# Pract\_Estimation\_professor

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# 1 Laboratory Exercise. Estimation.

Jesús Cid Sueiro, Jerónimo Arenas García, Óscar García Hinde Version 1.0 (Nov. 2018)

The company *Like2Call* offers hosting services for call centers. In order to dimension the staff of operators optimally, the company has collected a lot of data about the activity of the service during 5 consecutive labour days.

Specifically, they have stored an array t containing the ordered timestamps of all calls received during this period, in hours. This variable can be found in the file dataset.npy. Load this file and store its contents in a new variable.

```
t_d_0 = np.random.uniform(0, H, size=n_calls)
# Hours from a beta distribution
t_d_1 = H * np.random.beta(9, 4, size=n_calls)
# Hours from a mixture of uniform and beta distributions
b = np.random.binomial(1, 0.1, size=n_calls)

t = day * H + b * t_d_0 + (1-b) * t_d_1
t = np.sort(t)

np.save('dataset.npy', t)
# </SOL>

t = np.load('dataset.npy')
```

### 1.0.1 1. Time between calls

Let's look at the data to give us an idea of the typical activity for a given time period.

• [1.1] Plot the histogram of the timestamps and look at the behaviour of the data.

```
[]: # Histograms of call times
# <SOL>
plt.hist(t, bins=100)
plt.xlabel('Time (hours)')
plt.ylabel('No. of incoming calls')
plt.xlim([0, n_days*H])
plt.show()
# </SOL>
```

The company is interested in the time between incoming calls.

• [1.2] Generate an array x\_all containing the succesive time beween calls, and plot the corresponding histogram.

```
[]: # <SOL>
x_all = np.diff(t)
plt.figure(figsize=(13,3))
plt.hist(x_all, bins=800)
plt.xlim([0, max(x_all)/10])
plt.xlabel('Time (hours)')
plt.show()
# </SOL>
```

#### 1.0.2 2. Parameter estimation.

The company has decided to build a statistical model to characterize the activity in the hosted call centers. Inspection of the histogram suggests that the time between incoming calls follows an exponential distribution:

$$p_{X|S}(x|s) = s \exp(sx), \qquad x > 0$$

where random variable X represents the time before a new call arrives, and s is the parameter of the exponential distribution. Thus, we will use the dataset to estimate parameter s.

- **2.1. Maximum likelihood** Our first approach will be to find a Maximum Likelihood estimation of *s*.
  - [2.1]. Obtain the maximum likelihood estimator or *S* based on the observations in x\_all, and save it in variable sML. You will need to compute two variables that will be used several times along this section:
    - K: The number of observations in x\_all
    - $z = \sum_{k=0}^{K-1} x^{(k)}$ , where  $x^{(k)}$  are the components of x\_all.

```
[6]: # z = <FILL IN>
    z = np.sum(x_all)
    # K = <FILL IN>
    K = len(x_all)
    # sML = <FILL IN>
    sML = K / z
    javascript(url=url)
    Math(r'\hat{s}_\text{ML} = ' + str(sML))
```

<IPython.core.display.HTML object>

[6]:

$$\hat{s}_{\text{ML}} = 16.790720742446233$$

• [2.2]. Plot the log of the likelihood as a function of *s* (in the appropriate range of *s*) and verify that the ML estimate reaches the maximum.

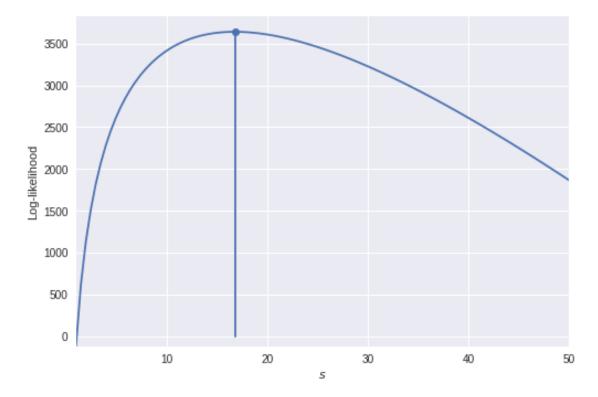
```
[7]: # <SOL>
s = np.linspace(1, 50, 101)

def Lp(s, z, K):
    return K*np.log(s) - s*z

Lmax = Lp(sML, z, K)
Ls = Lp(s, z, K)

plt.plot(s, Ls)
plt.stem([sML], [Lmax])
plt.xlim((s[0], s[-1]))
plt.ylim([np.min(Ls), plt.ylim()[1]])
plt.xlabel('$s$')
plt.ylabel('Log-likelihood')
```

```
plt.show()
# </SOL>
# <FILL IN>
```



