Michael S. Payne II

UX ENGINEER / UX RESEARCHER

Redford, MI

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EXPERIENCE

Associate Business Consultant / Perficient

FEB 2022 - JULY 2022 / Full-time, remote

Collaborated with client stakeholders, project design, and development teams to gather business requirements for the first release of two Xcel Energy mobile applications

Perficient Bright Paths Student Engineer / DevMountain

OCT 2021 - FEB 2022 / Full-time, remote

Participated in a 4-month coding bootcamp where I constructed full-stack CRUD applications using HTTP REST methods in vanilla JS and React JS

Website Designer / U-M School of Social Work & Urban Planning

OCT 2020 - Sep 2021 / Part-time, remote

Collaborated with U-M faculty and graduate students on the creation of websites for Congolese and Banyamulenge refugee communities in Michigan. Maintained a website focused on sharing the stories of missing migrants of the Mediterranean

UX Researcher & Student Consultant / Michigan Department of State

MAY 2020 - JUNE 2021 / Part-time, remote

Part of a 3-person team responsible for establishing an automated email confirmation system for voter absentee ballot status in four Michigan cities. Collaborated with industry professionals to adapt the system for expansion in new cities. Administered surveys and conducted interviews to assess the automated email system's value to clerk's offices and voters

Citizen Interaction Design Summer Fellow / U-M School of Information

MAY 2020 - AUG 2020 / Full-time, remote

Worked on three concurrent interdisciplinary teams providing solutions to information issues experienced by Michigan municipalities and organizations during the Covid 19 pandemic

Laboratory Coordinator / U-M Ross School of Business

MAY 2015 - JAN 2020 / Full-time, Ann Arbor, MI

Managed an online database of 13,000 participants for paid research. Orchestrated research scheduling for all in-lab research experiments. Created official lab protocols for all research conducted in the laboratory. Oversaw participant recruitment for marketing research experiments

EDUCATION

M.S in Information Science

UNIVERSITY OF MICHIGAN ANN ARBOR, MI

April 2021

GPA: 4.0

B.A. Psychology

UNIVERSITY OF MICHIGAN ANN ARBOR, MI

April 2009

SKILLS

Web Dev

HTML, CSS, JavaScript, ReactJS, NextJS

Research

Protocol Design
Laboratory Scheduling
Administration
User Interviews
Survey Design
Heuristic Evaluation
Comparative Analysis
Affinity Mapping

Design

Wireframing, Prototyping

TOOLS

Figma, Qualtrics, Adobe Creative Suite