**Project Research Summary Enhancement**

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**User Personas:**

* **Citizens:** Individuals participating in civic surveys who need a user-friendly, trustworthy platform with clear guidance and strong privacy protections.
* **Municipal Officers:** Officials responsible for survey validation and analysis, requiring efficient tools for detecting fraudulent or manipulated data.
* **NGOs and Advocacy Groups:** Organizations focused on governance transparency and accountability, needing access to reliable, verified data to support their initiatives.

**Stakeholder Map:**

* **Citizens:** Empowered to contribute authentic feedback that shapes public policies.
* **Municipal Officers:** Equipped with accurate data to make informed decisions.
* **NGOs / Watchdog Organizations:** Benefiting from trustworthy data to promote accountability.
* **Policymakers:** Using verified insights to develop effective civic programs.

**Security & Privacy Measures:**

* Implementation of secure authentication using Azure AD B2C to protect user identities.
* Data encryption both in transit and at rest to safeguard sensitive information.
* Compliance with data protection regulations such as GDPR to ensure privacy rights.
* Role-based access control to restrict data exposure only to authorized personnel.

**Deployment Strategy:**

* Pilot deployment planned with a mid-sized municipality focusing on a specific survey type to gather actionable feedback.
* Cloud-based hosting via Azure for scalability, security, and ease of maintenance.
* Iterative development approach to incorporate user feedback and continuously improve platform features.

**Collaboration Opportunities:**

* Yes , Partnership with civic tech NGOs to facilitate user engagement and trust-building.
* Coordination with Smart City initiatives to integrate platform capabilities with broader governance technologies.
* Engagement with digital governance advocates to enhance adoption and impact.