**2.2. Bayesian estimation** In order to apply Bayesian estimation methods, parameter *S* is taken as a random variable with the following a priori model:

$$p_S(s) = \exp(s), \qquad s > 0.$$

• [2.3.] Obtain the maximum a posteriori estimator of *S* given *X*, and save it in variable sMAP.

```
[8]: # sMAP = <FILL IN>
sMAP = K / (z + 1)

javascript(url=url)
Math(r'\hat{s}_\text{MAP} = ' + str(sMAP))
```

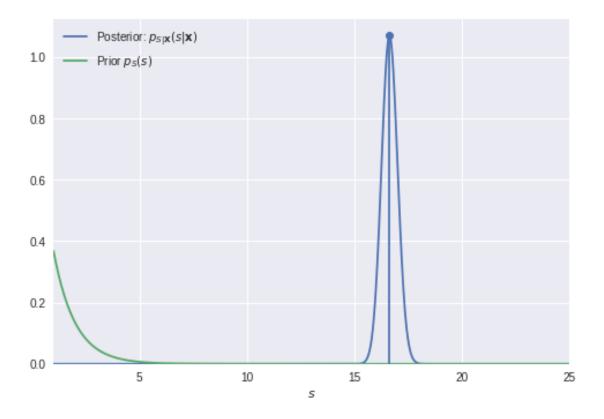
<IPython.core.display.HTML object>

[8]:

• [2.4]. Show, in the same plot, the prior and the posterior probability density functions of parameter *S*, as a function of *s* (in the appropriate range of *s*) and verify that the MAP estimate reaches the maximum of the posterior.

```
[9]: # <SOL>
def PP(s, z, K):
    logPP = K*np.log(s) + (K+1)*np.log(z+1) - s*(z+1) - np.sum(np.log(range(1, L) - K+1)))
    return np.exp(logPP)

s = np.linspace(1, 25, 1000)
plt.plot(s, PP(s, z, K), label='Posterior: $p_{S|\mathbb{X}}(s|\mathbb{X})$')
plt.plot(s, np.exp(-s), label='Prior $p_{S}(s)$')
plt.stem([sMAP], [PP(sMAP, z, K)])
plt.xlim((s[0], s[-1]))
plt.xlim((s[0], s[-1]))
plt.xlabel('$s$')
plt.legend(loc='upper left')
plt.show()
# </SOL>
```



The prior distribution describes the initial belief about *S*. The figure should show that, for the given prior, the true value of *S* can be expected to be between 0 and 5. However, the data modifies

our knowledge about *S*. After observing the data, we can expect that the true value of *S* will be somewhere between 15 and 18.

• [2.5.] Obtain the minimum mean square error estimator of *S* given **X** (i.e. given the data in x\_all) and save it in variable sMSE.

```
[10]: # sMSE = <FILL IN>
sMSE = (K + 1) / (z + 1)

javascript(url=url)
Math(r'\hat{s}_\text{MSE} = ' + str(sMSE))
```

<IPython.core.display.HTML object>

[10]:

$$\hat{s}_{\text{MSE}} = 16.659190430504566$$

Note the MAP and the MSE estimates are very similar because the posterior distribution is approximately (although not exactly) symmetric. Also, the MSE estimate is only slightly different from the ML estimate, because we have a large dataset and the influence of the prior distribution decreases when we have much empirical evidence.

However, the Bayesian approach provides not only an estimate but a posterior distribution, that describes how much we know about the true value of parameter *S* after the data observation. The variance of this distribution describes how far the true value of *S* could be from the posterior mean.

