```
In [1]: import numpy as np
        import pandas as pd
        import json
        import sklearn
        import eli5
        import seaborn as sns
        import matplotlib.patches as mpatches
        import matplotlib.pyplot as plt
        from sklearn.pipeline import make_pipeline
        from lime.lime_text import LimeTextExplainer
        from sklearn.linear_model import LogisticRegression
        from sklearn.metrics import confusion matrix
        from sklearn.feature_extraction.text import CountVectorizer, TfidfVector
        izer
        from sklearn.model_selection import train_test_split
        import warnings
        warnings.filterwarnings("ignore")
```

```
In [12]: def visualize_gender_references_frequency():
             ''' Returns matplotlib plot summarizing frequency of gender mentions
             # set the figure size
             plt.figure(figsize=(12, 6))
             # Extract percentage
             percentage male female = (summary gender.pct male + summary gender.p
         ct female) / 100
             df perc = pd.DataFrame({'stars': ['1 star', '2 stars', '3 stars', '4
         stars', '5 stars'],
                                      'Gender references': round(percentage male f
         emale * 100, 3)})
             df_total = pd.DataFrame({'stars': ['1 star', '2 stars', '3 stars',
         '4 stars', '5 stars'],
                                       'Gender references': [100, 100, 100, 100, 1
         001})
             # Create 2 bars
             bar1 = sns.barplot(x="stars", y="Gender references", data=df_total,
         color='Gray')
             bar2 = sns.barplot(x="stars", y="Gender references", data=df_perc, c
         olor='Black')
             # add legend
             top bar = mpatches.Patch(color='Gray', label='Gender reference = No'
             bottom bar = mpatches.Patch(color='Black', label='Gender reference =
         Yes')
             plt.legend(handles=[top bar, bottom bar])
             # show the graph
             return plt.show()
         def visualize gender references split():
             ''' Returns matplotlib plot summarizing split of genders '''
             # set the figure size
             plt.figure(figsize=(12, 6))
             # Extract percentage
             percentage male = summary gender.pct male / (summary gender.pct male
         + summary gender.pct female)
             df male = pd.DataFrame({'stars': ['1 star', '2 stars', '3 stars', '4
         stars', '5 stars'],
                                      'Gender': round(percentage male * 100, 3)})
             df total = pd.DataFrame({'stars': ['1 star', '2 stars', '3 stars',
         '4 stars', '5 stars'],
                                       'Gender': [100, 100, 100, 100, 100]})
             # Create 2 bars
             bar1 = sns.barplot(x="stars", y="Gender", data=df_total, color='Pin
         k')
             bar2 = sns.barplot(x="stars", y="Gender", data=df male, color='Blue'
```

```
# add legend
    top bar = mpatches.Patch(color='Pink', label='Female')
    bottom bar = mpatches.Patch(color='Blue', label='Male')
    plt.legend(handles=[top_bar, bottom_bar])
    # show the graph
    return plt.show()
def run_logistic_reg(df):
    '''Takes in pd df, then creates embeddings, trains logistic regressi
on and returns most important parameters '''
    # Split train and test set
    training_data, test_data = train_test_split(df, train_size=0.8, rand
om_state=123)
   te_y = test_data['stars']
    # Creating unigram + bigram embeddings
   vectorizer = TfidfVectorizer(stop_words='english', ngram_range=(1, 2
),
                                 min df=3, lowercase=True, max features=
100000)
    bow representation = vectorizer.fit transform(training data['clean t
ext'])
    bow representation test = vectorizer.transform(test data['clean tex
t'])
    best logit = LogisticRegression(C=1, solver='liblinear',
                                    penalty='11', max iter=1000).fit(bow
representation, training data['stars'])
    # predict
    y test pred = best logit.predict(bow representation test)
    # Evaluate model
    c matrix test = confusion matrix(te y, y test pred)
    # Accuracy
    acc = np.round(sklearn.metrics.accuracy score(te y, y test pred), 5)
    # Precision
    prec = np.round(sklearn.metrics.precision score(te y, y test pred, a
verage=None), 3)
    prec micro = np.round(sklearn.metrics.precision score(te y, y test p
red, average='micro'), 5)
   # Recall
    rec = np.round(sklearn.metrics.recall score(te y, y test pred, avera
ge=None), 3)
    rec micro = np.round(sklearn.metrics.recall score(te y, y test pred,
average='micro'), 5)
    # F1
    f1 = np.round(sklearn.metrics.f1_score(te_y, y_test_pred, average=No
    f1 micro = np.round(sklearn.metrics.f1 score(te y, y test pred, aver
age='micro'), 5)
```

```
# Print model results
    print('Acc: ', acc, ' Prec: ', prec, ' Rec: ', rec, ' f1: ', f1)
    # Extract vector names
    # feature names = vectorizer.get feature names out()
    feature_names = vectorizer.get_feature_names()
    # Create summary pd
    top_x, top_y = 50, 50
   weights = eli5.show weights(estimator=best logit, top=(top x, top y
),
                                target_names=training_data['stars'])
   result = pd.read html(weights.data)[0]
    result = result.drop([top_x, (top_x + 1)], axis=0)
    result['feature_number'] = list(map(lambda x: int(x[1:]), result.Fea
    result['feature name'] = list(map(lambda x: feature names[x], result
.feature_number))
    result['weight_num'] = list(
        map(lambda x: np.where(x[0] == "+", float(x[1:]), float(x[1:]) *
-1), result['Weight?']))
    return result
def visualize feature importance(df, review index):
    ''' Returns word by word importance for one given review'''
   vectorizer = TfidfVectorizer(stop words='english', ngram range=(1, 2
),
                                 min df=3, lowercase=True, max features=
100000)
    bow representation = vectorizer.fit transform(df['clean text'])
    bow representation test = vectorizer.transform(df['clean text'])
    best_logit = LogisticRegression(C=1, solver='liblinear',
                                    penalty='11', max iter=1000).fit(bow
_representation,
                                                                      df[
'stars'])
    class names = {1: '1 star', 5: '5 star'}
   LIME explainer = LimeTextExplainer(class names=class names)
   c = make pipeline(vectorizer, best logit)
   LIME exp = LIME explainer.explain instance(female df.text[review ind
ex], c.predict proba)
    # print results
    print('Document id: %d' % review index)
    print('Review: ', female_df.text[review_index])
    print('Probability 5 star =', c.predict_proba([female_df.text[review
index]]).round(3)[0, 1])
    print('True class: %s' % class names.get(female df.stars[review inde
x]))
    return LIME_exp.show_in_notebook(text=True)
```

