Expert interviews

for

Human Computer Interaction Project

Versión 0.1

Prepared by

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Introduction

Experts can be called upon to provide in-depth and technical information. Reaching out to experts is particularly useful in cases where the team needs to learn a large amount of information in a short period of time, and/or where others have already done a lot of research on a topic.

Some examples of good times to call upon expert interviews are:

- To learn about the history of a particular community or topic.
- To understand the regulations that might affect design and implementation of solutions
- To gather information about new technologies that have been recently invented or that are on the horizon.

⚠️
WATCH OUT

Expert interviews are not a substitute for primary research with participants and communities. Often experts overstate their expertise or develop their own assumptions and biases that can stifle innovation.

Interview

- What is required either material or training to be able to do the therapy?
- What are some examples of activities that you do?
- Of the previous ones, are there any difficulties that arise?
- how to solve these difficulties please explain in detail
- Is there or is there a control system such as a calendar or itinerary?
- Of the material tools which is the most difficult to access
- How much is the staff by number of patients?
- Do you use any type of modern technology in any of the therapy activities?
- What are the benefits that you can clearly perceive in your patients from the treatment?
- How do you perceive the opinions or emotions of your patients regarding the situation that the emergence of the covid-19 has caused?
- What are the new difficulties, situations and care that arise for therapists?

Interview goal

For this interview we want the full context of the therapy and how It helps the elderly. This is like our first close up with the concept and the idea is to gather all the knowledge from the expert to subsequent activities. Also, this actually and idea of what the user could really need. After all, the user do not always know its own needs.