

FinOps Foundation

+

 THE **LINUX** FOUNDATION

 THE **LINUX** FOUNDATION



Lots of names for the same type of practice...



They all help get the most value out of your cloud spend.

FinOps is the operating model for cloud spend



A prescriptive model of actions, best practices and culture...



Enabling business, engineers & finance teams to work together...



To get the most *value* out of every dollar spent in cloud.



Mission of the FinOps Foundation (F2)



- › **Central community for cloud financial management**
(through virtual events, meetups, and slack)



- › **Advance careers of FinOps practitioners**
(through career development, training and certification)

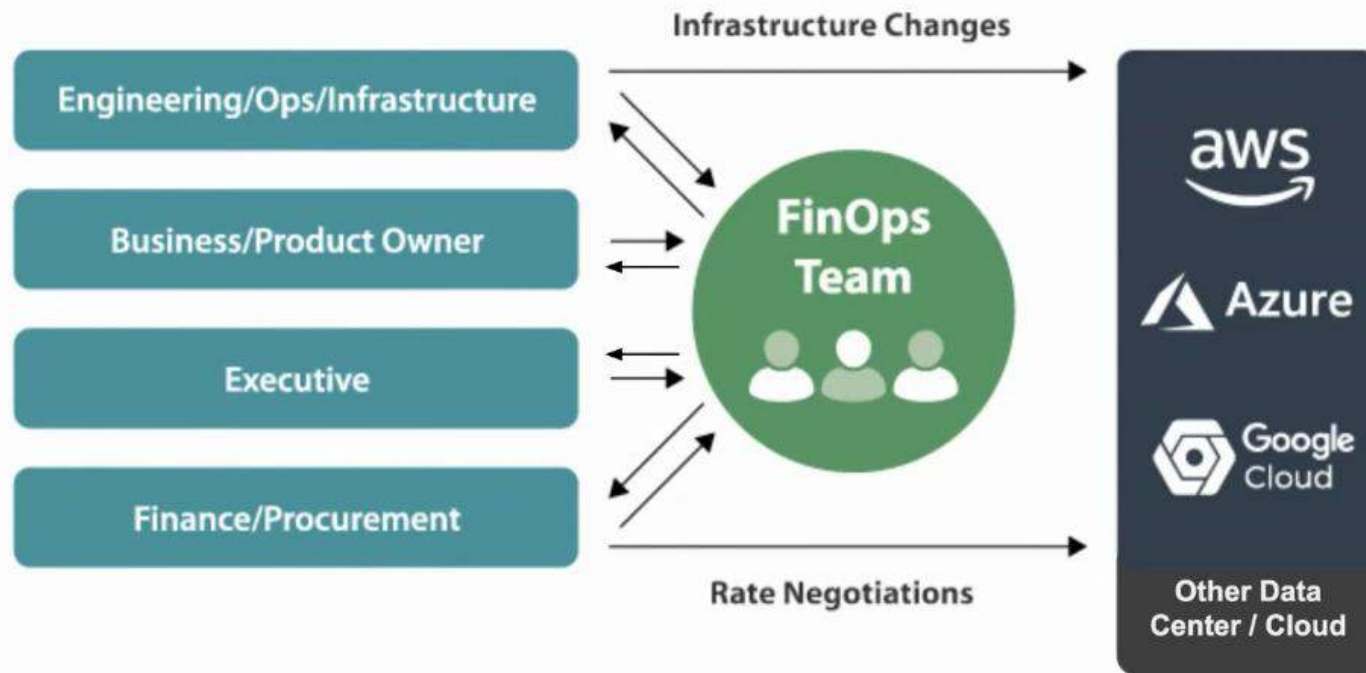


- › **Define cloud financial management standards**
(through open source collaboration)



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Agenda

- Intro to FinOps - J.R. Storment, FinOps Foundation
- Metric Driven Cost Optimization - Engineers Edition - Mike Fuller, Atlassian
- Cost-Aware Software Development in the Cloud - Joshua Kwan, Sasha Kipervarg, Patrick Raymond, LiveRamp
- FinOps from Migration to Operation - Ashley Hromatko, Pearson
- Panel Discussion, Q&A



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Metrics Driven Cost Optimization - Engineers Edition

