

# Bug Reports

Area of Focus: Custom Page Publishing

Date: Week of Oct 13th 2024

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Environment: Macbook Pro BigSur 11.7.10

Google Chrome Version 129.0.6668.91 (Official Build) (x86\_64)

\*Bug reporting and tracking are also listed on Jira. Access can be granted upon request

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## **[Publishing Pages] [Location Block] International Locations Require at State To Be Listed In Address**

When adding a location block and inputting an address to be displayed on the map, the system does not adjust the address input requirements when the user selects a foreign country. Specifically the state input field remains a requirement and the user is unable to publish the page and is presented with an error indicating incomplete data entered for the location details

### **Steps to reproduce**

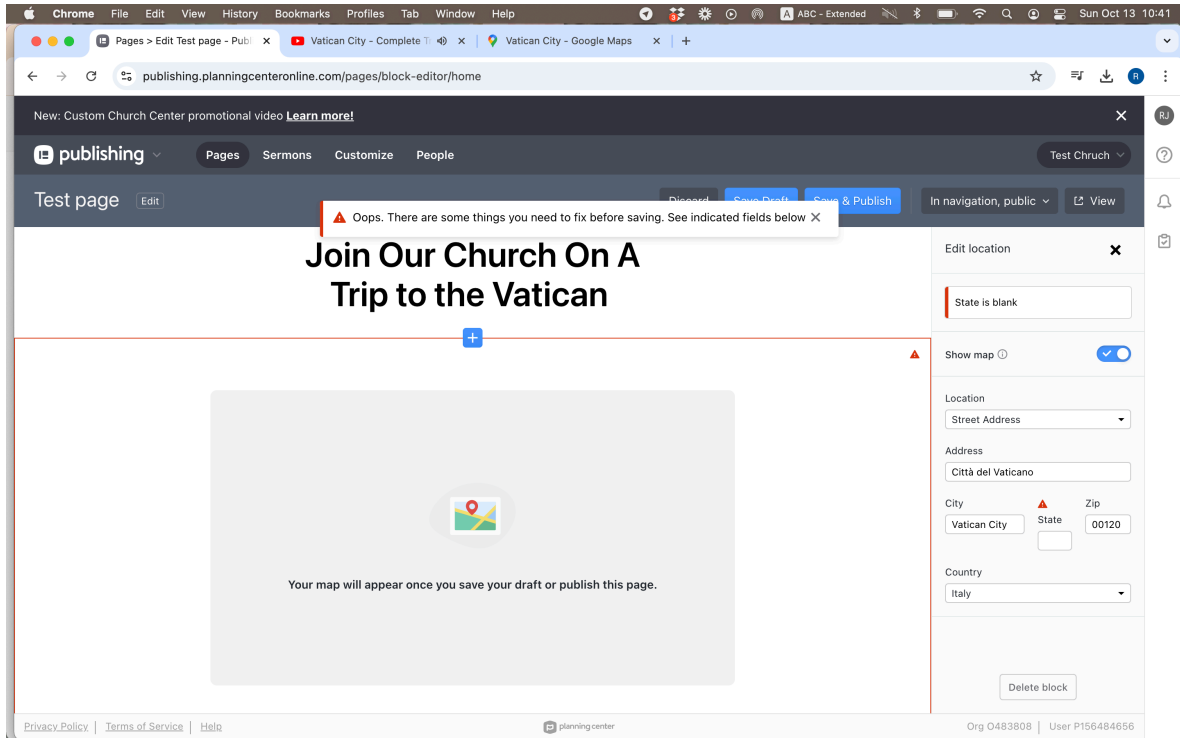
1. Open the custom page in the publishing pages feature <https://publishing.planningcenteronline.com/pages/block-editor/home>
2. On the right toolbox add a 'Location' block
3. Within the location block details, change the country to something other than The United States, specifically a country that does not have states
4. Complete all the input fields with valid info, except for the states
5. Press the 'Publish Page' Button

### **Expect Result**

When the user changes the country to a country without states, the input requirements should change, or become less restricted. The user should be able to add an address that does not contain a state and successfully publish the page with the location block active.

