

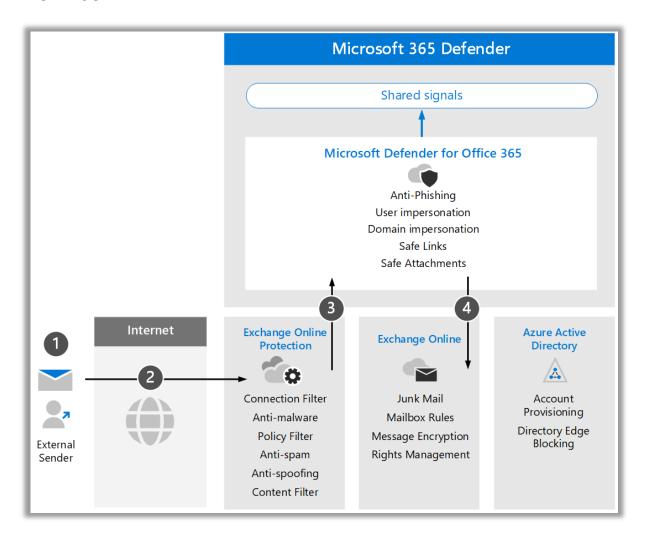
Mass mailing capabilities in EXO, EOP, MDO & Azure

Sébastien AIMÉ Security Technical Specialist Summer 2024



### **EOP versus MDO**

Reminder





#### **Exchange Online Protection**

Built-in protection for email only.

Technical mail flow and attachment analysis.

Effective on "technical-only" threats.



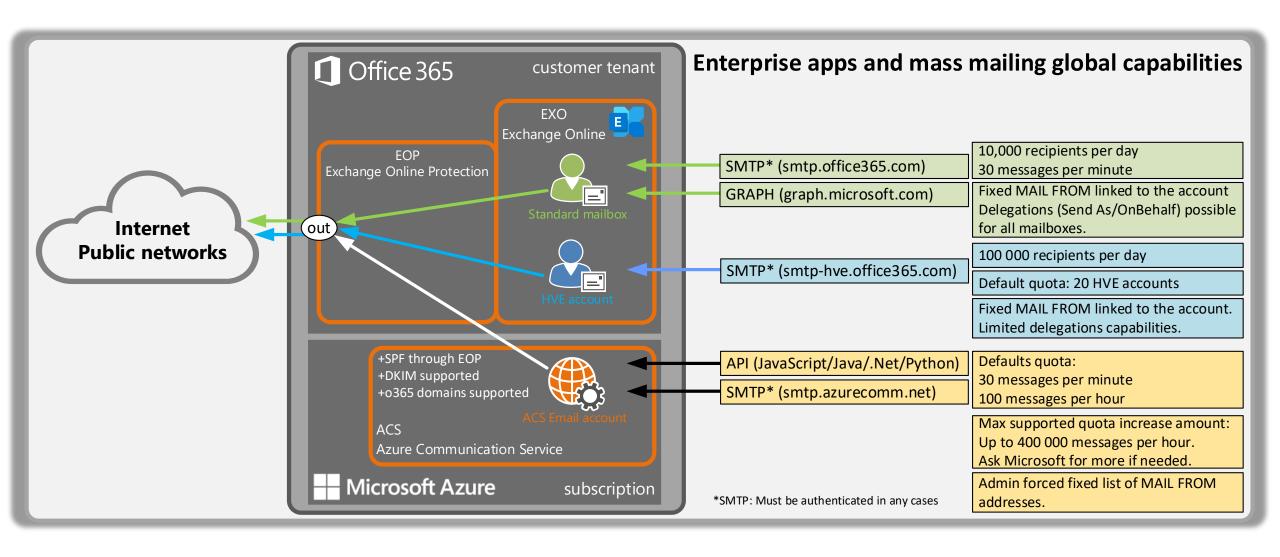




Built-in protection for collaboration stack.
Technical and tricky mail flow, attachments,
uploaded files and URLs analysis.
Effective on campaign and spear threats.

