United States Regional Sales

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Introduction

- Regional Sales refers to the total sales performance within specific geographic areas of a country, this report centers its attention on the United States region.
- The analysis of regional sales data plays a vital role in understanding market dynamics, consumer preferences, and economic trends.
- This dataset is useful for providing insights into regional economic health and aiding in the formulation of targeted policies to promote economic growth and stability.
- In essence, the analysis of United States Regional Sales data is a pivotal step in achieving a deeper understanding of the diverse and ever-evolving American marketplace.

Executive Summary

Project Objective:

The objective of this project is to develop a comprehensive sales strategy that leverages key insights and recommendations from the provided data to enhance customer satisfaction, boost organizational productivity and drive regional sales growth.

Key Insights:

- The repeat customer rate is 100% with C-12 being the highest purchaser whereas the profit increased by 66% between 2018 and 2019, remaining same in 2019 and 2020.
- St-284 store, S-26 sales team, and NMK1003 Warehouse lead in profit. Moreover, Store St-122 and Product P-8 have high profit despite low cost. Additionally, Customers C-12, C-29 and C-3 are best customers due to high profit and number of orders.
- High discounts lower the profit, the In store sales are the most profitable and delivery time should not exceed 30 days.

Immediate Future Actions:

- Offer higher discounts to customers with greater profits and higher order volumes while promoting stores, warehouses, and cost-effective products that yield high profits.
- Adhere to the optimal delivery duration to maximize profits while minimizing costs and plan strategically based on both high and low-profit months.
- Reward sales teams that have delivered high profits while managing costs efficiently, and closely monitor underperforming teams to enhance their productivity.

About the Dataset

■ The open-source dataset is taken from Kaggle:

https://www.kaggle.com/datasets/talhabu/us-regional-sales-data

- This dataset offers a thorough understanding of sales in various regions of the United States through different sales channels, such as In-Store, Online, Distributor, and Wholesale.
- Comprising 17,992 rows and 15 columns, it contains a vast array of information, covering everything from specific order and product details to key sales performance metrics.
- It provides a comprehensive view of sales transactions and customer interactions, facilitating in-depth analysis of sales patterns, trends, and possible opportunities.

Data Wrangling

The csv data file was extracted using Microsoft Excel. The Data Wrangling operations were performed using Power Query in Microsoft Excel. Some of the performed operations were:

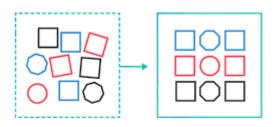
- Header Promotion
- Removal of Duplicates
- Filtering Columns
- Correcting Data Types
- Adding Prefixes



Data Transformation

Data Transformation was done by using Power Query and Pivot tables were made using Power Pivot in Microsoft Excel. Some of the performed operations were:

- Removal of Irrelevant Columns
- Addition of calculated columns for further comparisons
- Addition of calculated measures for in-depth study.
- Creation of specific pivot tables for analysis and visualizations

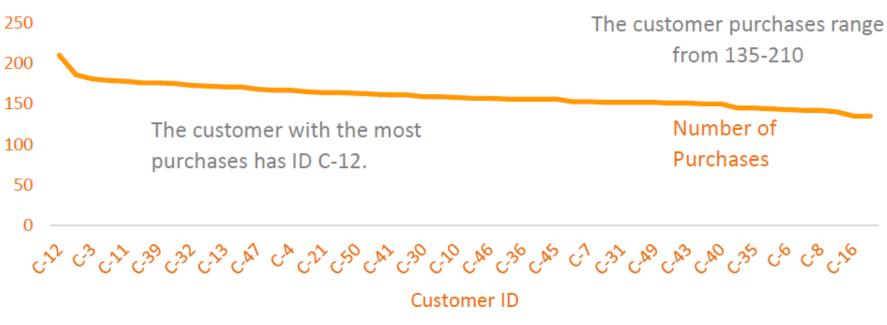


Data Visualization



Number of purchases made by each Customer

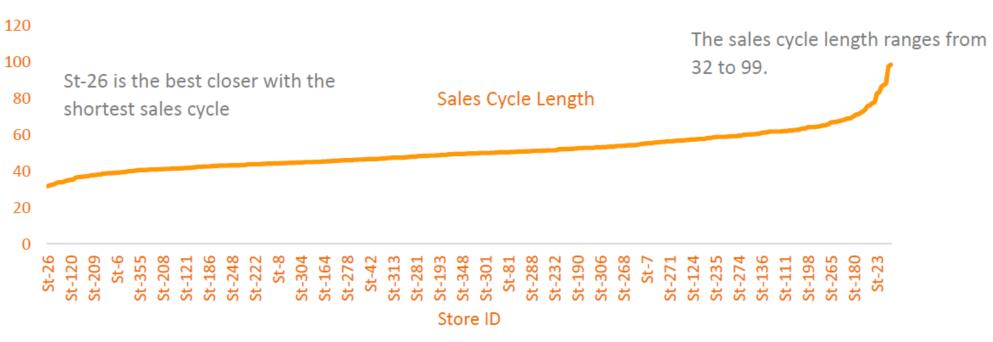
Number of purchases by Customers



The overall repeat customer rate is 100%. This shows that all the customers have multiple purchases and the customers with most purchases are important.

