**Mo Laiouny**

Mobile: 571.344.1764

Email: [molaiouny@gmail.com](mailto:molaiouny@gmail.com)

Website: [www.molaiouny.com](http://www.molaiouny.com)

GitHub: www.github.com/mlaiouny

**Summary**

Significant experience working in a fast-paced organization and in team environments, with excellent feedback and performance reviews from peers. Passionate about software development and computer programming. Eager to continue learning through new career experiences and continuing education. Some of what I would offer my employer are the following: Dedication, work ethics, self-motivation, creativity, problem solving, self-learning, passion, team-work, and attention to details.

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**Technical Skills**

**Programming**: HTML5, CSS3, JavaScript, JQuery, Angular, C++ and C#

**Database** **Management**: Relational database, MS Access, MySQL Server, MS SQL Server

**Operating** **Systems**: Windows 7, Windows 8, Windows 10, MacOS

**Application Software**: MS Visio, MS Office, MS Project

**Education**

**Strayer University** April 2012 – June 2015

Bachelor of Science in **Computer programming** with Honors

**Northern Virginia Community College** September 1999- June 2003

Associate degree in **Application Development** with Honors

**Programming Experience  
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**Capstone new IT project Plan**, Strayer University Spring 2015

* Applied Project management techniques to create integrative information technology solutions, including databases, Systems analysis, security, networking, computer infrastructure, human computer interaction, and web design.
* Engineered Business Requirements document that addressed the scope, possible risks, constraints, and assumptions.
* Designed and produced database schema, database tables, normalization, creating Entity Relationship (E-R) and data-flow diagrams.
* Constructed sample queries supporting the organizational reporting needs, and screen layouts, showcasing the interface users will interact with.
* Created high level technical overview PowerPoint presentation to the executive management team and venture capital group.

**Website development**, Strayer University Summer 2014

* Compiled requirements for a new restaurant website
* Designed and programmed web pages using HTML , CSS and JavaScript
* Optimized and tested the website

**Human Computer Interaction**, Strayer University Fall 2014

* Researched topics in human computer interaction
* Demonstrated and differentiated between good and bad interface designs

**Side Projects**

* Designed and programmed my own portfolio website using HTML5, CSS3, Bootstrap, JavaScript and jQuery. Check out www.mlaiouny.com
* Applied the responsive web design concepts and techniques to make my site viewable on different screen sizes from desktop, to tablet and smart phones.
* Developed a simple calculator app using JavaScript
* Designed and programmed a simple to do list app in JavaScript.
* Developed two versions of a simple tax calculation app using C++ and Java.
* Developed two versions of robotic rovers responding to a command stream in C++ and Java.
* **Currently** **Working on** Angular4.

**It Related Courses**

* HTML5, CSS3, JavaScript, C++, C#, Node, Express, Angular and Mongo DB
* Programming fundamentals and computer program design
* Multimedia and computer graphics
* Web design and development
* Database management systems
* Administering Desktop clients
* Information security
* Undergrad Info Tech Capstone
* Technical writing

**Professional Experience**

**BB&T** Fairfax, VA January 2016 – Present

Branch Banker

* Helped clients with their banking needs and increased referrals and sales
  + Managed clients' complaints with success which helped increase clients' retention ratio and improved customers ‘satisfaction
* Utilized staff scheduling software which helped reach more than 80% efficiency ratio and cut labor cost by almost 40%

**BB&T** Fairfax, VA December 2010 – December 2015

Senior Teller

* Helped clients with all their banking needs and identified opportunities to increase referrals and closed sells
* Increased the clients’ retention ratio by successfully handling their complaints and providing them with the best customer service

**BB&T** Centreville, VA March 2005 – November 2010

Teller Supervisor

* Managed staff and provided support and guidance for day-to-day operations
* Mentored new hires and trained them on company's it systems and procedures to increase productivity and lower labor cost
* Utilized staff scheduling software which helped reach more than 80% efficiency ratio

**Awards/Honors**

Phi Theta Kappa Honor Society, Golden Key International Honor Society, Cum Laude Honor Society and Dean's list