Mike Fuller

#ossummit



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Platform Team



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Platform Team



Procurement



The Money



Traditional Technology Consumption



Engineers



IT Finance

Model

Engineers as requesters

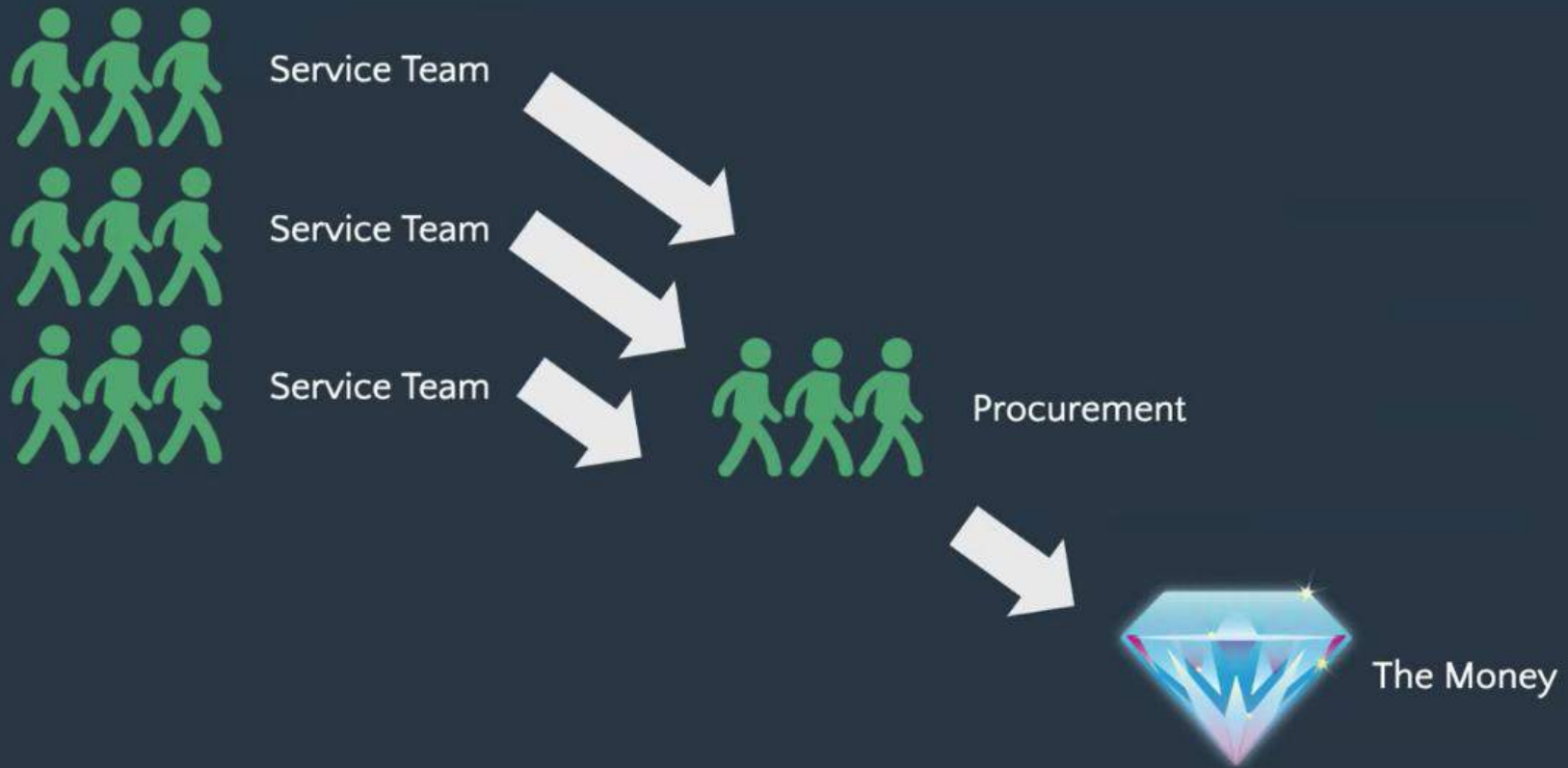
Finance as Approvers

Spend is predictable and static

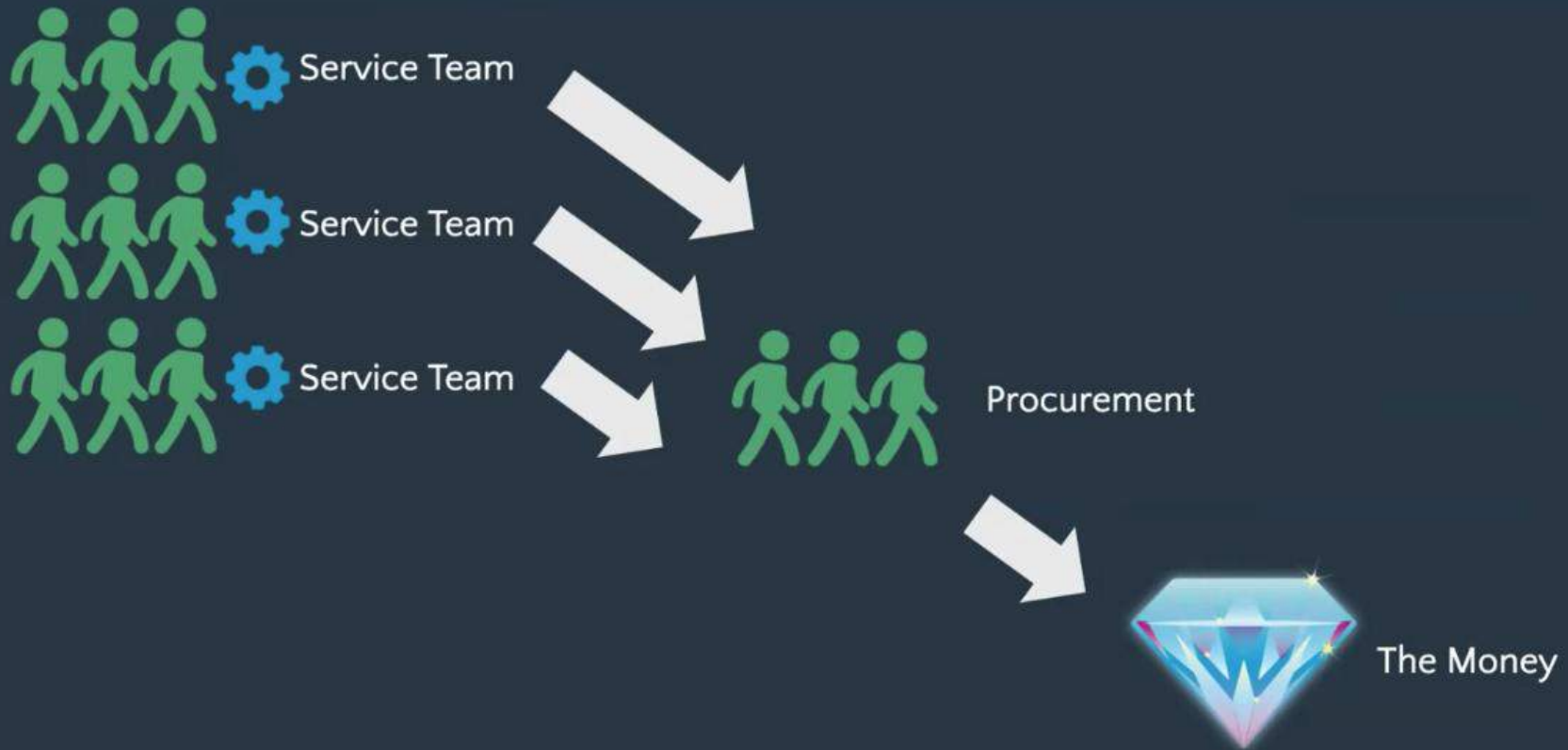
Long procurement cycles

High cost of failure

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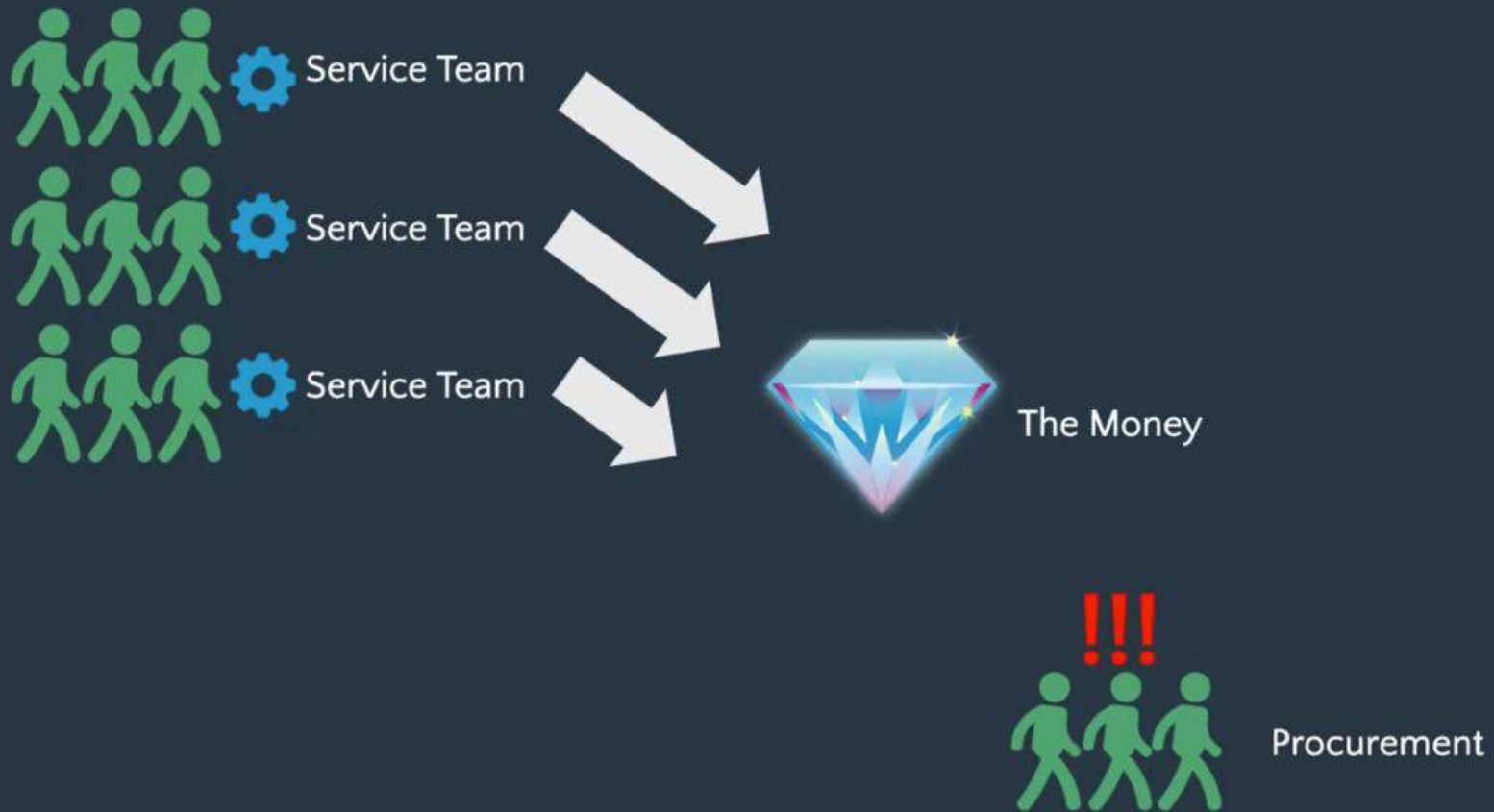


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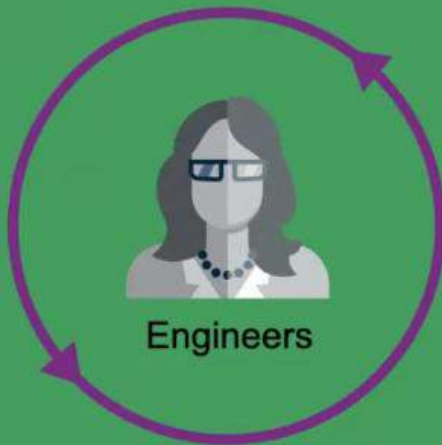
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Cloud Changes the Dynamic



Model

Engineers spend money with code

Finance with no visibility

Spend is dynamic and less predictable

Agile experimentation (and some waste)

