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om: jent: To: Subject: Dear Admin,

Complaint No: HBFC-C1649

Complainant Name: Nida Toufeeq Complainant CNIC: 42101-7291036-8 Complainant Address: Not Available

Contact Numbers: Mobile: 0322-2224593 Home: Not Available Office: Not Available Complainant Email: nida.toufeeq@gmail.com Type of Customer: Walkin HBFCL s Loan Account Number: N.A Branch Name: Karachi Branch-I Nature of Complaint: House Finance info/request Complaint Detail: Dear HBFC, It has been come to information (please correct if wrong) that HBFC don't finance homes or flats in Bahria Karachi. We would like to urge you that please include Bahria Karachi in your list for home financing/construction as you can see that only affordable decent location in Karachi is Bahria for middle income salaried persons and the rest of Karachi is not affordable as well as you all know that the rest Karachi has become a garbage and no decent family is now willing to live inside it. Kindly include flats and homes financing in Bahria Karachi in your loan list. We would be highly grateful!

Date of Incident: 10/18/2021 Time of Incident: 1:0 AM

Have you approached the Region / Branch for resolution? If yes then provide the details: Yes: Have you approached the HBFC Call Center? If yes then Please provide the details / Ticket No: Yes: