MR. MPHO MOKHURE

PERSONAL PROFILE

I am a highly motivated and results-oriented computer science graduate with a diverse range of experience in IT and health informatics. With a keen eye for detail and a passion for innovation, I excel in designing and implementing systems that improve operational efficiency and streamline workflows. My ability to work collaboratively with cross-functional teams, combined with my strong problem-solving and analytical skills, has enabled me to successfully deliver complex projects on time and on budget. I am now seeking a challenging position that allows me to utilize my skills and experience to make a positive impact in the field of computer science.

SELECTED WORK EXPERIENCE

LAMWORLD TECHLOGIES

IT & Assistant Quality Manager, Lamworld Technologies (07 June 2022 – 30 November 2022)

Responsibilities and Accomplishments:

- Managed the company's IT infrastructure, including servers, network, and software systems
- Enhanced network security
- Provided technical support to end-users and resolved IT issues in a timely manner
- Utilized Microsoft Office 365 administration tools such as Azure, Microsoft Lists, Power Automate, Power BI, and Planner for data analysis and visualization.

Global Communities

Temporary Health Informatics, Selebi Phikwe DHMT (01 February 2022 – 29 April 2022)

Responsibilities and Accomplishments:

- Analyzed and evaluated data to reduce data backlog and improve data quality
- Provided support for DHIS2, including troubleshooting issues and providing training to end-users
- Reviewed, analyzed, and interpreted COVID-19 data to code and aggregate cases using DHIS2
- Retrieved patient records from the system for data abstraction
- Assisted with COVID-19 records management tasks, including filing, retrieving, capturing, and updating electronic health records
- Investigated and documented limitations encountered while working with the system to identify opportunities for process improvement
- Developed weekly reports that were clear, accurate, and timely
- Led a team of data clerks, providing guidance and support to ensure the timely and accurate entry of data

CONTACT

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https://linkedin.com/in/mpho-mokhure

https://mmokhure.github.io/mmokhuretheanalyst.github.io/

EDUCATION

Bachelor of Science Degree in Computer Science

University of Botswana

2014

PROFESIONAL CERTIFICATES

Certificate in System Administration and IT Infrastructure Services (Google, 2023)

Certificate in DHIS2 Data Quality level 2 (University of Oslo, 2022)

Certificate in DHIS2 Fundamentals (University of Oslo, 2022)

Certificate in Planning for Monitoring & Evaluation
(Philanthropy University
fhi360
BerkeleyHaas , 2021)

Certificate in Python and Statistics for Financial Analysis
(THE HONG KONG University of Science and Technology, 2023)

NDG Linux Unhatched
(Cisco Networking Academy, 2023)

Certificate in AWS Cloud Practitioner (AWS Training, 2021)

CERTIFICATES FROM TRAINING/BOOTCAMPS

Certificate of Completion in IT Fundamentals
Information Technology and Business
Management Service Provider
Praesignis
2021

Certificate of Completion in IT Fundamentals
Information Technology and Business
Management Service Provider
Praesignis
2021

Certificate in Information Security Certificate (Great Learning, 2022)

Certificate in Database Management System Certificate
Great Learning
2022

Department of Information Technology

Network Operations Center (NOC) Technician Intern – (09 December 2021 - 31 January 2022)

Responsibilities and Accomplishments:
- Provided on-call technical support for network problems, ensuring quick resolution of issues and minimal network downtime.
- Handled incoming customer emails and calls, maintaining a high level of customer satisfaction by effectively addressing customer needs and concerns.
- Ensured all follow-up activities were completed and correctly documented, by maintaining accurate records of issues and solutions.
- Configured routers/switches and periodically checked network nodes to ensure network stability and reliability.
- Assisted in monitoring and implementing IP routing, resolving routing issues and ensuring optimal network performance.
- Monitored the country's network using Data Center Network Manager, Cisco Prime Performance Manager, Nagios, Cisco UCS Manager, and Cisco Evolved Programmable Network Manager, providing real-time status updates and proactive maintenance to ensure optimal network performance.

High Court of Botswana of Botswana

IT intern, Lamworld Technologies (02 February 2022)

Responsibilities and Accomplishments:
- Provided IT support services for GABS, CRMS, and CASE CATALYST systems.
- Troubleshot connectivity issues through network support, including pinging and diagnosing.
- Managed remote access through tools such as Anydesk, Team Viewer, and Remote Desktop.
- Conducted virtual meetings training, including platforms such as Cisco Webex, Zoom, and Microsoft Teams

SKILLS & TOOLS

- Proficient in Windows and Linux operating systems
- Strong knowledge of network infrastructure and protocols (TCP/IP, DNS, DHCP, etc.)
- Familiarity with programming languages such as Java and Python
- Experience with cloud computing platforms such as AWS. Azure and other Microsoft Office 365 administration tools
- Proficient in DHIS2 and electronic health record systems
- Strong data analysis and interpretation skills
- Ability to manage data backlog and improve data quality
- Experience in leading a team of data clerks
- Knowledge of endpoint protection tools such as Symantec.
- Excellent problem-solving and communication skills. Communication and interpersonal skills

Certificate in Firewall Certificate
Great Learning
2022

Certificate in Oracle SQL
Certificate
Great Learning

Certificate in .NET OOPS
Certificate
Great Learning
2022

MEMBERSHIP

Computer Science Teachers
Association

Youth Empowerment Society - Yes
BW

ACHIEVEMENTS

Money Skills Certificate
ABSA
Ready to Work Program

Entrepreneurial Skills Certificate
ABSA
Ready to Work Program

Work Skills Certificate
ABSA
Ready to Work Program

People Skills Certificate
ABSA
Ready to Work Program

VOLUNTEER EXPERIENCE

Youth Empowerment Society -
YES Bw

2nd eHealth Workshop –
University of Botswana, Bitri
and Ministry of Health and
wellness

REFEREES

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