

```
from google.colab import files
uploaded = files.upload()
import pandas as pd
df = pd.read_csv("Train.csv")
df = df.dropna(subset=["Gender", "Ever_Married", "Age", "Graduated", "Profession", "Spending_Score", "Family_Size", "Var_1", "Segmentation"])
print(df.shape)
df.head()
```

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Saving Train.csv to Train (3).csv
(7376, 11)

ID	Gender	Ever_Married	Age	Graduated	Profession	Work_Experience	Spending_Score	Family_Size	Var_1	Segmentation
0	462809	Male	No	22	No	Healthcare	1.0	Low	4.0	Cat_4
1	462643	Female	Yes	38	Yes	Engineer	NaN	Average	3.0	Cat_4
2	466315	Female	Yes	67	Yes	Engineer	1.0	Low	1.0	Cat_6
3	461735	Male	Yes	67	Yes	Lawyer	0.0	High	2.0	Cat_6
4	460000	Female	---	40	---	-----	-----	-----	0.0	-----

```
from sklearn.preprocessing import LabelEncoder

categorical_cols = ["Gender", "Ever_Married", "Graduated", "Profession", "Spending_Score", "Var_1", "Segmentation"]

le = LabelEncoder()
for col in categorical_cols:
    df[col] = le.fit_transform(df[col].astype(str))

df.head()
```

ID	Gender	Ever_Married	Age	Graduated	Profession	Work_Experience	Spending_Score	Family_Size	Var_1	Segmentation
0	462809	1	0	22	0	5	1.0	2	4.0	3
1	462643	0	1	38	1	2	NaN	0	3.0	3
2	466315	0	1	67	1	2	1.0	2	1.0	5
3	461735	1	1	67	1	7	0.0	1	2.0	5
4	462669	0	1	40	1	3	NaN	1	6.0	5

```
df["Recency"] = df["Age"]
df["Frequency"] = df["Family_Size"]
df["Monetary"] = df["Spending_Score"].map({"Low":1, "Average":2, "High":3})
df[["Recency", "Frequency", "Monetary"]].head()
```

	Recency	Frequency	Monetary
0	22	4.0	NaN
1	38	3.0	NaN
2	67	1.0	NaN
3	67	2.0	NaN
4	40	6.0	NaN

```
score_map = {"Low":1, "Average":2, "High":3}

df["Monetary"] = df["Spending_Score"].map(score_map)
print(df["Spending_Score"].unique())

df["Monetary"] = df["Spending_Score"]
print(df[["Recency", "Frequency", "Monetary"]].head(10))
```

[2 0 1]	Recency	Frequency	Monetary
0	22	4.0	2
1	38	3.0	0
2	67	1.0	2
3	67	2.0	1
4	40	6.0	1

5	56	2.0	0
6	32	3.0	2
7	33	3.0	2
8	61	3.0	2
9	55	4.0	0

Start coding or [generate](#) with AI.

	Recency_norm	Frequency_norm	Monetary_norm
0	0.056338	0.375	1.0
1	0.281690	0.250	0.0
2	0.690141	0.000	1.0
3	0.690141	0.125	0.5
4	0.309859	0.625	0.5
5	0.535211	0.125	0.0
6	0.197183	0.250	1.0
7	0.211268	0.250	1.0
8	0.605634	0.250	1.0
9	0.521127	0.375	0.0

```
df["R_score"] = pd.qcut(df["Recency"], 4, labels=[4,3,2,1])
df["F_score"] = pd.qcut(df["Frequency"], 4, labels=[1,2,3,4])
df["M_score"] = pd.cut(df["Monetary"], bins=3, labels=[1,2,3])
df["R_score"] = pd.qcut(df["Recency"], 4, labels=[4,3,2,1])
df["F_score"] = pd.qcut(df["Frequency"], 4, labels=[1,2,3,4])
df["RFM_Score"] = df["R_score"].astype(int) + df["F_score"].astype(int) + df["M_score"].astype(int)

print(df[["Recency", "Frequency", "Monetary", "R_score", "F_score", "M_score", "RFM_Score"]].head(10))
```

	Recency	Frequency	Monetary	R_score	F_score	M_score	RFM_Score
0	22	4.0	2	4	3	3	10
1	38	3.0	0	3	2	1	6
2	67	1.0	2	1	1	3	5
3	67	2.0	1	1	1	2	4
4	40	6.0	1	3	4	2	9
5	56	2.0	0	1	1	1	3
6	32	3.0	2	3	2	3	8
7	33	3.0	2	3	2	3	8
8	61	3.0	2	1	2	3	6
9	55	4.0	0	1	3	1	5

```
def segment_customer(score):
    if score >= 9:
        return "Champion"
    elif score >= 7:
        return "Loyal"
    elif score >= 5:
        return "Potential Loyalist"
    else:
        return "At Risk"

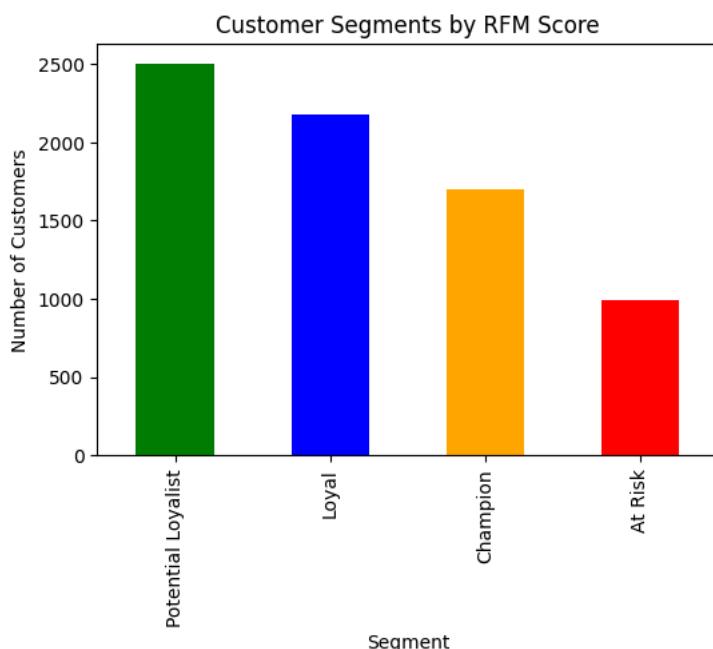
df["Segment"] = df["RFM_Score"].apply(segment_customer)

print(df[["Recency", "Frequency", "Monetary", "RFM_Score", "Segment"]].head(10))
```

	Recency	Frequency	Monetary	RFM_Score	Segment
0	22	4.0	2	10	Champion
1	38	3.0	0	6	Potential Loyalist
2	67	1.0	2	5	Potential Loyalist
3	67	2.0	1	4	At Risk
4	40	6.0	1	9	Champion
5	56	2.0	0	3	At Risk
6	32	3.0	2	8	Loyal
7	33	3.0	2	8	Loyal
8	61	3.0	2	6	Potential Loyalist
9	55	4.0	0	5	Potential Loyalist

```
import matplotlib.pyplot as plt
segment_counts = df["Segment"].value_counts()

plt.figure(figsize=(6,4))
segment_counts.plot(kind="bar", color=["green", "blue", "orange", "red"])
plt.title("Customer Segments by RFM Score")
plt.xlabel("Segment")
plt.ylabel("Number of Customers")
plt.show()
```



```
df.to_csv("customer_segmentation.csv", index=False)

print("Segmentation table exported successfully!")
from google.colab import files
files.download("customer_segmentation.csv")
```

Segmentation table exported successfully!