- Hospital Management System is a large system including several subsystems or modules providing variety of functions.
- The Hospital Reception subsystem or module supports some of the many job duties of hospital receptionists. Receptionist schedules the patient's appointments and admission to the hospital and then collects information from the patient upon patient's arrival and/or by phone for patient registration. After scheduling appointments and admission, it is optional to register a patient. But it is required before hospital admission. The patients who will stay in the hospital ("inpatient"), should have a bed allotted in a ward first. Outpatients don't need bed allotment. Receptionists also process patient's payments and then provide receipts upon verification from an external payment service (Bkash or Nagad). Only the senior receptionist can file insurance claims and medical reports.

