




BIZIER

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WELCOME

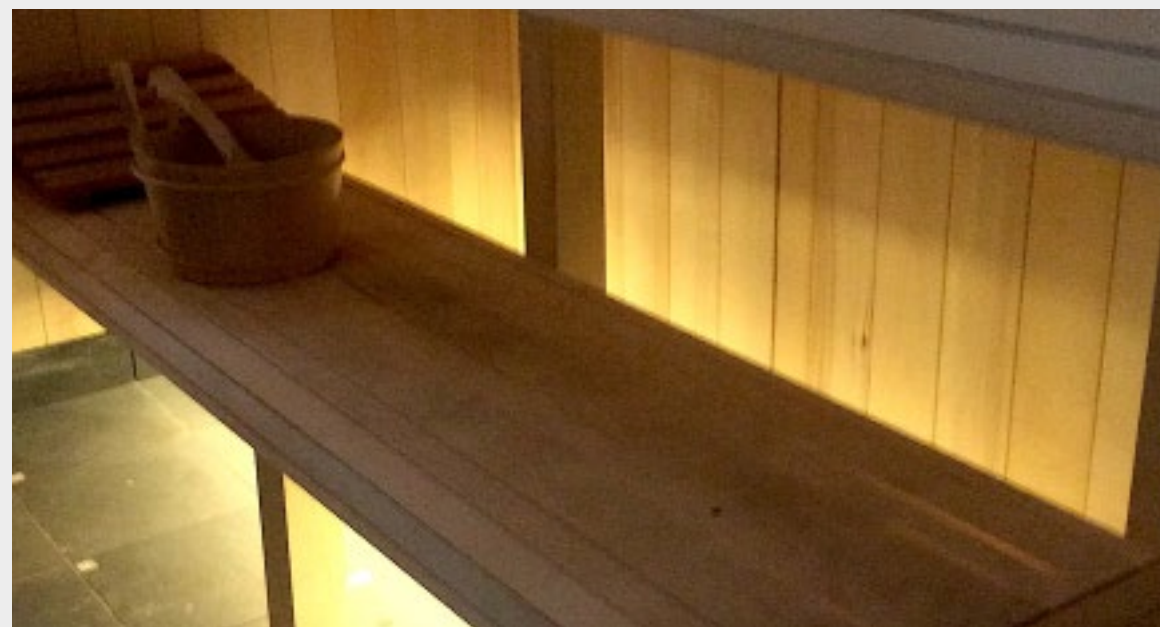
