

1. OVERVIEW & METHODOLOGY

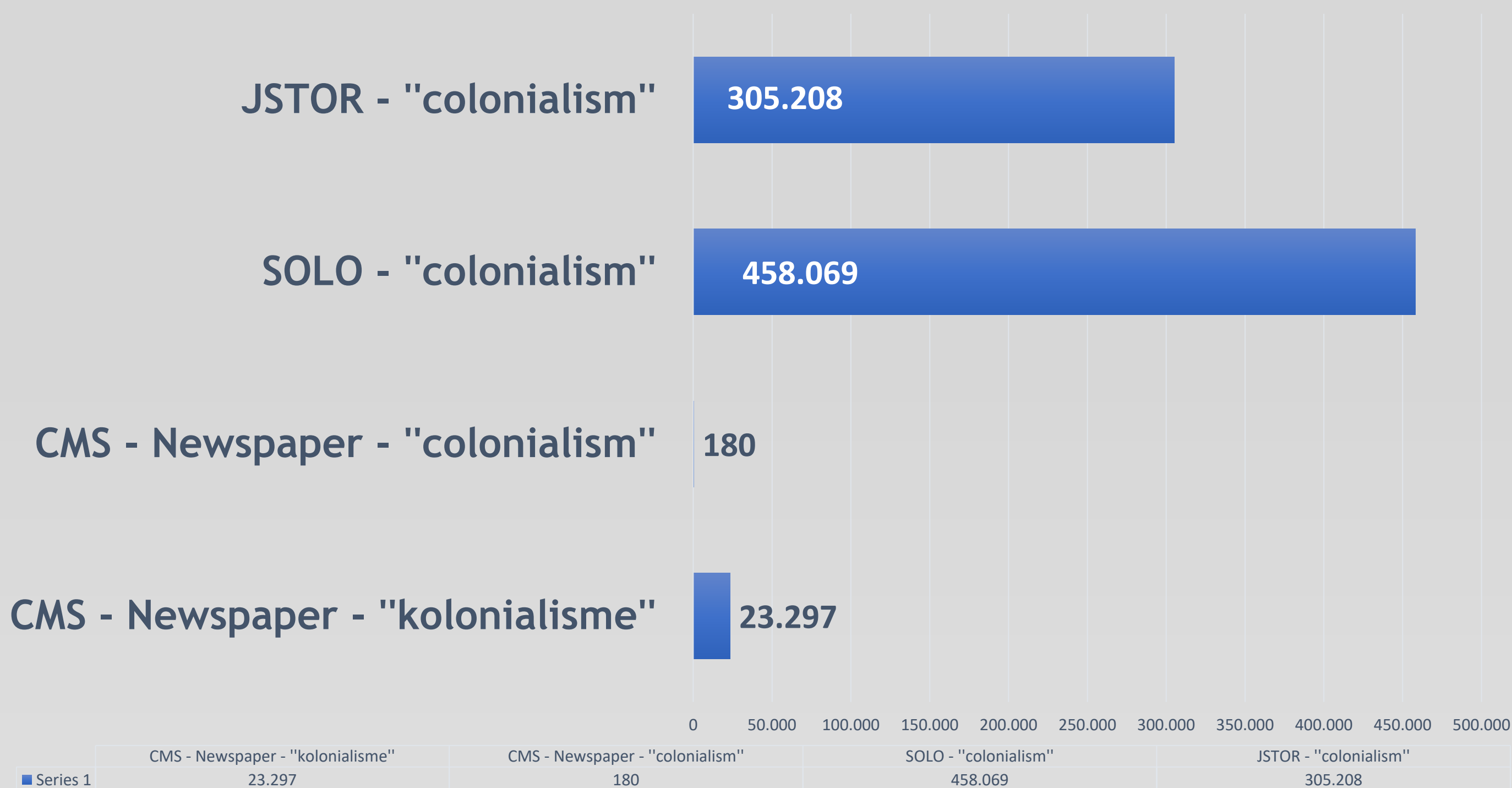
This research study is CLARIAH-centric, from the perspective of Media Suite and aims to provide insights on the developed exploratory search task and user research through the lens of tool criticism as the primary method. Our study contributes to ideas about tool criticism in Digital Humanities research.

Research Question: *How has colonialism impacted on Dutch culture?*

3. EXPLORATORY SEARCH INSIGHTS

- Each new user shall take a look at the provided content and be directed to the ‘Learn’ and ‘Help’ tabs to explore all the features and functionalities of the MS.
- ‘Accessibility’ of the MS is a simple and quick task.
- ‘Usability’ of the platform is easy and pleasant when limited to the basic tasks for a new user. When the tasks become more complex, the user can be confused and overwhelmed.
- ‘Findability’ of data becomes easier when the user has an understanding of technology.
- ‘Search’ seemed to be the most frequent tool in use, whereas ‘Inspect’ and ‘Compare’ require a proficient user and a specific orientation.
- Constraint: users need to spend a lot of time, especially when they do not have an advanced level of information technology efficiency, to learn how to use and manage the platform.
- New users do not make efficient use of the platform.

Number of Results based on the Platform



2. EXPLORATORY SEARCH TASK DEVELOPMENT

Media Suite: Search Tool

- Keywords: ‘colonialism’, ‘colonialism AND culture’, ‘colonial’, ‘Dutch AND colonialism’, ‘impact AND colonialism’
- Newspaper Collection
- Sound & Vision Archive
- Open Images - EYE Collection
- Oral History Collection
- Desmet Film Collection

Media Suite: Explore Tool "DIVE+"

- ‘colonialism’, ‘colonialism AND culture’, ‘colonial’, ‘Dutch AND colonialism’, ‘impact AND colonialism’

YouTube Platform

- ‘impact of colonialism on Dutch culture’

SOLO

- ‘impact of colonialism on Dutch culture’

JSTOR

- ‘impact of colonialism on Dutch culture’

4. USER RESEARCH INSIGHTS

Research Method: This user study applied qualitative research and a mixture of both attitudinal and behavioral approaches.

- The user completed the exploratory search task without experiencing any problem within the time frame.
- The user seemed to easily navigate through the home page and utilize the ‘Search’ tool. High level of usability for simple tasks.
- The user does not make frequent use of the MS.
- The user found the YouTube exploration easier than the MS.
- The user had to spend some time to find data to respond to our specific research question. A long-phrase keyword could not be supported by the platform. Many different search tasks had to be performed to collect information.

5. WHO WOULD BE THE INTENDED AUDIENCE?

