

--Create a view with calculated state averages

CREATE VIEW vwStateAvg1

AS

```
SELECT  avg(F.HCAP) as 'Average',
        f.[State],
        f.[Measure Start Date],
        f.[HCAHPS Measure ID],
        f.[HCAHPS Question]
```

FROM

```
(SELECT      CAST(RH1.[HCAHPS Answer Percent] as integer) as 'HCAP',
             h.[State],
             RH1.[Measure Start Date],
             RH1.[HCAHPS Measure ID],
             m.[HCAHPS Question]
```

FROM [dbo].[HCAHPS\_RESULT\_HOSPITAL] AS RH1

JOIN [dbo].[HCAHPS\_HOSPITAL] AS H

ON h.[Provider ID] = RH1.[Provider ID]

JOIN [dbo].[HCAHPS\_MEASURE] AS M

ON RH1.[HCAHPS Measure ID] = M.[HCAHPS Measure ID]

WHERE isnumeric(RH1.[HCAHPS Answer Percent])=1) as F

GROUP BY f.[State], f.[Measure Start Date], f.[HCAHPS Measure ID], [HCAHPS Question];  
GO

--Create table with previous measure date, calculated and given averages, and differences

CREATE VIEW vwPrevMeasStartDate\_StateAvg

AS

```
SELECT  SA.[STATE],
        SA.[HCAHPS Measure ID],
        SA.[HCAHPS Question],
        SA.[Measure Start Date],
        SA.[AVERAGE],                --Calculated average
        ( SELECT TOP 1 [Measure Start Date]
          FROM [dbo].[HCAHPS_MEASURE_RANGE] AS MR
          WHERE MR.[Measure Start Date] < SA.[Measure Start Date]
          ORDER BY MR.[Measure Start Date] DESC
        ) AS PrevMeasStartDate,
        ( SELECT [HCAHPS Answer Percent]
          FROM HCAHPS_RESULT_STATE HRS
          WHERE HRS.[HCAHPS Measure ID]=sa.[HCAHPS Measure ID]
            and hrs.State=SA.State
            and HRS.[Measure Start Date]=sa.[Measure Start Date]
        ) as GivenAvg,                --Average given in State Release
        ( SELECT [HCAHPS Answer Percent]
          FROM HCAHPS_RESULT_STATE HRS
          WHERE HRS.[HCAHPS Measure ID]=sa.[HCAHPS Measure ID]
            and hrs.State=SA.State
            and HRS.[Measure Start Date]=sa.[Measure Start Date]
            and ISNUMERIC([HCAHPS Answer Percent])=1
        )-Average as diff              --Difference between the given and
        calculated avg
```

```

FROM      [dbo].[vwStateAvg1] AS SA
        JOIN [dbo].[HCAHPS_MEASURE] AS M
            ON SA.[HCAHPS Measure ID] = M.[HCAHPS Measure ID];
GO

```

-- Create final view with above views

```

CREATE VIEW vwStateAvgPerHospResults
AS
SELECT [STATE],
       [HCAHPS Measure ID],
       [HCAHPS Question],
       [Measure Start Date],
       Average,
       PrevMeasStartDt,
(      SELECT [Average]
        FROM [vwStateAvg1] as SA2
        WHERE SA2.[state] =SA1.[STATE] AND
              SA2.[HCAHPS Measure ID] = SA1.[HCAHPS Measure ID] AND
              SA2.[Measure Start Date] = SA1.PrevMeasStartDt
      ) AS PrevSTAvg
FROM [vwPrevMeasStartDate_StateAvg] as SA1;
GO

```

CREATE VIEW vwStateComparisions

```

AS
SELECT [STATE]
      , [HCAHPS Measure ID]
      , [HCAHPS Question]
      , [Measure Start Date]
      , Average as CalcAvg
      , GivenAvg
      , diff
      , (CASE WHEN diff < -1 or diff >1 THEN 1
            WHEN diff IS NULL THEN NULL
            ELSE 0
          ) AS DiffExceeds1  --1 when difference between Given and Calc Avg exceeds 1
      , PrevMeasStartDt
      , (      SELECT [Average]
        FROM [vwStateAvg1] as SA2
        WHERE SA2.[state] =SA1.[STATE] AND
              SA2.[HCAHPS Measure ID] = SA1.[HCAHPS Measure ID] AND
              SA2.[Measure Start Date] = SA1.PrevMeasStartDt
      ) AS PrevSTAvg  --Calculated average of the previous start date
      , (CASE WHEN Average >
              (SELECT [Average]
               FROM [vwStateAvg1] as SA2
               WHERE SA2.[state] =SA1.[STATE] AND
                     SA2.[HCAHPS Measure ID] = SA1.[HCAHPS Measure ID] AND
                     SA2.[Measure Start Date] = SA1.PrevMeasStartDt)
            THEN 1