Sales Cycle Length of Stores





The stores with shorter sales cycle should be given more leeway in sales operations whereas those with longer sales cycle need to determine why it takes longer for them to close sales.

Percentage Year on Year growth in Revenue

		Change in	YOY Growth
YEARS	Sum of Total Profit	Revenue	%
2018	7138111.43		
2019	11861063.63	\$4,722,952.20	66.17%
2020	11875482.66	\$14,419.03	0.12%
Grand			
Total	30874657.72	\$4,737,371.23	66.37%

There is a big jump in profit between years 2018 and 2019 with a growth of 66%.

The profit remains nearly the same in year 2019 and 2020.

The reasons for the big jump in profit need to be determined and the same principles are to be applied in future to ensure a steady growth.

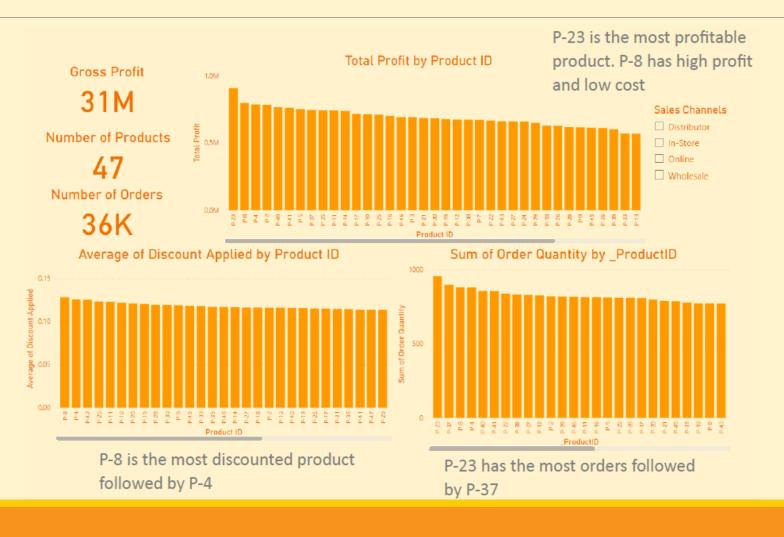
Profit Dashboard



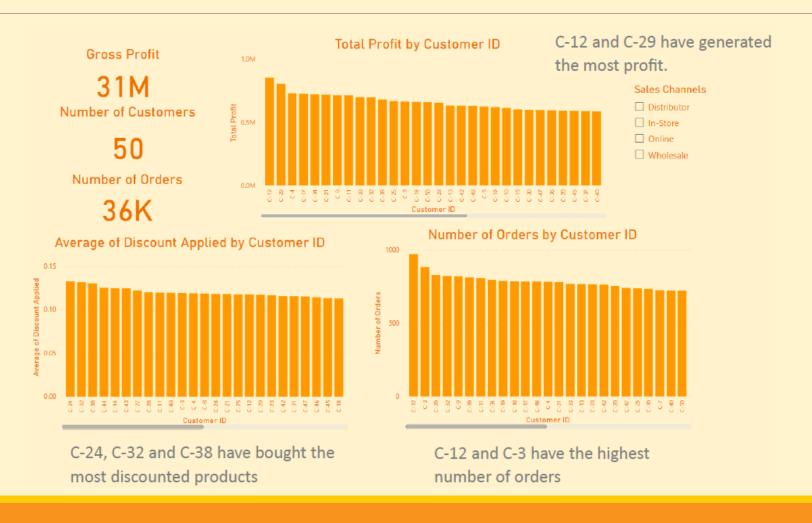
Cost Dashboard



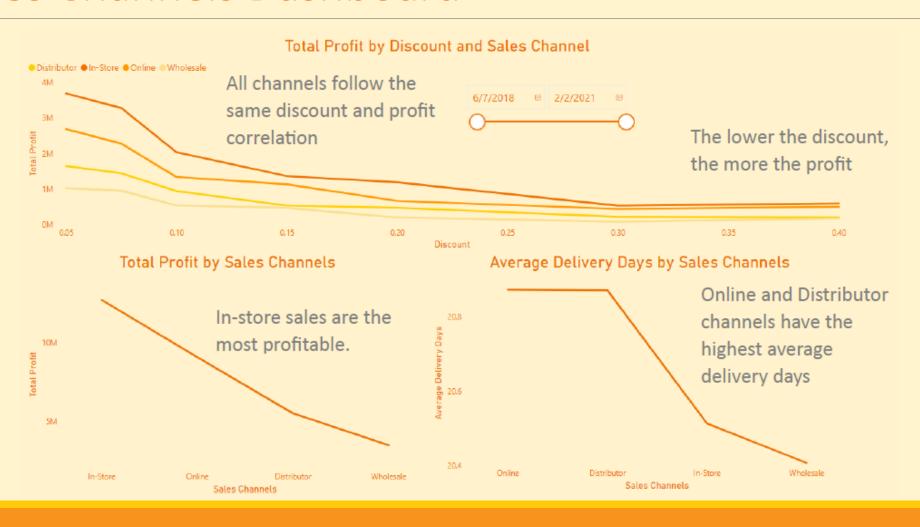
Product Dashboard



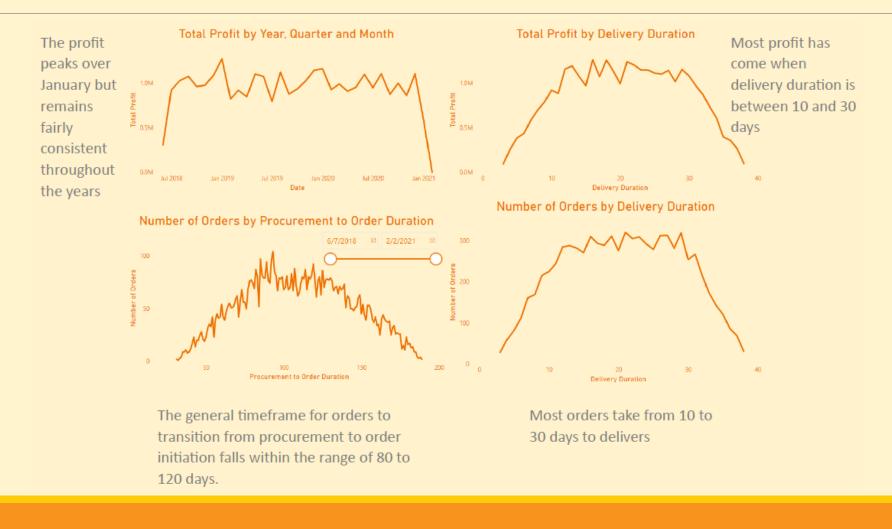
Customer Dashboard



Sales Channels Dashboard



Timeseries Dashboard





Analysis Insights

- 1. The repeat customer rate is 100%, indicating that all customers make multiple purchases, with C-12 being the highest purchaser.
- 2. St-26 is the top performing store with a short sales cycle, and profit increased by 66% between 2018 and 2019, remaining same in 2019 and 2020.
- 3. St-284 store, S-26 sales team, and NMK1003 Warehouse lead in profit, with St-122 following St-284 closely despite lower costs.
- 4. Store St-284 is high in cost but highly profitable, while St-236 has high costs and lower profit. Product P-23 is the costliest to produce, and P-40 has relatively high production costs with lower profit. Total profit positively correlates with costs.



Analysis Insights

