited on Mother's Day. The staff was slow and seemed to be overworked. The food was good.

## **77 - The 25 Way, Albuquerque**

### **Positive**

1. Always a good option. The food is always fresh. Love the seasonal menu. Waitstaff is always top-notch, especially Benjamin! Try anything; you won't be disappointed.

2. Benjamin was an excellent waiter and the food was excellent!

3. Benjamin did an exceptional job for us, and the food was excellent!

4. I've eaten at Mimi's a few times now, and every experience has been a delight. There is usually little to no wait time, comfortable seating, and the food and service is excellent. The menu is quite versatile and offers options for everyone. Benjamin was our most recent waiter, and he went above and beyond to make our dining experience pleasurable. I strongly recommend Mimi's for anyone and everyone.

5. My husband and I really enjoyed the food, but what stood out was our server, Benjamin. He was very attentive without being overbearing. His section was busy, but he managed to be extremely efficient.

6. Benjamin was our server. We had a table of fifteen and he handled it like a champ! Great service!

7. Benjamin was awesome! We had a big party and he took great care of us!

8. Our server Jessica was very attentive and thoughtful. It was an enjoyable dining experience.

9. We had a great experience at Mimi's today. It was my first time eating there and our server Jessica was the best! She was very attentive to our needs and made the experience pleasant.

10. Benjamin was an excellent and polite waiter and he met all of our needs. Give him a raise!

11. Mimi's Cafe is amazing. We ordered the mushroom and shrimp pasta and it was delicious. Benjamin, our waiter, was amazing; he was so friendly and nice, he even allowed us to try something that we hadn't even ordered.

### **Negative**

1. Travelling and needing breakfast, so we stopped here. The service was bad, and the food was bad. We were limited on time, and we ordered our omelettes specifically, but the chef added onions and tomatoes that weren't requested. Who does that? The waitress didn't seem to care. The muffin was cold and hard, and the coffee was barely warm. There were five of us, so the bill was over \$100 and we barely ate any of it. Mimi's is now off our list of places to eat.

2. Do not order the quiche. It has a very cardboard-like consistency.

3. Worst service, not organized at all.

## **103 - Parkside Drive, Knoxville**

### **Positive**

1. I love the location, atmosphere, food selection, and quality. The staff is attentive, knowledgeable, and friendly. Four stars because the prices are a bit high.

2. I always enjoy the food and experience at Mimi's. Their breakfast food is excellent, especially the waffles and crêpes.

3. I had the quiche and it was amazing! I can't wait to go back and try some other goodies from the menu.

4. I shared breakfast with my wife and the food was very good. Everything was cooked well and enjoyable.

### **Negative**

*No negative reviews*

## **134 - Sierra Lakes Parkway, Fontana**

### **Positive**

1. I always enjoy coming here. The customer service is always the best and the food is delicious. Their mushroom soup is by far the best I've ever had.

2. The service was great and everyone in our group finished their plates - two chicken pot pies, two French pot roasts, and one jambalaya.

3. We brought my mom yesterday on Mother's Day. Our server was Nancy. She was so sweet, patient, and kind. She had a continuous smile as well. Nancy made our brunch memorable and I thank her. ■■■■■

4. I love the food and the cozy fireplace.

### **Negative**

*No negative reviews*

## **31 - Foothill Boulevard, Rancho Cucamonga**

### **Positive**

1. The food was good as always, but our server was great. They had a fantastic attitude and disposition. Really great!
2. I had a wonderful experience at Mimi's today for Mother's Day; we were a party of seven. Our server, Maria, was amazing! She took the time to make sure we were comfortable and had everything we needed. She went above and beyond to make our meal special, and her kindness made us feel appreciated. I highly recommend Maria and Mimi's for their excellent service and great food.
3. Their half tuna sandwich was fresh and delicious! I also enjoyed the tomato soup!
4. We beat the rush and the food was yummy. I only didn't give five stars for the food because when I got the berry French toast it was too sweet. We loved everything else. The server was very attentive!
5. This was our first time dining with the whole family. The food was great, though it was a bit rich in flavor.

### **Negative**

1. I'd say the service was terrible, as we waited 15 minutes in a booth without any service. There were four female servers, but none of them came up to us. There were about six full tables and the customers were either eating or done. It felt like we were invisible to all four of them!
2. The food was definitely edible, but far from tasty. I got two eggs, one sausage, and four kid-sized pancakes for \$18, which was way overpriced for the lack of taste, quantity of food, and bad service. I could say more bad things about this place, but I'll stop there.

