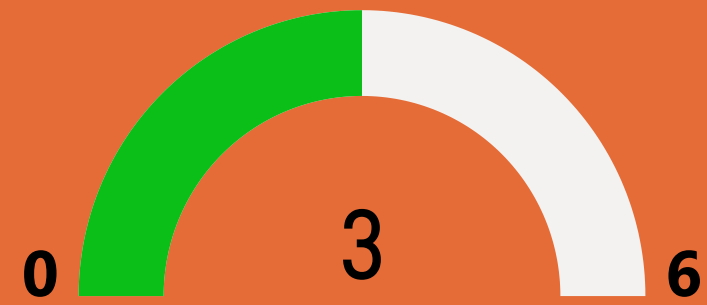




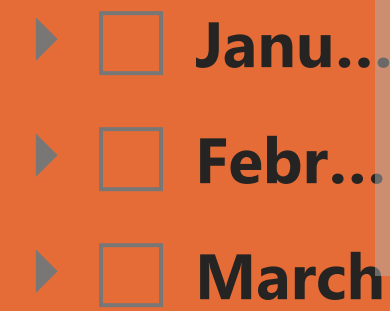
Call Center Data : 2021



Average of Satisfaction rating



Month, Day



5000

Total Calls

4054

Answered

3646

Resolved1