### **Actual Result**

When the user attempts to add the location block lacking a state in the location details, the user is presented with an error indicating that they are required to list a state.



## **[Publishing Pages] [Text Block] Strict link validation prevents non-protocol URLs without feedback in text block link field**

The text box feature of the custom pages builder requires every inserted link to have a **protocol** (for example, https://). However, the user is not informed why the input is being rejected if a link without the protocol (like insidemcc.org) is entered. This makes the feature confusing and frustrating to use. The system should either:

1. Automatically detect and correct missing protocols by adding https://.
2. Provide feedback to inform the user that the link is missing a required protocol.

### **Steps to Reproduce:**

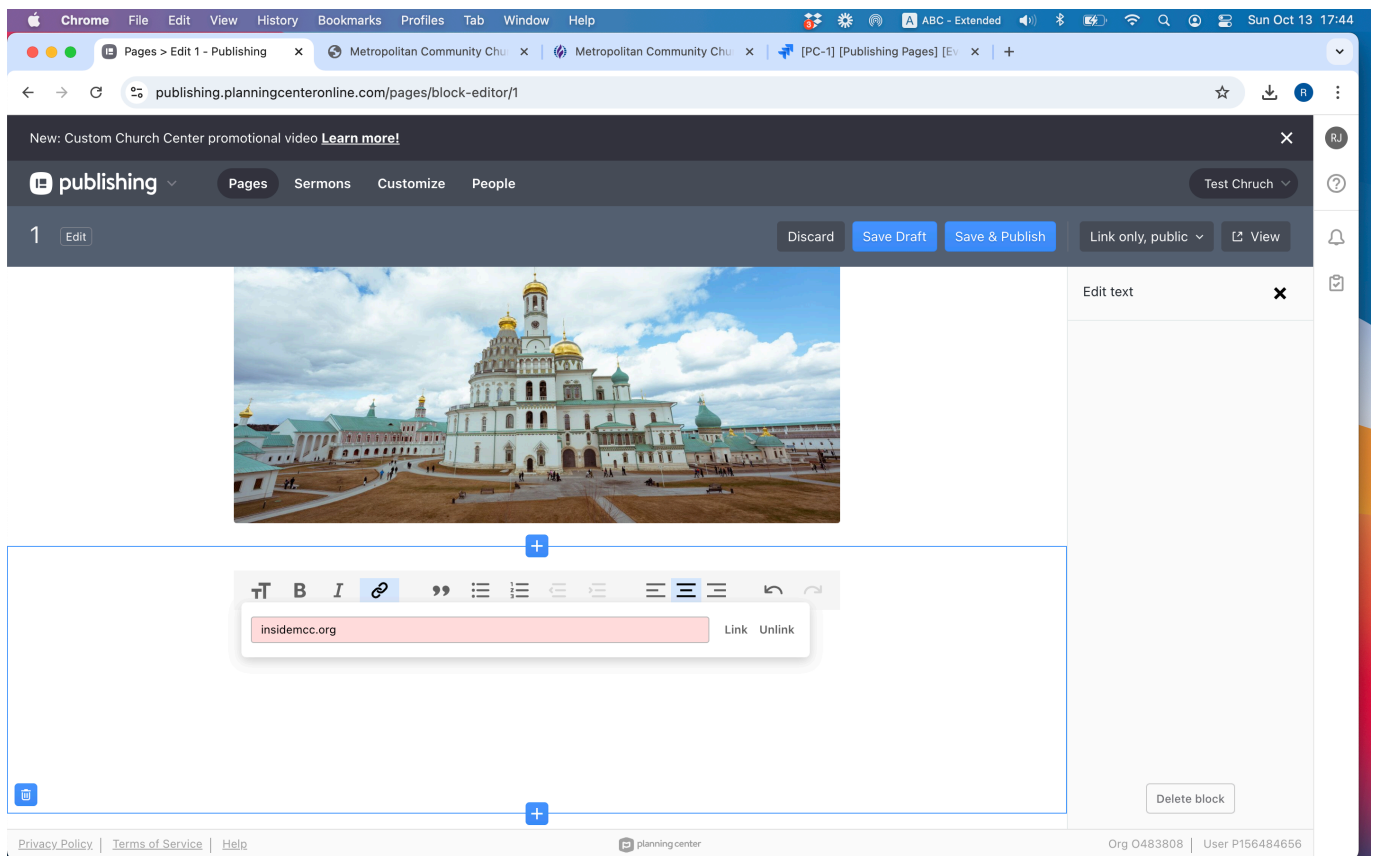
1. Open the text block feature in the custom pages builder.
2. Click the link button in the toolbar.
3. In the link field, enter insidemcc.org (or any URL without https://).
4. Try to save the link.

