

Privacy Policy for Crate

Effective Date: 16/09/2025 (dd/mm/yyyy)

Crate respects your privacy. This Privacy Policy explains how we collect, use, and protect your information when you use our mobile app (*Crate*).

1. Information We Collect

- **Account Information:** email, username, profile picture.
- **User Content:** crates, reviews, likes, and follows.
- **Technical Data:** device type, operating system, and basic analytics.
- **Spotify Data:** public album/artist metadata fetched from the Spotify API.

2. How We Use Your Information

We use this data to:

- Provide app functionality (authentication, reviews, follows, discovery).
- Personalize your experience.
- Monitor app performance and fix bugs.

We do not sell or trade your personal data.

3. Data Sharing

We share limited information only with service providers (Supabase, Spotify API, Render) to deliver the app.

4. Data Retention

- Your account data remains until you delete your account.
- **Reviews are permanent** and not automatically deleted, so you can always revisit your history. Crates can be deleted

- **Account Deletion:** To delete your account, you must email **mustafakaan.basaran@gmail.com** from the same email address you used to create your account. Requests from other emails will not be processed for security reasons.

5. Security

We use secure hosting, encrypted connections, and restricted access. No system is 100% secure.

6. Children's Privacy

Crate is not for children under 13.

7. Changes

We may update this policy and notify you in-app.

8. Contact

Questions? Email mustafakaan.basaran@gmail.com