

Difference 6/w austomen & user Twho byays from the Who use the product Burshen of Ship & service Fince it is the customes Ince the user unte Who we that spend the Prochest, he of sho money and bysts may identify the Rodult d'untomes genuinenen of the is man per MP. automer who pays User use the hot be product. This Product so this Person may a may Person may of not bean enduser may not be a custome, D Pagno 3 48 Customer Role: > defende to kee decalre that customers donot know what they need. slaustmer client know how to say Requirments I sometime they give up. take whatever the developer give. I sometime some custmer will fight for what they need and Some time doesnot

- Developen feel unitomers are not certain about What they need.
- The concept of customer vole in ASDis different.
- It significantly extended & receives a new interpretation
- In here the customors are very much Proportant they listen, they teace Requirment as many three as they can
- The customer is involved in development Brocen.
- The project Schedule Compren of Short Release of 3-4 months each is set.
- > Each Release include that iterations of 1-2 weeks

As Releas planning:

Customer decides:

- Project vision, Project main Stinies,
 Guidelines according to the development
 Process
- Architetus presents their vision about the Product architecture, and changes.

The development tasks of each Heration are determined in a planning Senson which Es a part of Burnhers Day.

At end of each iteration -> Beginning of next new one (iteration). L's Rest are Business development days 1 A Business Day Hw two Iterations --) Burniners Day takes place b/w |-> Iteration > Iterations L) Releases. on Burniners day in addition to team members, customer, Project Stack holder are invited to participate. including Managers and users also

This common not to keep the Businey day on first working day (Monday)

E last working alays (sut) to Eliminate the pressure on weekends.

B First part of Barriner day +> Previous Iterations are Summonizeel. Second palt +) Reflective Sersion Start (Question asking Senion). Main Burner allay activities: I Presentation of the accomplishment of 12) Measure Review (3) Customer Feedback Reflective Sersion 3 Planning of next Explain above 5 Enough - TPPE To Dumnorselay feb May T00 Jun. Mard 100

The integration of the user in the development is accomplished by the USER CENTED DESIGN (UED) approach. Which describes the importance of the user while during the design of the USER interface.

In The Evaluation of user interfaces wins at developing the interface and identifying the problem with it.

There are two main types of Evaluations'.

O Export based Evaluation

D User-bared Evaluation

Expert based Evaluation:

A designer or an HCI Expert aisen the User inferface based on wrognitive

Principels or Emprical Results.

The congitive principels are:

>Create ->apply >Evalute ->unclerstand >amoluse ->Remember Create, Evaluate, analy apply, under, ven

User based Evaluation!

It is based on user participation, Evaluation that is is provolves the user to interest with the system (8) use the System.

User bured Evaluation techniques:

>experimental methods >questionnonies

-> Observational methods-> interviews

They are Conducted in labs.

caually the cases up to 5 members gives the best Results on iterations. Therefore Evaluation process is not an Expensive

Process

Combing UCD with Agile Development

The UCD approach goes hand in hand with the agile S.D. as usor is immudued in the Software development to help built the userinterface.

Merging Developme User Evaluation I

This case study des combination of ucow specific Software Catalogue Browsir

The main goal of interactions blue the relams in access liberary.

-> An cartefact of a over the web. It records.

The first Released into 4 its It is clevelope

The CBP Evolution

of Evaluation

Examine the

Chang design

Merging Development iterations with User Evaluation Iterations :>-

This case study describes that the combination of ucowith ABP in a Specific Software project called Catalogue Browsing Project (CBP).

- The main goal of CBP is to provide interactions by the Physical and digital relams in access to the library digital liberary.
- >An artefact of digital library can be accepted. over the web. It contains the metadecter records.
- The first Release of CBPis 4 months and Clivided into 4 iterations over 3-5 weeks. It is developed by 2 persons.
- The CBP Evaluation process was compesed of Evaluation of iterations. Each one Examine the Previous iteration and Chang design in the next iteration.

- They used & participants for the Expering the 4th iteration, where 3 boys & 8, of all the Compute Science Students.
- Speech interface (non-5).
- -) 3 participants started with 5 and went to non-s' and vice-versa with other.
- -> Two Stages of Experiments
- Pre-Experiment Stage:—
 This Stage was Carried out befole Experiment begins where the each Participants were given the CBP usage training for 10 min and quatroners were asked and Speech-interface test was Conducted from person to person each.
- 2) Experiment Stage:

 After the Pre-Experiment Stage they
 Provided with a one-Page user's gircle
 for the CBP and were asked to Read it
 and to ask question.

They started to ask question as they were given separate test before. A time stamps For each was recorded. as thus below

Group	Averge Seard cluvertim	Averge Non- Search durati	Seemb duration,
Non 5-> 5	54-66	28	81.33
s-nons	26-5K	14	39-16

Post-Experiment Stage:

after the Experiment was completed, the Participants were asked to reflect on their Experience. Some participants found it was diffault to use CBP and Some Baid it is fon to use it.