

# Privacy Policy for Crate

Effective Date: 16/09/2025 (dd/mm/yyyy)

Crate respects your privacy. This Privacy Policy explains how we collect, use, and protect your information when you use our mobile app (*Crate*).

## 1. Information We Collect

- **Account Information:** email, username, profile picture.
- **User Content:** crates, reviews, likes, and follows.
- **Technical Data:** device type, operating system, and basic analytics.
- **Spotify Data:** public album/artist metadata fetched from the Spotify API.

## 2. How We Use Your Information

We use this data to:

- Provide app functionality (authentication, reviews, follows, discovery).
- Personalize your experience.
- Monitor app performance and fix bugs.

**We do not sell or trade your personal data.**

## 3. Data Sharing

We share limited information only with service providers (Supabase, Spotify API, Render) to deliver the app.

## 4. Data Retention

- Your account data remains until you delete your account.
- **Reviews are permanent** and not automatically deleted, so you can always revisit your history. Crates can be deleted

- **Account Deletion:** To delete your account, you must email **app.crate.tech@gmail.com** from the same email address you used to create your account. Requests from other emails will not be processed for security reasons.

## **5. Security**

We use secure hosting, encrypted connections, and restricted access. No system is 100% secure.

## **6. Children's Privacy**

Crate is not for children under 13.

## **7. Changes**

We may update this policy and notify you in-app.

## **8. Contact**

Questions? Email **app.crate.tech@gmail.com**