Business Rule Creation

Create Business Rule

1. Go to System Definition >> Business Rules
2. Click on New
3. Fill in:
4. Name: Prevent User Deletion if Assigned to an Incident
5. Table: sys_user
6. When: Before
7. Delete: Checked
8. Script : // Add your code here
9. Click submit.

SCRIPT:

```
/// (function executeRule(current, previous /*null when async*/) {

var incGr = new GlideRecord('incident');

   incGr.addQuery('assigned_to', current.sys_id);

   incGr.setLimit(1); // Just need to check existence

   // incGr.addQuery('active', true); we can use  the above or this line of
code to check where the user is assigned with any incident

   incGr.query();

   if (incGr.next()) {

      gs.addErrorMessage('This user cannot be deleted because they are
assigned to one or more incidents.');

      current.setAbortAction(true);
```

```
    }

// Add your code here

})(current, previous);
```