- JSON format review data has been read

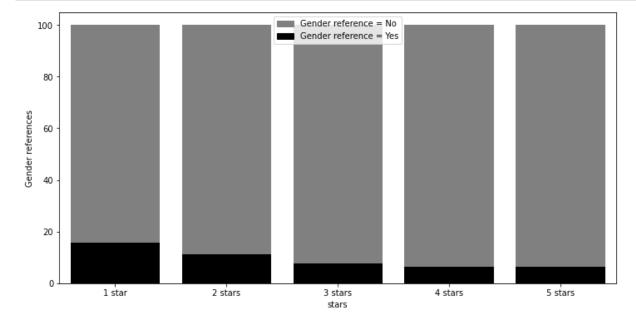
```
In [4]: # Convert to pd
    reviews_df = pd.DataFrame.from_records(reviews)
    print("- Data converted to pd format")
```

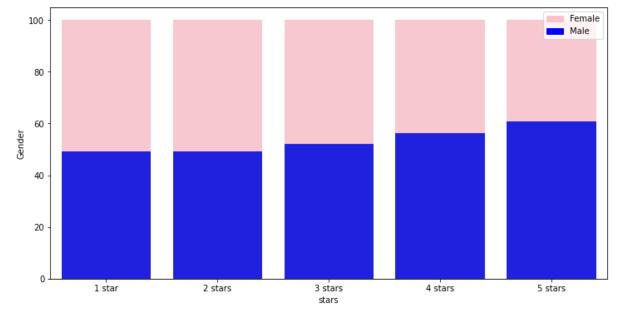
- Data converted to pd format

- Gendered CSV read, entries referencing both genders are removed

## - Summary of corpus:

	male_present	female_present	<pre>pct_male</pre>	<pre>pct_female</pre>
	sum	sum		
stars				
1.0	96876	100370	7.672	7.948
2.0	39107	40362	5.497	5.674
3.0	37504	34401	4.047	3.712
4.0	68114	52955	3.548	2.758
5.0	144697	93389	3.793	2.448





- Male only and female only gendered corpa created

```
In [9]: # Identify top word predictors of star ratings in gendered corpus
        print("- Running LOGISTIC REGRESSION")
        print("- Testing result for men:")
        result_men = run_logistic_reg(male_df)
        print("- Testing result for women:")
        result women = run logistic reg(female df)
        print('- Top predictors of high ratings male')
        print(result men[0:10])
        print('- Top predictors of low ratings female')
        print(result_women[90:100])
        - Running LOGISTIC REGRESSION
       - Testing result for men:
       Acc: 0.96608 Prec: [0.959 0.971] Rec: [0.956 0.973] f1: [0.958
        0.9721
        - Testing result for women:
       Acc: 0.96754 Prec: [0.969 0.966] Rec: [0.969 0.966] f1: [0.969
        0.9661
        - Top predictors of high ratings male
          Weight? Feature feature number
                                              feature_name weight_num
        0 + 29.459
                    x1514
                                     1514
                                                   amazing
                                                               29.459
        1 +28.732 x20195
                                    20195
                                                 delicious
                                                               28.732
        2 +23.495 x35392
                                    35392
                                                               23.495
                                                     great
        3 +22.874 x26315
                                    26315
                                                 excellent
                                                               22.874
        4 +22.726 x4562
                                                   awesome
                                     4562
                                                               22.726
        5 +22.596 x6391
                                     6391
                                                               22.596
                                                      best
        6 +21.920 x63281
                                    63281
                                                   perfect
                                                                21.92
        7 +20.010 x27827
                                                 fantastic
                                                                20.01
                                    27827
        8 +17.653 x63825
                                    63825
                                                phenomenal
                                                               17.653
        9 +17.309 x39551
                                    39551 highly recommend
                                                               17.309
        - Top predictors of low ratings female
            Weight? Feature feature number
                                              feature name weight num
        92
                                                     bland
            -15.547
                      x7496
                                       7496
                                                              -15.547
        93
            -17.150 \times 92519
                                      92519
                                                 used love
                                                               -17.15
        94
            -17.445 x21951
                                      21951
                                                disgusting
                                                              -17.445
        95
            -19.377
                     x4977
                                      4977
                                                              -19.377
                                                     awful
        96
            -19.538 x86084
                                      86084
                                                  terrible
                                                            -19.538
        97
            -21.051 x21837
                                      21837
                                             disappointing
                                                             -21.051
        98
                                                  horrible
           -21.170 x39454
                                      39454
                                                              -21.17
        99 -21.360 x92099
                                      92099 unprofessional
                                                               -21.36
        100 -28.067 x73041
                                      73041
                                                              -28.067
                                                      rude
```