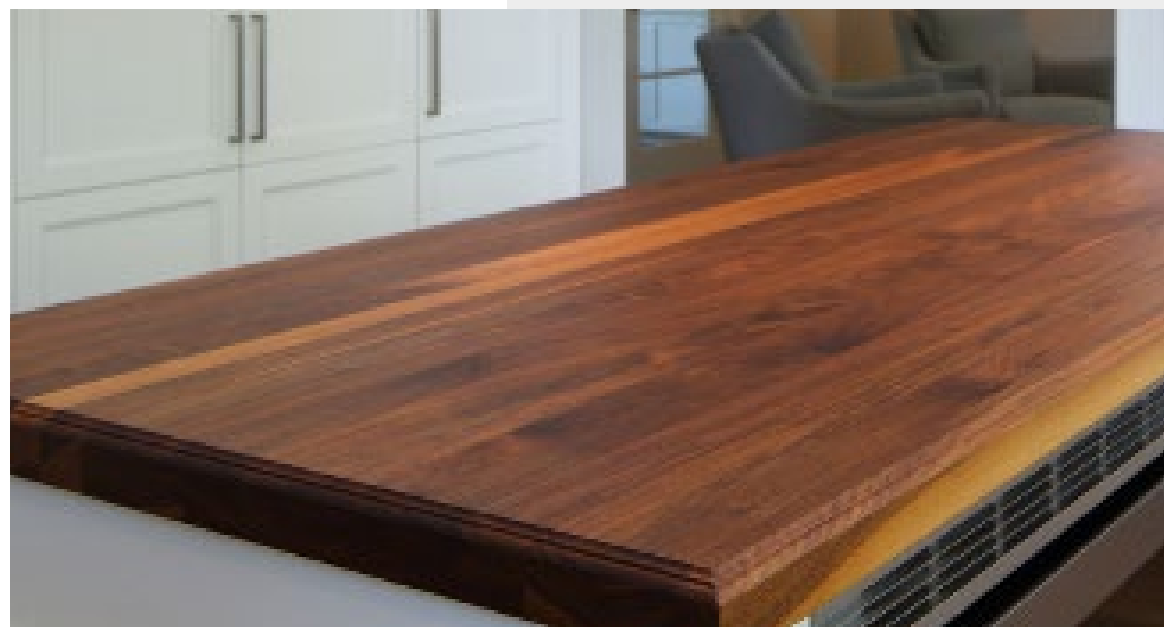
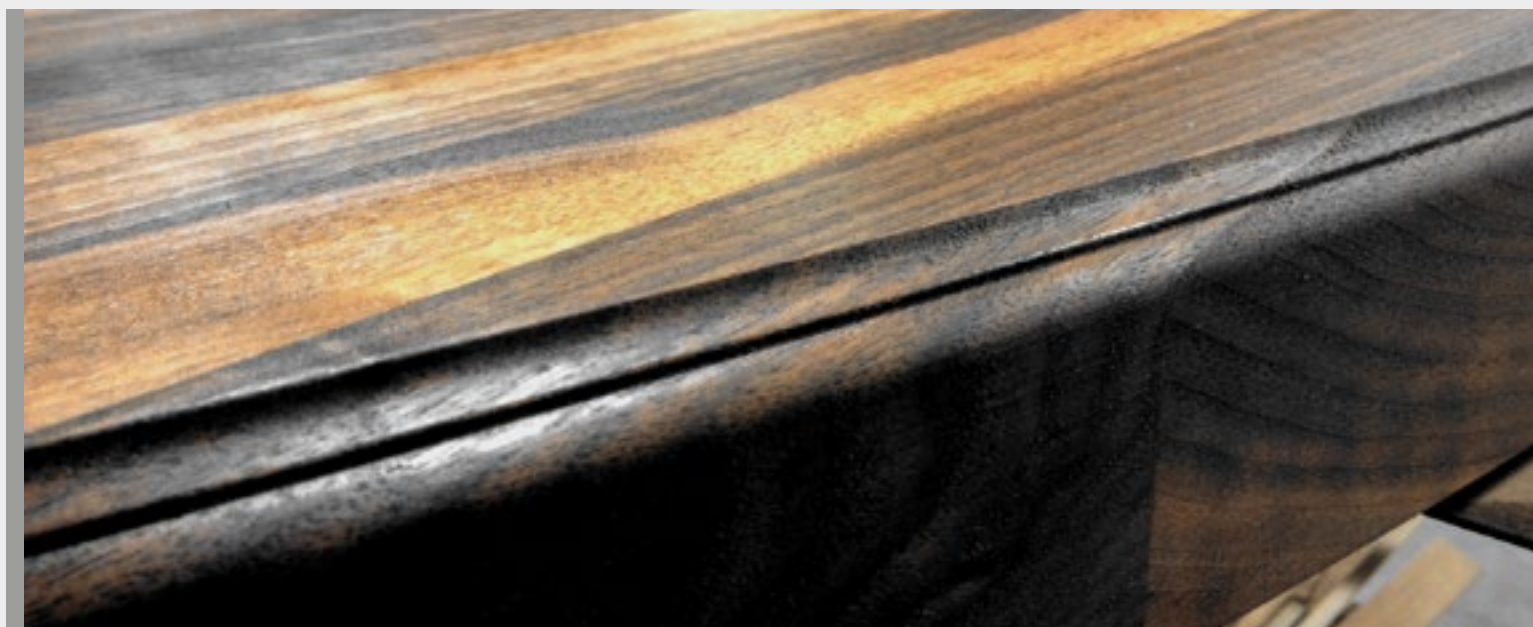
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ABOUT US