- 5. P-23 is the most profitable product, with P-8 having high profit and low costs. P-23 receives the most orders, followed by P-37. P-8 is the most discounted, with P-4 following.
- 6. Customers C-12 and C-29 generate the most profit, while C-24, C-32, and C-38 buy the most discounted products. C-12 and C-3 have the highest order counts.
- 7. All channels show the same correlation between discount and profit: lower discount leads to higher profit. In-store sales are the most profitable, with Customers C-12 and C-3 having the highest order counts.
- 8. Profit peaks in January and remains consistent throughout the year. Most profit occurs with delivery durations of 10 to 30 days. Orders typically take 80 to 120 days from procurement to initiation and 10 to 30 days for delivery.

Considerations to keep in mind

- 1. The dataset is not inclusive of all the details regarding all the sales in United States. As a result, the accuracy of this information is confined to the scope of the provided dataset.
- 2. Apart from the discussed metrics there are many other metrics like state of the economy that effect the regional sales.





Recommendations

- 1. Offer higher discounts to customers with greater profits and higher order volumes, while reducing discounts for those with fewer orders and lower profits.
- 2. Promote stores, warehouses, and cost-effective products that yield high profits.
- 3. Adhere to the optimal delivery duration to maximize profits while minimizing costs.
- 4. Plan strategically based on both high and low-profit months.
- 5. Recognize and reward sales teams that have delivered high profits while managing costs efficiently, and closely monitor underperforming teams to enhance their productivity.

THE END