98796

worst

-33.179

101 -33.179 x98796

```
In [10]: # Extracting positive and negative words in the male and female situation
         results pos men = list(result men[0:50].feature name.values)
         results_pos_women = list(result_women[0:50].feature_name.values)
         results_neg_men = list(result_men[51:100].feature_name.values)
         results neg women = list(result women[51:100].feature name.values)
         # Identifying which words appear only in subset
         men only pos = list(set(results pos men) - set(results pos women))
         women_only pos = list(set(results_pos_women) - set(results_pos_men))
         men only neg = list(set(results neg men) - set(results neg women))
         women only_neg = list(set(results_neg_women) - set(results_neg_men))
         # Print unique words
         print('- Words that are POSITIVE predictors of strong ratings when MEN a
         re mentioned only: ')
         print(men only pos)
         print('- Words that are POSITIVE predictors of strong ratings when WOMEN
         are mentioned only:')
         print(women only pos)
         print('- Words that are NEGATIVE predictors of strong ratings when MEN a
         re mentioned only: ')
         print(men_only_neg)
         print('- Words that are NEGATIVE predictors of strong ratings when WOMEN
         are mentioned only:')
         print(women only neg)
         - Words that are POSITIVE predictors of strong ratings when MEN are men
         tioned only:
         ['satisfied', 'notch', 'did charge', 'good', 'nicest', 'happier', 'hesi
         tate', 'hesitation', 'exceptional', 'saved', 'pleasantly', 'enjoyed']
         - Words that are POSITIVE predictors of strong ratings when WOMEN are m
         entioned only:
         ['delightful', 'tasty', 'hooked', 'exactly', 'thankful', 'sweetest', 'l
         oved', 'beautiful', 'accommodating', 'efficient', 'fabulous', 'gorgeou
         - Words that are NEGATIVE predictors of strong ratings when MEN are men
         tioned only:
         ['condescending', 'wtf', 'excuse', 'shame', 'incompetent', 'tasteless',
         'negative stars', 'response', 'ignored', 'wasted', 'unfriendly', 'flavo
         - Words that are NEGATIVE predictors of strong ratings when WOMEN are m
         entioned only:
```

['lack', 'ridiculous', 'poisoning', 'unhelpful', 'wanted love', 'charge

d', 'attitude', 'ruined', 'left', 'asked', 'zero', 'acted']

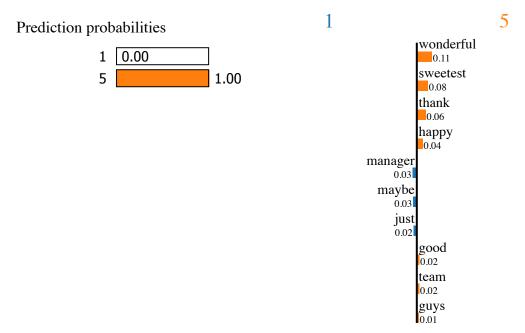
Document id: 762

Review: I don't know what it is but the coffee I get just tastes so go od from here. I usually go for large coffee with almond milk.

However, the 5 starts are for the morning crew that are there around 8: 30Am. You guys are absolutely wonderful. Especially the lady with the b lue shirt on (manager maybe) she's just the sweetest and happiest perso n ever. It's not fake happy either. I was a Starbucks fan before but I've just turned to team Dunkin!!!

Looking forward to my next coffee and thank you for the wonderful service!!

```
Probability 5 star = 0.998
True class: 5_star
```



## Text with highlighted words

I don't know what it is but the coffee I get just tastes so good from here. I usually go for large coffee with almond milk.

However, the 5 starts are for the morning crew that are there around 8:30Am. You guys are absolutely wonderful. Especially the lady with the blue shirt on (manager maybe) she's just the sweetest and happiest person ever. It's not fake happy either. I was a Starbucks fan before but I've just turned to team Dunkin!!!

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