We are passionate about wood and work to improve your living environment.

Our primary goal is to produce quality wood products like, butcher blocks, countertops, flooring, etc., that will enhance the comfort and well-being of our clients.





Bizzier countertops whether finished with oil or wax should be cleaned periodically with a solution of mild soapy water. If after a week or more of usage, the surface of your countertop appears rough, do not be alarmed. This texture results from swelling of the surface wood fibers when they come into contact with water. This normal phenomenon is easily corrected by a light sanding followed by application of a protective finish. After a few maintenance sessions, the roughness will disappear.

Counters finished with oil or beeswax will need to be occasionally retreated. When you notice that water rapidly penetrates the surface of the countertop it is time to reapply either **Bizzz™ Beeswax** or **Bizzz™ Polymerized Oil**, in accordance with the existing finish on your counter. If you have just washed or disinfected the countertop you must let it dry for at least 12 hours before treating it.

For the **Bizzz™ Beeswax** finish, apply a coat of the protective product and polish with a soft cloth.

For the Bizzz Polymerized Oil finish, apply a coat of the protective product with a soft cloth. Wait 15 minutes before wiping off any excess product, then polish with a soft cloth. It is important to completely remove all excess oil not absorbed by the wood to avoid the formation of a sticky layer on the wood surface.

ATTENTION

Cloths soaked in polymerized oil are flammable! It is most important to completely immerse them in water before discarding them in a safe place. Polymerized oil contains tung oil and could cause an allergic reaction to persons allergic to nuts.

Disinfection

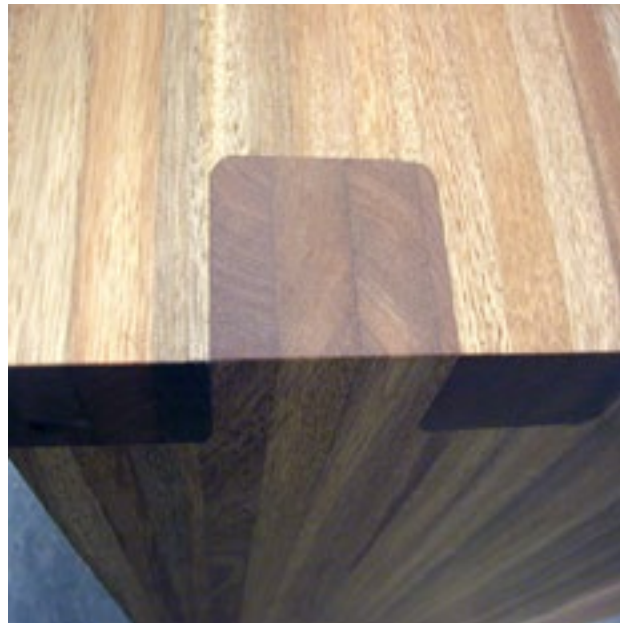
From time to time, a wood counter should be disinfected. The Canadian Food Inspection Agency recommends cleaning a countertop or wooden utensils used for food preparation with a bleach-based disinfectant.

To do this:

- Mix 5 ml (1 tsp.) of bleach with 750 ml (3 cups) of water in a clearly labeled spray bottle.
- After cleaning the countertops and utensils, spray them with this disinfectant and let it work for 10 minutes.

Thoroughly rinse with clean water and let treated surfaces air dry or use a clean dish towel. To avoid cross-contamination, never put cooked meat or food ready for consumption on a countertop that has not been cleaned after being used to prepare raw meat. If the counter has deep scratches, grooves or cracks which could hide hard to reach bacteria, please refer to the section on restoration.





Warranty

All Bizier solid wood countertops are made to measure by skilled and experienced artisans using quality materials and state-of-the-art technology. We are proud to offer wood panels designed for function and durability as long as they are properly installed and maintained.

Being a natural product, your countertop must be installed to allow for dimensional changes caused by seasonal fluctuations in relative humidity. Rapid dimensional changes in wood fibers can occur with the changing of the seasons. Therefore, it is critical to minimize these changes by regularly applying a protective coat of an appropriate finishing product and by maintaining the relative humidity in your home between 40% and 60%. Failure to protect the countertop surface or to maintain the relative humidity within the adequate range can result in damage such as cracking and even separation of the wood strips.

Variations in color and grain are inherent characteristics of natural wood. As such, color and grain in finished products may vary from our wood samples or the wood images on our website. The characteristics of our most popular wood species are described on our website. Variations in wood color or grain, the presence of small knots or small pockets of resin are not accepted as justification for the return or refusal of a countertop.

Limitations of the warranty

The warranty covers manufacturing defects up to one year following purchase. It does not cover cracking and splitting of wood panels that:

1. Do not have a protective coating applied by a Bizier technician.
2. Are not installed by Bizier or following our installation instructions, available on our website, within seven days following shipment from our shop.
3. Are not maintained following the maintenance regime recommended on our website.
4. Are installed in an area where the relative humidity is not maintained between 40-60%.