Lack of communication

FinOps Practitioner Metrics

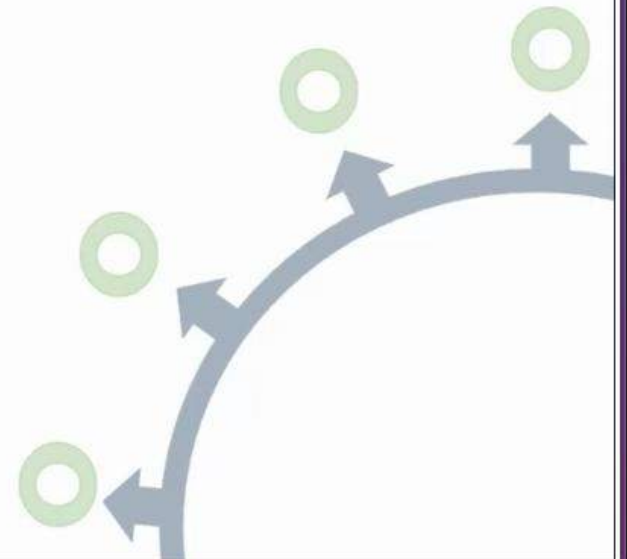


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Accountability is pushed to the edge

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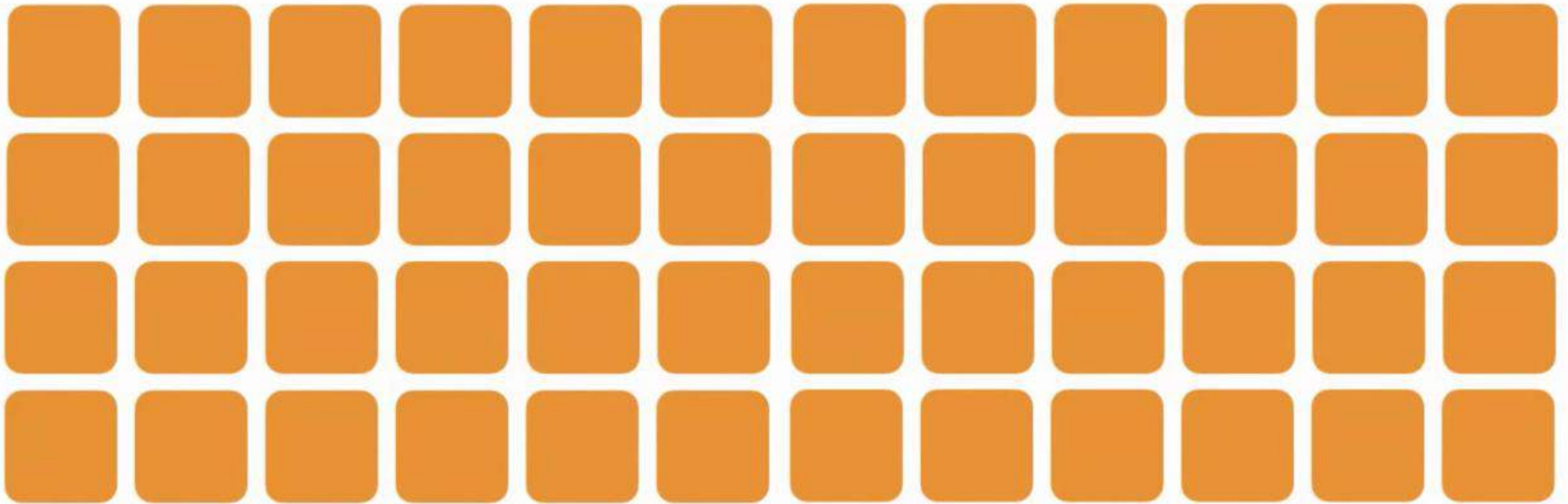


You build it, you run it, **you optimize it**

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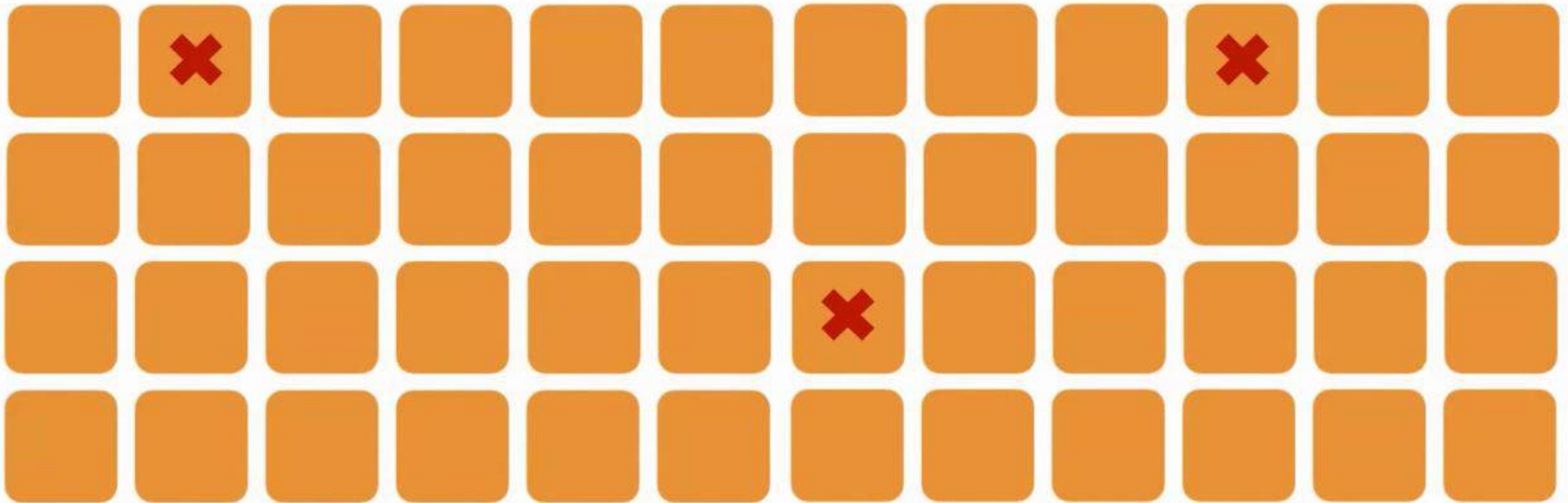
Usage Optimisation



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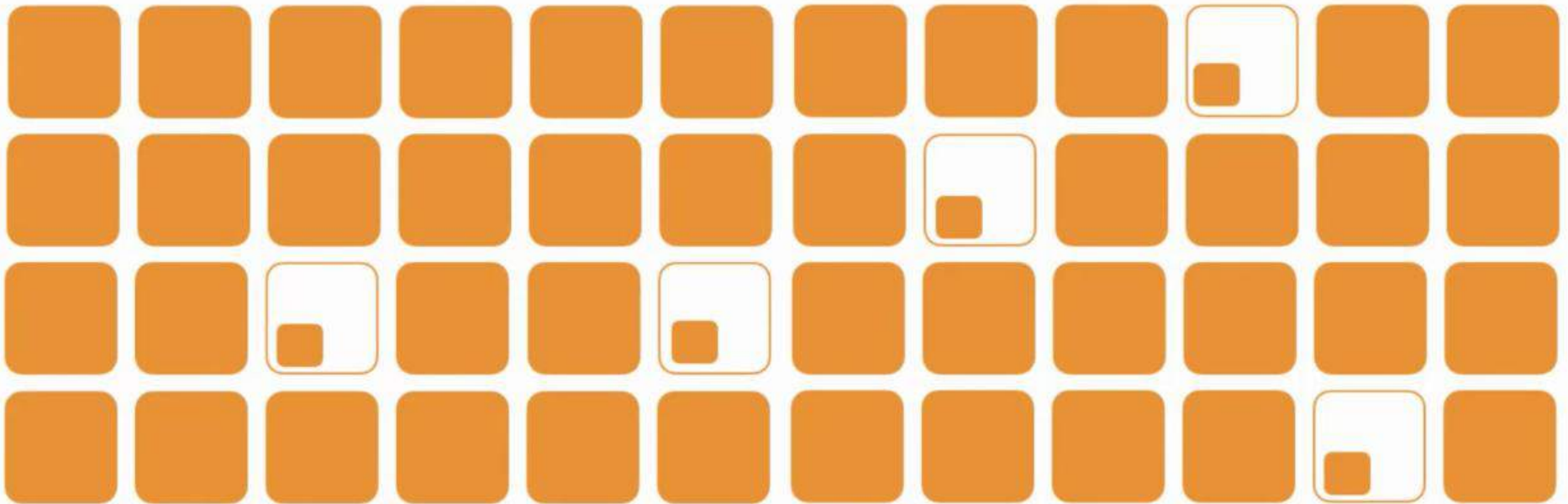
Idle Resource Removal



