Hi, my name is Sofia and this interview is to validate hypotheses regarding the difficulties students face when navigating campus and searching for specific service areas like study spots or cafes. So hi, thank you for helping me with this project for my mobile applications class and I'm working on a solution to improve campus navigation. It is okay if I record this conversation for my class notes?

Yeah, it's okay.

Okay, I will only use the audio to summarize the findings. So can you tell me a bit about yourself such as what you study and how long you've been at the university?

Hello, my name is Tomás Rodríguez. I'm a master's student in information security. I have been in the university for five years right now.

Okay, what does a typical day on campus look like for you from the moment you arrive until you leave?

Well, I start the day like at 9 30 a.m. After that I spend a lot of time on campus because my next class is at 6 p.m. so I search for places where I can study or where I can like get a cafe a coffee sorry and also to have lunch and things like that. So I think I spent all my day in the campus and sometimes it's difficult to to know places here because it's a big university.

Okay, so I want you to remember your first weeks at university when you were on your first semester. How did you manage to find your class buildings in that first week of classes?

Well, like during my first semester of my bachelor's degree because I studied also my bachelor's degree here in the university. I think those first weeks were kind of difficult because I had to search the the map on internet and also ask to other students or maybe the monitors where was this building, this classroom. So during my first month I will say I had to ask a lot of people where the places were.

Okay, so you mentioned you asked the monitors for directions and I have a question. If you had in that moment a digital map that showed the best way to go to that building would that make another kind of experience in that weeks?

Yeah, I think so that like a mobile application or like a digital map would enhance my experience during my first month because I know that around the campus there are some maps that are physical maps. So yeah, I think a digital map of the campus and also like a Waze application inside that map will enhance the experience of the new entrance to the bachelor's or maybe the master's degree.

Okay, have you ever struggled to find a quiet place to study during finals week? Tell me about that experience.

Yeah, actually here in the university it's kind of difficult to find a place where you can study because normally the library is full so you have to find another place like a classroom or things like that and sometimes it's like too difficult to find those type of places.

So yes, I will say that it's difficult to find one.

Okay, I just asked you about maybe a solution but how would it have helped you during your first week in your bachelor's if Banner, the platform that you use to choose your subjects, showed photos of the building entrances instead of just the building names? That would help or is not sufficient?

I think that it's not a good idea because I don't know if the university put the photos of the building. Okay, now you know how to reach the building but how do you know to reach the classroom? I think it's more practically an app like a mobile application or something that you can use in your smartwatch or things like that because nowadays the whole world is using the phones, the mobile phones to enhance their lives so I think it's more easier to use an application for those type of devices.

Okay, so is there anything else about moving around campus that frustrates you or that you wish was easier?

Yeah, actually during the first like four weeks every semester with the new students, with the new people, it's kind of hard to find a way where you can reach your classroom in a good time. You know, sometimes like, I don't know, go from the Santo Domingo building to the, I don't know, Mario La Serna for example, it takes 30 minutes because there are a lot of people getting out of the Santo Domingo or there are more people getting in to the Mario La Serna so that's kind of difficult to manage sometimes.

Okay, so thank you so much for your time and your insights will be very helpful for my project.

Okay, thank you so much, have a nice day.

You too, thank you.