Reception and preparation for installation

1. Shipping is done through delivery companies. Upon receiving your wood panel, **please ensure that the package is in perfect condition. If not, do not accept it.** The delivery company will return it to Bizier and we will take care of restoration and associated costs. If you accept the delivery of a damaged package and there is also damage to the wood panel, you declare to have received the panel in good condition and you will assume all costs for return and any needed repair.
2. If storage is necessary, we recommend protection against any extreme changes in relative humidity by completely sealing the entire countertop in shrink wrap. A wood panel stored for more than 7 days prior to installation is not covered by the warranty.
3. Where applicable, the underside of a panel is indicated with a stamp of our logo or with an X marked in pencil. It is important to read and understand the instructions before proceeding with the installation of a countertop.

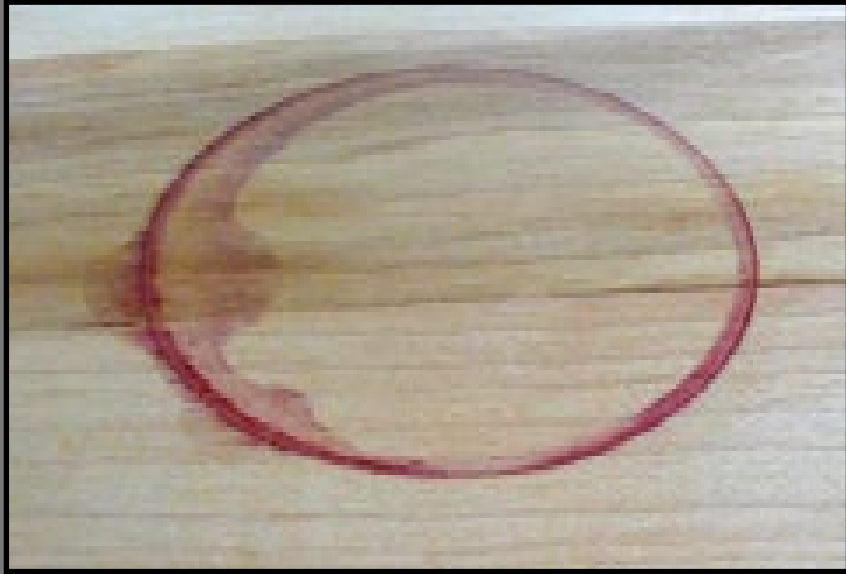
Manufacturing countertops, butcher blocks, floors and more!

The connoisseur's ultimate choice, a laminated wood countertop is natural, versatile, and remarkable in its beauty. It will highlight the design of your kitchen and be the envy of your guests. The chef within you will appreciate the beauty of a wood-laminated island countertop. Food preparation will become a pleasure on this work surface that, well maintained, will last for years.



SURFACE STAIN

Surface stain removal for food preparation surfaces
finished with Bizzz™ Bees Wax



This problem usually occurs when a colored liquid is left on the surface or when a hot liquid is knocked over the counter. Some examples are the rings left from a glass of red wine or a cup of coffee forgotten on the counter.

Using the sanding block with 120 grit sandpaper, sand the stained part of the counter in the direction of the wood grain, until it disappears. If the stain is stubborn, use an orbital sander with 120 grit paper. After removing the stain, sand the surface with 120 grit paper in the grain direction. Wet the sanded part and let it dry. Smooth the surface again with 180 grit paper. Remove wood dust with a vacuum cleaner. Apply a layer of Bizzz™ beeswax and polish with a cloth.

We recommend that you wait at least 3 months before restoring the surface of a new counter. The counter must adapt to the climate of your environment and your work habits. Remember that a Bizzz™ finished beeswax countertop is very easy to restore, so do not be alarmed by rough or stained surfaces.

CAUTION: You should never leave water stagnating under a rubber mat or cutting board. Rags or wet towels left to dry on the counter are also to be avoided. Sources of intense heat such as very hot pans or small appliances that emit a lot of heat, should be kept away from your wood countertops.

Tools and materials required to restore your Bizier countertop.



1. Bizzz Bees Wax



2. Sanding Block



3. Orbital Sander



4. Steel Wool & Sandpaper



5. Rag or Cloth

SURFACE STAIN

Surface stain removal for food preparation surfaces finished with Polymerized Oil:

This problem usually occurs when a liquid is in prolonged contact with the wood, which happens regularly on counters.

