

International Journal of Information Management

EDITOR-IN-CHIEF

Professor Yogesh Dwivedi
Email: y.k.dwivedi@swansea.ac.uk

ASSOCIATE EDITORS

Yanqing Duan
Email: Yanqing.Duan@beds.ac.uk
Rameshwar Dubey
Email: r.dubey@montpellier-bs.com

Matthew K.O. Lee
Email: Matthew.K.O.Lee@cityu.edu.hk
Huang Qian
Email: huangq@ustc.edu.cn

Nripendra Rana
Email: n.p.rana@swansea.ac.uk
M.N. Ravishankar
Email: M.N.Ravishankar@lboro.ac.uk

DISTINGUISHED EDITORIAL ADVISORY BOARD

Professor Pär Ågerfalk
Uppsala University, Sweden
Professor Karin Axelsson
Linköping University, Sweden
Professor Stuart Barnes
King's Business School, King's College London, UK
Professor Bharat Bhasker
Indian Institute of Management Raipur, India
Professor Laurence Brooks
De Montfort University, UK
Professor Deborah Bunker
The University of Sydney Business School, Australia
Professor Lemuria Carter
School of Information Systems and Technology
Management, University of New South Wales,
Australia
Professor Patrick Y.K. Chau
Nottingham University Business School China
Professor Dubravka Cercez-Kecmanovic
UNSW Business School, the University of New South
Wales, Australia
Dr Crispin Coombs
School of Business and Economics, Loughborough
University, UK
Professor Kieran Conboy
School of Business & Economics, National University
of Ireland, Galway (NUI Galway), Ireland
Professor Ioanna Constantiou
Department of Digitalization, Copenhagen Business
School, Denmark
Professor Wendy Currie
Audencia Business School, France, France
Professor Robert M. Davison
Department of Information Systems, City University
of Hong Kong, Hong Kong
Professor Rahul De'
Indian Institute of Management Bangalore, India
Professor John S Edwards
Aston Business School, Aston University, UK
Professor Phillip Ein-Dor
Coller School of Management, Tel Aviv University,
Israel
Dr Marie Griffiths
Salford Business School, University of Salford, UK
Professor Angappa Gunasekaran
School of Business and Public Administration,
California State University, Bakersfield, USA
Professor Babita Gupta
California State University Monterey Bay, USA
Professor M.P. Gupta
Department of Management Studies, Indian
Institute of Technology Delhi (IITD), India
Professor Airo Hino
Faculty of Political Science and Economics, Waseda
University, Japan

Professor Netta Iivari
University of Oulu, Finland
Professor Marijn Janssen
Faculty of Technology, Policy and Management,
Delft University of Technology, The Netherlands
Professor Rekha Jain
Information Systems Area, Indian Institute of
Management, Ahmedabad, India
Professor Melody Kiang
College of Business, California State University, Long
Beach, USA
Professor Mitsuru Kodama
College of Commerce, Graduate School of Business
Administration, Nihon University, Japan
Professor Ting-Peng Liang
National Chair Professor and Director of
E-Commerce Research Center, National Sun Yat-Sen
University, Kaohsiung, Taiwan
Professor Miriam Lips
Victoria University of Wellington,
New Zealand
Professor Edimara Mezzomo Luciano
Pontifical University of Rio Grande do Sul, Brazil
Dr Bhimaraya Metri
Indian Institute of Management Nagpur, VNIT
Campus, India
Professor Bob O'Keefe
School of Management, Royal Holloway, University
of London, UK
Professor Shan L. Pan
School of Information Systems and Technology
Management, University of New South Wales,
Australia
Professor Niki Panteli
School of Management, Royal Holloway, University
of London, UK
Professor Thanos Papadopoulos
University of Kent, UK
Professor Savvas Papagiannidis
Newcastle University Business School, UK
Professor Theresa A. Pardo
Center for Technology in Government, University at
Albany, State University of New York, USA
Professor Jan Pries-Heje
Roskilde University, Denmark
Professor Margherita Pagani
Emlyon Business School, France
Professor Ramakrishnan Raman
Symbiosis International University Symbiosis
Institute of Business Management Pune, Pune, India
Professor H. Raghav Rao
College of Business, University of Texas at San
Antonio, USA
Professor Alexander Richter
Victoria University of Wellington, New Zealand

