

CURRICULUM VITAE

MUHAMMAD RIDHUWAN

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Tangerang

PROFIL

I am an IT Support professional with over two years of experience providing technical support to end users. I have expertise in diagnosing and resolving hardware, software, and network issues. I am accustomed to working both as part of a team and independently to ensure the smooth operation of systems and applications within the company.

My skills include installation and maintenance of operating systems, troubleshooting hardware and software, and ensuring stable network connectivity. Additionally, I possess strong communication skills, allowing me to provide clear and effective technical support to users with varying levels of technical knowledge.

I enjoy tackling new challenges in the technology field and am always striving to enhance my skills and knowledge to provide the best service in supporting the operational success of the company.

CERTIFACATE

- 2018 Sertifikasi MTCNA
- 2019 BNSP Sertifikasi Junior Web
- 2020 Online Fullstack Web

SKILL

- Problem Solving
- Configuration Mikrotik
- Troubleshoot Hardware or Software
- Instalasi CCTV
- Maintenance Network
- Fiber Optic (splasing, otdr)



EDUCATION

- STMIK Bina Sarana Global
Teknik Informatika, S1 2019

EXPERIENCE

- PT Meta Global Solusindo
IT Support Jun 2024 - present
Instalasi OS, Configuration Mikrotik, Troubleshooting Hardware or Software, Config CCTV, Virtualisation VM Proxmox, Firewall Sophos, Fortigate, Config VPN, Fiber Optic (Spacing)
- PT Leuwijaya Utama Textil
Staff IT Support Aug 2023 - Jul 2024
Instalasi OS, Configuration Mikrotik, Troubleshooting Hardware or Software, Config CCTV, SockOpName Device IT, Monitoring CCTV, Troubleshoot hardware
- PT Victory Chingluh Indonesia
Assembling Nov 2018 - Jun 2023
Menyatukan bagian sol dengan bagian atas sepatu secara tepat, memastikan posisi dan bentuknya sesuai

Menekan dan menahan bagian yang telah dibonding agar perekat dapat mengikat dengan kuat

PORTOFOLIO

- <https://mridhuwan.github.io/>