Using the sanding block with 120 grit sandpaper, sand the stained part of the countertop in the direction of the wood grain until it disappears. If the stain is stubborn, use an orbital sander with 120 grit sandpaper. After removing the stain, sand the surface with 120 grit paper in the direction of the grain. Wet the sanded part and let it dry. Smooth the surface again with 180 grit sandpaper. Remove wood dust with a vacuum cleaner. Apply a layer of tung oil with a rag. Wait 5 minutes then wipe and polish vigorously with #000 steel wool. Wipe again with a cloth. **It is very important to wipe the excess oil not absorbed by the wood, otherwise the excess oil will form a gummy layer on the surface. If this happens, repeat the steps from the beginning.**

CAUTION: Rags soaked in oil are flammable. Immerse your rags in water before throwing them away. This product contains tung oil and may cause an allergic reaction.

We recommend that you wait at least 3 months before restoring the surface of a new counter. The counter must adapt to the climate of your home environment and your work habits. Remember that a counter finished with urethane oil is very easy to restore, so do not be alarmed by a rough or stained surface.

CAUTION: You should never leave water stagnating under a rubber mat or cutting board. Rags or wet towels left to dry on the counter are also to be avoided. Sources of intense heat such as very hot pans or small appliances that emit a lot of heat, should be kept away from your wood countertops.



Tools and materials required to restore your Bizier countertop.

1. Tung Oil
2. Sanding Block
3. Orbital Sander
4. Steel Wool & Sandpaper
5. Rag or Cloth

ROUGH SURFACE TEXTURE

Countertop with Bizzz™ Beeswax finish

This problem generally occurs when a liquid has prolonged contact with the wood. It occurs regularly on new countertops.

Sand the rough surface using a sanding block fitted with 150-grit sandpaper. As soon as the surface is smooth to the touch, stop sanding. Wet the sanded area and allow to dry. Smooth the surface again with 180-grit sandpaper. Remove the wood dust with a vacuum cleaner. Apply a coat of Bizzz™ wax with #000 steel wool and polish with a cloth. We recommend waiting at least 3 months before renovating the surface of a new countertop. The countertop must adapt to your environment and work habits. Remember that a countertop finished with Bizzz™ beeswax is very easy to rejuvenate. So don't be alarmed by a rough surface or stains.

Warning: Never leave water standing under a rubber mat or cutting board for an extended period (overnight, for example). Wet cloths or towels left to dry on the countertop should also be avoided. Intense heat sources such as hot pans or cooking appliances should be kept away from your countertops.



Tools and materials required to restore your Bizier countertop.

1. Bizzz Bees Wax
2. Sanding Block
3. Orbital Sander
4. Steel Wool & Sandpaper
5. Rag or Cloth



ROUGH SURFACE TEXTURE

Countertop with polymerized oil finish

Sand the rough surface using a sanding block fitted with 150-grit sandpaper. As soon as the surface is smooth to the touch, stop sanding. Wet the sanded area and allow to dry. Smooth the surface again with 180-grit sandpaper. Remove wood dust with a vacuum cleaner. Apply a coat of abrasive oil with a cloth. Wait 5 minutes, then wipe and polish vigorously with #000 steel wool. Wipe again with a cloth. **It's very important to wipe off any excess oil not absorbed by the wood, otherwise the excess oil will form a gummy layer on the surface. If this happens, repeat the steps from the beginning. Caution: oil-soaked rags can cause a fire. Soak rags before disposing of them. This product contains tung oil and may cause an allergic reaction.**

We recommend waiting at least 3 months before renovating the surface of a new countertop. The countertop must adapt to your environment and work habits. Remember that a countertop finished with urethane oil is very easy to renovate. So don't be alarmed by a rough surface or stains.

Warning: Never leave water standing under a rubber mat or cutting board for a long period (overnight, for example). Wet cloths or towels left to dry on the countertop should also be avoided. Intense heat sources such as hot pans or cooking appliances should be kept away from your countertops.



Tools and materials required to restore your Bizier countertop.

1. Tung Oil
2. Sanding Block
3. Orbital Sander
4. Steel Wool & Sandpaper
5. Rag or Cloth



SCRATCHES AND KNIFE MARKS

Countertop with Bizzz™ Beeswax finish

Using the sanding block with 120 grit sandpaper, sand the part to be restored in the direction of the wood grain until scratches or knife marks disappear. If the scratches or the marks are still visible, use an orbital sander with 120 grit paper. After having removed scratches, sand with the 120 grit sandpaper block in the direction of the grain. Wet the sanded part and let it dry. Lightly sand again the surface with the block furnished with 180 grit sandpaper. As soon as the surface is smooth, stop sanding. Remove dust from wood with a vacuum cleaner. Apply a coat of oil with a cloth. Wait 5 minutes then wipe and polish vigorously with a #000 steel wool. Wipe again with a cloth. **It is very important to wipe the excess oil unabsorbed by the wood otherwise the excess oil will form a layer gummy on the surface. If this happens, repeat the steps from the beginning.**

CAUTION: Rags soaked in oil are flammable. Immerse your rags in water before throwing them away. This product contains tung oil and may cause an allergic reaction.

