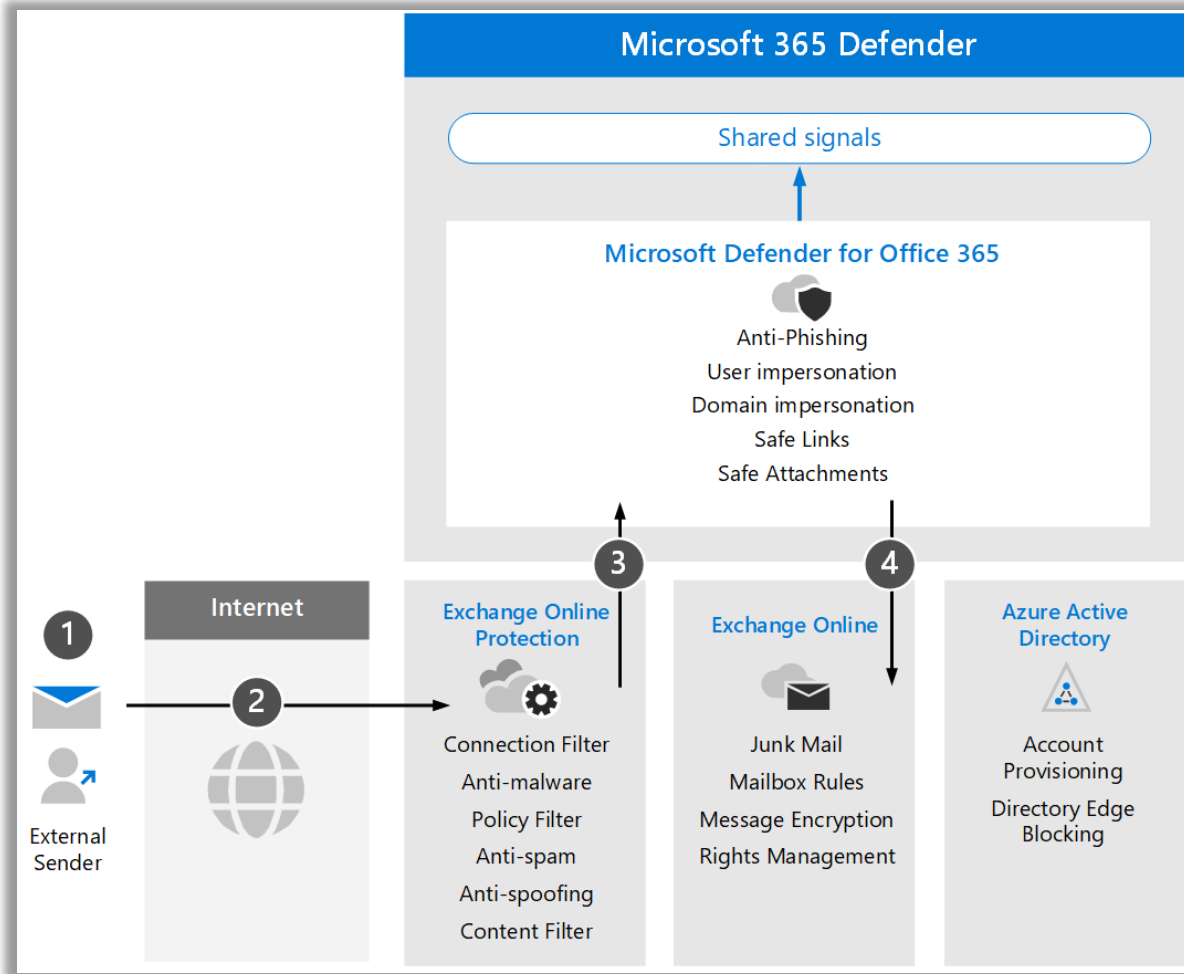# Mass mailing capabilities in EXO, EOP, MDO & Azure

