- 1. Don't know the position of the entry. Just go through IVLE and find it.
- 2. Dun know there is a new version used textbook forum.
- 3. Take a few steps to find out the updated used textbook forum in new IVLE.
- 4. The new one looks nice.
- 5. Moving the mouse on the title, can know it is a link. But it is an old version style. Cannot say whether like it or not.
- 6. (Open the first post)Cannot find the contact of the seller.
- 7. People will first find a contact. Because I think people would rather to send a SMS than leave a message. It is because leaving a message will cost a long time for the seller to notice. During the time, the textbook may be sold already.
- 8. I want to receive the reply within 5 min.
- 9. How often do you check your post -> 5-10 min.
- 10. If I want to buy a book, I will check several sellers.
- 11. Do you know any other platforms —> Carousell. I check the book using the app, as well.
- 12. Do you know there is a NUS market place on Carousell? —> NO!
- 13. There is no explicit module for what I want to buy. Since I want to buy a book which is not used in our course.
- 14. Which one will you choose? —> IVLE one. Because it is within NUS. If the seller is form NTU, then it will be troublesome.
- 15. Are you willing to use a new platform? —> It depends on whether it is popular and easy to use.
- 16. If the IVLE forum have an app, which one will you like to use? —> Maybe the app.
- 17. What UI do you expect? —> Simple, easy to use.
- 18. Do you know there is a IVLE app and a forum inside it? -> NO
- 19. I have sold a book on IVLE. But only once.
- 20. Will you update your selling status? —> Yes, I will. I dun think it is troublesome.
- 21. If it is come from a module, I will type in the module code in title. It it is a personal book, I will type the full title.
- 22. I will attach the photo of the book.
- 23. The attached audio is useless.
- 24. There are a lot of buttons. Do you know what's the use of them. —> Not so sure, I need to check.
- 25. Do you think other faculty's students can use the forum well? —> Yes, bcos they know how to use the ivle. They are quite consistent. It is hard for a person to use a new system if there is no guild.
- 26. Do you think the full name should be put in the forum? —> I think it is fine.
- 27. Do you think the sorting method is useful? —> I have never used the sorting function. The old version's sorting is very useless.
- 28. After the sorting, if you want to see the most recent post, how can you do?  $\rightarrow$  I have no idea. I think the whole sorting algorithm is wrong.
- 29. The whole UI logic is wrong. Very confusing.
- 30. There is a guideline, have you read it? —> It seems a guideline for other things.
- 31. The UI is not attractive, not colorful.
- 32. Rate: 1-10, what is your grade? —> 5-6. Bcos it is still usable. And we do not use it a lot. Since we only use it in the beginning of the sem.
- 33. What's the core function? —> For buyers, it is search. For sellers, it is connivence of making a new post.