We recommend that you wait at least 3 months before restoring the surface of a new counter. The counter must adapt to your environment and your work habits. Remember that a counter finished with Bizzz™ beeswax or oil is very easy to restore, so do not be alarmed if your counter becomes scratched.

CAUTION: You should never leave water stagnating under a rubber mat or cutting board. Rags or wet towels left to dry on the counter are also to be avoided. Sources of intense heat such as very hot pans or small appliances that emit a lot of heat, should be kept away from your wood countertops.



Tools and materials required to restore your Bizier countertop.

1. Bizzz Bees Wax
2. Sanding Block
3. Orbital Sander
4. Steel Wool & Sandpaper
5. Rag or Cloth



SCRATCHES AND KNIFE MARKS

Countertop with polymerized oil finish

Sand the rough surface using a sanding block fitted with 150-grit sandpaper. As soon as the surface is smooth to the touch, stop sanding. Wet the sanded area and allow to dry. Smooth the surface again with 180-grit sandpaper. Remove wood dust with a vacuum cleaner. Apply a coat of abrasive oil with a cloth. Wait 5 minutes, then wipe and polish vigorously with #000 steel wool. Wipe again with a cloth. **It's very important to wipe off any excess oil not absorbed by the wood, otherwise the excess oil will form a gummy layer on the surface. If this happens, repeat the steps from the beginning.**

Caution: oil-soaked rags can cause a fire. Soak rags before disposing of them. This product contains tung oil and may cause an allergic reaction.

We recommend waiting at least 3 months before renovating the surface of a new countertop. The countertop must adapt to your environment and work habits. Remember that a countertop finished with urethane oil is very easy to renovate. So don't be alarmed by a rough surface or stains.

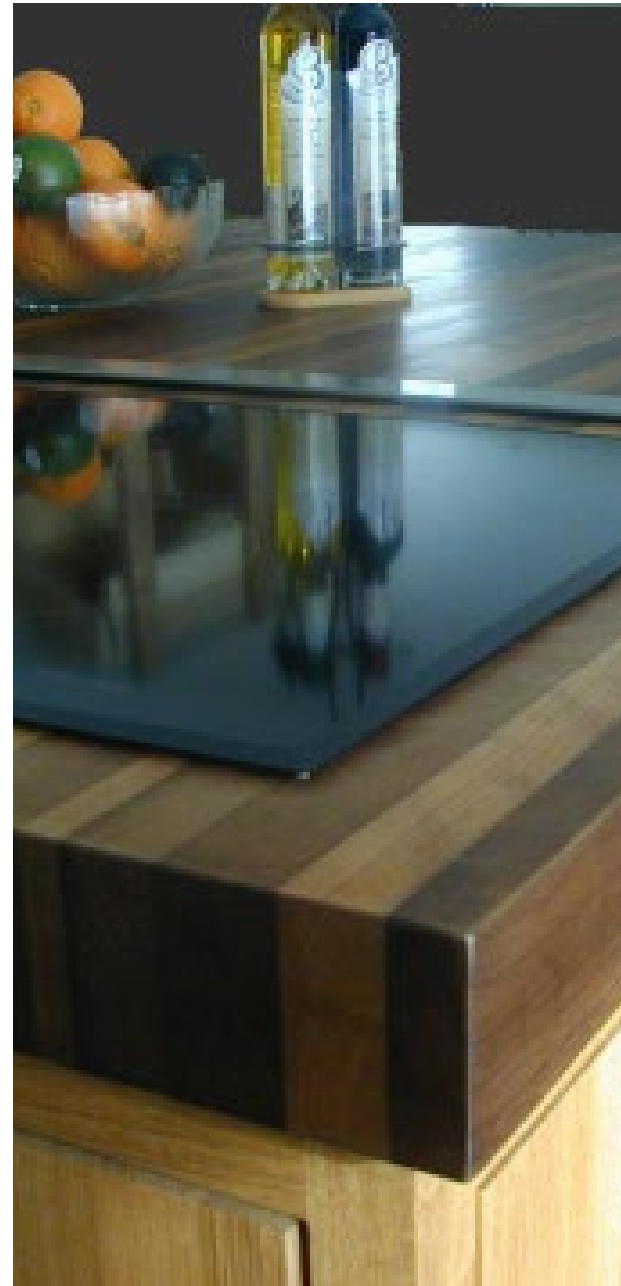
Warning: Never leave water standing under a rubber mat or cutting board for a long period (overnight, for example). Wet cloths or towels left to dry on the countertop should also be avoided. Intense heat sources such as hot pans or cooking appliances should be kept away from your countertops.