182.37

Avg talking in Seconds

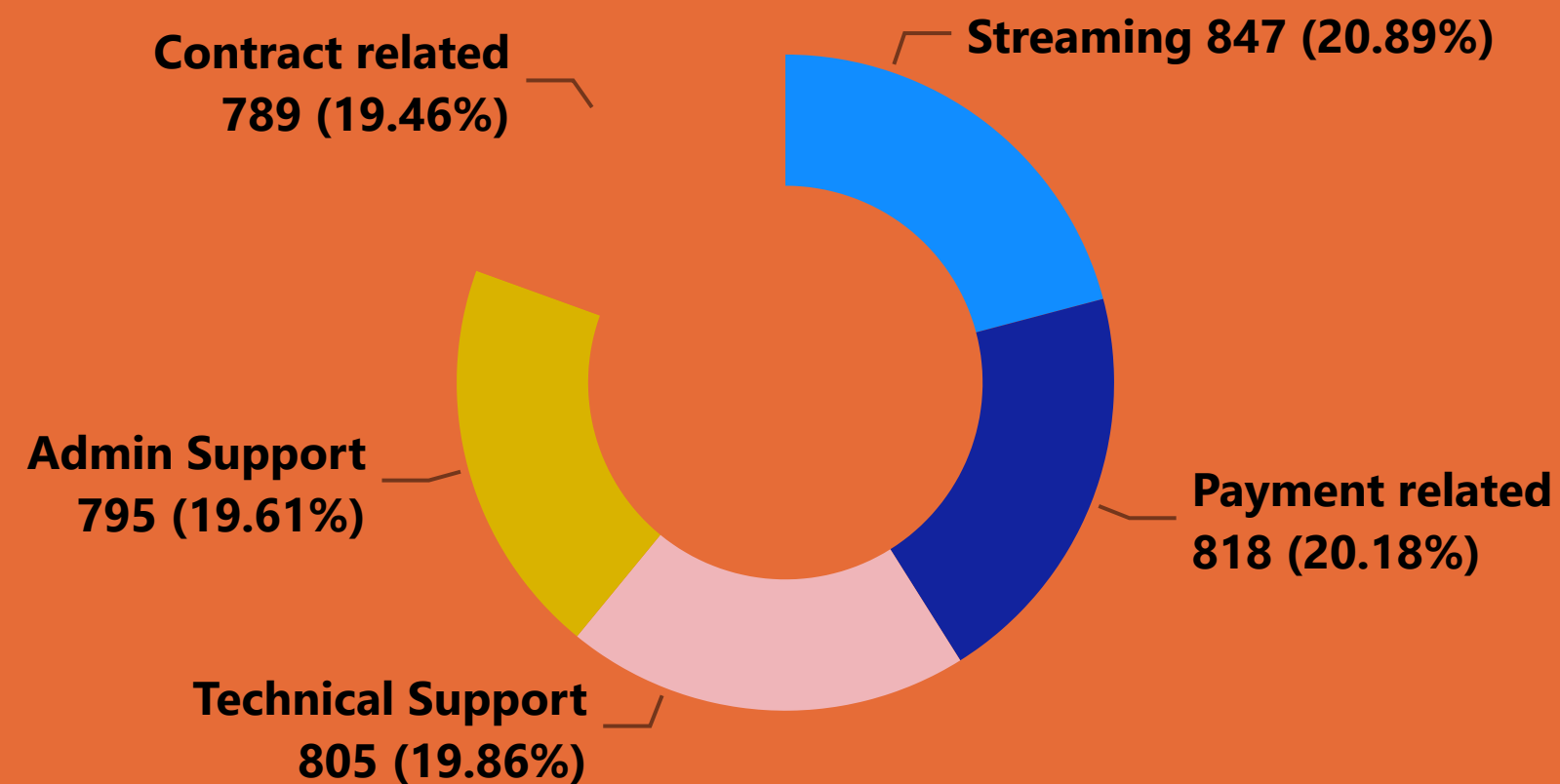
8

Total Agents

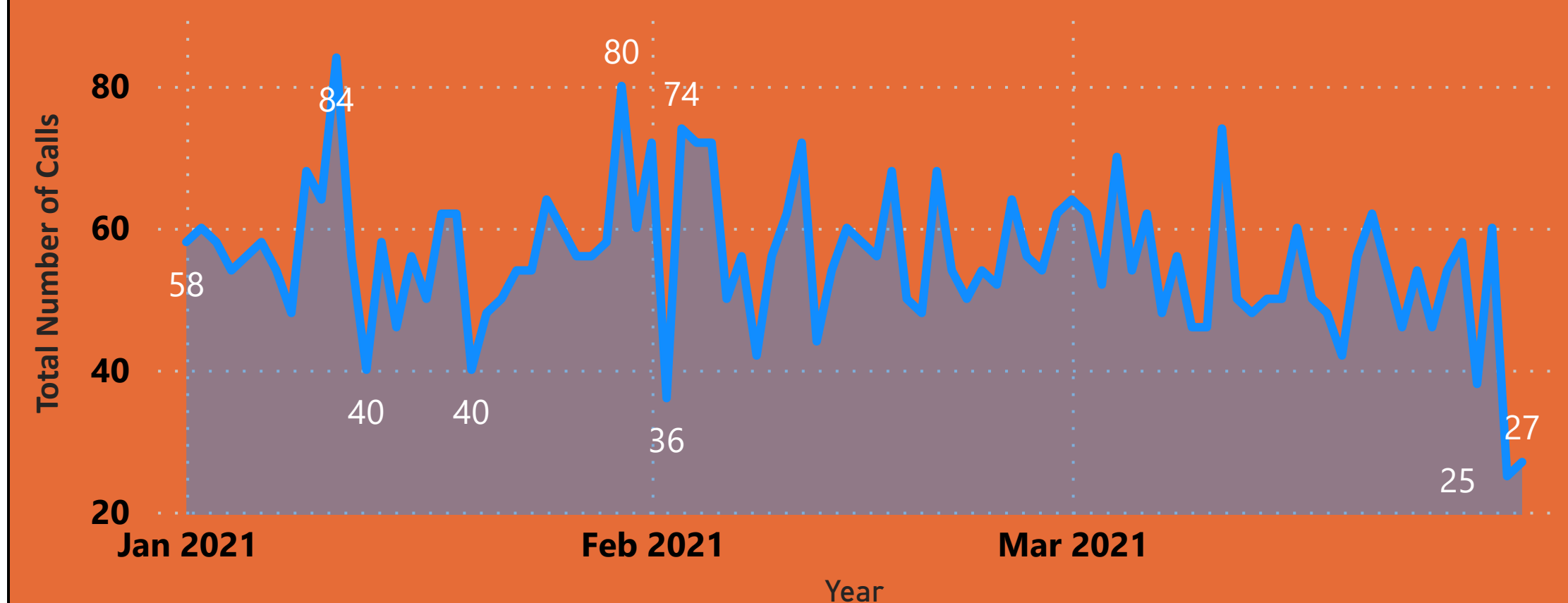
Agent



Answered by Topic

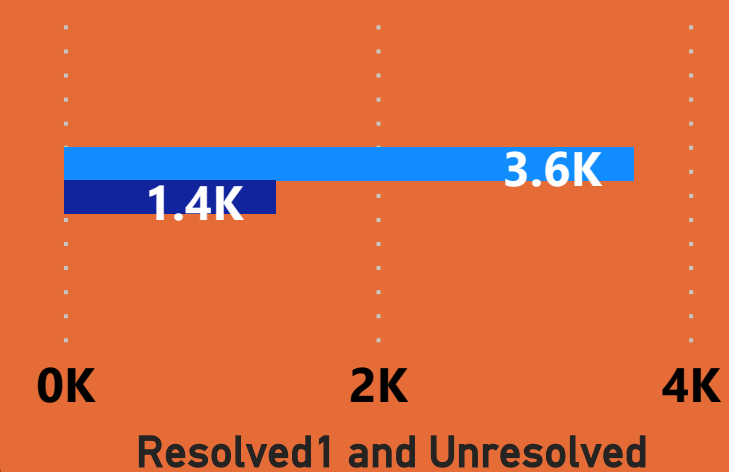