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Rightsizing



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Recommendations to Teams



Team A



Team B



Team C

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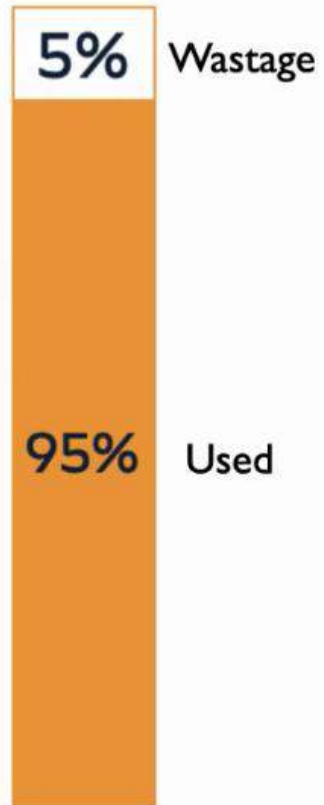
Performance benchmarking provides context

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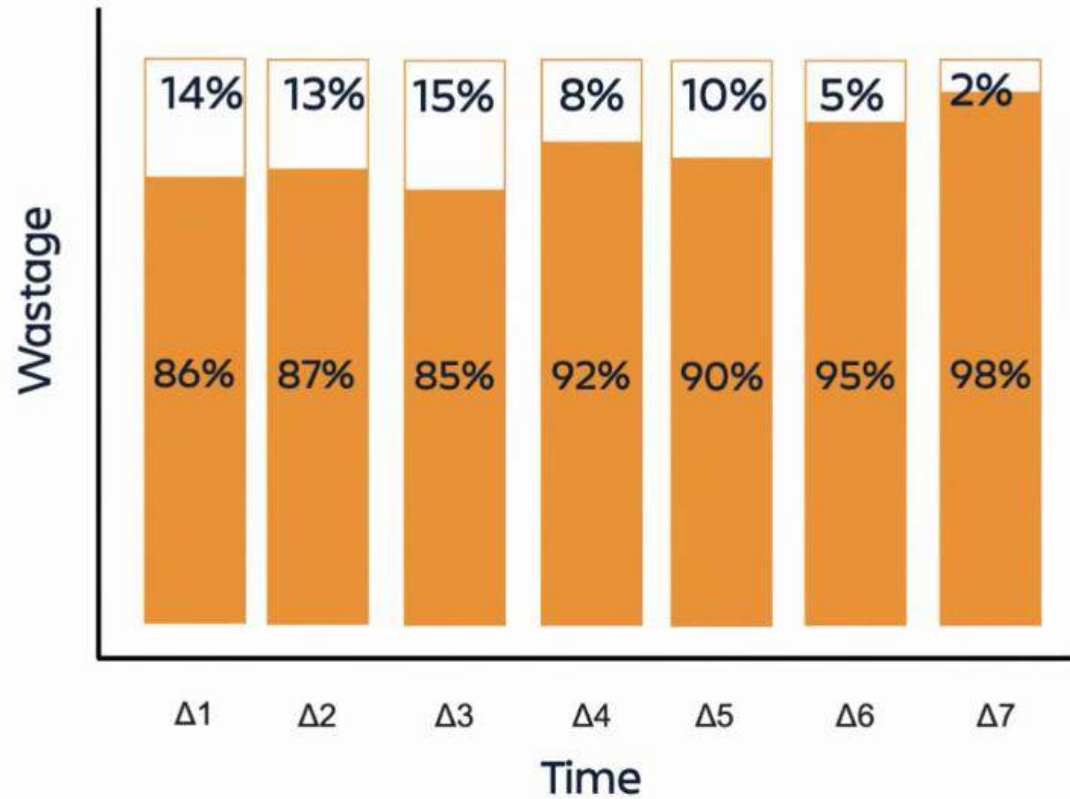
Wastage now



