Isaac K. Boaz

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Experience

• Western Washington University

Teacher Assistant

Bellingham, WA

01/2024 – Present

- Worked with professors to ensure students were able to complete assignments and understand course material.
- Held office hours to assist students with assignments and projects.
- Provided feedback and grades on assignments and projects.

Aramark
Student Manager
Bellingham, WA
08/2022 – 12/2023

- Opened and closed dining halls.
- Completed necessary bookkeeping and till counting to ensure accurate accounting.
- Oversaw students, ensuring breaks and tasks were completed in a timely fashion.
- Stepped in where needed to fill for empty positions, student breaks, busy stations, etc.

Home Depot
Seattle, WA

Customer Service Representative

04/2021 – 01/2022

- Represented first level of contact for customer issues, special orders, and merchandise returns.
- Handled cash, card, and online sales both in person and over the phone.
- Contacted and worked with vendors to resolve customer issues or pending orders.

Education

• Western Washington University

Bellingham, WA

College of Science and Engineering, B.S. Computer Science

2022 - 2024

- Minor in Mathematics.
- Expected Graduation Fall 2024, current GPA 3.66.
- Expanded work stack to include LATEX, GitHub Codespaces, and Remote SSH Development.

• South Seattle College

Seattle, WA

College of Science and Engineering, A.S. Computer Science

2021 - 2022

- Graduated 2022 with a 3.36 GPA.

Projects

• EdgeGamers Organization

https://edgegamers.com

Senior Technical Manager, Volunteer

2022 – Present

- Managed and maintained multiple videogame servers, set up and separated production and development servers using automated systems such as Docker with Git(Lab) integration.
- Created projects varying from C/C++ server plugins to Discord bots, utilizing languages including C, TypeScript, and Python.
- Worked with a team via GitLab to ensure tasks, goals, and issues were completed promptly.
- Oversaw public-facing issue trackers, assigning priorities and working with management to assure issues were resolved and responding as appropriate.

Homelab

https://github.com/MSWS/Homelab

- Setup a self-hosted bare-metal homelab server with ProxMox.
- Installed Docker to host services such as Uptime-Kuma, code-server, Wakapi, Grafana, and NextCloud.
- Utilized Composes, SQL, Cloudflared Tunneling, Dynamic DNS, and Unix.

Core Technical Skills

Services: C#, Docker, Git, Google, Java, JavaScript / TypeScript, LATEX, Python, SQL, StackOverflow

GitHub: https://github.com/MSWS

Website: https://msws.xyz