

John Doe

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Education

Harvard University
Bachelor of Science in Computer Science

Cambridge, MA
Expected Fall 2025

Technical Skills

- **Databases:** PostgreSQL, SQL (Complex Queries, Optimization, Administration)
- **Languages:** JavaScript, TypeScript, Node.js, SQL, Bash
- **Frameworks:** React, Vue, Svelte
- **Tools:** Git, GitHub Issues Discussions, Linux/Unix CLI, Supabase
- **Testing:** Unit Testing, Integration Testing, Reproducing Issues

Experience

Software Support Engineer XYZ Tech Inc. Jan 2022 - Present

- Provided technical support to developers integrating SQL-based solutions with Supabase.
- Triaged support cases, resolving 90% of inquiries independently and escalating complex issues.
- Monitored and contributed to GitHub Issues Discussions, providing solutions and documentation.
- Created test cases and improved test coverage, increasing bug resolution efficiency by 30%.

Technical Support Specialist ABC Solutions Jun 2019 - Dec 2021

- Assisted customers with SQL query optimization and database administration tasks.
- Developed internal tooling to improve support response efficiency.
- Wrote technical documentation to reduce repetitive inquiries and streamline issue resolution.

Projects

JobScraper AI Personal Project 2024

- Built an AI-powered job scraping tool using Node.js and PostgreSQL, delivering automated email alerts.
- Integrated authentication, real-time updates, and storage using Supabase.

Certifications Additional Skills

- Certified PostgreSQL Administrator
- Fluent in English; Excellent communication skills
- Experience with remote work and distributed teams