

# MICHAEL GLINSKI

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## EDUCATION

### **Bridgewater State University**

**May 2023**

Candidate for Bachelor of Science in Computer Science

**Relevant Coursework** – Introduction to Computer Science I, Introduction to Computer Science II, Introduction to Computer Organization, Data Structures and Algorithms, Operating Systems, Introduction to Cybersecurity

### **Duxbury High School, Duxbury, MA**

**May 2019**

**Activities:** Duxbury High School Varsity Ski Team, Aviation Club

## WORK EXPERIENCE

### **Cashier, Costumer Service Specialist, Dick's Sporting Goods, Plymouth, MA** **2021**

**July 2020– August**

- Processed transactions, including cash, credit, and check purchases and refunds
- Daily customers interactions by preparing orders, providing solutions to complaints, and offering recommendations to ensure positive customer experience
- Mentored new teammates in the use of the store's equipment and customer service strategies

### **Cashier, Dollar Tree, Kingston, MA**

**June 2019–August 2019**

- Processed transactions, including cash, credit, and check purchases and refunds
- Daily customers interactions by preparing orders, providing solutions to complaints, and offering recommendations to ensure positive customer experience

## LEADERSHIP AND INVOLVEMENT

### **Member, Bridgewater Ski and Snowsports Club** **Present**

**September 2021 –**

- Attend meetings to help plan and coordinate large group activities

### **Member, Computer Science Club** **Present**

**September 2020 -**

- Attend workshops and meetings regarding various topics in Computer Science

### **Volunteer, Alden House Historic Site** **2016**

**May 2016 – July**

- Assisted with maintaining and repairing the historic landmark

## SKILLS AND INTERESTS

**Technology:** Microsoft Office (Excel, PowerPoint, Word), Intermediate Python 3, Intermediate Java, Some basic C, Go