## Expected Behavior:

- The system should **automatically add the protocol** if missing ( https:// ).
- Or it should **display a message** like: "Please add a protocol ( https:// ) to your link."

## Actual Behavior:

- The link is silently rejected, with no reason provided to the user.



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## **[Publishing Pages] [Pages Details Overview] Custom page not correctly reflected in 'In Nav' status on the Pages Overview Table**

After creating a new page ("Sunday School") and adding it to the navigation menu, the **'In Nav' status** on the **Pages Overview Table** does not correctly update. Even though the page editor's dropdown menu indicates that the page is in the navigation menu, the 'In Nav' column on the table may not show a checkmark.

### **Steps to Reproduce:**

1. **Create a new page** named "School."
2. Add some basic elements.
3. Press **Save Draft**.
4. Press **Save and Publish**.
5. Open the **dropdown menu** and copy the page link.
6. Notice the **message** that the page isn't in the navigation menu and click the link to **edit navigation**.
7. In the **Edit Navigation** screen, click **Add Nav Item**.
8. On the right side, paste the **page link** and write an appropriate **label**.
9. Press the **Save and Publish** button.
10. Go to the **Pages Overview Table** by clicking **Pages** in the top bar. (<https://publishing.planningcenteronline.com/pages>)
11. Observe the **'In Nav'** column for the newly created page ("Prayer Circle").
12. Check whether the column shows a **checkmark** under 'In Nav.'
13. Open the **page editor** for "Prayer Circle" by clicking on the page.
14. Open the **dropdown menu** and observe whether the page is listed as 'In Nav.'

### **Expected Behavior:**

- After adding the page to the navigation menu and saving:
  - The **'In Nav' column** on the Pages Overview Table (<https://publishing.planningcenteronline.com/pages>) should display a **checkmark**.
  - The **dropdown menu** in the page editor should match the table, accurately reflecting whether the page is in the navigation menu.

## Actual Behavior:

- There is **inconsistent behavior**:
  - The **dropdown menu** in the page editor indicates that the page is in the navigation menu.
  - However, the '**In Nav**' **column** on the Pages Overview Table (<https://publishing.planningcenteronline.com/pages>) does not show a checkmark, suggesting it isn't part of the navigation.

Screen Recording Video Link: [https://youtu.be/lh-F\\_OYRdg4](https://youtu.be/lh-F_OYRdg4)

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## **[Publishing Pages] [Event Schedule Block] RTL languages with ! are reversed when copy and pasting**

When pasting in a RTL language text containing and exclamation point in the event schedule block, such as arabic and hebrew the exclamation point is automatically put on the wrong side of the sentence.

### **Steps to reproduce**

1. Start a new custom page and begin to edit <https://publishing.planningcenteronline.com/pages/block-editor/home>
2. Select 'Event schedule' block from the right toolbox
- 3 . In the event title paste a title in a RTL language with an exclamation mark and press done button to add

### **Expected Result**

Event title should display on the custom page page preview and the published page its correct format (RTL)

### **Actual Result**

Content pasted into the event title is automatically reformatted to put the exclamation mark on the wrong end of the sentence

## Impact

Although this application is geared towards Christian based religious organizations. There is great potential for expanding it's market to mosques and synagogues, fixing these issues with common foreign RTL languages would be crucial to ensuring quality when expanding to such markets.

