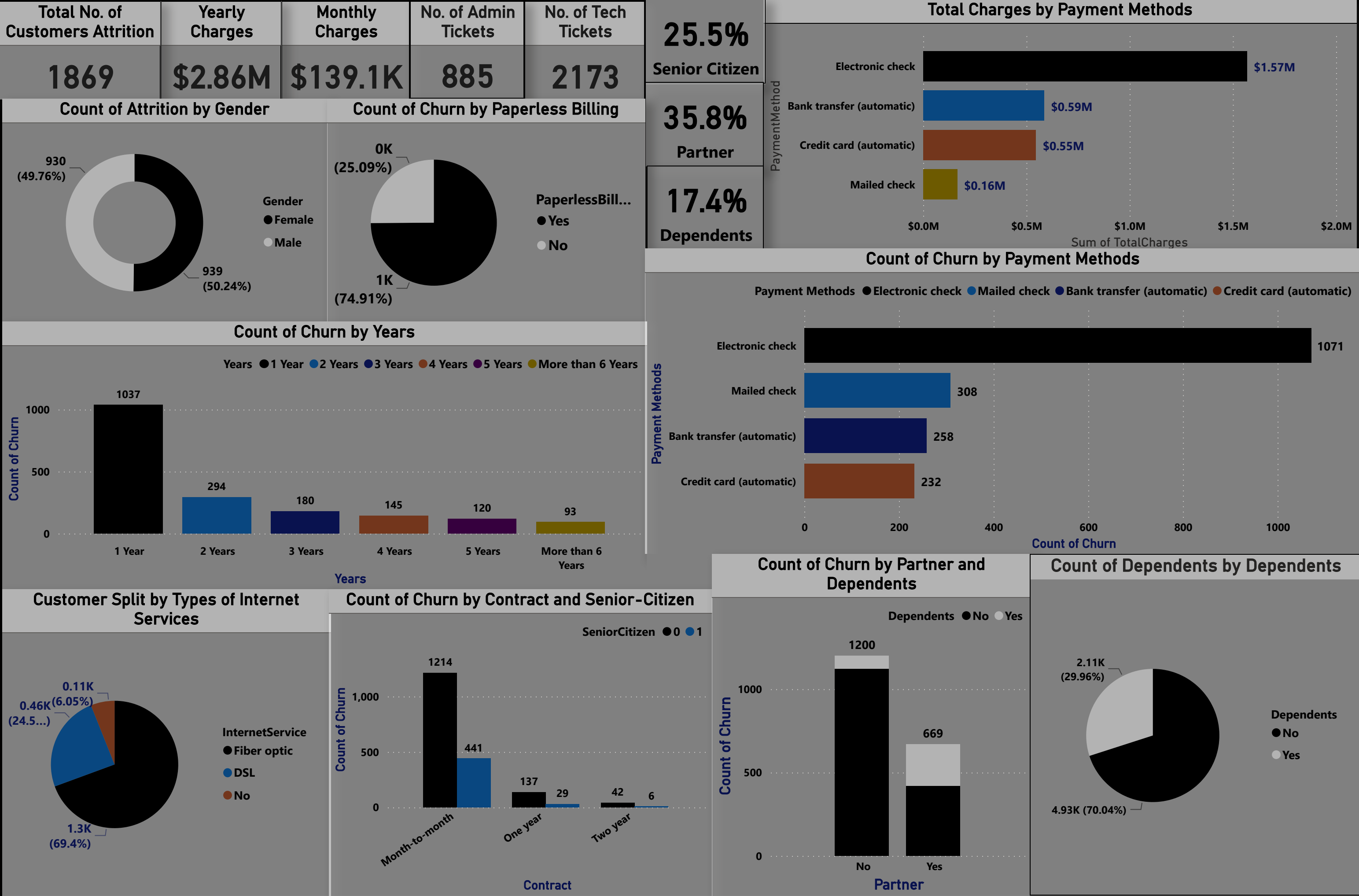


Analysis of Attrition in the Telecom Sector (Churn) Dashboard



Customer Churn Analysis Dashboard for the Telecom Sector

Telecom Industry

Total No. of Customers

7043

Total No. of Admit Card

3632

Total No. of Tech Card

2955

Total Yearly Charges

