

# Manoj Kumar Ashok

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## EDUCATION

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### DePaul University

Chicago, IL

Master of Data Science, Concentrated on computational methods - **GPA: 4.0/4.0**

Jan 2024 – Nov 2025

**Coursework:** Data analysis and regression, **Mining Big data**, Advanced Machine Learning, Fundamentals of Data Science, Advanced Data analysis, Database processing for large scale analytics, **Neural Networks and Deep Learning**, **Natural Language Processing**.

## TECHNICAL SKILLS

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**Languages:** Python, R, SQL

**Developer Tools:** RStudio, SQL Server, Git(for version control), hadoop, Apache spark(Big data processing)

**Database Management:** Database Management: MySQL, RDBMS – Oracle, MongoDB, ETL, Airflow, SSIS

**Cloud platforms:** Data pipelines- Azure, AWS-redshift, Big Query, Dataflow

**Visualization:** Matplotlib, Seaborn, ggplot2, Tableau, PowerBI, quickSight, snowflake

## EXPERIENCE

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### Software Developer

Jan 2023–July 2023

Zoho Corporation

Chennai, India

- **Developed and optimized data processing** scripts using **Python** and **SQL** to automate the **extraction, transformation**, and analysis of large datasets from Zoho CRM and Zoho Books, resulting in a **20%** increase in **data management** efficiency.
- Engineered custom solutions for data visualization and reporting using **Tableau** and **Microsoft Excel**, integrating advanced **SQL queries** and automating **data pipelines**, which improved business process insights and decision-making.
- Designed and implemented **data models** and **statistical analysis** workflows to track key trends in support data, improving customer issue resolution by **10%** through more efficient querying and reporting.
- Collaborated with cross-functional teams to architect and deploy scalable **ETL pipelines** using **Airflow** and optimize **data processing** workflows, reducing processing time by **15%** and ensuring reliable data flow across systems.

## PROJECTS

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### Speech Emotion Detection using Deep Learning | *TensorFlow, SVM, NumPy, Matplotlib*

July 2023

- \* Developed a Speech Emotion Detection model in **Python**, achieving **85%** accuracy using **TensorFlow** and **SVM**, with audio feature extraction performed by LibROSA (e.g., MFCC, Chroma, and Mel Spectrogram).
- \* Built and optimized data pipelines using **Git** and **NumPy**, reducing preprocessing time by **30%** and improving data handling efficiency by **40%**.
- \* Enhanced emotion classification accuracy by **25%** through advanced feature engineering and hyperparameter tuning techniques using **Scikit-Learn**.
- \* Visualized model performance and insights using **Matplotlib**, increasing the efficiency of data interpretation by **20%**.

### Predictive Analysis for credit limit | *Python, Scikit-Learn, TensorFlow, SQL, Pandas, NumPy,*

July 2024

- \* Developed machine learning model using **Python**, **Scikit-Learn**, and TensorFlow, improving prediction accuracy by **20%**. Applied **Ridge** and **Lasso** Regression to reduce overfitting and improve model generalization.
- \* Preprocessed data with **Pandas** and **NumPy**, reducing anomalies by **25%** and increasing model accuracy by **18%** through feature scaling, outlier detection, and data normalization.
- \* Used advanced **feature engineering** and hyperparameter tuning, boosting model performance by **22%** and validating results through **cross-validation**. Evaluated models using **RMSE**, **MAE**, and **R<sup>2</sup>**.
- \* Enhanced **data pipeline** efficiency with **SQL**, streamlining data extraction for scalable machine learning pipelines, and visualized insights with **Matplotlib** for effective communication.