Tools and materials required to restore your Bizier countertop.

- 1. Tung Oil
- 2. Sanding Block
- 3. Orbital Sander
- 4. Steel Wool & Sandpaper
- 5. Rag or Cloth





Manufacturing countertops, cutting boards, flooring, and much more!

"The laminated wood countertop is a natural, versatile product of remarkable beauty. It will enhance your kitchen decor and be the envy of your guests. Any chef within you will appreciate a kitchen countertop or island top made of wood. This work surface will make food preparation easier. Bizier countertops will meet your needs and, with proper maintenance, will last for many years. Our custom-built countertops, available in a variety of wood species and finish options, are made in Quebec."

INSTALLING YOUR COUNTERTOP

To install your countertop successfully, you need to follow two very important rules and have a few basic tools at your disposal:

Rule #1: Since wood is a hygroscopic material - meaning it readily absorbs water from the atmosphere - it will change dimensions with the seasons. You must therefore allow the countertop to move on the cabinet while ensuring that the countertop is level.

Rule #2: The top and bottom of the countertop must have the same finish (beeswax, oil, or varnish) to allow the 2 wood surfaces to balance simultaneously with the ambient air in your home. You can now begin the installation.



Installation procedure

Once you've ensured that both sides of your countertop have received the same finish, you can begin the installation.

Determine the various points on the cabinet or other base elements to which the countertop will be attached. Usually, these points correspond to the four corners of the countertop. The distance between these anchor points should not exceed 1.5 meters (60 inches). If there is a wall parallel to the countertop the countertop must be fastened so that any movement due to countertop expansion occurs at the front, not at the back. To achieve this, the holes in the front of the cabinets are slotted perpendicularly to the length of the cabinet's board. This allows the front screws on the bottom of the countertop to move freely in the cabinet slots. The screw holes at the back of the cabinet are not slotted and should be $\frac{3}{16}$ " in diameter, the same diameter as the thread of a Robertson #8 screw. By following these installation instructions, the screws at the rear will prevent movement of the back of the countertop when there is a slight change in dimensions due to a differences in environmental conditions such as temperature and humidity. This installation technique will transfer the movement to the front of the countertop and minimize the chance of splitting or cracking.

If there is no wall parallel to the countertop, as in the case of an island countertop, you must provide expansion slots for all screw holes.

Please refer to the instructions on the next page for drilling the cabinet and screwing the countertop.

Hardware and tools required for installation.

