

MovieNetscape Full System Requirements

1. Overview

MovieNetscape is a subscription-based digital movie streaming platform offering various streaming plans. Users can subscribe to different plans, create watchlists, rate and review movies, and manage subscriptions and payments. Additionally, users can buy movies, which are available for streaming at any time, regardless of their subscription plan.

2. User Roles & Functionalities

- **Customers:**
 - Subscribe to a plan.
 - Create a watchlist (limited based on the plan).
 - Buy movies (movies will be available for streaming regardless of plan).
 - Rate and review movies.
 - Manage subscriptions & payments.
 - Contact support for assistance.
- **Admins:**
 - Manage Movies (Add, Edit, Remove).
 - Approve/Reject customer movie requests.
 - Manage Customer Accounts & Subscriptions.
 - Handle Payments & Transactions.
 - Generate Reports on Streaming.

3. Subscription Plans

MovieNetscape offers the following subscription plans:

1. **Basic Plan** (Default, \$0/month)
 - **Free Movies per Month:** 20 (10 for kids, 10 for adults).
 - **Premium Movies per Month:** 0.
 - **Watchlist Limit:** 20 movies max (10 for kids, 10 for adults).
 - **Active:** Access limited to 10 free movies for kids and 10 free for adults.
2. **Gold Plan** (\$12/month)
 - **Free Movies per Month:** 50.
 - **Premium Movies per Month:** 100.
 - **Watchlist Limit:** 200 movies max.
 - **Active:** Unlimited free and premium movies in the watchlist.
3. **Platinum Plan** (\$100/month)
 - **Free Movies per Month:** Unlimited (active plan only).
 - **Premium Movies per Month:** Unlimited (active plan only).
 - **Watchlist Limit:** Unlimited (active plan only).
 - **Active:** Unlimited free movies (both kids and adults) and unlimited premium movies (both kids and adults).
 - **Download:** Platinum users can download movies they have bought to their devices for offline viewing.

4. Plan Active vs Inactive

- **Active Plan:**
 - The user is subscribed and the subscription is active.
 - For **Platinum Plan**, users have unlimited free movies and premium movies. Their watchlist has no limit.
 - **Gold Plan** allows users to have access to 50 free and 100 premium movies each month with a 200 movie cap in the watchlist.
 - **Basic Plan** has limited access to free movies for kids and adults.
- **Inactive Plan:**
 - The user's subscription has expired or is canceled.
 - **Platinum (Inactive):** Users have access to 100 free adult movies per month, 50 free kids movies, and 150 total free movies in the watchlist.
 - **Gold (Inactive):** Users still get 50 free movies per month, but no premium movie access.

5. Family Features (Platinum Plan)

- **Profiles:**
 - Users can create multiple profiles per account (Kids & Adults profiles).
 - **Kids Profile:** Restricted based on age and content suitability.
 - **Adults Profile:** Unrestricted, for mature content.
 - **Platinum Features:** These profiles have access to unlimited free and premium movies when the subscription is active.
- **Flexibility:**
 - For **Platinum (Active)** plans, users can switch between Kids and Adults profiles freely.
 - When the plan is **inactive**, users can still access the limited number of free movies per profile type (kids/adults).

6. Movie Buying Feature

- **Buy Movies:**
 - Users can purchase movies to keep them available for streaming at any time, regardless of their current subscription plan.
 - **Availability:** Purchased movies will be available for streaming forever and are **not added to the user's watchlist**.
 - **Watchlist Impact:** Bought movies are **not included in the watchlist** and do not affect the watchlist limit.
 - **Platinum Plan:** In addition to streaming, **Platinum users can download** their purchased movies to their devices for offline viewing.
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Subscription Plan	Free Movies per Month	Premium Movies per Month	Watchlist Limit	Price per Month	Family Features	Movie Buying Feature
Platinum	Unlimited (Free & Premium)	Unlimited (Free & Premium)	Unlimited (Free & Premium)	\$100.00	50 free kids movies, 50 free adult movies, unlimited premium kids, unlimited premium adult movies.	Buy unlimited movies, download to device for offline viewing (Platinum only).
Gold	50 free movies (25 for kids, 25 for adults)	100 premium movies	150	\$70.00	25 free kids movies, 25 free adult movies, 75 premium kids, 75 premium adult movies.	Buy unlimited movies, stream anytime.
Basic (Active)	20 free movies (10 for kids, 10 for adults)	0 (No Premium)	20	\$0.00	10 free kids movies, 10 free adult movies.	Buy unlimited movies, stream anytime.

7. Watchlist Management

- **Watchlist Limitations:** Each plan has its own watchlist limit based on the type (free or premium movies) and subscription state (active).
- **Watchlist Refresh:** At the start of each month, the watchlist is refreshed, and users can remove or replace movies as long as they haven't started watching them.
- **Active/Inactive Subscription Impact:** When a plan is inactive, the user's ability to modify the watchlist is restricted and limited to the available free movie quota.

8. Payment & Transactions

- **Credit Card Payments:** Processed via **Epay.com**, validating and confirming transactions.
- **Bank Transfer:** Manual verification of payment by an employee.
- **Subscription Activation:** Upon successful payment, the user receives their login details via email and access to their plan.

9. Streaming

- **Streaming Rentals:** Movies available for streaming based on the subscription plan. Streaming access depends on the user's current subscription status.
- **Premium Content:** Access to premium content is dependent on the subscription tier and can be restricted based on active or inactive plan states.

10. Ratings & Reviews

- **Rating Movies:** Users can rate movies after watching them. Each movie can have an average rating based on user feedback.
 - **Rating Scale:** 1 to 5 stars.
 - Users can modify their rating at any time.
- **Reviews:** Users can leave text-based reviews to share their opinions about a movie.
 - Reviews can be edited or deleted by the user.
 - Each movie's page will display the average user rating and reviews.

11. Support

- **Customer Support:**
 - Users can contact support for any issues related to streaming, subscription management, payments, and account settings.
 - Support is available through:
 - **Email Support:** Response within 24 hours.
 - **Live Chat:** Available during business hours.
 - **Help Center:** Self-service articles to help resolve common issues.
 - **FAQ:** Common questions related to movies, subscriptions, account issues, and technical support are listed in an easy-to-navigate FAQ section.