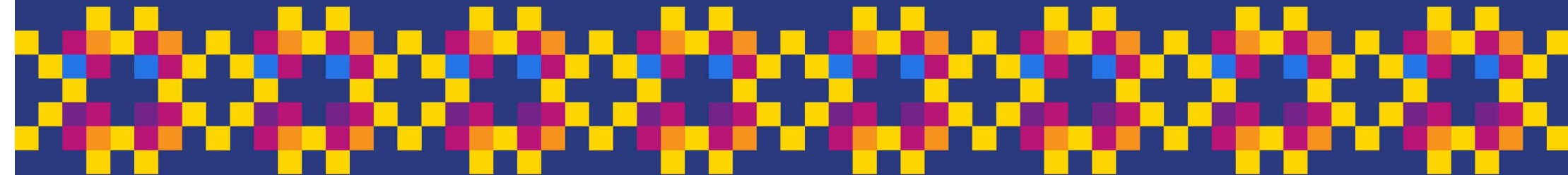


WIP Deliverable 2

Multichoice

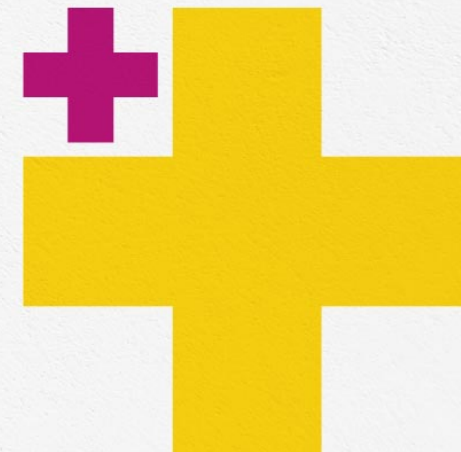
Work Readiness Programme 2020

Block 2: 26-28 August 2020



WIP Deliverables

Deliverable 1 Challenge, situation and sponsor	Deliverable 2 Question, research, root causes and planning	Deliverable 3 Data collection, analysis and results	Final Report and Presentation
<p>Have a discussion with sponsor</p> <p>Identify a business challenge (internal focus); current situation (PESTLE analysis, SWOT analysis), stakeholder analysis and rich picture</p> <p>Use Systems Thinking tools to identify the root causes of the problem.</p>	<p>Discuss thinking with your sponsor</p> <p>Formulate the question, analyse the problem, research, engage with stakeholders, refer to literature, identify root causes.</p> <p>Develop a road map for rest of the project.</p>	<p>Discuss with your sponsor</p> <p>Methodology Data collection (internal focus) Results Data analysis Interpretation Potential solutions Recommendations Limitations</p> <p>Research, internal data, engagements and results.</p>	<p>Invite your sponsor</p> <p>Recommendation and preferred solution Time, cost, impact and effort Be creative and innovative</p> <p>Illustrate the diversity within the team Deliver your message as effective as possible</p> <p>Present your ideas (20min, 10min Q&A)</p>



Deliverable 2 – Question, research, root cause(s) and planning

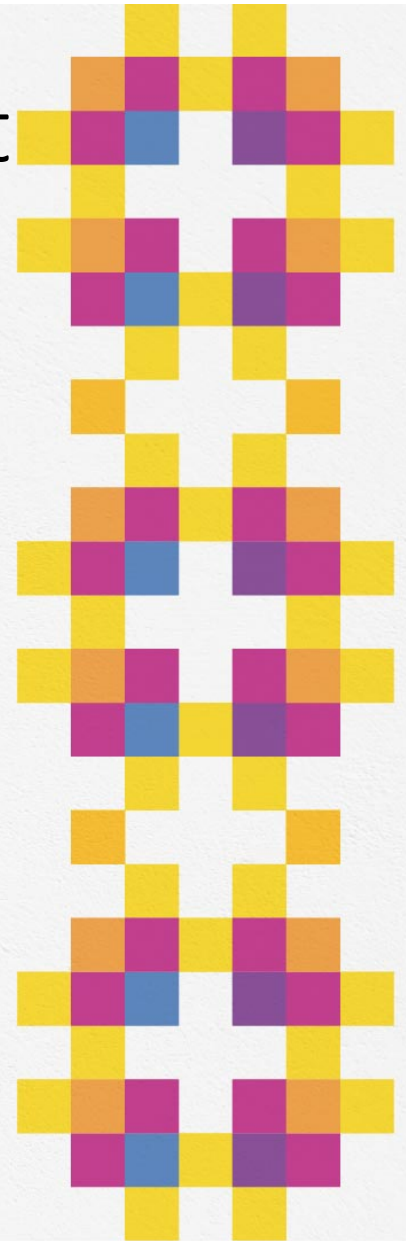
Due date: 23 October 2020

Develop a PowerPoint presentation (15min)

- Formulate the question
- Analyse the problem
- Research
- Engage with stakeholders
- Refer to literature
- Identify root causes – IR Diagram (draft)

Team health

- Share your learning as a group and exposure to the business
- Share your project plan going forward



Multichoice Work Readiness Programme

Deliverables

Deliverables	Topic & Date	Due date	Weights
Individual assignment			30%
Individual reflective paper 1	Block 1 reflective paper – 3 pages	13 July 2020 @ 10am	10%
Individual reflective paper 2	Block 2 reflective paper – 3 pages	14 September 2020 @ 10am	10%
Individual reflective paper 3	Block 3 – reflective paper – 3 pages	9 November 2020 @ 10am	10%
WIP projects deliverables			70%
Deliverable 1	Business challenge, situation (sense making), team and sponsor (PowerPoint presentation)	28 August 2020 @ 10am	10%
Deliverable 2	Question, research, root cause and planning (PowerPoint presentation)	23 October 2020 @ 10am	10%
Deliverable 3	Data collection, analysis and results (PowerPoint presentation)	16 November 2020 @ 10am	10%
Final report	Final report submission	1 December 2020 @ 10am	20%
Final presentation	Dry run presentations Final Presentation	9 December 2020 10 December 2020	20%