```

```

        WHEN Average IS NULL THEN NULL
        ELSE 0
    END
    ) AS ScoreIncreased    --indicates whether (1) or not (0) the average
                           increased from the previous measure
FROM [vwPrevMeasStartDate_StateAvg] AS SA1
;
GO

--Create view calculating national averages
CREATE VIEW vwNatAvg
AS
SELECT AVG(F.HCAP) AS 'Average', f.[Measure Start Date], f.[HCAHPS Measure ID]
FROM
    (SELECT CAST(RH1.[HCAHPS Answer Percent] AS integer) AS 'HCAP', RH1.[Measure Start
        Date], RH1.[HCAHPS Measure ID]
    FROM [dbo].[HCAHPS_RESULT_HOSPITAL] AS RH1
        JOIN [dbo].[HCAHPS_MEASURE] AS M
            ON RH1.[HCAHPS Measure ID] = M.[HCAHPS Measure ID]
    where ISNUMERIC(RH1.[HCAHPS Answer Percent])=1
    ) AS F
GROUP BY f.[Measure Start Date], f.[HCAHPS Measure ID]
;
GO

-- View with previous measure dates, given averages, and difference btwn given and
calc averages
CREATE VIEW vwPrevMeasStartDate_NatAvg
AS
SELECT NA.[HCAHPS Measure ID],
    NA.[Measure Start Date],
    M.[HCAHPS Question],
    NA.[AVERAGE],
    ( SELECT TOP 1 [Measure Start Date]
      FROM [dbo].[HCAHPS_MEASURE_RANGE] AS MR
      WHERE MR.[Measure Start Date] < NA.[Measure Start Date]
      ORDER BY MR.[Measure Start Date] DESC
    ) AS PrevMeasStartDt,
    ( SELECT [HCAHPS Answer Percent]
      FROM HCAHPS_RESULT_NATION HRS
      WHERE HRS.[HCAHPS Measure ID]=Na.[HCAHPS Measure ID]
        and HRS.[Measure Start Date]=na.[Measure Start Date]
        and ISNUMERIC([HCAHPS Answer Percent])=1
    ) AS GivenAvg,
    ( SELECT [HCAHPS Answer Percent]
      FROM HCAHPS_RESULT_NATION HRS
      WHERE HRS.[HCAHPS Measure ID]=na.[HCAHPS Measure ID]
        and HRS.[Measure Start Date]=na.[Measure Start Date]
        and ISNUMERIC([HCAHPS Answer Percent])=1
    )-Average AS diff
FROM [dbo].[vwNatAvg] AS NA
JOIN [dbo].[HCAHPS_MEASURE] AS M

```

```

        ON NA.[HCAHPS Measure ID] = M.[HCAHPS Measure ID]
    ;

GO

--Create View vwNationalAvgPerHospResults
CREATE VIEW vwNationalAvgPerHospResults
AS
SELECT pm.[HCAHPS Measure ID]
      ,pm.[HCAHPS Question]
      ,pm.[Measure Start Date]
      ,pm.Average
      ,pm.[PrevMeasStartDate]
      ,( SELECT na.Average
        FROM vwNatAvg AS NA
        WHERE NA.[HCAHPS Measure ID] = PM.[HCAHPS Measure ID] AND
              NA.[Measure Start Date] = PM.PrevMeasStartDate
        ) AS PrevResult
FROM vwPrevMeasStartDate_NatAvg AS pm
;
GO

CREATE VIEW vwNationalComparisons
AS
SELECT NA1.[HCAHPS Measure ID],
      NA1.[HCAHPS Question],
      NA1.[Measure Start Date],
      NA1.[Average] as CalcAvg,
      NA1.GivenAvg,
      NA1.diff,
      (CASE WHEN NA1.diff < -1 or NA1.diff >1 THEN 1
        WHEN NA1.diff IS NULL THEN NULL
        ELSE 0
      END
      ) AS DiffExceeds1,
      NA1.PrevMeasStartDate,
      ( SELECT NA2.[Average]
        FROM [vwNatAvg] as NA2
        WHERE NA2.[HCAHPS Measure ID] = NA1.[HCAHPS Measure ID] AND
              NA2.[Measure Start Date] = NA1.PrevMeasStartDate
      ) AS PrevNATAvg,
      (CASE WHEN NA1.Average >
        (SELECT NA2.[Average]
        FROM [vwNatAvg] as NA2
        WHERE NA2.[HCAHPS Measure ID] = NA1.[HCAHPS Measure ID] AND
              NA2.[Measure Start Date] = NA1.PrevMeasStartDate
        )
      THEN 1
      WHEN NA1.Average IS NULL THEN NULL
      ELSE 0
      END
      ) AS ScoreIncreased
FROM [vwPrevMeasStartDate_NatAvg] as NA1

