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Summary

Experienced QA Manual Tester adept in bringing forth expertise in design and testing of End-User software systems. Adept in collaborating with colleagues to ensure product quality and improvements. Bringing forth a motivated attitude and a variety of powerful skills. Committed to utilizing my skills to further the mission of a company. Committed to achieving state-of-the-art engineered designs, and the successful completion of projects.

Experience



Graduate Research Assistant

Wright State University

Aug 2023 - Present (2 months)



Quality Assurance Manual Testing Engineer

Bank of Palestine

Feb 2019 - Jul 2023 (4 years 6 months)

- Performed manual testing tasks on complex features routinely, insuring the Quality of End-User products and Production readiness.
- Escalation and follow up after reported issues of the Product under Test.
- Worked to ensure a positive and hassle-free customer experience thru participating in Product Requirements design.



Software Developer

Bilsan for Business Solution

Sep 2018 - Feb 2019 (6 months)

- Worked productively with Product Team to understand requirements and business specifications requested by Product Stakeholders.
- Communicated with clients and addressed questions and concerns increasing Development Efficiency by 50%.
- Implemented and updated mobile application design & modules under the direction of Product Owner using Ionic Framework.



Software Development Trainee

Al Jarmaq For Computer and Electronic Services

Jun 2017 - Aug 2017 (3 months)

Utilized UI/UX methodology in the design and Implementation of an Medical ERP Application using ASP.NET Framework.



Information Technology Technician

Al Jarmaq For Computer and Electronic Services

Jun 2016 - Aug 2016 (3 months)

- Implementation & Supervision of a Computer Network with an Active Directory Domain Server.
- Implementation of a Firewall on the Computer Network which led to a 60% increase in the network security.

Education



Wright State University

Master of Science - MS, Cybersecurity

Aug 2023 - Dec 2024



Birzeit University

Bachelor's degree, Computer Science

2014 - 2018

Contributed to the design and development of an Augmented Reality mobile application as a graduation project which facilitates Interior Decor Designers to show their product to their customers.



Islamic Secondary Boys School

2000 - 2011

Skills

Research Skills • Machine Learning • LaTeX • Writing • Networking • Windows • LAN-WAN • Active Directory • Firewalls • Bootstrap