

# Morgan Jon Giles Riley

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LinkedIn - <https://www.linkedin.com/in/mjgriley/> || Github - <https://github.com/MJGRiley>

Portfolio - <https://mjgriley.github.io/Portfolio/>

## SUMMARY

Motivated full-stack web developer with a background in public-facing tech support. Focused on agile app development and building a knowledge base with new technologies. Holder of Georgia Tech Certificate in Full Stack Web Development with advanced skills in React, JavaScript ES6, and SQL/NoSQL databases. Creative problem solver, eager learner, and natural helper with honed interpersonal skills and talent for leading when required. Eager to use technical skills and collaborative nature to write cleaner code, identify errors, and help teams develop innovative solutions.

## TECHNICAL SKILLS

**Languages:** HTML5, CSS3, JavaScript ES6, SQL, Python, Java, C#

**Tools:** VSCode, Agile Software Development, MERN, Git, Github, Heroku, NPM, jQuery, Inquirer, Handlebars, React, Node, Express, Sequelize, MySQL, NoSQL, MongoDB, MERN stack, Insomnia, Jest, TDD, ESLint, Regex, AWS

## PROJECTS

- ★ BeecomingMe || <http://beecomingme.com/>  
Allows users to break down and track goals, communicate with an invited accountability partner, and connect with others on their targets.  
**Technologies used:** MERN, JSX, GraphQL  
<https://github.com/courtbourt12/beecomingme>
- ★ Magical Wait Times (work in progress) || <https://magical-wait-times.herokuapp.com/>  
Displays ride wait times for the Walt Disney World Magic Kingdom. Users can comment on their experience with each ride.  
**Technologies used:** Heroku, MVC, ES6, Node, Express, Handlebars, Session/Cookies  
<https://github.com/MJGRiley/Magical-Wait-Times>

## EXPERIENCE

### Geek Squad, Birmingham, AL — Double Agent (Retail Tech Support)

- ★ Operated on 49% Tech Support, 51% Customer Service
- ★ Ranked top 10% among peers in productivity (pool of 500)
- ★ Managed inventory & scheduling logistics for a team of 5 technicians
- ★ Provided customers advanced tech support, troubleshooting, and custom installations including: network setup; data backup, transfer, and recovery; diagnostics; installation of hardware, operating systems, and in-home training on various software titles

## ADDITIONAL EXPERIENCE

Caretaker for family member -

2018-2020

**English Tutor, Barcelona, Spain -**

**2015-2018**

- ★ Hosted activity-based “meetups” to encourage organic learning for beginning to intermediate learners
- ★ Maintained group and private conversational lessons for intermediate to advanced learners

## **EDUCATION AND CERTIFICATIONS**

**Certificate in Full Stack Web Development:** Georgia Tech, Atlanta, GA

**2021**

A 12-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript ES6, JQuery, Bootstrap, Node, MySQL, MongoDB, Express, Handelbars.js, GraphQL and React.

**Bachelor of Arts in Mathematics and Art with minor in Computer Science**

Huntingdon College, Montgomery, AL

**CELTA certified (teaching English as a foreign language)**