Total Number of Calls by Year, Quarter, Month and Day

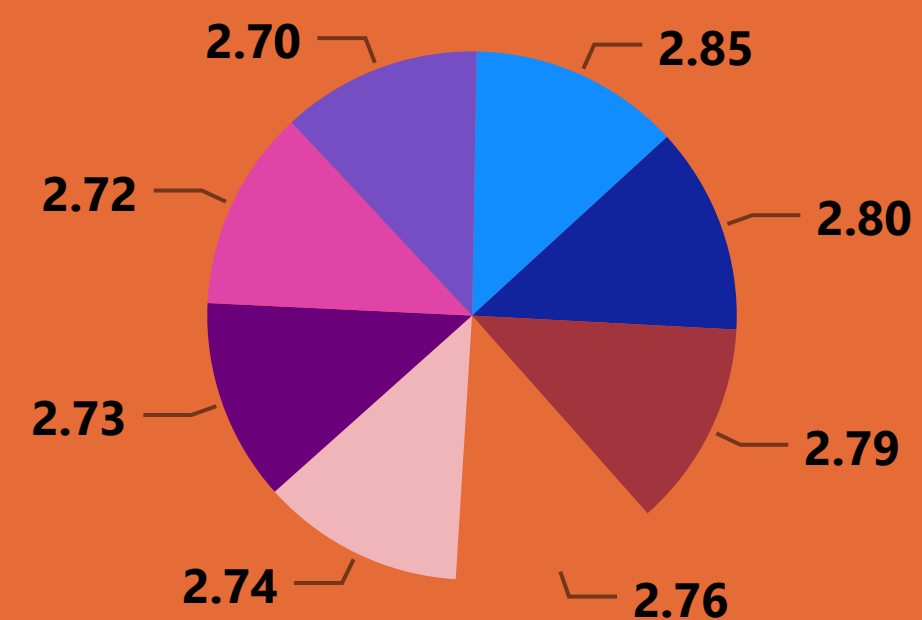


Resolved1 and Unresolved

Resolved1 Unresolved



Average of Satisfaction rating by Agent



Count of Call Id by Agent