```

```
;
GO
```

```
--Shows the states with the most improved measures, over all of the data:
```

```
SELECT [STATE], Count(ScoreIncreased) as ImprovedMeasures
FROM vwStateComparisons SC
WHERE ScoreIncreased= 1
GROUP BY [STATE]
ORDER BY ImprovedMeasures DESC
```

```
;
GO
```

```
---AK, VI tied for first with 165, then SD with 131, then ID with 127
---Worst are PR, CA, and TX with 27, 29, and 33 respectively
```

```
/*These comparisons shouldn't be taken at face value because measures
can hold both positive and negative connotations, but they show which
states have made the most changes*/
```

```
--Create view to pull the top state average for each measure
```

```
CREATE VIEW MaxScoresStateAverages
```

```
AS
```

```
    Select MAX([Average]) as 'MaxScore'
    , [HCAHPS Measure ID]
    , [HCAHPS Question]
    , [Measure Start Date]
    FROM vwStateAvgPerHospResults
    Group by [HCAHPS Measure ID], [Measure Start Date], [HCAHPS Question]
```

```
;
GO
```

```
--Number of times states have had the highest average for a measure
```

```
SELECT Count(*) as NumofMaxMeas,sa.[State]
FROM MaxScoresStateAverages M
JOIN vwStateAvgPerHospResults SA
    ON SA.[Average]=M.MaxScore
    AND sa.[HCAHPS Measure ID]= m.[HCAHPS Measure ID]
    AND SA.[Measure Start Date] = m.[Measure Start Date]
GROUP BY sa.[state]
ORDER BY NumofMaxMeas DESC
```

```
;
GO
```

```
/*Looking at all of the data, DC has had the most instances (203) where their overall
average for a measure was the highest for a measure, compared to other state averages.
VI is second with 114*/
```

```
--Same as above, broken down by Measure Start Date, most recent shown first.
```

```
SELECT Count(*) as NumofMaxMeas,sa.[State], sa.[Measure Start Date]
FROM MaxScoresStateAverages M
```

```

JOIN vwStateAvgPerHospResults SA
    ON SA.[Average]=M.MaxScore
    AND sa.[HCAHPS Measure ID]= m.[HCAHPS Measure ID]
    AND SA.[Measure Start Date] = m.[Measure Start Date]
GROUP BY sa.[state], sa.[Measure Start Date]
ORDER BY sa.[Measure Start Date] DESC, NumofMaxMeas DESC
;
GO
/*For example, DC had the most measures at the highest percentage for
that measure in the 2017-07-01 release*/

```

--Query to grab these measures where DC (or another state) is the max average score

```

SELECT sa.[state], sa.[Average], sa.[HCAHPS Measure ID], sa.[HCAHPS Question], sa.
    [Measure Start Date]
FROM MaxScoresStateAverages M
JOIN vwStateAvgPerHospResults SA
    ON SA.[Average]=M.MaxScore
    AND sa.[HCAHPS Measure ID]= m.[HCAHPS Measure ID]
    AND SA.[Measure Start Date] = m.[Measure Start Date]
Where sa.[STATE]= 'DC'
ORDER BY [Measure Start Date] DESC;

```

--Same process as above, but with the lowest scores

```

CREATE VIEW MinScoresStateAverages
AS
    Select MIN([Average]) as 'MinScore', [HCAHPS Measure ID], [HCAHPS Question],
        [Measure Start Date]
FROM vwStateAvgPerHospResults
Group by [HCAHPS Measure ID], [Measure Start Date], [HCAHPS Question]
;
GO