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Microsoft Security

EOP versus MDO

Reminder

Exchange Online Protection

**Built-in protection for email only.
Technical mail flow and attachment analysis.
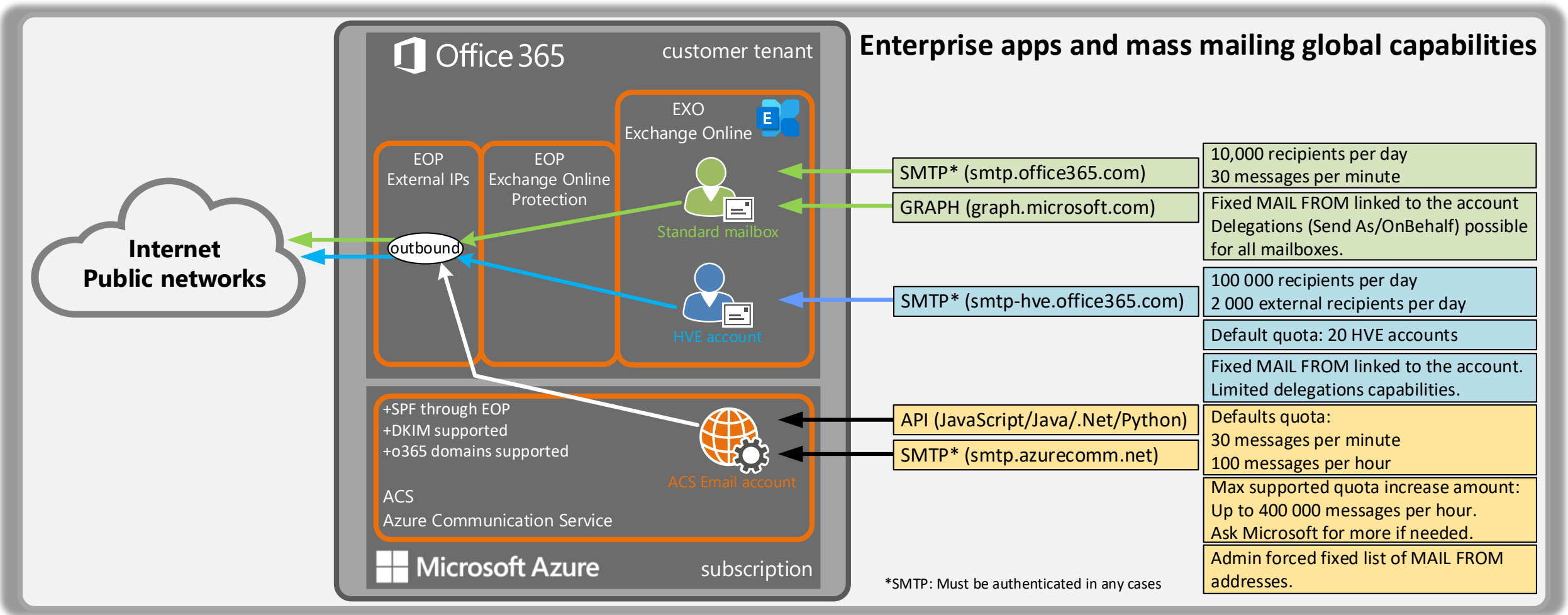Effective on "technical-only" threats.**

Microsoft Defender for Office 365

**Built-in protection for collaboration stack.
Technical and tricky mail flow, attachments,
uploaded files and URLs analysis.
Effective on campaign and spear threats.**

Enterprise apps and mass mailing global capabilities

3 main ways to proceed

Enterprise apps and mass mailing global capabilities

Office 365 — customer tenant

EOP External IPs

EOP Exchange Online Protection

EXO Exchange Online

Standard mailbox

HVE account

Internet Public networks

outbound

SMTP* (smtp.office365.com)	10,000 recipients per day 30 messages per minute
GRAPH (graph.microsoft.com)	Fixed MAIL FROM linked to the account Delegations (Send As/OnBehalf) possible for all mailboxes.
SMTP* (smtp-hve.office365.com)	100 000 recipients per day 2 000 external recipients per day
	Default quota: 20 HVE accounts
	Fixed MAIL FROM linked to the account. Limited delegations capabilities.

+SPF through EOP
+DKIM supported
+o365 domains supported

ACS
Azure Communication Service

ACS Email account

API (JavaScript/Java/.Net/Python)	Defaults quota: 30 messages per minute 100 messages per hour
SMTP* (smtp.azurecomm.net)	
	Max supported quota increase amount: Up to 400 000 messages per hour. Ask Microsoft for more if needed.
	Admin forced fixed list of MAIL FROM addresses.

Microsoft Azure — subscription

*SMTP: Must be authenticated in any cases

Enterprise apps and mass mailing global capabilities

Stakes & limitations

Usages

Product Group recommendations:
> **HVE**: Mostly intent to be used for Internal mail flow
> **ACS**: Mostly intent to be used for External mail flow

Controls

ACS does NOT route messages through EOP.
Because of this, Transport Rules are NOT applicable to **ACS** mail flow.
HVE does.

Security

ACS uses a subset of EOP's outbound IP addresses.
Because of this, SMTP Sender Authentication (SPF, DKIM) is easier to enable.