• [2.6.] Compute the mean square error given the data for the MSE estimator:

$$\mathbb{E}\left\{(S-\hat{s}_{\mathrm{MSE}})^2|\mathbf{z}\right\}$$

and save it in variable mMSE. Note that this corresponds to the minimum MSE given the data.

```
[11]: print("The minimum MSE is given by ")
# mMSE = <FILL IN>
mMSE = (K+1)/(z+1)**2

javascript(url=url)
Math(r'\text{MSE} = \frac{K+1}{(z +1)^2} = ' + str(mMSE) )
```

The minimum MSE is given by

<IPython.core.display.HTML object>

[11]:

$$MSE = \frac{K+1}{(z+1)^2} = 0.13876431289990745$$

Incidentally, note that, since  $\hat{s}_{MSE}$  is the posterior mean, the conditional MSE, which is given by,

$$\mathbb{E}\left\{(S - \hat{s}_{\text{MSE}})^2 | \mathbf{z}\right\}$$

is equal to the variance of the posterior distribution.

• [2.7.] [**OPTIONAL**] Compute the probability that the true parameter was not further than two standard deviations from the posterior mean, that is

$$P\left\{\hat{s}_{\text{MSE}} - 2\sqrt{v_{\text{MSE}}} \le S \le \hat{s}_{\text{MSE}} + 2\sqrt{v_{\text{MSE}}} \mid \mathbf{z}\right\}$$

Save it in variable p

<IPython.core.display.HTML object>

[12]:

$$P\{\hat{s}_{\text{MSE}} - 2\sqrt{v_{\text{MSE}}} \le S \le \hat{s}_{\text{MSE}} + 2\sqrt{v_{\text{MSE}}}\} = 0.04547329713165704$$

## 1.0.3 3. An improved data model.

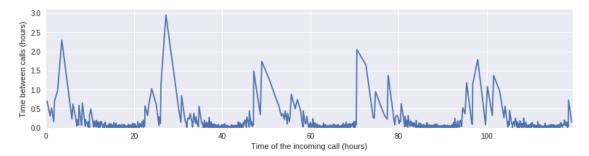
**3.1. Temporal dynamics** The analysis in Section 2 is grounded on the assumption that the time between incoming calls follows an exponential distribution. The histogram obtained in exercise [1.2] provides some experimental evidence in support of this assumption.

However, the histogram computed in exercise [1.1.] also shows that the activity of the call center varies with the time of the day. Therefore, we can expect that the time between calls also depends on the time of the day.

• [3.1] Plot the time between calls, as a function of time.

```
[13]: # <SOL>
    plt.figure(figsize=(13,3))
    plt.plot(t[:-1], x_all)
    plt.xlim([0, np.max(t)])
    plt.ylim([0, 1.05*np.max(x_all)])
```

```
plt.xlabel('Time of the incoming call (hours)')
plt.ylabel('Time between calls (hours)')
plt.show()
# </SOL>
```



**3.1. Hour-dependent model** According to this, we can make a different model for each time of the day. To do so, we will keep the asumption that the time between incoming calls follows an exponential distribution

$$p_{X|S}(x \mid s) = s \exp(sx), \qquad x > 0$$

However, we will now assume that parameter *s* can take a different value from hour to hour. Therefore, we must estimate a different parameter *S* for every hour.

To do so, we will need to split the data in 24 groups, one per hour, and compute specific variables *z* and *K* for each group.

• [3.2] Split the dataset in 24 groups, assigning the data to each group depending on the hour of the starting time. Then, compute parameters *z* and *K* for each group, storing them in numpy arrays z24 and K24.

```
[23]: # <SOL>
    z24 = np.zeros(24)
    K24 = np.zeros(24).astype(int)

h2 = np.fix(t) % 24
hx = list(zip(h2, x_all))

for h in range(24):
    x24 = np.array([u[1] for u in hx if u[0] == h])
    z24[h] = np.sum(x24)
    K24[h] = x24.shape[0]

# </SOL>
# Check if your variables are ok.
# (Note that his is not a full test. Passing it does not
```

