Practice Guide Usability Scale

Survey Flow

Block: Default Question Block (30 Questions)

Standard: Block 1 (0 Questions)

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| Page Break |  |

Start of Block: Default Question Block



Q1 I would be able to implement other practice guides.

* Strongly disagree (1)
* Somewhat disagree (2)
* Neither agree nor disagree (3)
* Somewhat agree (4)
* Strongly agree (5)



Q2 This practice guide was unnecessarily complex.

* Strongly disagree (1)
* Somewhat disagree (2)
* Neither agree nor disagree (3)
* Somewhat agree (4)
* Strongly agree (5)



Q3 This practice guide was easy to use.

* Strongly disagree (1)
* Somewhat disagree (2)
* Neither agree nor disagree (3)
* Somewhat agree (4)
* Strongly agree (5)



Q4 I needed additional technical support to implement this practice guide.

* Strongly disagree (1)
* Somewhat disagree (2)
* Neither agree nor disagree (3)
* Somewhat agree (4)
* Strongly agree (5)



Q5 The tasks in this practice guide were adequately explained.

* Strongly disagree (1)
* Somewhat disagree (2)
* Neither agree nor disagree (3)
* Somewhat agree (4)
* Strongly agree (5)



Q6 The instructions in this practice guide were inconsistent.

* Strongly disagree (1)
* Somewhat disagree (2)
* Neither agree nor disagree (3)
* Somewhat agree (4)
* Strongly agree (5)



Q7 Most people could easily implement this practice guide.

* Strongly disagree (1)
* Somewhat disagree (2)
* Neither agree nor disagree (3)
* Somewhat agree (4)
* Strongly agree (5)



Q8 This practice guide was difficult to follow.

* Strongly disagree (1)
* Somewhat disagree (2)
* Neither agree nor disagree (3)
* Somewhat agree (4)
* Strongly agree (5)



Q9 I understood the instructions in this practice guide.

* Strongly disagree (1)
* Somewhat disagree (2)
* Neither agree nor disagree (3)
* Somewhat agree (4)
* Strongly agree (5)



Q10 Additional research was needed to complete implementation of this practice guide.

* Strongly disagree (1)
* Somewhat disagree (2)
* Neither agree nor disagree (3)
* Somewhat agree (4)
* Strongly agree (5)

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Q12 *For the following questions, rate your familiarity with each technology on a scale of 1-10 (1 being a novice and 10 being an expert).*



Q11 Hosted DNS

* 1 - Novice (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* 6 (6)
* 7 (7)
* 8 (8)
* 9 (9)
* 10 - Expert (10)



Q16 Windows DNS

* 1 - Novice (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* 6 (6)
* 7 (7)
* 8 (8)
* 9 (9)
* 10 - Expert (10)



Q17 BIND DNS

* 1 - Novice (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* 6 (6)
* 7 (7)
* 8 (8)
* 9 (9)
* 10 - Expert (10)



Q18 Unbound DNS

* 1 - Novice (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* 6 (6)
* 7 (7)
* 8 (8)
* 9 (9)
* 10 - Expert (10)



Q19 OpenDNSSec

* 1 - Novice (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* 6 (6)
* 7 (7)
* 8 (8)
* 9 (9)
* 10 - Expert (10)



Q21 Are you familiar with any other hosted DNS products not listed above?

* Yes (23)
* No (24)

Display This Question:

If Q21 = 23



Q20 Please, list them here:

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Q22 *For the following questions, rate your familiarity with each technology on a scale of 1-10 (1 being a novice and 10 being an expert).*



Q23 Hosted E-mail Servers

* 1 - Novice (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* 6 (6)
* 7 (7)
* 8 (8)
* 9 (9)
* 10 - Expert (10)



Q24 Microsoft Exchange

* 1 - Novice (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* 6 (6)
* 7 (7)
* 8 (8)
* 9 (9)
* 10 - Expert (10)



Q25 Posfix/Dovecot

* 1 - Novice (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* 6 (6)
* 7 (7)
* 8 (8)
* 9 (9)
* 10 - Expert (10)



Q26 Are you familiar with any other hosted e-mail products not listed above?

* Yes (23)
* No (24)

Display This Question:

If Q26 = 23



Q27 Please, list them here:

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Q28 *For the following questions, rate your familiarity with each technology on a scale of 1-10 (1 being a novice and 10 being an expert).*



Q29 Email Clients

* 1 - Novice (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* 6 (6)
* 7 (7)
* 8 (8)
* 9 (9)
* 10 - Expert (10)



Q32 Microsoft Outlook

* 1 - Novice (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* 6 (6)
* 7 (7)
* 8 (8)
* 9 (9)
* 10 - Expert (10)



Q33 Thunderbird

* 1 - Novice (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* 6 (6)
* 7 (7)
* 8 (8)
* 9 (9)
* 10 - Expert (10)



Q34 Are you familiar with any other e-mail clients not listed above?

* Yes (23)
* No (24)

Display This Question:

If Q34 = 23



Q35 Please, list them here:

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End of Block: Default Question Block

Start of Block: Block 1