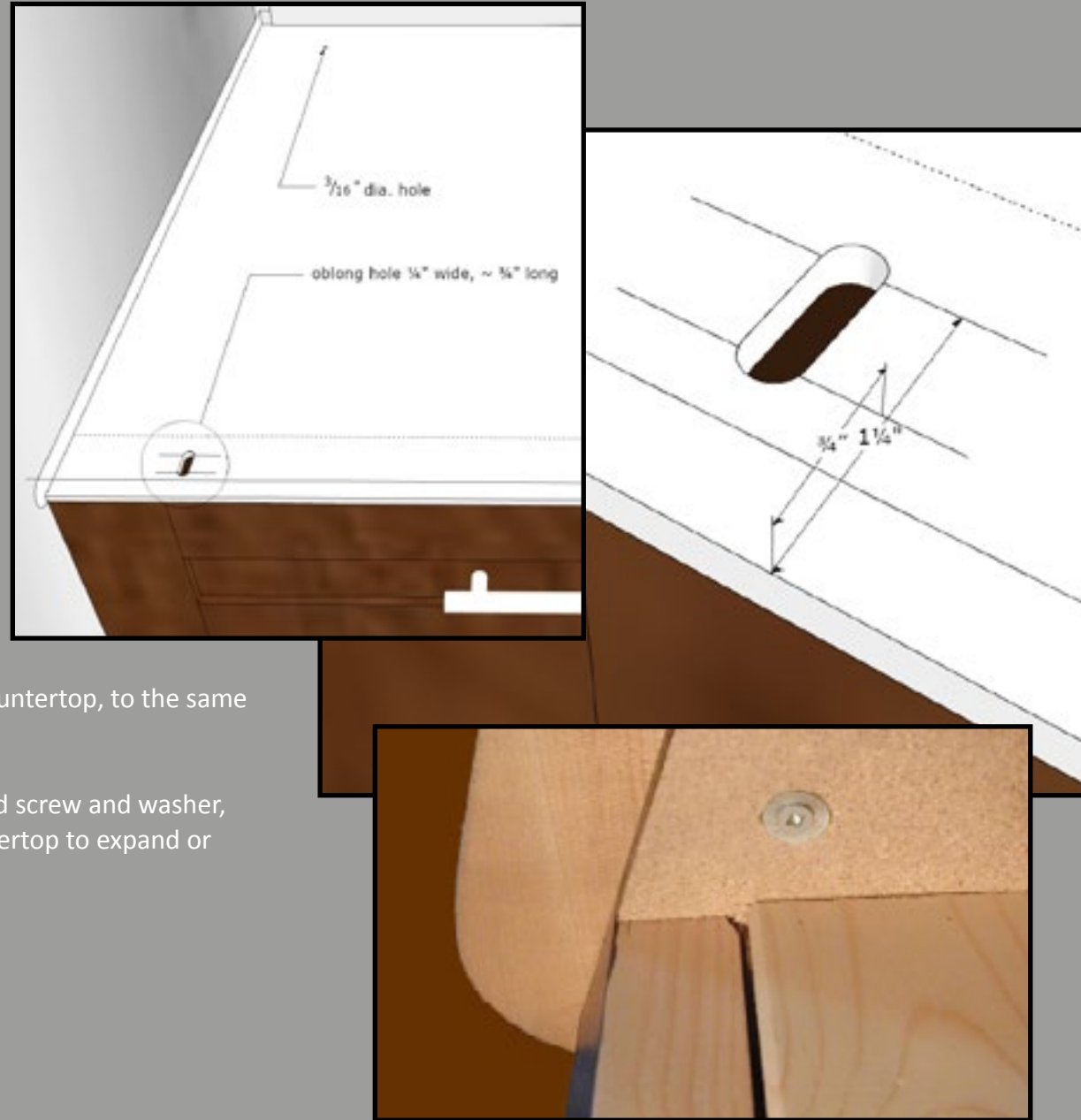


- 1. Drill
- 2. Jigsaw
- 3. No. 8 screws and $\frac{1}{2}$ " washers
- 4. $\frac{1}{4}$ ", $\frac{1}{8}$ " and $\frac{3}{16}$ " drill bits



THE STEPS FOR A SUCCESSFUL INSTALLATION

- Mark two measurements at $\frac{3}{4}$ " and $1\frac{1}{4}$ " (~20mm and 32 mm) from the front edge of the cabinet on which your countertop will be installed. (Step 1).
- Drill two $\frac{1}{4}$ " (~6mm) holes $\frac{1}{2}$ " (~13mm) apart. The holes should be drilled perpendicular to the edge of the cabinet. (Step 2)
- Using a jigsaw, remove the section between the two holes to create a slot. (Step 3)
- Place the countertop on the cabinet you've prepared. To avoid breaking the screw or splitting the countertop, pre-drill the countertop with a bit that is slightly smaller than the screws you'll be using to fasten the countertop, to the same depth as the screws. (Step 4)
- Secure the countertop to the base using a wood screw and washer, but don't overtighten! This will allow the countertop to expand or shrink without splitting. (Step 5)



5 steps for success

1. Measure
2. Drill
3. Cut
4. Pilot the holes
5. Fasten

Dear Valued Customer,

We appreciate your decision to incorporate our quality woodworking pieces into your home or workplace. At Bizier, our passion for wood is shared with you and is what drives us to improve your living environment. Our goal is to provide exceptional wood products that enhance your comfort and well-being.

We take pride in the craftsmanship and attention to detail that goes into each of our creations. From selecting the finest wood materials to meticulous construction, we strive for excellence. By choosing our wooden countertops, you embrace the timeless beauty and warmth of natural wood. We are certain that our products will exceed your expectations and add value to your space.

We are here to support you throughout your journey. For any questions or assistance, our friendly customer service team is ready to help.

Thank you for choosing Bizier as your trusted provider of wooden countertops. We are honoured to be part of your vision.

Warm regards,

Marc Bizier
President
Bizier Inc.



(819)459-1211 · (877)959-1211 · www.bizier.ca · info@bizier.ca
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