```

--Number of times states have had the highest average for a measure

```

SELECT Count(*) as NumofMinMeas, sa.[State]
FROM MinScoresStateAverages M
JOIN vwStateAvgPerHospResults SA
    ON SA.[Average]=M.MinScore
    AND sa.[HCAHPS Measure ID]= m.[HCAHPS Measure ID]
    AND SA.[Measure Start Date] = m.[Measure Start Date]
GROUP BY sa.[state]
ORDER BY NumofMinMeas DESC
;
GO

```

/\*looking at all of the data, NE has had the most instances (180) where their overall average for a measure was the lowest for a measure, compared to other state averages. LA is second with 134\*/

--Same as above, broken down by Measure Start Date, most recent shown first.

```

SELECT Count(*) as NumofMinMeas,sa.[State], sa.[Measure Start Date]

```

```

FROM MinScoresStateAverages M
JOIN vwStateAvgPerHospResults SA
    ON SA.[Average]=M.MinScore
    AND sa.[HCAHPS Measure ID]= m.[HCAHPS Measure ID]
    AND SA.[Measure Start Date] = m.[Measure Start Date]
GROUP BY sa.[state], sa.[Measure Start Date]
ORDER BY sa.[Measure Start Date] DESC, NumofMinMeas DESC
;
GO
--For example, NE had the most measures with the lowest average scores (10), compared to other states, for the 2017/07/01 date

--Because measures hold both positive and negative connotations, these numbers help only by identify extreme outliers

--Measures' average national scores
SELECT [HCAHPS Measure ID],[HCAHPS Question], AVG(CalcAvg) as 'MeasAvg'
FROM [dbo].[vwNationalComparisions]
GROUP BY [HCAHPS Measure ID], [HCAHPS Question]
ORDER BY MeasAvg Desc

--Measures that score highest, on average, on a national level, are
H_COMP_6_Y_P,H_COMP_2_A_P, and H_COMP_1_A_P

SELECT [HCAHPS Measure ID],[HCAHPS Question], AVG(CalcAvg) as 'MeasAvg'
FROM [dbo].[vwNationalComparisions]
GROUP BY [HCAHPS Measure ID], [HCAHPS Question]
ORDER BY MeasAvg ASC

--Measures that score the lowest, on average, on a national level, are
H_COMP_1_SN_P,H_COMP_7_D_SD,H_RECMND_DN,H_COMP_2_SN_P
--These measures all hold negative connotations (so a low score is a good thing)

SELECT * FROM vwStateComparisions
WHERE DiffExceeds1 =1
;
--795 rows out of the 30,677 rows have differences which exceed 1

--Look to see if there are any states that have repeatedly large differences
SELECT COUNT(*) as NumExceeding1Dif, [State]
FROM vwStateComparisions
WHERE DiffExceeds1 =1
GROUP BY [State]
ORDER BY NumExceeding1Dif DESC
;
--AK (111), HI (101), ND(88) are the top three
--Out of 795 where difference exceeds 1

--Check to see how many hospital results were available
SELECT COUNT(*) as NumofHospResults, C.[STATE]