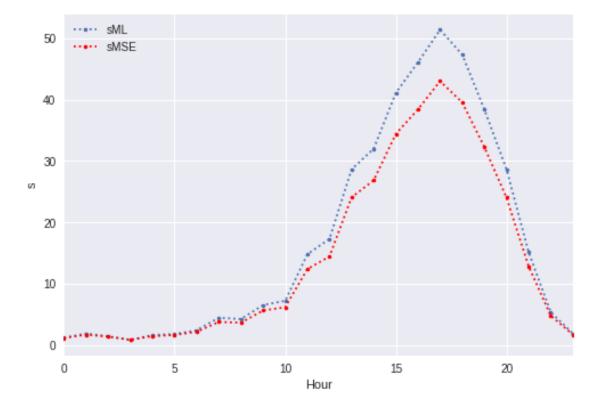
```
# guarantee that variables have been correctly computed)
if np.sum(K24) == len(x_all):
    print("Test for variable K passed.")
    print("Error in variable K.")
if np.sum(z24) == np.sum(x_all):
    print("Test for variable z passed.")
else:
    print("Error in variable z.")
for h in range(24):
    x24 = x_all[h==h2[:-1]]
    z24[h] = np.sum(x24)
    K24[h] = x24.shape[0]
# </SOL>
# Check if your variables are ok.
# (Note that his is not a full test. Passing it does not
# guarantee that variables have been correctly computed)
if np.sum(K24) == len(x_all):
    print("Test for variable K passed.")
else:
    print("Error in variable K.")
if np.sum(z24) == np.sum(x_all):
    print("Test for variable z passed.")
    print("Error in variable z.")
[6.78684267 3.72392443 5.62891201 7.15205411 2.44439132 4.47142517
4.55136568 4.04037182 4.49281074 5.21403016 4.99107171 4.73106504
4.68125603 5.06348733 5.0306832 4.98573297 4.88229944 5.02016045
4.94164318 5.10313178 4.98841369 5.14365958 6.72435085 4.26076969]
                      8 11 18 19 34 36 70 81 145 161 205 225 258
[ 8 7 8
              6
234 196 143 78 36
                      81
Test for variable K passed.
Test for variable z passed.
[6.78684267 3.72392443 5.62891201 7.15205411 2.44439132 4.47142517
4.55136568 4.04037182 4.49281074 5.21403016 4.99107171 4.73106504
4.68125603 5.06348733 5.0306832 4.98573297 4.88229944 5.02016045
4.94164318 5.10313178 4.98841369 5.14365958 6.72435085 4.26076969]
[878
              6
                 4
                      8 11 18 19 34 36 70 81 145 161 205 225 258
234 196 143 78 36
                      81
```

• [3.3] Compute the ML and the MSE estimates for each hour. Store them in vectors sML24 and sMSE24 and plot them as a function of the hour in the day.

Test for variable K passed. Test for variable z passed.

```
[14]: # <SOL>
sML24 = K24 / z24
sMSE24 = (K24+1) / (z24+1)

plt.plot(sML24, ':.', label='sML')
plt.plot(sMSE24, ':.', c='red', label='sMSE')
plt.xlabel('Hour')
plt.ylabel('s')
plt.xlim(0, 23)
plt.legend(loc='upper left')
plt.show()
# </SOL>
```



• [3.4] One may wonder if spliting the data in segments provides a better model for the time between calls. The joint data likelihood is a useful way to get a first quantitative evaluation of the new model.

Compute the maximum log-likelihood for the joint model, and save it in variable L24max. Compare the result with the value of Lmax computed in [2.2].

To compute the maximum log-likelihood of the joint model, take into account that the observations are independent, so that L24max is the sum of the values of the maximum log-likelihood computed for every hour.

```
[15]: # <SOL>
# Maximum log-likelihood per each hour
Lp24 = [Lp(sML24[h], z24[h], K24[h]) for h in range(24)]
# Overall maximum likelihood
Lmax24 = np.sum(Lp24)
# </SOL>

print('Maximum log-likelihood of the simple model: {}'.format(Lmax))
print('Maximum log-likelihood of the hour-dependent model: {}'.format(Lmax24))
```

Maximum log-likelihood of the simple model: 3639.8319677147865 Maximum log-likelihood of the hour-dependent model: 4693.196860625254