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Wastage over time



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Wastage by team

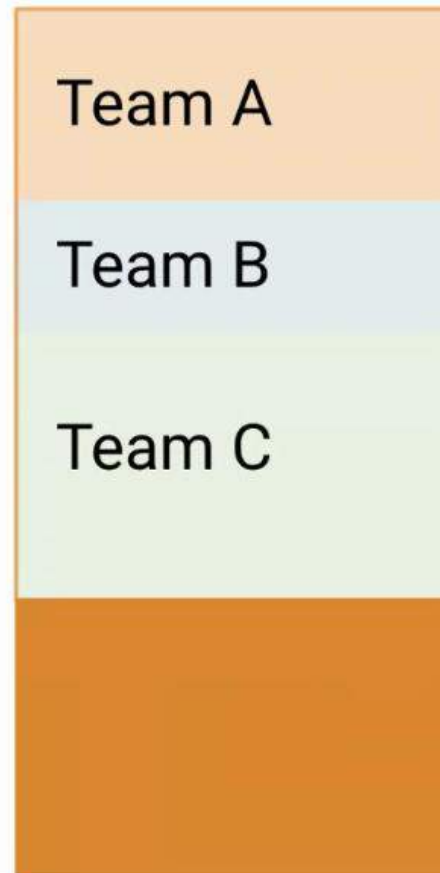


12%

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Wastage by team



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Team A



Team B

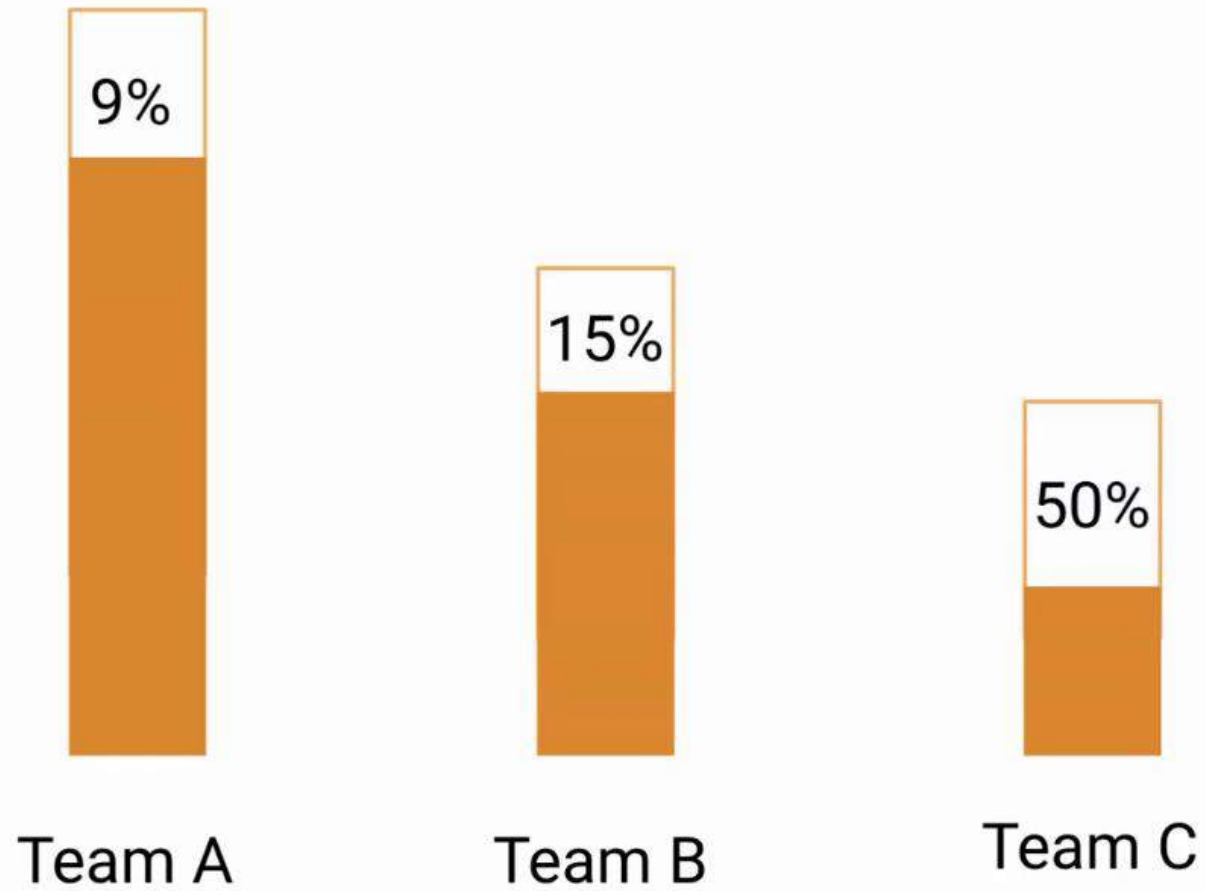


Team C

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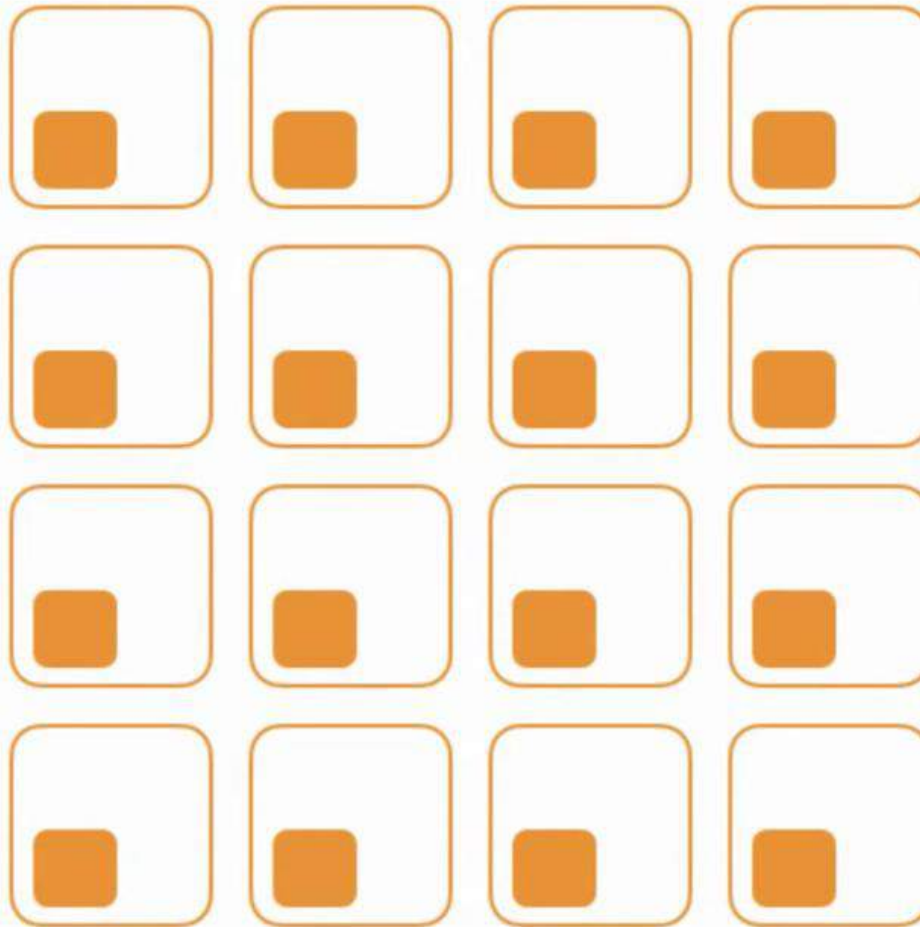
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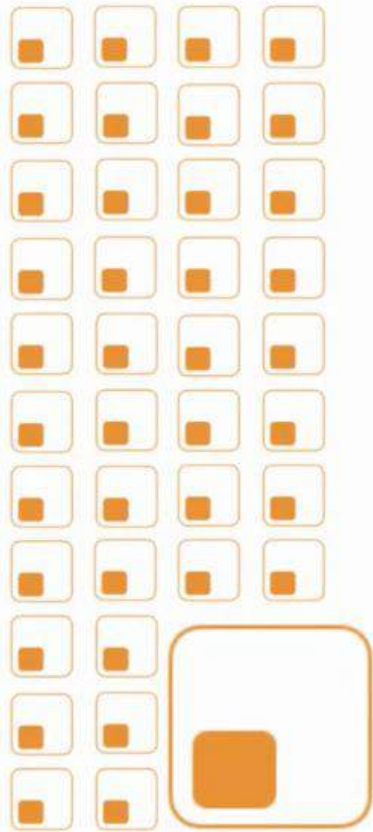
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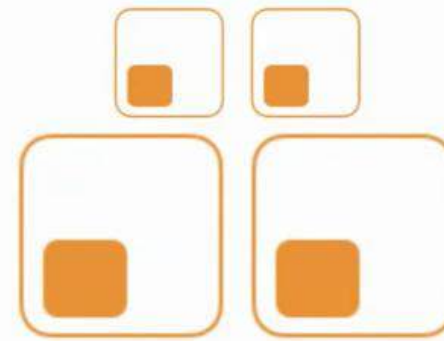
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Team A



Team B



Team C

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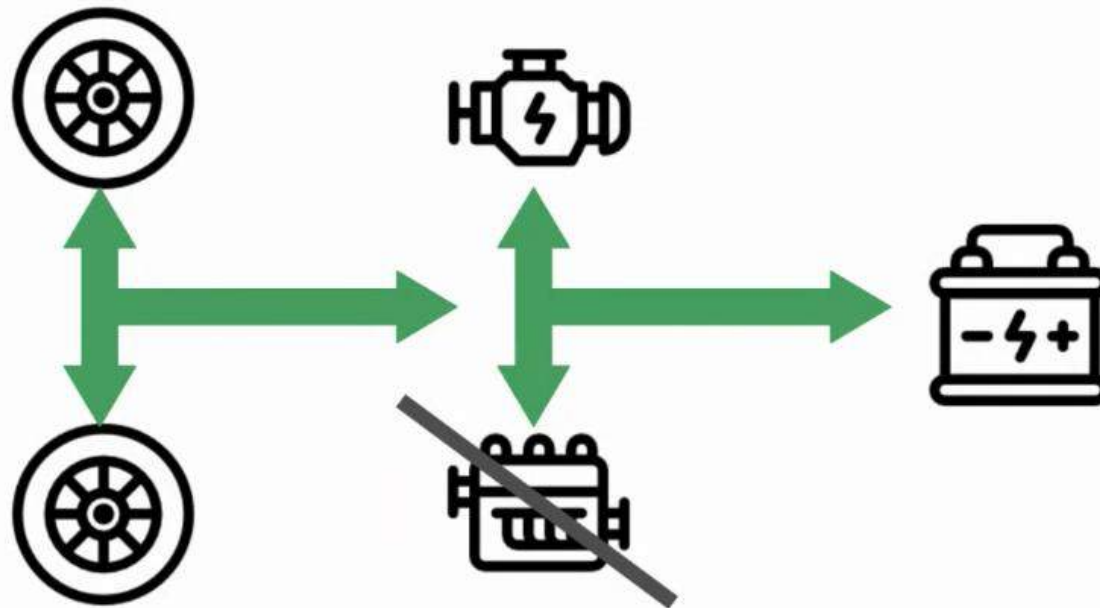


Real-time visibility drives better decision making

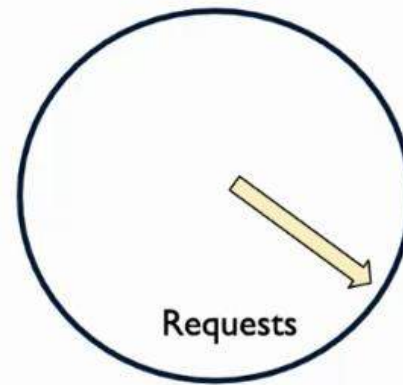
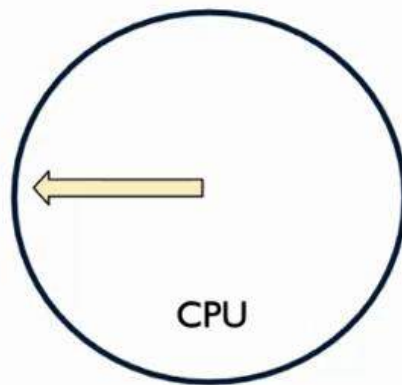
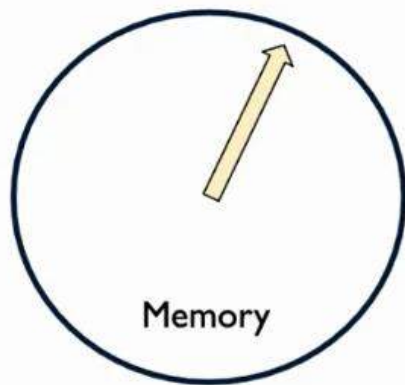
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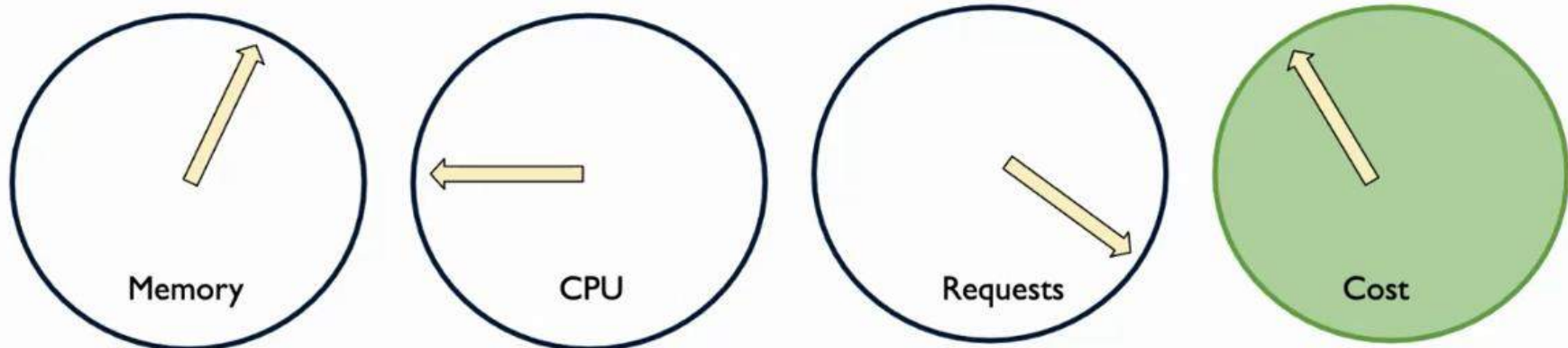
The ~~Prius~~ Tesla Effect