```

```

FROM (SELECT DISTINCT RH.[Provider ID], RH.[HCAHPS Measure ID], RH.[Measure Start
Date], H.[State]
      FROM HCAHPS_RESULT_HOSPITAL RH
      JOIN HCAHPS_HOSPITAL H
      ON H.[provider ID]=RH.[provider ID]) as C
GROUP BY C.[STATE]
ORDER BY NumofHospResults
;
--Rankings with 1 (fewest results) and 56 (most results):
--AK (10/56), HI(9/56), ND (18/56)

SELECT DISTINCT RH.[Provider ID], RH.[HCAHPS Measure ID], RH.[Measure Start Date], H.
[State]
      FROM HCAHPS_RESULT_HOSPITAL RH
      JOIN HCAHPS_HOSPITAL H
      ON H.[provider ID]=RH.[provider ID]
;

--Looking into the average number of surveys completed by state
SELECT Avg(NumSurv) as AvgNumSurveys, C.[STATE]
FROM (SELECT DISTINCT RH.[Provider ID], RH.[HCAHPS Measure ID], RH.[Measure Start
Date], H.[State], CONVERT(Integer,[Number of Completed Surveys]) as NumSurv
      FROM HCAHPS_RESULT_HOSPITAL RH
      JOIN HCAHPS_HOSPITAL H
      ON H.[provider ID]=RH.[provider ID]
      Where ISNUMERIC([Number of Completed Surveys])=1) as C
GROUP BY C.[STATE]
ORDER BY AvgNumSurveys
;
--AK(16/53), HI (48/53), ND(19/53)
--1=fewest, 53=most number of surveys completed, on average

--Measures repeatedly exceeding difference of 1 in calculated vs given avgs
SELECT COUNT(*) as NumExceeding1Dif, [HCAHPS Measure ID],[HCAHPS Question]
FROM vwStateComparisons
WHERE DiffExceeds1 =1
GROUP BY [HCAHPS Measure ID],[HCAHPS Question]
ORDER BY NumExceeding1Dif DESC
;
--Measures with most averages exceeding difference of seem to be "Always" questions.
--Of the top 6 with the most exceeding difference of 1, 5 are "Always" questions, 4
are H_COMP, and all are positive.
--example: top 3:
--(1)Patients who reported that they "Always" received help as soon as they wanted
--(2)Patients who reported that the area around their room was "Always" quiet at
night
--(3)Patients who reported that their room and bathroom were "Always" clean

--Check footnotes on exceeding 1 differences
SELECT RS.[HCAHPS Measure ID], RS.[Measure Start Date], RS.[HCAHPS Answer Percent],
RS.[State], RS.Footnote
FROM vwStateComparisons SC

```



```

    JOIN HCAHPS_RESULT_STATE RS
    ON SC.[State]=RS.[State]
    AND SC.[HCAHPS Measure ID]=RS.[HCAHPS Measure ID]
    AND SC.[Measure Start Date]=RS.[Measure Start Date]
WHERE SC.DiffExceeds1=1
;
--Seems to be several with footnote 20: State and national averages do not include VHA
hospital data.

--Pull and count all distinct footnotes where difference exceeds 1
SELECT DISTINCT RS.Footnote, Count(RS.Footnote)
FROM vwStateComparisons SC
    JOIN HCAHPS_RESULT_STATE RS
    ON SC.[State]=RS.[State]
    AND SC.[HCAHPS Measure ID]=RS.[HCAHPS Measure ID]
    AND SC.[Measure Start Date]=RS.[Measure Start Date]
WHERE SC.DiffExceeds1=1
GROUP BY RS.Footnote
;
--Footnote 20 is the only one present. 399 instances out of 795 have footnote 20

--Count number of #20 Footnote instances for each state
SELECT Count(Footnote) as FN20Count, RS.[State]
FROM vwStateComparisons SC
    JOIN HCAHPS_RESULT_STATE RS
    ON SC.[State]=RS.[State]
    AND SC.[HCAHPS Measure ID]=RS.[HCAHPS Measure ID]
    AND SC.[Measure Start Date]=RS.[Measure Start Date]
WHERE SC.DiffExceeds1=1
    AND Footnote Like '20%'
GROUP BY RS.[State]
ORDER BY FN20Count DESC
;
/*Top three results are AK, HI, and ND, which are also top three results for the
number of
measures with differences exceeding 1 from calculated and given averages*/

--Find providers with footnotes about VHA
SELECT DISTINCT [HCAHPS Answer Percent Footnote], H.[Hospital Name],[State]
FROM HCAHPS_RESULT_HOSPITAL RH
    JOIN HCAHPS_HOSPITAL H
    On H.[Provider ID]= RH.[Provider ID]
WHERE [HCAHPS Answer Percent Footnote] LIKE '%VHA%'
--Note all start with 'VA'

--Pull hospital names beginning with VA
SELECT DISTINCT H.[Hospital Name],[State]
FROM HCAHPS_RESULT_HOSPITAL RH
    JOIN HCAHPS_HOSPITAL H
    On H.[Provider ID]= RH.[Provider ID]
WHERE H.[Hospital Name] LIKE 'VA%'

```

---

ORDER BY [STATE]

--None listed for AK, HI, or ND

--Naming convention or footnote labeling may not be the present on the RESULT\_HOSPITAL  
level

/\*CONCLUSION:

State and national averages given in the resleases do not include VHA hospital data,  
but they must also be included in the hospital results. This must lead to a larger  
difference in the GivenAvg and CalcAvg averages. Footnote 20 is associated with this  
occurrence\*/