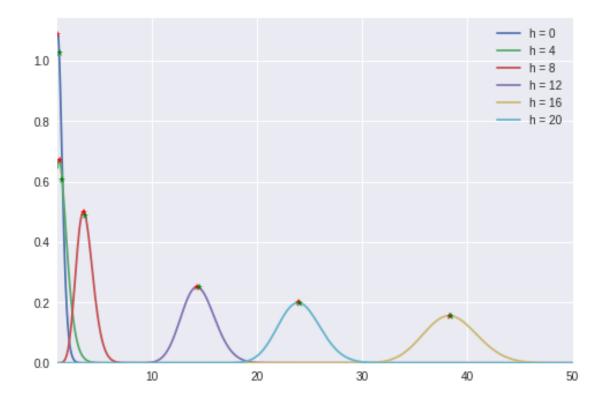
#### #### 3.3. Posterior distributions

• [3.5] Plot the posterior probabilities for each hour slot

```
[82]: # <SOL>
s = np.linspace(1, 50, 1000)

sMAP24 = K24 / (z24 + 1)
plt.figure()
for h in np.arange(0, 24, 4):
    plt.plot(s, PP(s, z24[h], K24[h]), label='h = {}'.format(h))
    plt.plot(sMAP24[h], PP(sMAP24[h], z24[h], K24[h]),'*r')
    plt.plot(sMSE24[h], PP(sMSE24[h], z24[h], K24[h]),'*g')

#plt.plot(s, np.exp(-s), label='Prior $p_{S}(s)$')
plt.xlim((s[0], s[-1]))
plt.ylim((0, plt.ylim()[1]))
plt.legend()
plt.show()
# </SOL>
```



You should observe that, as expected, each posterior distribution is centered around its respective estimate  $\hat{s}_{MSE}$ , (i.e. around sMSE24[0], sMSE24[8] and sMSE24[16].

```
[77]: print('sMSE24[0] = {}'.format(sMSE24[0]))
print('sMSE24[8] = {}'.format(sMSE24[8]))
print('sMSE24[16] = {}'.format(sMSE24[16]))

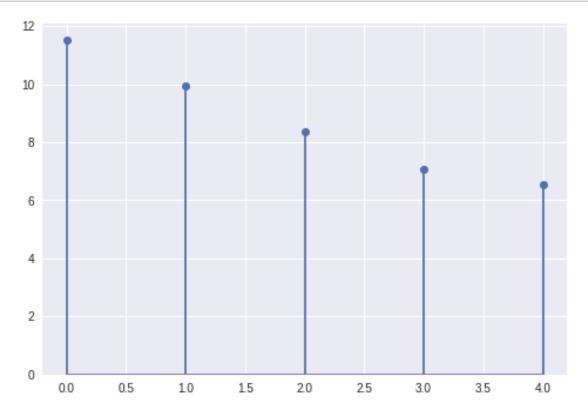
sMSE24[0] = 1.1557957932427152
sMSE24[8] = 3.6411230886136594
sMSE24[16] = 38.42034943006026
```

However, you can visually verify that the posterior distributions for h = 0 and h = 8 have less variance than that for h = 16, why? This is because the prior distribution is in agreement with the data for h = 0 and h = 8 (in borth cases,  $\hat{s}_{MSE}$  is smaller than 5). The larger variance for h = 16 is a consequence of the higher uncertainty about s created by the discrepancy between the prior and the observations.

In any case, for any value of h, more data is always better than less data. We can observe that, for any value of h, the variance of the posterior distribution tends to decrease when more data are used.

• [3.6] Take h=16. For d = 1, ..., 5, compute the variance of the posterior distribution of s given only the data at hour h up to day d. Plot the minimum MSE as a function of d

```
[18]: # <SOL>
     tx = list(zip(t, x_all))
     h0 = 16
     z5 = np.zeros(n_days)
     K5 = np.zeros(n_days).astype(int)
     for d in range(5):
         x5 = np.array([u[1] for u in tx if u[0] < 24*(d+1) and np.fix(u[0]) % 24 ==_u
      →h0])
         z5[d] = np.sum(x5)
         K5[d] = x5.shape[0]
     mmse5 = (K5+1)/(z5+1)**2
     plt.figure()
     plt.stem(mmse5)
     plt.ylim(0, plt.ylim()[1])
     plt.show()
     # </SOL>
```



• [3.7] **[OPTIONAL]** Show, in the same plot, the posterior distribution of parameter s given only the data at hour h and for all days up to d, for d = 1, ..., 5

```
[19]: # <SOL>
    tx = list(zip(t, x_all))
    h0 = 16

plt.figure()
    for d in range(n_days):
        plt.plot(s, PP(s, z5[d], K5[d]), label='d = {}'.format(d))

plt.xlim((s[0], s[-1]))
    plt.ylim((0, plt.ylim()[1]))
    plt.legend()
    plt.show()
    # </SOL>
```

