

*Welcome*

# Multichoice Work Readiness Programme 2020

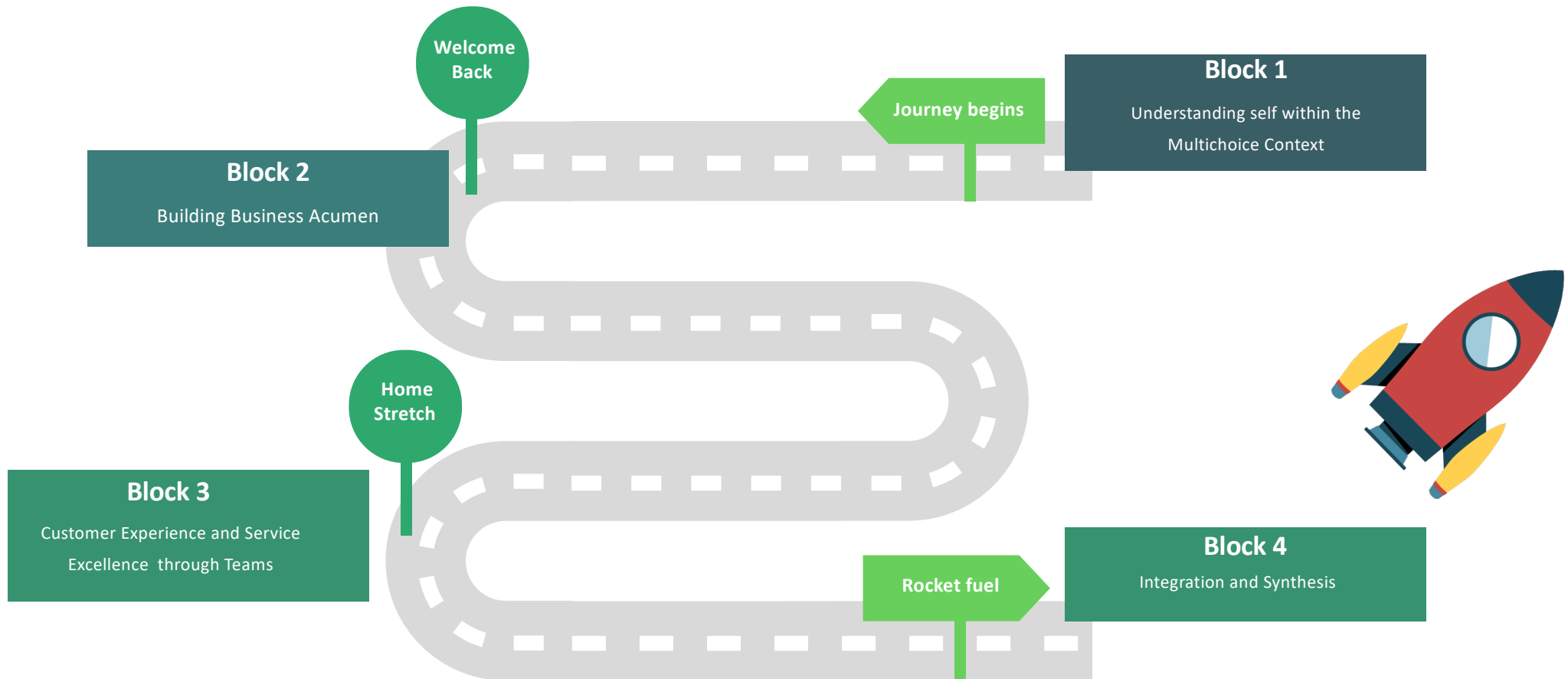
Block 1 – 22-24 June 2020



**Henley**  
Business School

AFRICA

# Multichoice Graduate Work Readiness Programme



## Dates and blocks

BLOCK	DATES	Blocks
1	22-24 June 2020	Block 1: Understanding SELF within Multichoice Context
2	26-28 August 2020	Block 2: Building Business Acumen
3	21-23 October 2020	Block 3: Customer Experience and Service excellence through Teams
4	9 & 10 December 2020	Block 4: Integration and Synthesis

# Deliverables

Deliverables	Topic & Date	Due date	Weights
<b>Individual assignment</b>			30%
Individual reflective paper 1	Block 1 reflective paper – 3 pages	13 July 2020 @ 10am	10%
Individual reflective paper 2	Block 2 reflective paper – 3 pages	14 September 2020 @ 10am	10%
Individual reflective paper 3	Block 3 – reflective paper – 3 pages	9 November 2020 @ 10am	10%
<b>WIP projects deliverables</b>			70%
Deliverable 1	Business challenge, situation (sense making), team and sponsor (PowerPoint presentation)	28 August 2020 @ 10am	10%
Deliverable 2	Question, research, root cause and planning (PowerPoint presentation)	23 October 2020 @ 10am	10%
Deliverable 3	Data collection, analysis and results (PowerPoint presentation)	16 November 2020 @ 10am	10%
<b>Final report</b>	Final report submission	1 December 2020 @ 10am	20%
<b>Final presentation</b>	Dry run presentations Final Presentation	9 December 2020 10 December 2020	20%



*Thank you*