At the writing date of this presentation, and depending on the feature, some "MAIL FROM" permissions and delegations are possible but please refer to the official documentation for up-to-date statements.
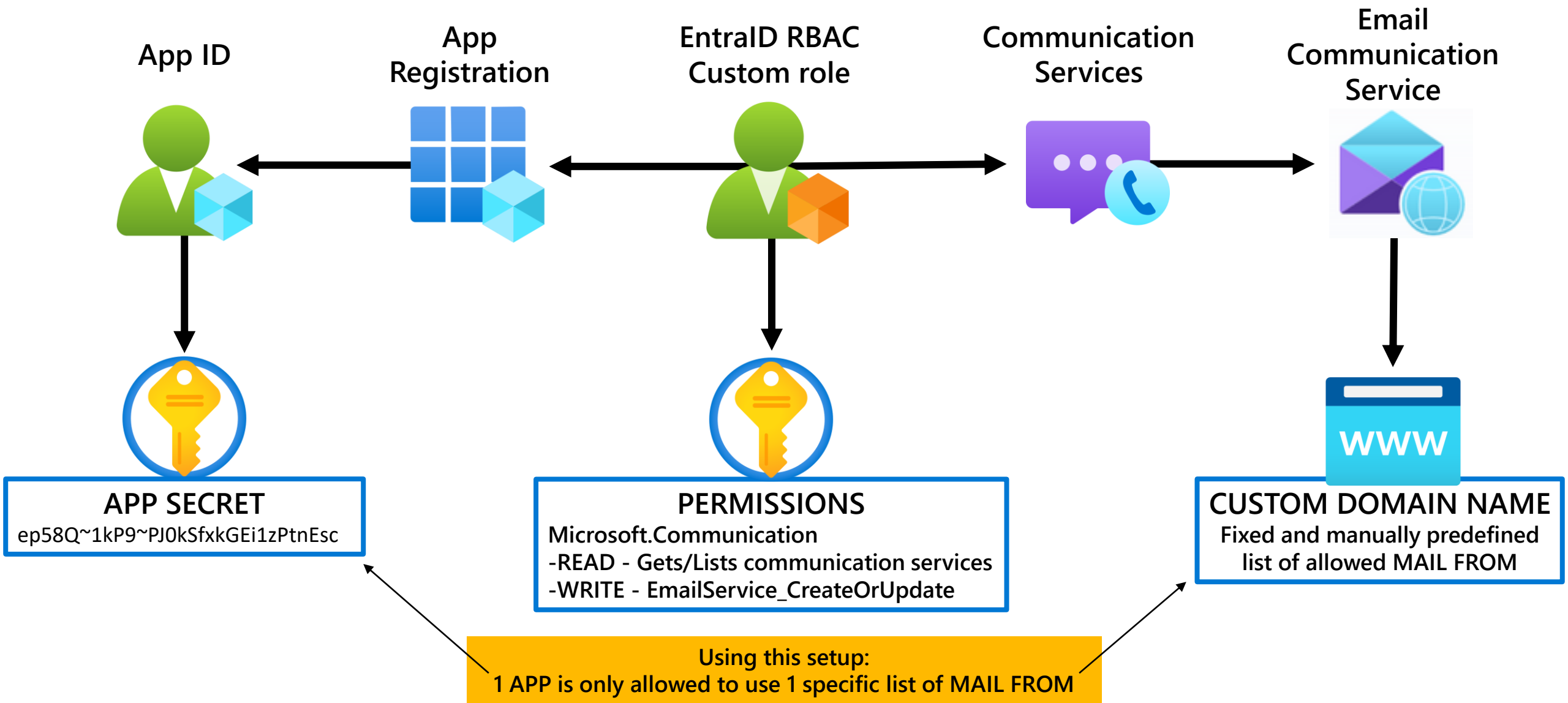
Azure Comm. Services
ACS Email
Setup

Azure Communication Services requirements

Global setup overview

App ID   App Registration   EntraID RBAC Custom role   Communication Services   Email Communication Service

APP SECRET
ep58Q~1kP9~PJ0kSfxkGEi1zPtnEsc

PERMISSIONS
Microsoft.Communication
-READ - Gets/Lists communication services
-WRITE - EmailService_CreateOrUpdate

CUSTOM DOMAIN NAME
Fixed and manually predefined list of allowed MAIL FROM

Using this setup:
1 APP is only allowed to use 1 specific list of MAIL FROM

References

TechNet!

Main Azure Email Communication Service Technet article

https://learn.microsoft.com/en-us/azure/communication-services/concepts/email/email-overview

Azure apps and service setup

https://learn.microsoft.com/en-us/azure/communication-services/quickstarts/email/send-email-smtp/smtp-authentication

Customize allowed MAIL FROM addresses

https://learn.microsoft.com/en-us/azure/communication-services/quickstarts/email/add-multiple-senders?pivots=platform-azp

ACS Email send tests using PowerShell

https://learn.microsoft.com/en-us/azure/communication-services/quickstarts/email/send-email-smtp/send-email-smtp?pivots=smtp-method-powershell

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ACS Email default services limits

https://learn.microsoft.com/fr-fr/azure/communication-services/concepts/service-limits#email

ACS Email quota increase request procedure to Azure Support

https://learn.microsoft.com/en-us/azure/communication-services/concepts/email/email-quota-increase

High Volume Email requirements

Global setup overview

https://admin.exchange.microsoft.com

Create the HVE account

References

TechNet!

Main High Volume Email for Microsoft 365 Technet article

https://learn.microsoft.com/en-us/exchange/mail-flow-best-practices/high-volume-mails-m365

High Volume Email now support Oauth, GUI setup and Federated domains

https://techcommunity.microsoft.com/t5/exchange-team-blog/updates-to-high-volume-email-hve-public-preview/ba-p/4266563