

## CONTACT



+ 267 747 428 24 / +267 73923401



[hmokhure@gmail.com](mailto:hmokhure@gmail.com)



<https://linkedin.com/in/mpho-mokhure>



<https://github.com/MMokhure>



<https://mmokhure.github.io/mokhuretheanalyst.github.io/>

## EDUCATION

### University of Botswana

Bachelor of Degree in Computer Science

2020

Excelled in all Assessments and Examination

## CERTIFICATIONS

**AWS Certified Cloud Practitioner**  
2021

### Data Visualization

Kaggle  
2022

### DHIS2

University of Oslo  
2022

**Planning for Monitoring & Evaluation**  
Philanthropy University  
fhi360

BerkeleyHaas  
2022

**Certificate of Completion in IT Fundamentals – BOOTCAMP**

Information Technology and Business Management Service Provider  
Praesignis  
2021

# MR. MPHOKHURE

## PERSONAL PROFILE

Motivated young man seeking for a new position in dynamic, growth-oriented company focused on cultivating exceptional customer experience and a positive work environment. With experience in Customer Service, data analysis, implementing new software, installing new hardware, and addressing user concerns, I bring attention to detail and a dedication to technical improvement to each job.

## SELECTED WORK EXPERIENCE

### Lamworld Technologies

**IT & Assistant Quality Manager** – 07 June 2022 – 30 November 2022

- **Calibration management software** (Indysoft) based on ISO/IEC 17025 to manage calibration schedules, track equipment and instrumentation, and generate reports and certificates.
- **Data analysis and visualization tools:** Microsoft Office 365 administrator (Azure, Microsoft Lists, Power Automate, Power Bi, Planner etc.)
- **Network and system administration:** maintaining and troubleshooting network and server systems, including setting up and configuring new equipment.
- Fleet management (Vehicle Tracking)
- Recommended and Installed Symantec end point protection

### Global Communities

**Temporary Health Informatics** – 01 February 2022 – 29 April 2022

Experience in Selebi Phikwe DHMT to analyze data, evaluate and reduce data back log

- Supported **DHIS2**
- **Data Analysis:** Reviewed, Analyzed and interpreted Covid-19 information for the purpose of coding and aggregating covid-19 cases utilizing DHIS2
- **Data Abstraction:** Retrieved appropriate patient's records from the system
- **Health Information Management:** Assisted with Covid-19 records management tasks, including filling, retrieving, capturing and updating electronic health records
- **Process Improvement:** Investigated and documented limitations daily interacting with the system
- **Report Development:** Reported weekly clearly and accurately
- **Lead Team** of Data clerks

### Department of Information and Technology (DIT)

**Network Operations Center (NOC) Technician Intern** – 09 December 2021

- Providing on-call technical support for network problems
- Handle incoming customer emails and calls
- Ensuring all follow-up activities are completed and correctly documented as I was assigned to do DIT Network weekly report
- Configuration of routers/switches and periodic checks of the network nodes
- Assist in monitoring and implementing IP routing and troubleshooting
- Monitoring the Country's network using Data Center Network Manager, Cisco Prime Performance Manager, Nagios, Cisco UCS Manager and Cisco Evolved Programmable Network Manager

Information Security Certificate

Great Learning

2022

Database Management System Certificate

Great Learning

2022

Oracle SQL Certificate

Great Learning

2022

Firewall Certificate

Great Learning

2022

.NET OOPS Certificate

Great Learning

2022

Membership

- ❖ Computer Science Teachers Association
- ❖ Youth Empowerment Society - Yes BW

TECHINICAL SKILLS

FRAMEWORKS

Laravel, Drupal

COLLABORATION TOOLS & CLOUD-BASED TECHNOLOGIES

GitHub, Docker, Amazon Web Services

LANGUAGES

JavaScript, Python, Java, SQL, JSON, HTML/CSS/SAS, PHP, Kali Linux, .NET

SELECTED COURSES DONE RELATED

System integration, Software Design, Compilers, Programming Languages, Computer Networks, Data Structures, Systems Analysis & Design, Web Technology & Applications, Statics

High Court of Botswana & Court of Appeal of Botswana

IT Intern – 02 February 2022

- **Provided IT Support Services:** GABS, CRMS, CASE CATALYST
- **Network support:** connectivity troubleshooting(Pinging), diagnosing
- **Remote Access:** Anydesk, Team Viewer, Remote Desktop
- **Virtual Meetings Training:** Cisco Webex, Zoom, Microsoft Teams

Seepapitso Senior Secondary School

Attachment

2019

- Provided IT Support Services, troubleshooting and system operation
- Network support
- Windows server r2 2008 setup
- Installed and Serviced windows computers
- Walked customers through step-by-step process for troubleshooting hardware issues.
- Assisted customers with antivirus program installations and virus removals.
- Used good problem-solving skills for troubleshooting problems.

SOFTSKILLS

- Knowledge in internet security
- Communication
- Team work
- Problem solving
- Analytical Ability
- Critical thinking
- Project management
- Leadership
- Knowledge of programming language
- Willingness to provide technical support 24/7
- Excellent math’s skills
- Excellent computer and technology knowledge and skills
- An ability to analyze problems and trace them to their core causes
- A systematic approach to work and problem solving

DATA SCIENCE SKILLS

- SQL
- EXCEL/Google Sheets,
- Tableau
- Matplotlib
- Power bi

# ACHIEVEMENTS

## Money Skills Certificate

ABSA

Ready to Work Program

## Entrepreneurial Skills Certificate

ABSA

Ready to Work Program

## Work Skills Certificate

ABSA

Ready to Work Program

## People Skills Certificate

ABSA

Ready to Work Program

# VOLUNTEER EXPERIENCE

- ❖ Youth Empowerment Society - YES Bw
- ❖ 2<sup>nd</sup> eHealth Workshop – University of Botswana, Bitri and Ministry of Health and wellness

## REFEREES

Ms. G Maphakwane  
DHMT S/Phikwe  
M&E  
(+267) 2620006  
(+267) 76278933

Pilot Lekoba(Mr.)  
Department of Information Technology  
NOCSOC  
Network Operations Center (SOC)  
Technician  
GDN Security  
Private Bag 050  
(+267) 371 7919

Patricia Isaac (Mrs.)  
Principal System Analyst, High Court  
of Botswana & Court of Appeal of  
Botswana  
Private Bag 00220  
Gaborone, Botswana  
(+267) 3718099  
[pisaac@gov.bw](mailto:pisaac@gov.bw)

Mr Puso Ratina  
DHMT S/Phikwe  
M&E  
(+267) 2620006  
(+267) 76278933

Gilbert Keikanetswe(Mr.)  
Department of Information Technology  
NOCSOC  
Network Operations Center (NOC)  
Technician  
Private Bag 050  
(+267) 371 7932  
(+267) 71696689

Phodiso M-mpone (Mrs.)  
System analyst, Seepapitso Senior  
Secondary School  
IT Department  
P/Bag 007  
Kanye, Botswana  
(+267) 5440317