\$16.06M

Total Monthly Charges

\$456.1K

Churn Rate

26.5%

Churn

☐ No
☐ Yes

Male

3555

Female

3488

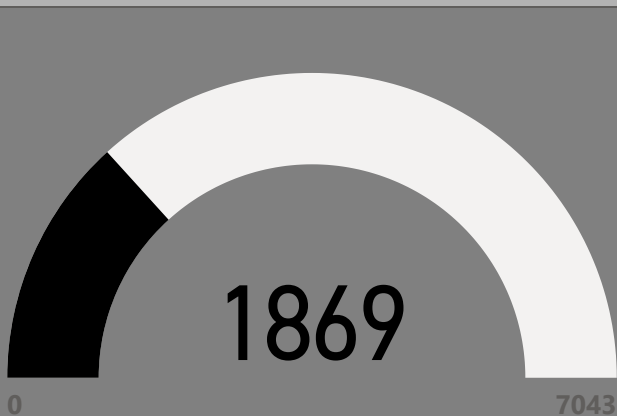
Years

☐ 1 Year
☐ 2 Years
☐ 3 Years
☐ 4 Years
☐ 5 Years
☐ More than 6 Years

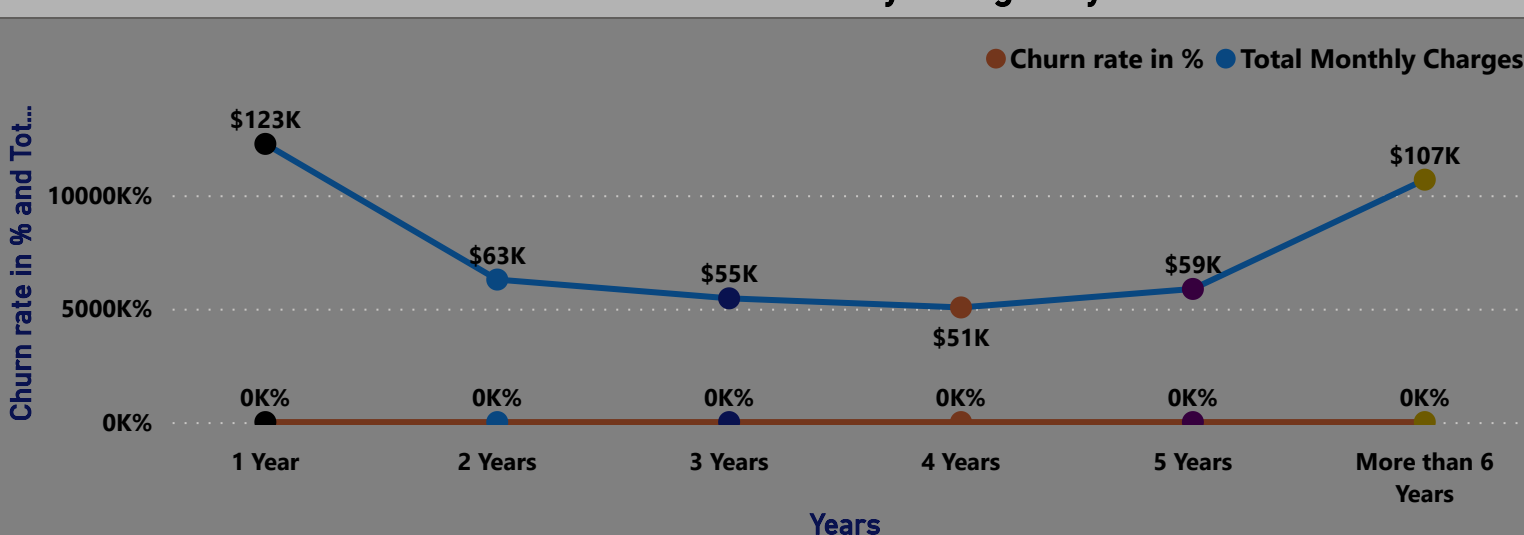
InternetService

☐ DSL