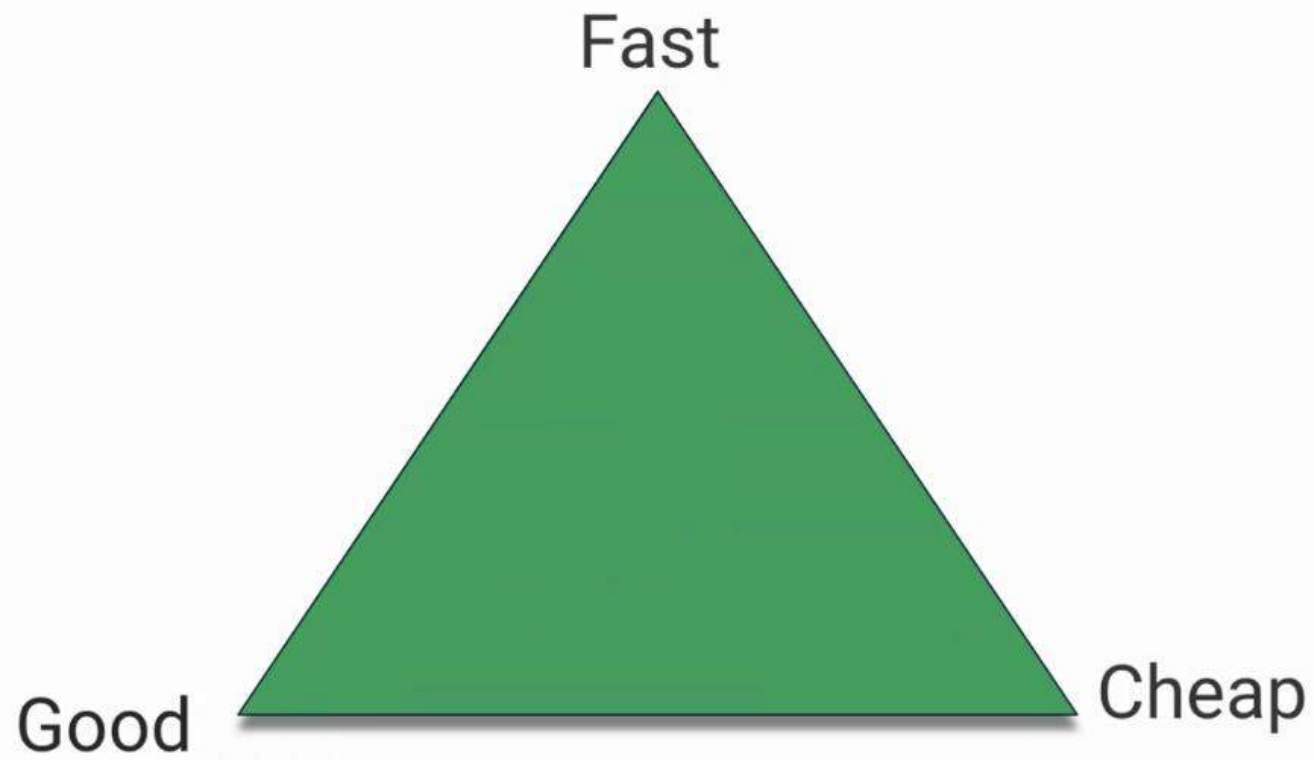


Engineering Metrics



Cost as an Engineering Metric





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Unit Economics

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Cost of the service



Cost of serving

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How much are you going to spend on cloud?



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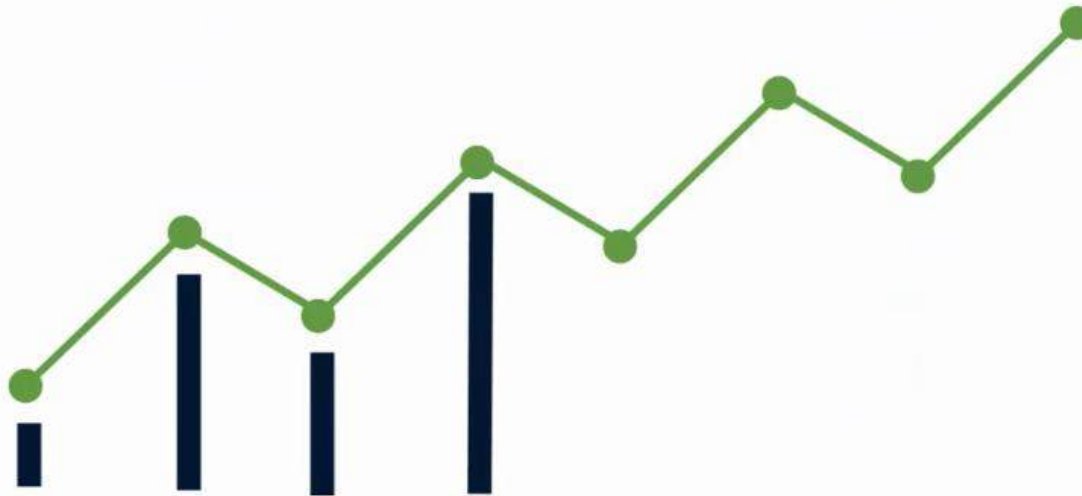
This is what you are going to spend on cloud



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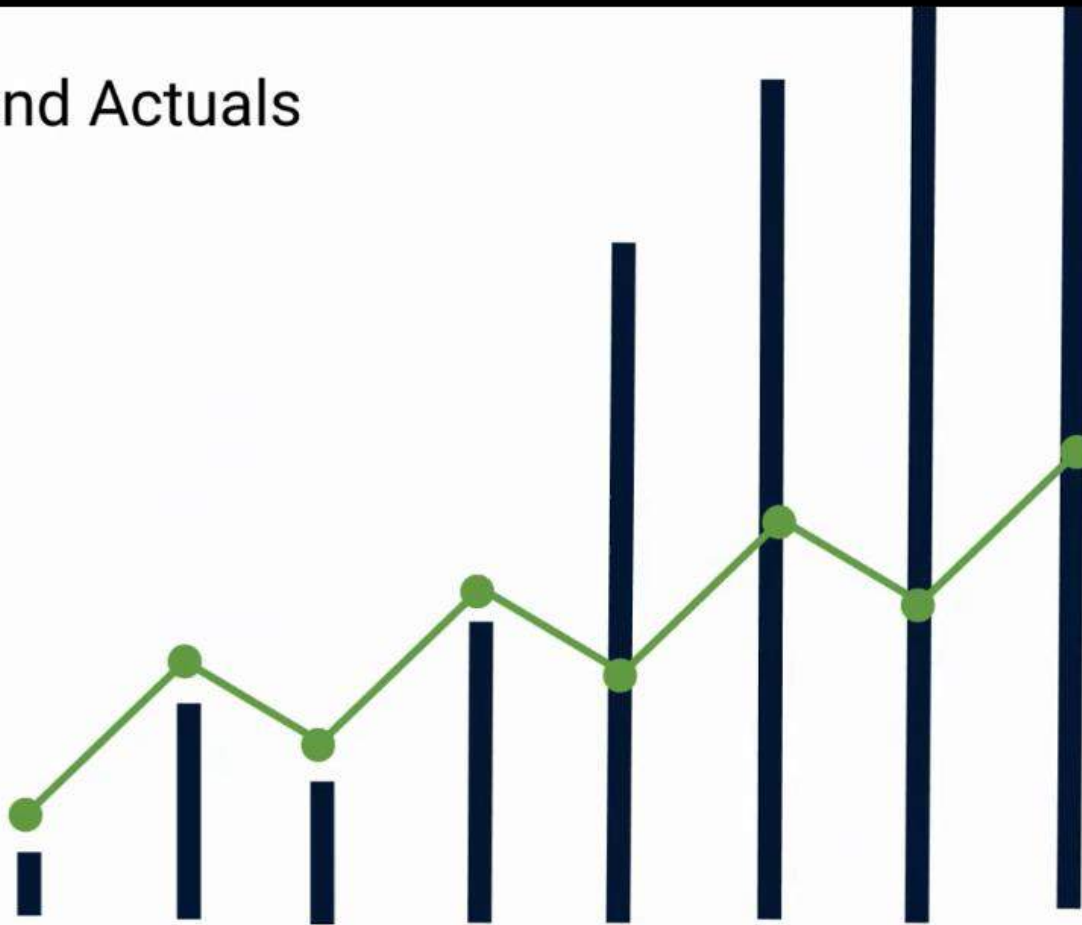
Cloud Spend Forecast



