

CUSTOMER CHURN -PhoneNow.inc



Gender

▼

All

▼

Age Segment

▼

All

▼

Partner

▼

All

▼

Dependents

▼

All

▼

Total Customers

7,043

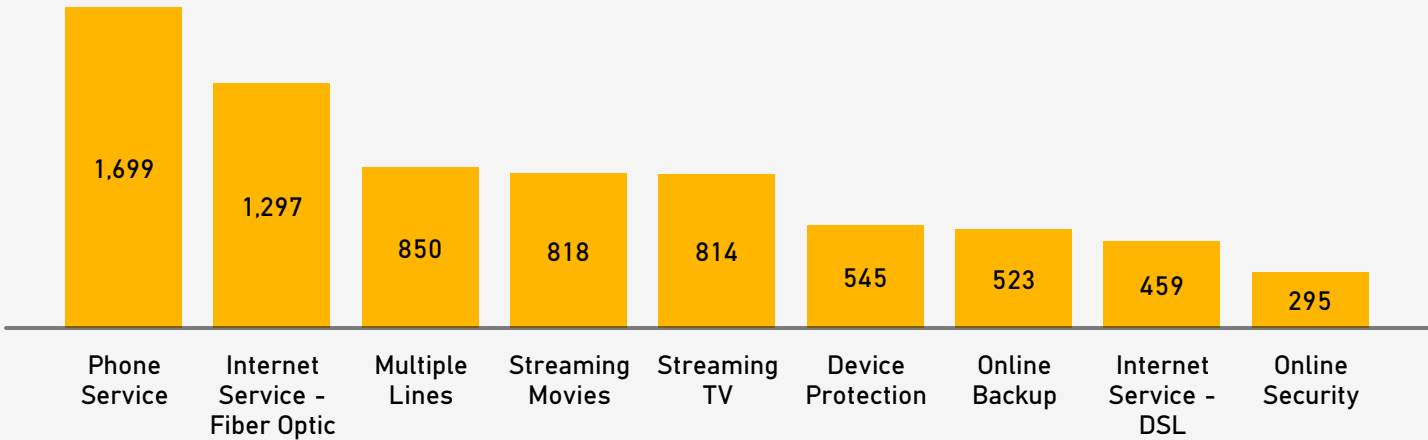
Churn

1,869

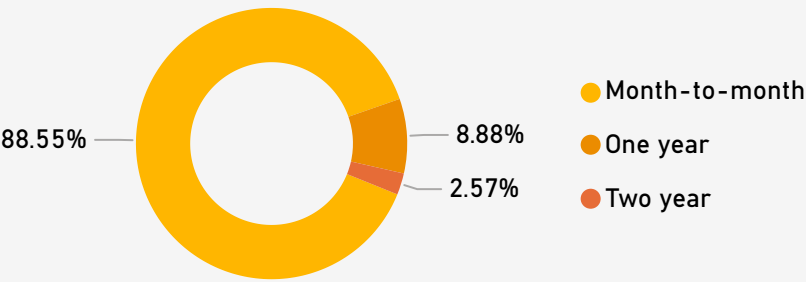
Churn Rate

26.54%

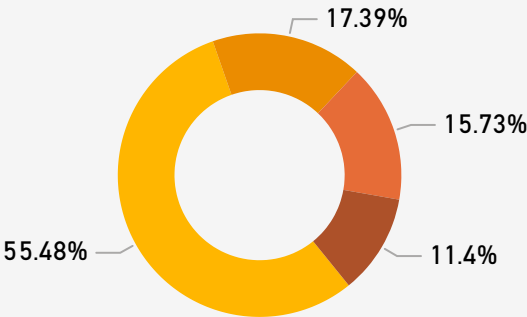
Churn by Service



Churn by Contract



- 0-12 Months
- 25-48 Months
- 13-24 months
- 48+ Months



Churn by Tenure

Tenure Level

▼

All

▼

Gender

▼

All

▼

Age Segment

▼

All

▼

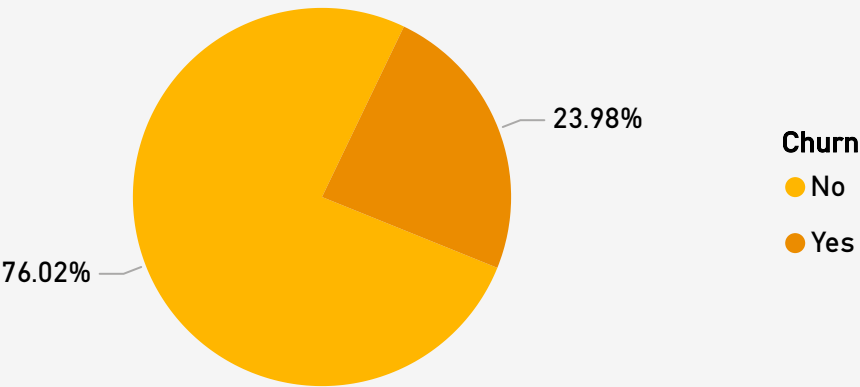
Total Admin Tickets

1201

Total Tech Tickets

970

Churn by Admin Tickets



Churn by Tech Tickets