# Enterprise apps and mass mailing global capabilities

3 main ways to proceed



## Enterprise apps and mass mailing global capabilities

Stakes & limitations

Usages

Product Group recommendations:

HVE: Mostly intent to be used for Internal mail flow

ACS: Mostly intent to be used for External mail flow

Controls

**ACS** does NOT route messages through EOP.

Because of this, Transport Rules are NOT applicable to **ACS** mail flow. **HVE** does.

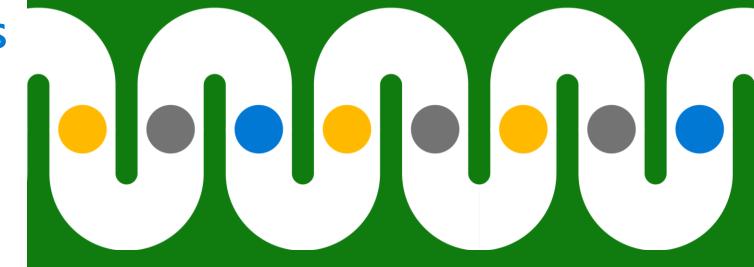
Security

ACS uses a subset of EOP's outbound IP addresses.

Because of this, SMTP Sender Authentication (SPF, DKIM) is easier to enable.

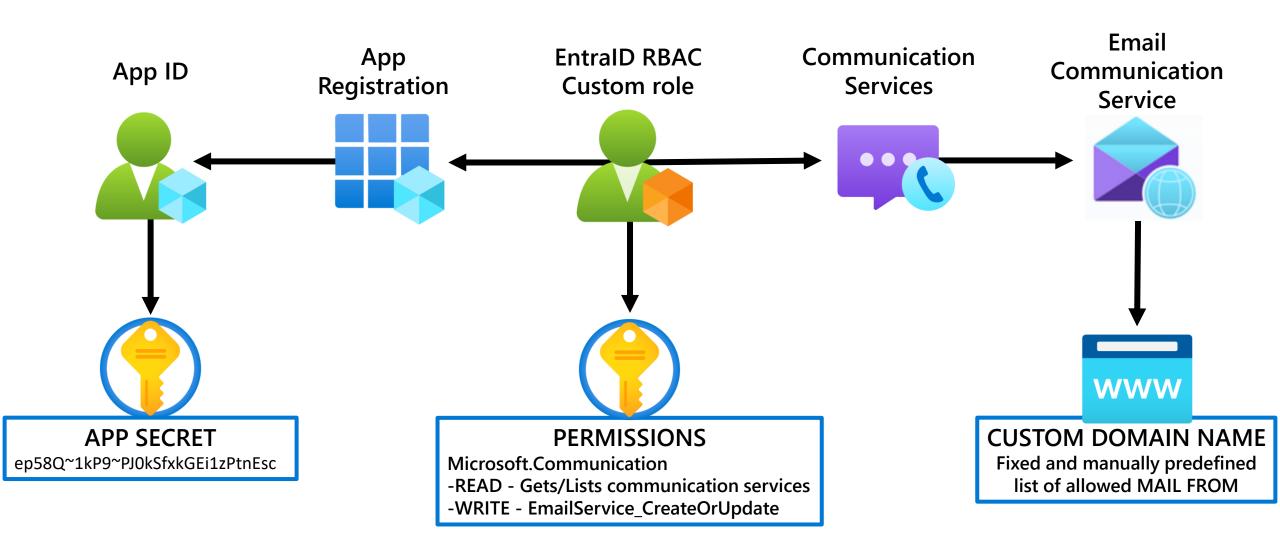
At the writing date of this presentation, and depending on the feature, some "MAIL FROM" permissions and delegations are possible but please refer to the official documentation for up-to-date statements.

# Azure Comm. Services ACS Email Setup



## **Azure Communication Services requirements**

Global setup overview



## References

TechNet!