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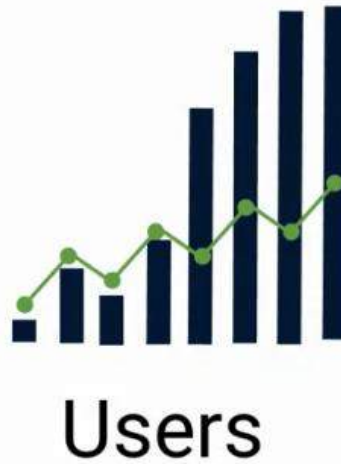
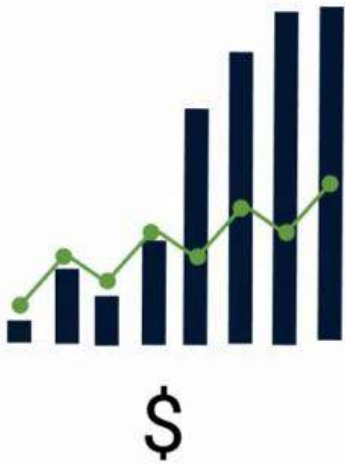
Cloud Spend Actuals



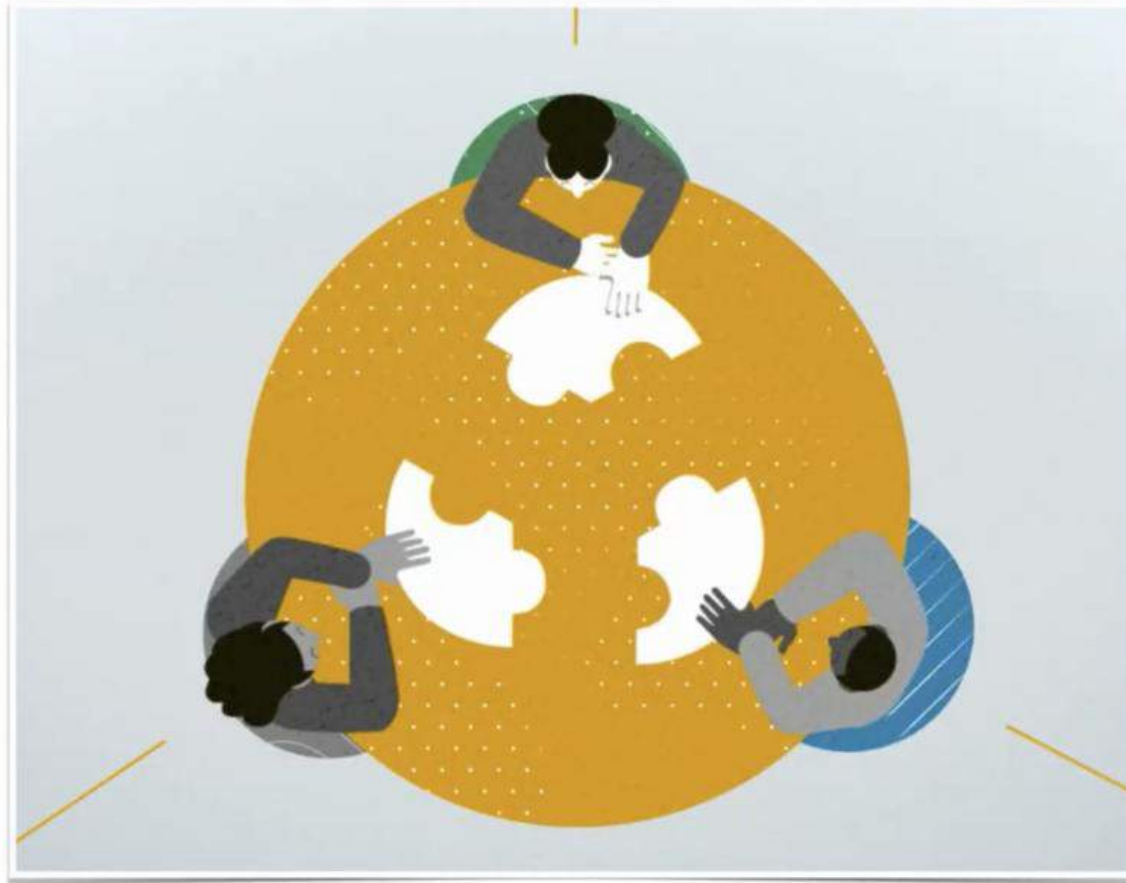
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Unit Economics



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VIDEO



ABSTRACT

The FinOps Mini-Summit is a 90-minute, single-track event on the topic of cloud financial management best practices. It will feature real-world stories, expertise, and inspiration for and by FinOps practitioners on cloud financial management best practices in engineering-focused companies. Topics to be covered: Why Cloud Financial Management has developed Shifting responsibility for cloud spending to product teams Implementing cost accountability and allocation Strategies for ensuring developers take action on cost actions Metrics-driven cost optimization in cloud

SLIDES

The presentation will begin momentarily.





Joshua Kwan

DevOps / SRE Consultant / Sysadmin
Independent (formerly LiveRamp)

@joshk0



Sasha Kipervarg

Head of Global Cloud Operations
LiveRamp



Patrick Raymond

Sr Product Manager, Infrastructure
LiveRamp



Join on Slack [#2-track-finops](#) to participate in our presentation ;-)



Agenda

1. Introduction to our Experience and Scale
2. A Question
3. Everything's Changed About Running Your App
4. With Great Power Comes Great Responsibility
5. How We 🔥 Burned 🔥 Ourselves
6. Wrapping Up



Our Experience

Achieve the impossible: Migrate on prem data center to GCP in 12 months

40 eng teams, 5 countries

Containerize 200+ applications in flight

- 80K CPU cores
- 360TB RAM
- 13PB read+written/day
- 500 projects
- Chef + VMware to Kubernetes
- Terraform for days





Is a Cloud migration successful if the company
widely overspends their budget once in the cloud?



Decision to spend on infrastructure moved from central teams to engineering - **directly to developers**



From planned and finite **capex**
to unplanned and potentially infinite **opex**

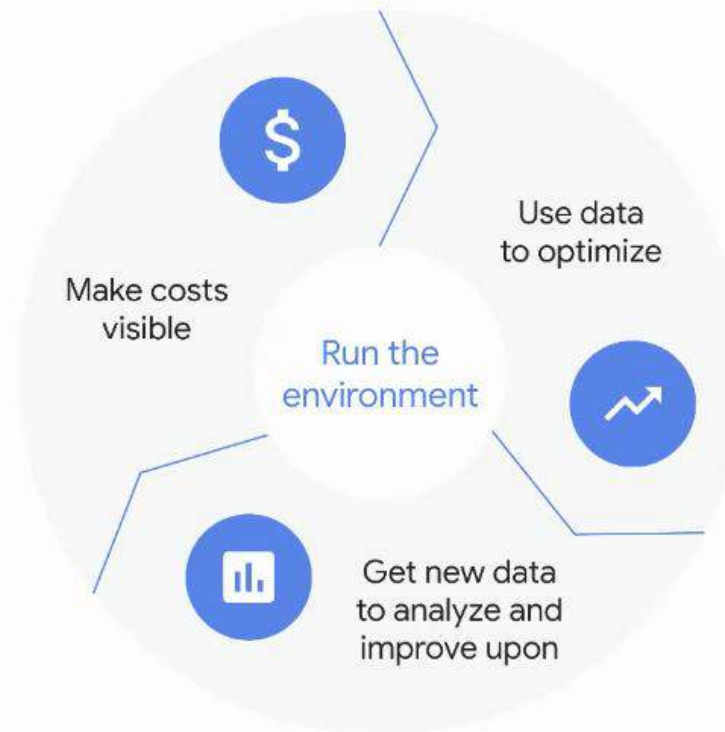


Developers love the control/speed of the cloud but we have not provided effective tools, governance models or sense of responsibility to balance this new freedom



A cultural shift

FinOps



Powering your app - **then and now**



Before Public Cloud

Servers, Hard drives, Colos

24x7 sysadmin teams

Moves at the speed of quarterly/annual capital expenses

Decided by CIO, IT, CTO - aka **not you**

Low touch between eng and finance



Before Public Cloud

—
Have a killer idea but your datacenter isn't set up for it?

