

Ideation Phase

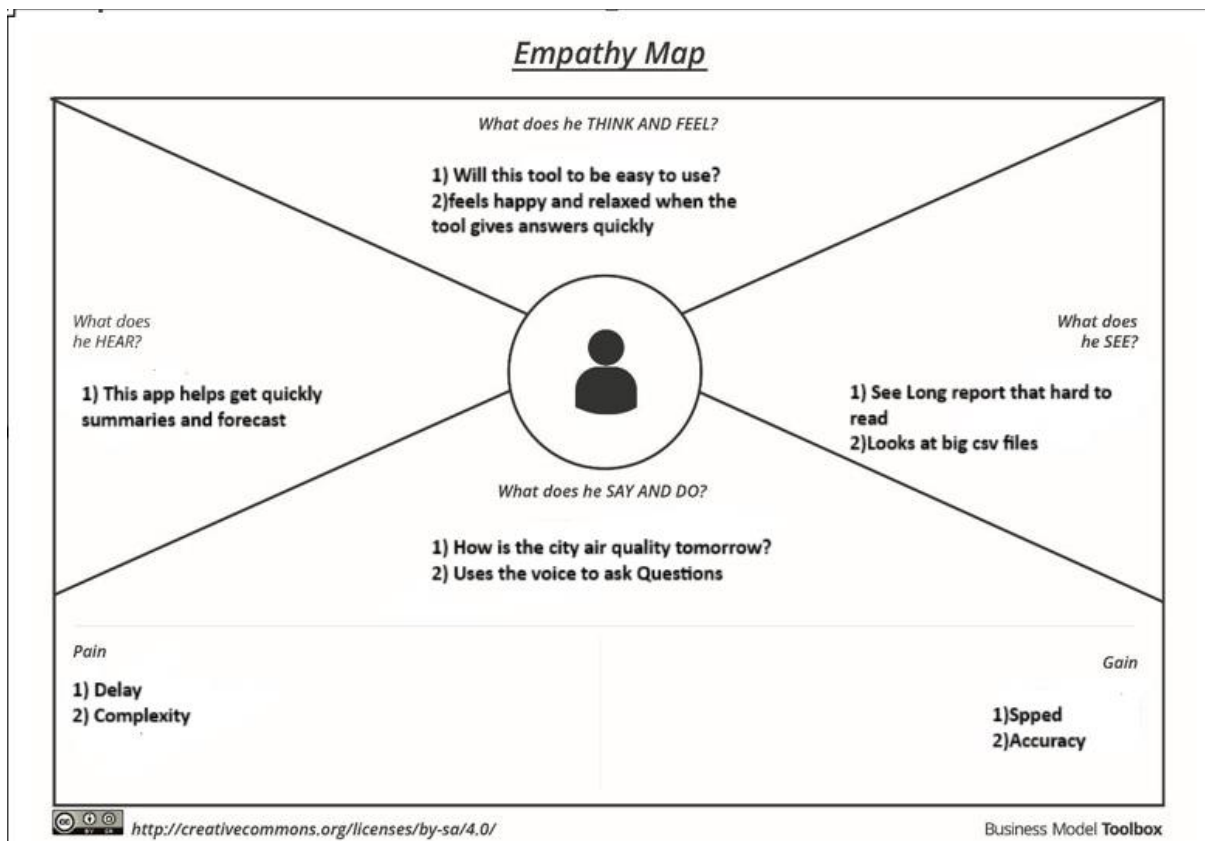
Empathize & Discover

Date	27 June 2025
Team ID	LTVIP2025TMID21127
Project Name	Sustainable Smart City Assistant
Maximum Marks	4 Marks

Empathy Map Canvas:

An **Empathy Map** is a simple, visual tool that helps understand the behaviors, feelings, and challenges of users. For the **Smart City AI Assistant**, it is important to understand the needs of both **citizens and city administrators** who use the tool for summarizing policies, translating information, analyzing data, and detecting city anomalies..

Example:



Reference: <https://www.mural.co/templates/empathy-map-canvas>

