MiUdemy's questionnaire:

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| Questionnaire for SAMUEL: |
| * Are you happy with the types of computer classes available on Udemy? * Do you easily find classes for specific computer languages or subjects? * Do you find new classes that teach useful computer skills needed nowadays? * Is it easy to move around the website and join computer classes on Udemy? * Do the search and filters help you find the right computer classes? * Are the computer classes up-to-date with what's used in the industry today? * How good are the computer classes on Udemy? * Are there enough people talking and sharing ideas in the computer classes? * Do you feel like you belong to the computer class community? * Do you like the personalized suggestions for classes based on what you're interested in and how good you are at it? * Would you want more suggestions for more advanced computer classes? |

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| Questionnaire for Hannah: |
| * Are you happy with how instructors teach in computer classes on Udemy? * Can you easily change the website to fit what you like? * Have you had any problems with using or finishing computer classes on Udemy? * How good is the support team at fixing problems and helping you? * Can you use the website easily on both a computer and a phone? * Are there things that need to be better on the phone app for computer classes? * Is it important for you to have flexible times for classes since you're busy? * Do you like having the choice to pick class times that work with your job? |

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| Questionnaire for Anna: |
| * Do you think the computer classes on Udemy are worth the money? * Can you change the website to how you like it easily? * Are you happy with the suggestions the website gives you for classes that match what you like? * How good is the support team when you need help? * Is it easy to use the website on a computer and on a phone? * Are there things that need to be better on the phone app for computer classes? |