—
Too bad! Wait until we can buy stuff again.





Cloud moves at the
speed of your idea...





So do the costs. Now
you make the
purchasing decisions.
And Finance will notice!



Pop Quiz in Slack

#2-track-finops



Design your software with **cloud costs in mind.**



Get started

Next: Add a profile photo

Threads

@ Mentions & reactions

Channel browser

People

Apps

Files

↑ Show less

Channels

1-helpdesk

1-oss-elc-general-info

1-random

2-track-ai-ml-dl

2-track-finops

2-track-internet-of-thi...

3-ntwk-asktheex... 1

+ Add a channel

Direct mess...

♥ Slackbot

● Jim Ing (you)

+ Invite people

#2-track-finops

24

Today

**Joshua Kwan** 5:10 PM

How much does the app / product YOU work on cost every month to run in the public cloud? If you're not in public cloud, how much do you think it would cost? **Add reactions / emoji on each choice to vote or write in your own option!**

Less than \$10,000

😊 1 ✅ 1 😊 1 😊 1 😊+

\$10,000 - \$50,000

✅ 1 😊+

\$50,000 - \$100,000

✅ 1 😊+

\$100,000 - \$200,000

Over \$200,000

✅ 3 😊+

I have not the slightest idea

🙋 1 🙄 1 😊+

**Doug Whitfield (OpenLogic by Perforce)** 5:13 PM

I voted, but I generally work in a consulting role...pretty sure we have customers in all of those ranges

You are viewing #2-track-finops

Join Channel

See More Details

Great Software Consists of:

Modern Tooling

Scalability

Performant Algorithms

Error Handling and Resilience

Efficient Operating Cost





Alexander Migl

What's the point of a
beautifully architected app
that costs too much to run?



But sometimes you have to just play the
game to learn it.



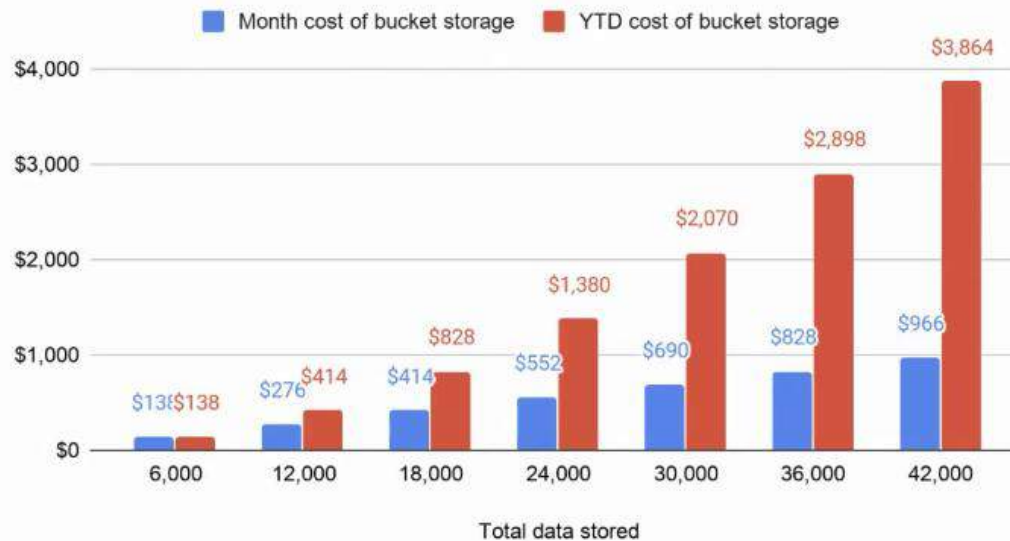
How We 🔥 Burned 🔥 Ourselves



Little Mistakes Add Up

```
$ aws s3 mb s3://my-app-data
```

Storage Bucket Cost Report



Think harder about [unused resources](#).

```
$ # MAKE SURE TO DELETE AFTER DONE!
```

```
$ gcloud compute instance-groups  
managed create experiment-1 \  
    --base-instance-name ml-worker \  
    --size 90\  
    --template ml-worker-template \  
    --zone us-east1-b
```



Think harder about

\$ # MAKE SURE IT'S DONE!

\$ gcloud compute instances create
 managed create

--base-image

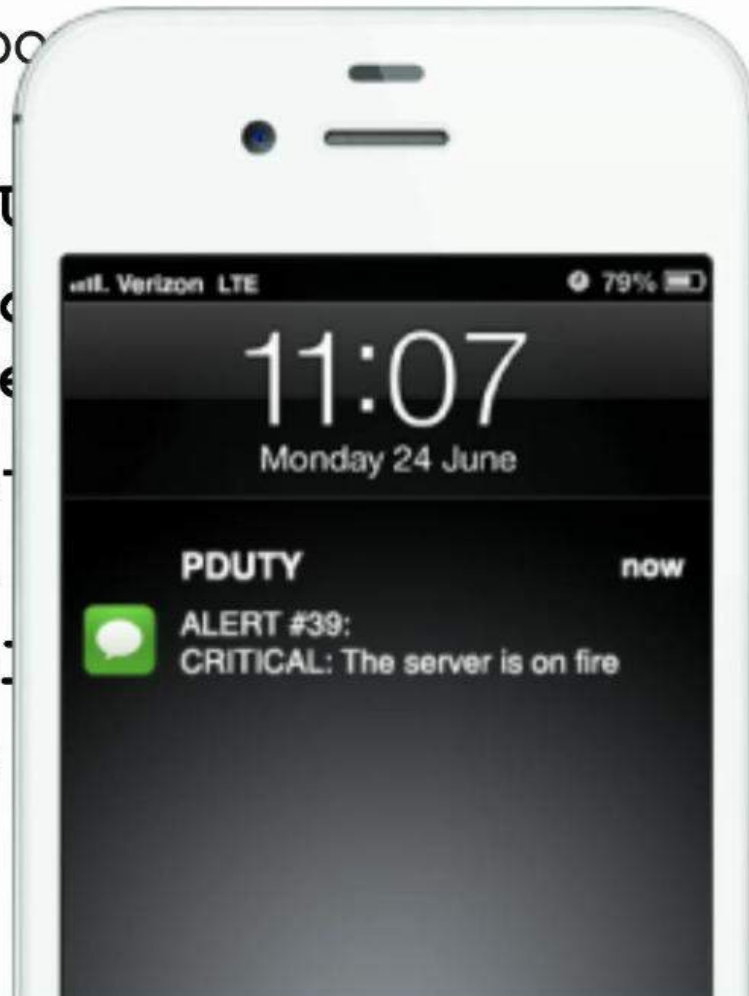
--size

--temp-disk-size

--zone

worker \

plate \



Cost Monitoring and Alerting

Problem existed prior to release of GCP Budgets API

BigQuery + Datadog + Slack

Real-time cost monitoring + forecasted spend + alerting

Manual escalation path



Datadog APP 1:44 AM

Warn: GCP monthly budget threshold for 'gcp_team:p' . . .
The monthly budget has met 50% spend.

If you expect to meet or be below budget by end-of-month, then no action is recommended.

If you expect to be above budget by end-of-month, then analyze your spend by GCP service, and either

- * Increase your budget e.g. L -> XL or \$25,000 -> \$50,000, or
- * Reduce GCP usage by service e.g. prune storage or scale down undercommitted clusters

Linear forecast (model: default)



Cost Management Platform

Build or hire?

Use of GCP's tools for budget management

Use of a 3rd party cloud cost management platform

Homegrown App, Tableau, Jupyter Notebooks

Where did we land? A combination of these



How We Progressed

Data Studio Dashboards

Need more detail!

Tableau

Need alerting, GKE metrics, Ease of Use... Let's
Build our own!

Cost Management Platform



Wrapping Up



Conclusion

Consider cost as an architectural consideration when architecting new software for public cloud

Monitor your cost just like you monitor your app - be ready for surprises

You'll be collaborating with finance more - embrace the relationship

Remember to keep having fun - cloud makes everything move faster



Thank you!

Let's talk more on OSSELC Slack:
[#2-track-finops](#)

