Miko Miller

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Education:

University of Pittsburgh, Pittsburgh, PA

Bachelor of Science in Computer Science

Bachelor of Science in Digital Narrative & Interactive Design

Minor in Creative Writing

Skills:

 $\label{eq:communication} \mbox{Java} \mid C \mid \mbox{Python} \mid \mbox{Git} \mid \mbox{Microsoft Word} \mid \mbox{Microsoft Excel} \mid \mbox{Adobe Premiere Pro} \mid \mbox{Twine} \mid \mbox{HTML} \\ \mbox{Communication} \mid \mbox{Customer Service} \mid \mbox{Leadership} \mid \mbox{Writing} \\ \mbox{The Microsoft Excel} \mid \mbox{Communication} \mid \mbox{Customer Service} \mid \mbox{Leadership} \mid \mbox{Writing} \\ \mbox{The Microsoft Excel} \mid \mbox{Customer Service} \mid \mbox{Leadership} \mid \mbox{Writing} \\ \mbox{The Microsoft Excel} \mid \mbox{Customer Service} \mid \mbox{Leadership} \mid \mbox{Writing} \\ \mbox{The Microsoft Excel} \mid \mbox{Leadership} \mid \mbox{Writing} \mid \mbox{Writ$

Relevant Experience:

DiCenzo Personnel Specialists, Pittsburgh, PA

June - August 2021, 2022, 2023

Expected: April 2025

GPA: 3.47

Office Assistant

- Created fillable PDF and Microsoft Word versions of tax forms with locked editing capabilities
- Organized files and information using Microsoft Excel and other office applications
- Handled phone calls, emails, and client correspondence with professionalism
- Displayed customer service skills by addressing inquiries and resolving client issues under pressure
- Gained experience in leadership and supervising roles

Project Experience:

Algorithm for Word Puzzle Games - academic project

August 2022 – January 2023

- Program included importable dictionaries stored in self implemented structure of tree and node classes
- Accepts strings of letters and outputs all possible words using part or all of the input string

Software Quality Assurance Deliverable – academic project

August 2023 - present

- Conducted testing on programs using methodical testing for minimum 85% test coverage
- Prepared concise reports on found defects, test cases, and possible errors

August Wilson Memoire – Pittsburgh Cultural Trust

August – January 2021

- Worked with colleagues to document and augment stories of August Wilson from community members
- Utilized software to enhance recorded audio interview by removing background sounds
- Combined archived images and sound samples to create an interactive video story

Community Involvement:

University of Pittsburgh Wushu Club, Member
Office of Vocational Rehabilitation, Volunteer Supervisor
University of Pittsburgh Rainbow Alliance, Member
Independent Writers Server, Volunteer Editor

August 2021 - present June - August 2022, 2023 August 2021 - present May 2018 – present