1. Student (Tutee)
▶ Registration & Verification
- Enter: Name, University (dropdown), University email (domain validation), Password, Course, Year Level
- Stored in Users table with user_type = student
- Verification link required before login
▶ Profile
- Update details, view course/year level, past sessions
- Optional profile picture
▶ Become a Tutor
- Apply to become tutor (select subjects, upload transcript or supporting docs)
- Submit -> admin notified
▶ Find & Book Tutors
- Browse tutors filtered by student's course subjects
- View tutor profile (bio, rating, availability, GCash info)
- Book a session -> creates pending request
▶ Payment
- View tutor's GCash number/QR code
- Pay externally via GCash
- Upload proof of payment (screenshot/receipt)
- Session confirmed only after tutor approves
▶ After Session
- Leave feedback (1–5 stars + comment)
- Stored in Ratings table

2. Tutor (Verified Student)
▶ Application & Verification
- Select subjects of expertise
- Upload multiple proof documents (PDF, image formats)
- Stored in Tutor_Documents table
- Await admin approval
- If approved -> is_verified = TRUE, user_type = tutor
▶ Profile Setup
- Add bio, subjects offered, profile photo
- Add GCash details (number and QR code)
- Ratings & feedback visible on profile
▶ Availability Scheduling
- Weekly availability form (Mon–Sat)
- Tutor selects which days they are available
- For each day: specify Start Time and End Time
- Availability stored in Tutor_Availability table
▶ Session Handling
- Receive booking requests
- Accept/decline request
- If accepted -> status = awaiting_payment
- Review student's payment proof
- Approve -> session confirmed
- Reject -> session flagged for admin review
▶ Earnings & History
- View completed sessions
- Track pending/approved payments
- Earnings summary

3. Administrator
▶ Tutor Management
- Review tutor applications and uploaded documents
- Approve/reject based on academic eligibility
▶ User Management
- Reset passwords, deactivate users, resolve disputes
- Handle payment disputes (review proofs)
▶ University/School Management
- Add new universities/schools (name, acronym, email domain for validation)
- Edit/update existing universities
- Deactivate/remove universities no longer supported
- Stored in Universities table (id, name, acronym, email_domain, status)
▶ Course & Subject Management
- Add/edit courses under specific universities
- Update subjects per semester
- Maintain course–subject–university mapping
▶ Analytics Dashboard
- Active users, pending/confirmed sessions
- Most in-demand subjects
- Payment activity overview