## **43 - Southwest Loop 820, Fort Worth**

### **Positive**

1. What a quaint and lovely restaurant! The food was great, Kristen was our sweet waitress and was so kind. I will come again and will recommend.
2. Everything here was amazing. Great food! Came to the table fast. Kristine was very on point and I can't recommend this place enough!
3. I ate at Mimi's today for the first time and it was fabulous! The food was great and Kristine was so sweet. I highly recommend it and I will definitely be back soon!
4. Very good food and great service. Nothing to complain about and our drinks always stayed full. The waiter constantly checked when needed. Great job to Mimi's!
5. Good pot roast.
6. Absolutely everything was perfect! Everything was fresh, hot, and delicious, and our server was outstanding! We will definitely be back!

### **Negative**

1. Service was slow. Food was not what I expected. I had the slow-cooked turkey. The cornbread stuffing was good, the turkey was particularly bland, and the mashed potatoes had no flavor at all. My wife had eggs Benedict; the hollandaise sauce was very unappetizing. The menu is limited, but that has become the norm in a lot of restaurants post-COVID.

2. The coffee didn't taste good. I think they need to clean the water reservoir. The floor needs a good cleaning, and the atmosphere felt off, like the place needed to be updated. Our food was good and the wait staff was friendly. However, I wouldn't return. It's a shame because I have gone to two other locations, one in Virginia and the other in Illinois, and they were top-notch.

## **64 - West Chandler Boulevard, Chandler**

### **Positive**

1. Great food and great service!

2. Mother's Day dinner service was delicious and our server was lovely.

### **Negative**

1. Way too expensive for a small cup of corn chowder for \$10.

2. My daughter and husband took me to Mimi's for Mother's Day. This used to be one of my favorite places to go out to eat. Much to my disappointment, this restaurant has really gone downhill. I do understand that they were extremely busy, but they were so disorganized that it was painful to watch. Our waitress was extremely busy and did the best she could. The food quality was certainly disappointing. Heather

## **132 - CA-111, La Quinta**

### **Positive**

1. We are now regulars here and the service is always prompt - note, we do come in the morning so that may vary if they are busier. The food is consistently good!

2. My server Angela was amazing. I took my mom out to eat for Mother's Day and even though the restaurant was very busy, Angela made sure to take her time with my mother since it was her first time. Angela not only recommended some dishes for her, she made sure she was fully satisfied. My mom is not the type of person who enjoys eating out. But I can tell you, thanks to Angela, her experience was amazing. Definitely going back.

3. Great location, our server Angela made sure to take care of our needs! :)

4. I went for breakfast on Mexican Mother's Day and the place was busy, but the service was great. Our server, Angela, was amazing and very attentive despite having many tables to serve. The food came quickly; I ordered the triple berry crepes, which come with eggs and turkey sausage. The crepes were delicious, as was the rest of my meal. I highly recommend their buttermilk muffins.

5. Great breakfasts. Opens at 8 a.m. Friendly staff.

### **Negative**

1. First time here at this particular cafe. I was disappointed because the online menu was different from what they actually had. My husband ordered a non-alcoholic beer and was told they had it, but they couldn't find it. We probably

won't return again. The waitress gave us good service, so I do want to acknowledge her for that.

2. I placed a takeout breakfast order and decided to walk in to pick it up. Wait time was fast, about 10-15 minutes. They didn't include any utensils, napkins, or sauces. I called and asked if they could bring out utensils and napkins, which seemed to have annoyed them since they said the napkins in the three-piece utensil set was enough. The potatoes were hard and bland, and the eggs in my omelet were also bland.

## **7 - 17th Street, Tustin**

### **Positive**

1. This is one of my mom's favorite restaurants. The service is amazing even on a busy holiday! Superb menu options and the atmosphere is homey. Great breakfast as well as desserts!

2. The food was good.

3. This is so delayed, but I'll post it now. We ordered the Ham & Turkey Feast for Easter dinner. It went far beyond my expectations; so delicious. Every morsel was thoroughly enjoyed. I know that the people at Mimi's who produce such excellence worked hard to get the delightful boxes out the door, and I'm grateful to them all. Stellar work, people!

4. Thank you, Ana! We came in for a last-minute lunch with a party of ten! We were seated right away. Ana, our server, greeted us and brought us menus promptly. Service was fast and smooth. I can tell a server is good when she brought out the kids' entrees first! Everything was delicious! Thanks again, Ana!

### **Negative**

1. I came here on a weeknight and they seated us, but no one ever came to take our order or check in on us. They walked by our table and never stopped by. It was a very disappointing experience. I would not recommend this place to anyone.