Professor Frantz Rowe
Professor of Information Systems, the University of
Nantes, France
Professor Jennifer Rowley
Manchester Metropolitan University, UK
Professor Suprateek Sarker
McIntire School of Commerce, University of Virginia,
USA
Dr Priya Seetharaman
Management Information Systems Group, Indian
Institute of Management Calcutta, India
Professor Maung Kyaw Sein
Department of Information Systems, University of
Agder, Norway
Professor Janice Sipior
School of Business, Villanova University, USA
Professor Mohini Singh
Pro Vice Chancellor (Research), Fiji National
University, Fiji
Prof. Manoj Kumar Tiwari
Indian Institute of Technology Kharagpur,
Kharagpur, India
Professor Thompson Sian Hin Teo
Department of Analytics & Operations, National
University of Singapore, Singapore
Prof.Sushil
Department of Management Studies, Indian
Institute of Technology Delhi (IITD), India
Professor Jason Bennett Thatcher
Culverhouse College of Business, University of
Alabama, USA
Dr John Venable
School of Management, Curtin University, Australia
Professor Viswanath Venkatesh
Walton College of Business, University of Arkansas,
USA
Professor Michael Wade
Global Center for Digital Business Transformation,
IMD Business School, Lausanne, Switzerland
Professor WEI Kwok Kee
National University of Singapore (NUS), Singapore
Professor Robert Winter
Institute of Information Management, School of
Management, University of St. Gallen, Switzerland
Bai Yang
Chongqing Technology and Business University,
School of Management, Chongqing, China
Hua Zhao
Chongqing University, School of Economics and
Business Administration, Chongqing, China

INTERNATIONAL EDITORIAL REVIEW BOARD

zainah qasem
The University of Jordan, Amman, Jordan
Stephan Aier
University of St Gallen, St Gallen, Switzerland
Shahriar Akter
University of Wollongong, Wollongong, New South
Wales, Australia
Ali Alalwan
Al-Balqa' Applied University, Al Salt, Jordan
Raed Algharabat
Qatar University, Doha, Qatar
Daniela Andreini
University of Bergamo, Bergamo, Italy

Spyros Angelopoulos
Tilburg University, Tilburg, Netherlands
Abdullah M. Baabdullah
King Abdulaziz University Faculty of Economics
and Administration Department of Management
Information System, Jeddah, Saudi Arabia
Yves Barlette
Montpellier Business School, Montpellier, France
Roberta Bernardi
University of Bristol, Bristol, United Kingdom
Mithu Bhattacharya
University of Detroit Mercy, Detroit, Michigan,
United States

Rui Bi
Charles Sturt University, Albury, Australia
Daniel (Dan) Bumblauskas
University of Northern Iowa, Cedar Falls, Iowa,
United States
Xiaofang Cai
Southern University of Science and Technology,
Shenzhen, China
Paula de Camargo Fiorini
Federal University of Sao Carlos, Sao Carlos, Brazil
Guangming Cao
Ajman University, Ajman, United Arab Emirates

INTERNATIONAL EDITORIAL REVIEW BOARD (Continued)

Fabio Cassia

University of Verona, Verona, Italy

Ranganathan Chandrasekaran

University of Illinois at Chicago, Chicago, Illinois,
United States of America

Chun-Ming Chang

Ming Chuan University, Taipei, Taiwan

Chongyang Chen

Soochow University, Suzhou, China

Hsing-Chung Chen

Asia University, Taichung, Taiwan

Irene Chen

National Changhua University of Education,
Changhua, Taiwan

Rui Chen

Southern University of Science and Technology,
Shenzhen, China

XiaYu Chen

Hefei University of Technology, Hefei, China

Xusen Cheng

Renmin University of China, Beijing, China

Ting Chi

Washington State University, Pullman, Washington,
United States

Charbel Jose Chiappetta Jabbour

University of Lincoln, Lincoln International Business
School, Lincoln, United Kingdom

Bidit Dey

Brunel University London, Uxbridge, United
Kingdom

Guanqi Ding

Nanjing University of Finance and Economics,
Nanjing, China

Wenyu (Derek) Du

BeiHang University School of Economics and
Management, Beijing, China

Ramzi El-Haddadeh

Qatar University, Doha, Qatar

Maria Elisavet Balta

Kent Business School, Canterbury, United Kingdom

Myriam Ertz

University of Quebec at Chicoutimi, Chicoutimi,
Quebec, Canada

Cyril Foropon

Montpellier Business School, Montpellier, France

Pantea Foroudi

Middlesex University, London, United Kingdom

Loo Geok PEE

Nanyang Technological University, Singapore,
Singapore

Michail Giannakos

Norwegian University of Science and Technology,
Trondheim, Norway

Xiang Gong

Xi'an Jiaotong University School of Management,
Xian, China

Srikrishna Madhumohan Govindaluri

Sultan Qaboos University, Muscat, Oman

Amita Goyal Chin

Virginia Commonwealth University, Richmond,
Virginia, United States

Shivam Gupta

NEOMA Business School Department of Information
Systems, Supply Chain Management & Decision
Making, Reims, France