#### Main Azure Email Communication Service Technet article

https://learn.microsoft.com/en-us/azure/communication-services/concepts/email/email-overview

#### Azure apps and service setup

https://learn.microsoft.com/en-us/azure/communication-services/quickstarts/email/send-email-smtp/smtp-authentication

#### Customize allowed MAIL FROM addresses

https://learn.microsoft.com/en-us/azure/communication-services/quickstarts/email/add-multiple-senders?pivots=platform-azp

#### ACS Email send tests using PowerShell

https://learn.microsoft.com/en-us/azure/communication-services/quickstarts/email/send-email-smtp/send-email-smtp?pivots=smtp-method-powershell

---

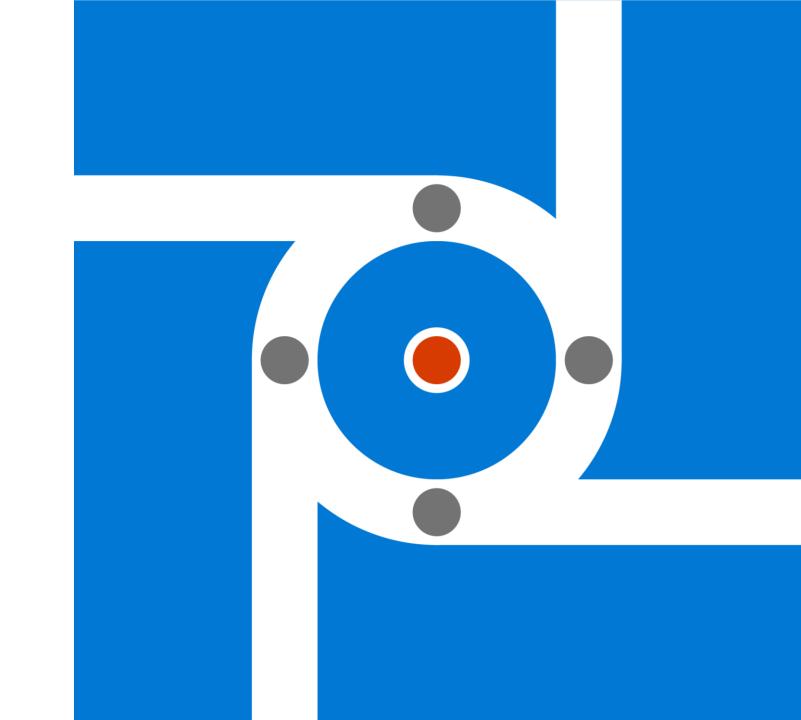
#### ACS Email default services limits

https://learn.microsoft.com/fr-fr/azure/communication-services/concepts/service-limits#email

#### ACS Email quota increase request procedure to Azure Support

https://learn.microsoft.com/en-us/azure/communication-services/concepts/email/email-quota-increase

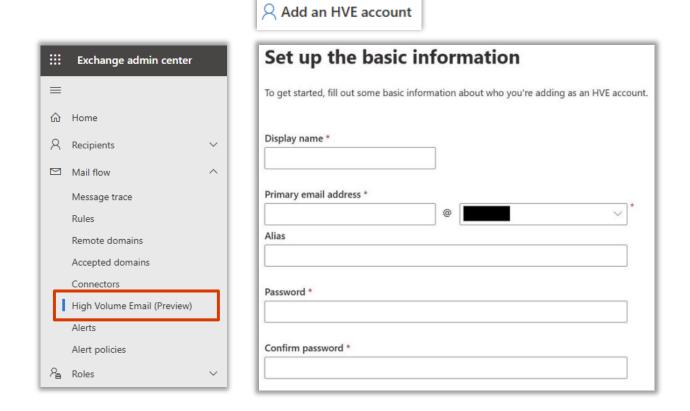
EXO
High Volume Email
Setup



# **High Volume Email requirements**

Global setup overview

https://admin.exchange.microsoft.com



Create the HVE account

## References

TechNet!

Main High Volume Email for Microsoft 365 Technet article <a href="https://learn.microsoft.com/en-us/exchange/mail-flow-best-practices/high-volume-mails-m365">https://learn.microsoft.com/en-us/exchange/mail-flow-best-practices/high-volume-mails-m365</a>

High Volume Email now support Oauth, GUI setup and Federated domains <a href="https://techcommunity.microsoft.com/t5/exchange-team-blog/updates-to-high-volume-email-hve-public-preview/ba-p/4266563">https://techcommunity.microsoft.com/t5/exchange-team-blog/updates-to-high-volume-email-hve-public-preview/ba-p/4266563</a>