- "suppose you want to buy some textbooks, do you know there are some platforms for you to do this?"
- some apps, IVLE one I know it but haven't tried it before
- there is a section called used textbook in carousell, I can type the module code or title to search for the textbook

—————domo—————

IVLE classic
- hard to find the used textbook forum, too small and not very obvious
- very slow
- try to search for a module code at the home page, still very slow —>no data found (search for faculty)
- no way to go back
- bad design —> the color of odd entries and even entries are different
- only 10 items are listed in each page and the button to go to next page is very hard to find
- iterate through the items shown
- go in and go back
- need another column to state the price
- The current one is a message, some people post many books in a thread, need to separate
- How to know the book is the one you are looking for? Get the contact and message them.
- There is no picture currently
- Need to check whether there is a certain edition
- no idea of how to go to next page
- too few items in a page
- From currently how it looks, from the title no details are revealed, not only the price, but also the condition
- message the seller directly, replying is quite consuming, the seller is not check the ivle regularly
- confused on audio message, other plugin are needed to use some of the feature
- finally decide to edit the text content
- don't know the functionality of most of the button (never insert a flash animation)
- none of them is useful to me, just want to post the animation here
- I don't care about the format
- The interface should be as neat as possible, minimized number of buttons
- not necessary for the attachment
- just simple text but takes very long to reply
- submit, submitting, the user expect to go back to the same post to check whether everything is correct, but currently just go back directly to the root home page.
- prefer message instead of reply
- compare to Carousell, just leave the message in Carousell instead of messaging.
- A hand phone app will send you notification. Currently the notification is not strong enough
- User confused the submit results shown, need to search again to check the post, but not remember the previous title any more. The whole process took about 10 minutes
- Having a user center would be better
- Most of time are wasted in waiting for the page to load
- The picture is not shown directly, but as an attachment
- The use can't make sure if the textbook is still avaliable. Sometimes some are not updated
- The app could "mark as sold", but ivle will takes so many steps, and very slow
- Unless the price is stated, otherwise not really necessary to separate the post

————sell————
- don't know how to sell
- back to the faculty page (some advertisement on home page)
- no create post button on faculty page
- the books are not in correct category
- global search is needed
- Draft? New Topic? confused
- Finally get "new topic"

- message content: module code, condition, details, any notes, contacts
- troublesome to type in : some prompts might be needed
- Provide the choice to select the faculty, but only a specific one is legal
- troublesome to add in pictures
- won't bother to update the post
- If too many people, she will try to update, but if no one reply, just leave it there
- expectation:make it more convenient, fewer rounds
- rate: 3/10
- carousell: 7/10