Anabel Gutierrez

University of Kent, Canterbury, United Kingdom

Xi HU

Nanjing University of Finance and Economics,
Nanjing, China

Kazem Haki

University of Saint Gallen School of Management
Institute of Information Management, St. Gallen,
Switzerland

Abid Haleem

Jamia Hamdard School of Engineering Sciences and
Technology, New Delhi, India

Elaine Harada Teixeira de Oliveira

Federal University of Amazonas, Manaus, Brazil

Mark Harris

Augusta University, Augusta, Georgia, United States

Martin Hassell

Northern Arizona University, Flagstaff, Arizona,
United States

Jun He

University of Michigan Dearborn, Dearborn,
Michigan, United States

Wu He

Old Dominion University, Norfolk, Virginia, United
States

Carolina Herrando

University of Twente, Enschede, Netherlands

Sara Hofmann

University of Agder, Kristiansand, Norway

Laurie Hughes

Swansea University, Swansea, United Kingdom

Vigneswara Ilavarasan

Indian Institute of Technology Delhi, New Delhi,
India

Elvira Ismagilova

University of Bradford, Bradford, United Kingdom

Dmitry Ivanov

Berlin School of Economics and Law, Berlin,
Germany

Anand Jeyaraj

Wright State University, Dayton, Ohio, United States

Muhammad Kamal

Coventry University, Coventry, United Kingdom

Kawaljeet Kapoor

Aston University, Birmingham, United Kingdom

Arpan Kumar Kar

Indian Institute of Technology Delhi, New Delhi,
India

Stan Karanasios

RMIT University, Melbourne, Victoria, Australia

Naci Karkin

Pamukkale University, Denizli, Turkey

Arpita Khare

Indian Institute of Management Rohtak, Rohtak,
India

Khalil-ur-Rahmen Khoubati

University of Sindh, Institute of Information and
Communication Technology, Jamshoro, Pakistan

Jooho Kim

National Weather Center, Norman, Oklahoma,
United States

Hatice Kizgin

University of Bradford, Bradford, United Kingdom

Hoon Ko

Chosun University, Gwangju, Republic of Korea

Tibor Koltay

University of Nyíregyháza, Nyíregyháza, Hungary

Satish Krishnan

Indian Institute of Management Kozhikode
Information Technology and Systems Area,
Kozhikode, India

Nir Kshetri

University of North Carolina at Greensboro,
Greensboro, North Carolina, United States

Craig Kuziemsky

MacEwan University, Edmonton, Alberta, Canada

Banita Lal

Bradford University School of Management,
Bradford, United Kingdom

Tommi Laukkanen

University of Eastern Finland, JOENSUU, Finland

Sven Laumer

Friedrich-Alexander University Erlangen-
Nuremberg, Erlangen, Germany

Francisco Liébana-Cabanillas

University of Granada, Granada, Spain

Dapeng Liu

University of New South Wales, Sydney, New South
Wales, Australia

Kecheng Liu

University of Reading, Reading, United Kingdom

Yong Liu

Aalto University School of Business, Helsinki,
Finland

Chuan Luo

Southwestern University of Finance and Economics,
Chengdu, China

Zongwei Luo

Southern University of Science and Technology,
Shenzhen, China

Matti Mäntymäki

University of Turku, Turku, Finland

Vic Matta

Ohio University, Athens, Ohio, United States of
America

Nuno Melão

Polytechnic Institute of Viseu, Portugal

Patrick Mikalef

Norwegian University of Science and Technology,
Trondheim, Norway

Annette Mills

University of Canterbury, Christchurch, New Zealand

Michelangelo Misuraca

University of Calabria, Rende, Italy

Rohit Nishant

Laval University, Quebec, Quebec, Canada

Robin Nunkoo

University of Mauritius, Reduit, Mauritius

Johan Olaisen

BI Norwegian Business School Department of
Innovation and Economic Organisation, Sandvika,
Norway

