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| Customer Name: Magic Pin Date: 02-Apr-2025 Location: Microsoft Innovation Hub, Bengaluru Engagement Type: Solution Envisioning | | | |
| **Agenda** | | | |
| **Time (IST)** | **Speaker** | **Topic** | **Description** |
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| 10:00 AM – 10:15 AM | Moderator | Welcome & Introductions | Welcome Magic Pin attendees. Introduction to the Microsoft team and overview of the session agenda. |
| 10:15 AM – 11:15 AM | Srinivasa Sivakumar [Senior Industry Advisor for Retail] | Industry Insights on AI in Retail | Explore trends and advancements in AI within the retail domain. Showcase how Microsoft is helping customers in this space, including AI-powered customer engagement, inventory optimization, and demand forecasting. |
| 11:15 AM – 11:30 AM | Break |  | Refreshment break for attendees. |
| 11:30 AM – 12:30 PM | Srikantan Sankaran [Sr. Technical Architect] | Technology Showcase: Latest Advancements in Generative AI | Highlight the latest advancements in Generative AI, including Azure OpenAI, Prompt Flow, Semantic Kernel, and orchestration frameworks. Demonstrate real-world applications and capabilities of Generative AI. |
| 12:30 PM – 1:30 PM | Lunch Break |  | Lunch break for attendees. |
| 1:30 PM – 2:30 PM | Srikantan Sankaran [Sr. Technical Architect] | Demonstrations of Generative AI Capabilities | Provide hands-on demonstrations of Generative AI capabilities, showcasing use cases such as voice-enabled bots, AI-driven operational efficiency, and real-time guidance for delivery agents. |
| 2:30 PM – 2:45 PM | Magic Pin and Microsoft Team | Wrap-up & Discuss Next Steps | Summarize key takeaways from the session and discuss next steps for collaboration. |