Job Title: Network Infrastructure Support
Job Posting: May 16, 2025   **Expiration Date:** June 6, 2025

POSITION PURPOSE

The Network and Infrastructure Support Specialist is responsible for the day-to-day operation, maintenance, and support of EGLNG's IT network and infrastructure systems. This role ensures the reliability, performance, and security of the company's LAN/WAN, wireless networks, firewalls, and connectivity systems. The position supports infrastructure projects, assists in cybersecurity implementation, and provides technical support for telecommunications and radio systems in collaboration with internal teams and external service providers.

JOB FUNCTIONS

- **Network Operations:** Monitor, maintain, and troubleshoot LAN/WAN, wireless networks, and network hardware (routers, switches, firewalls).
- **Infrastructure Support:** Assist in implementing network upgrades, expansions, and configuration changes.
- **Security Implementation:** Support the deployment of cybersecurity tools and policies (e.g., VPNs, firewalls, IDS/IPS).
- **Incident Response:** Respond to infrastructure incidents and service disruptions, ensuring timely resolution and minimal impact.
- **Documentation:** Maintain accurate records of network configurations, asset inventories, and support procedures.
- **Vendor Coordination:** Work with vendors and service providers to resolve issues and ensure service levels are met.
- **Telecom & Radio Systems:** Provide technical support for radio communications, microwave links, and telecom systems.
- **Monitoring Tools:** Use network monitoring tools to proactively identify and resolve performance or security issues.

Note, retain wording: Additional or other duties will be assigned from time to time by the line manager or supervisor as required to meet business needs including personal training and development assignment opportunities.

Your Job Description will be reviewed periodically to meet the needs of the Business.

EDUCATION AND EXPERIENCE

Essential:
- EG National with a Technology, or a related field.
- Equivalent technical diploma with relevant certifications and experience may be considered.

- 3–5 years of experience in network support or IT infrastructure roles.
- Experience in industrial or energy sector environments is a plus.
- Network+ or advanced networking or security certifications are a plus – for example, Cisco Certified Network Professional (CCNP/CCIE), Certified Information Systems Security Plus (Security+), or other relevant industry certifications demonstrating expertise.

QUALITIES/ATTRIBUTES

- Proficiency in configuring and troubleshooting routers, switches, and firewalls.
- Understanding of TCP/IP, DNS, DHCP, VLANs, VPNs, and wireless networking.
- Familiarity with cybersecurity tools and practices.
- Basic knowledge of telecom and radio communication systems.
- Strong problem-solving and analytical thinking.
- Ability to work independently and as part of a team.
- Good communication and interpersonal skills.
- Attention to detail and commitment to documentation.
- Proficiency in network monitoring and diagnostic tools.
- Familiarity with Microsoft Office Suite and IT ticketing systems.
- Experience with network configuration interfaces (e.g., Cisco CLI, FortiOS).
- Proficient in English (spoken and written).
- Ability to communicate technical issues clearly to non-technical users

PHYSICAL REQUIREMENTS/WORK CONDITIONS

- Regular use of hands and fingers to operate computers and network tools.
- Occasional lifting of equipment (up to 25 kg).
- May require climbing ladders or accessing confined spaces during hardware installation or troubleshooting.
- Primarily office-based with occasional visits to plant or remote sites.
- Exposure to industrial environments, requiring use of PPE.
- May involve working outside regular hours during emergencies or maintenance windows.

EQUIPMENT OPERATED

- Network diagnostic tools (e.g., Wireshark, SolarWinds)
- Laptops, servers, and networking hardware (Cisco, Fortinet, etc.)
- Radio and telecom testing equipment
- Standard office equipment (printers, phones)

Important note: In order to be considered for this job posting the candidates should comply with the following requirements:

- Be an Equatorial Guinean.
- Have a job demand card from the Ministry of Labor (Demanda de Empleo) if currentlyu not working.
- Fill out the EG LNG Job Application Form (it can be downloaded from our website (www.eglng.com/careers)
- Attach an updated Curriculum Vitae and documents or certificates to support educational attainment
- Copy of EG ID card or passport
- Certificate of good conduct issued by the community of neighbors.

The Human Resources contacts for these positions are:
Email: eglngrecruitment@eglng.com   or   Telephone: 222-549-128

- **All applications must be submitted electronically in a single PDF file to the following email address: eglngrecruitment@eglng.com.**

The deadline for this posting is **June 6, 2025.** No application will be accepted after this date.