Marcos Oliveira

Federal University of Espirito Santo, Vitória, Brazil

Keng-Boon Ooi

UCSI University, Kuala Lumpur, Malaysia

Babajide Osatuyi

Pennsylvania State University, University Park,
United States

Ilias Pappas

University of Agder, Kristiansand, Norway

Samuli Pekkola

Tampere University, Tampere, Finland

Ferdinando Pennarola

Bocconi University, Milano, Italy

Dimitra Petrakaki

University of Sussex, Brighton, United Kingdom

Brandis Phillips

North Carolina Agricultural and Technical State
University, Greensboro, North Carolina, United
States

Jean Charles Pillet

University of Lausanne Faculty of Business and
Economics, Lausanne, Switzerland

Ales Popovic

University of Ljubljana, Ljubljana, Slovenia

Nancy Pouloudi

Athens University of Economics and Business,
Athens, Greece

Maciel M. Queiroz

Paulista University, SAO PAULO, Brazil

Alok Raj

XLRI School of Management, Jamshedpur, India

T. Ramayah

Science University of Malaysia, Minden, Malaysia

Li Ran

Xinyang Normal University, Xinyang, China

Manuel Pedro Rodriguez Bolivar

University of Granada, Granada, Spain

Sanjit K. Roy

University of Western Australia, UWA Business
School, Crawley, Western Australia, Australia

SURYA PRAKASH SINGH

Indian Institute of Technology Delhi, New Delhi,
India

Ganesh P. Sahu

Motilal Nehru National Institute of Technology,
Allahabad, India

Jari Salo

University of Helsinki, Helsinki, Finland

Brenda Scholtz

Nelson Mandela University, Port Elizabeth, South
Africa

Edgar Serna M

Antioquia Research Institute, Medellín, Colombia

Abdul Sesay

The University of Georgia, Athens, Georgia, United
States

INTERNATIONAL EDITORIAL REVIEW BOARD (Continued)

Mahmud A. Shareef

North South University, Dhaka, Bangladesh

Sujeet Kumar Sharma

Indian Institute of Management Tiruchirappalli,
Tiruchirappalli, India

Norman Shaw

Ryerson University Ted Rogers School of
Management, Toronto, Ontario, Canada

Xiao-Liang Shen

Wuhan University, Wuhan, China

Donghee Shin

Zayed University, Dubai, United Arab Emirates

Haytham Siala

Newcastle University, Newcastle Upon Tyne, United
Kingdom

Jyoti Prakash Singh

National Institute of Technology Patna, Patna, India

Uthayasankar Sivarajah

University of Bradford, Bradford, United Kingdom

Jonas Sjöström

Uppsala University, Uppsala, Sweden

Emma Slade

University of Bristol, Bristol, United Kingdom

Konstantina Spanaki

Loughborough University, Loughborough, United
Kingdom

Shalini Srivastava

Jaipuria Institute of Management, Lucknow, India

Stefan Stieglitz

University of Duisburg-Essen, Duisburg, Germany

Niran Subramaniam

University of Reading, Reading, United Kingdom

Jianshan Sun

Hefei University of Technology, Hefei, China

Kuttimani Tamilmani

Bradford University School of Management,
Bradford, United Kingdom

Min Tang

Chongqing Technology and Business University,
Chongqing, China

Ching-I Teng

Chang Gung University, Taoyuan, Taiwan

Jolien Ubacht

Delft University of Technology Faculty of Technology
Policy and Management, Delft, Netherlands

Gabriela Viale Pereira

Danube University Krems Department for
E-Governance and Administration, Krems, Austria

Wei WU

Nanjing University of Finance and Economics,
Nanjing, China

Samuel Fosso Wamba

Toulouse Business School, Toulouse, France

Tawei (David) Wang

DePaul University, Chicago, Illinois, United States

Yi-Shun Wang

National Changhua University of Education,
Changhua, Taiwan

Garry Tan Wei Han

Tunku Abdul Rahman University, Petaling Jaya,
Malaysia

Lin Xiao

Nanjing University of Aeronautics and Astronautics,
Nanjing, China

Xun Xu

California State University Stanislaus, Turlock,
California, United States

William Yeoh

Deakin University, Burwood, Victoria, Australia

Tan Yigitcanlar

Queensland University of Technology Civil
Engineering and Built Environment School,
Brisbane, Australia

Sun Yongqiang

Wuhan University, Wuhan, China

Chul Woo Yoo

Florida Atlantic University, Boca Raton, Florida,
United States