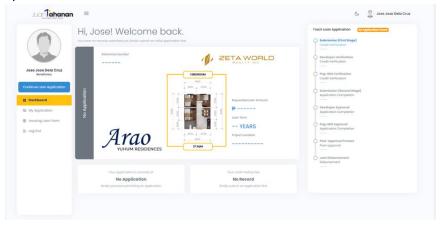
JT Portal Comments

a.

User Persona: First time applicant; Not techy

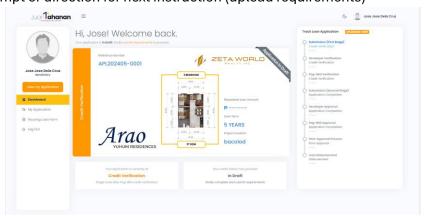
1. No prompt for next instruction



2. Upload Requirements Section should be after this



3. No prompt or direction for next instruction (upload requirements)



a.

a.

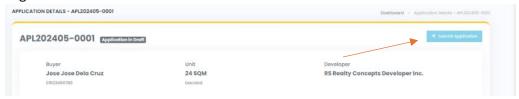
4. Should already be filled out with the selection of property details in the JuanTahanan Website Application Submission. User also does not have the specific details.



5. What is Buyers Confirmation and where will I get it? Housing Application of Borrower different from the form I answered initially? Shouldn't the Valid ID have its own attachment field?

PAGIBIG BUYERS CONFIRMATION	PAGIBIG HOUSING LOAN APPLICATION WITH RECENT VALID ID OF BORROWER & CO-BORROWER	BIRTH CERTIFICATE
Not Uploaded Yet	Not uploaded Yet	
MARRIAGE CERTIFICATE OR CENOMAR	CEDULA	1 X 1 ID PICTURE
Not ∪ploaded Yet	Not Uploaded Yet ■ Not Uploaded	Not Uploaded Yet ■
PROOF OF INCOME		
Payslip	Certificate Of Employment	Latest Income Tax Return
Not Uploaded Yet	Not Uploaded Yet	Not Uploaded Yet ■

6. Should have prompt or direction when the application has really been submitted and under processing

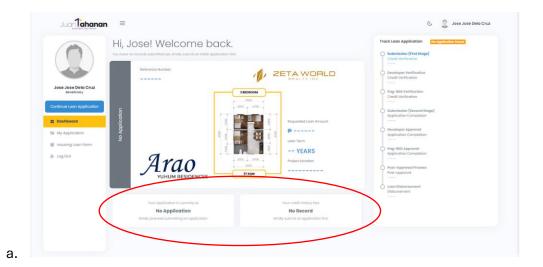


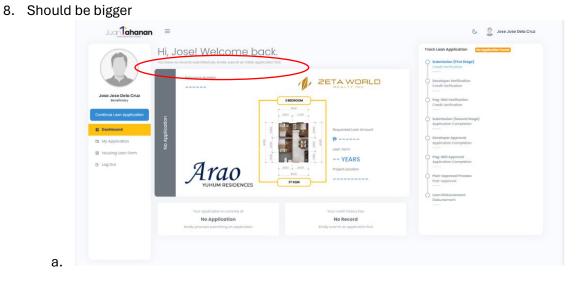
7. Should be on top of project details

a.

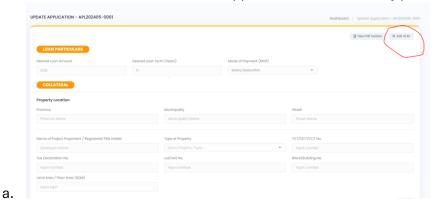
a.

a.





9. Should this be editable? Prefer that the application form be already presented as PDF



10. Form should have a review before final submission of forms to double check information.