☐ Fiber optic
☐ No

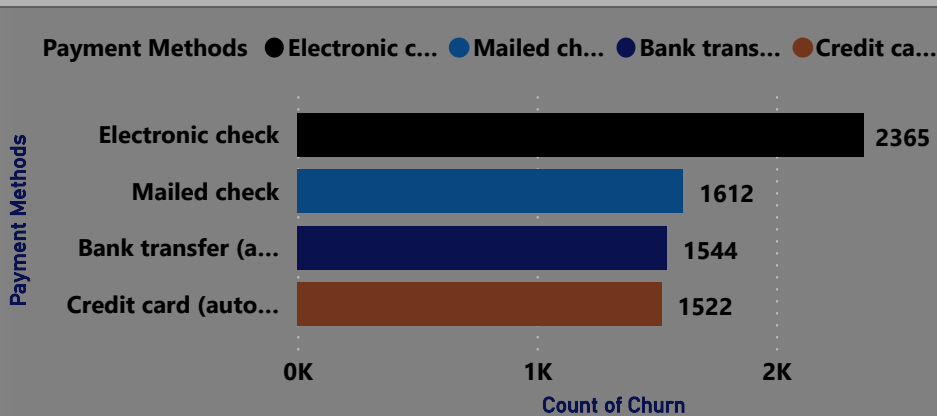
Count of Churn for yes and Count of Customers



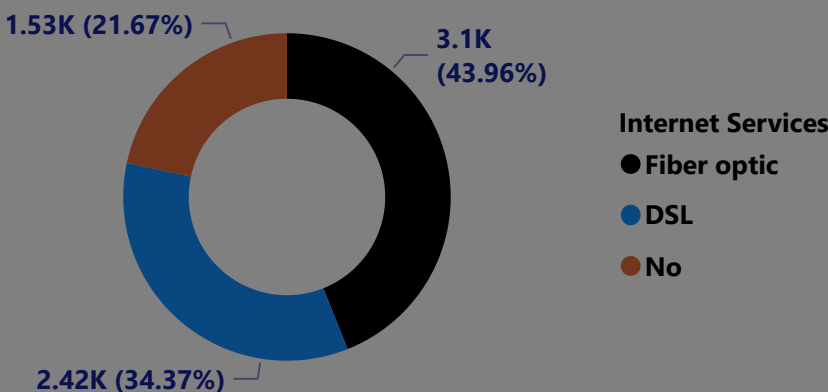
Churn rate in % and Total Monthly Charges by Years



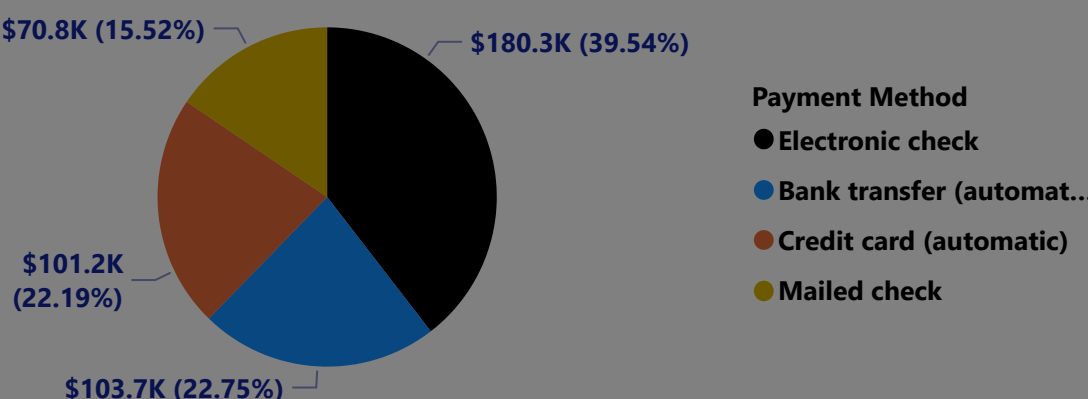
Count of Churn by Payment Methods and Payment Methods



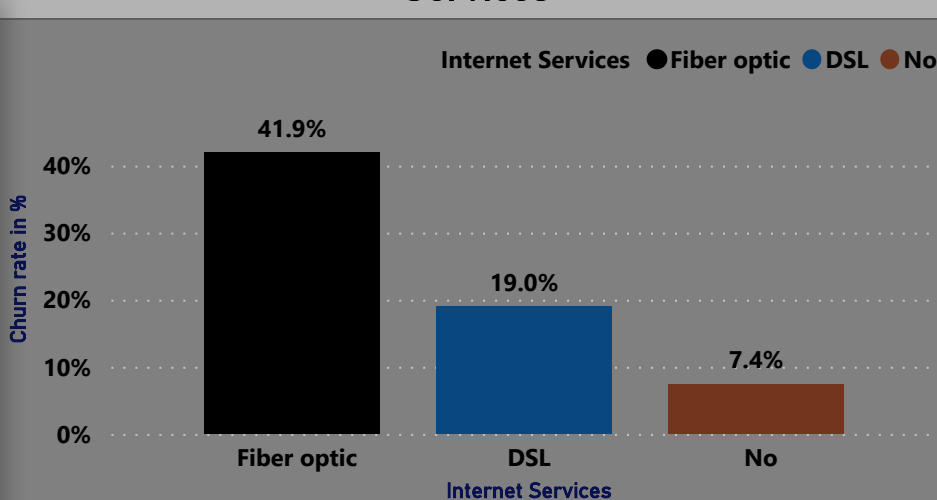
Count of Churn by Internet Services



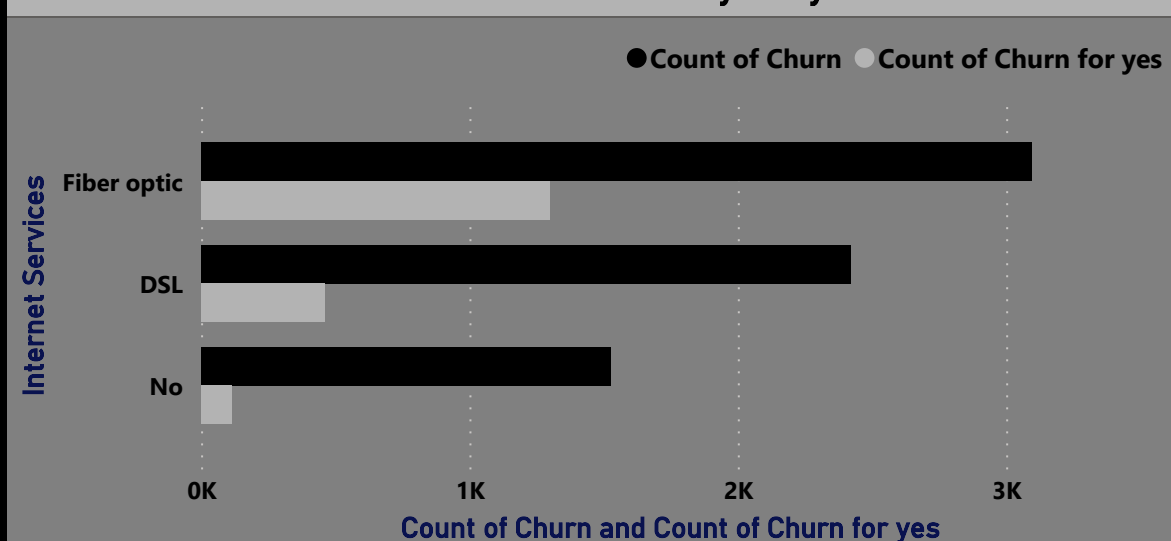
Total Monthly Charges by Payment Method



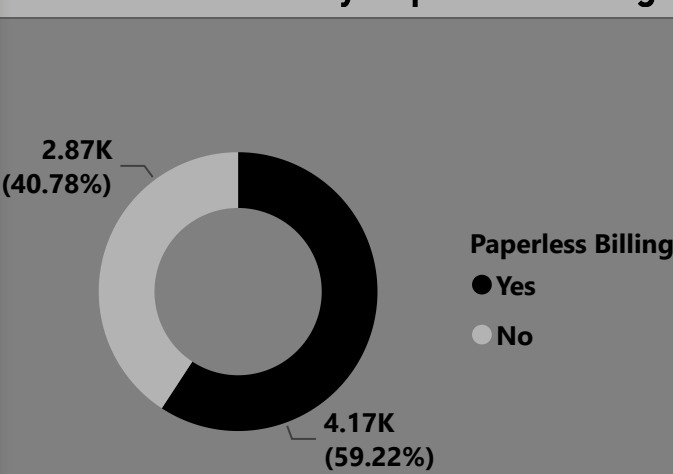
Churn rate in % by Internet Services and Internet Services



Count of Churn and Count of Churn for yes by Internet Services



Count of Churn by Paperless Billing



Sum of Monthly Charges and Count of Churn by Payment Methods

